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News Release

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Region's Water Agencies Collaborate to Ensure Regional Water Security

Public water supplies remain safe as Water Authority and member agencies coordinate on precautionary measures

March 18, 2020 – The Water Authority and its 24 member agencies have increased regional coordination and communication to ensure the coronavirus pandemic does not impact safe and secure water service for San Diego County.

Public water supplies in the San Diego region remain safe to drink due to numerous robust treatment processes used by local and regional water providers. Despite widespread fears about coronavirus, there's no evidence that the virus is transmitted through treated water. The U.S. EPA recommends that Americans continue to use and drink tap water as usual.

Drinking water provided by the Water Authority and its member agencies is treated by a combination of technologies – including sedimentation, filtration and disinfection – that chemically deactivate and physically remove bacteria, viruses and other contaminants.

To support continued operation of critical infrastructure, the Water Authority has activated its "In these unprecedented times, the region's water agencies are collaborating in complete solidarity to perform our vital mission of providing safe and reliable water supplies. We are taking smart, precautionary steps to ensure the region's water security."

Sandra L. Kerl, general manager
San Diego County Water Authority

Emergency Operations Center, increasing the region's ability to respond to any challenges that emerge. The EOC supports the need for enhanced communication between the Water Authority and its member agencies as the public health crisis evolves. In addition, the agencies have backup plans to assist each other should key personnel be unable to work.

"In these unprecedented times, the region's water agencies are collaborating in complete solidarity to perform our vital mission of providing safe and reliable water supplies," said Sandra L. Kerl, general manager of the Water Authority. "We are taking strategic, precautionary steps to ensure the region's water security."

Water agency employees identified as critical to operation and maintenance of key infrastructure will continue to report to work and conduct normal job functions while complying with enhanced safety precautions such as social distancing measures. Non-critical staff at many agencies, including the Water Authority, are telecommuting or will begin remote work shortly to minimize the potential for virus transmission.

Until further notice, the Water Authority will hold its Board meetings remotely. A schedule of meetings, Board documents and live streaming of meetings will continue to be at <u>www.sdcwa.org/meetings-and-documents</u>.

Most water agencies across the region, including the Water Authority, have temporarily closed their offices to the public. Residents should consult their water provider's website for additional information. Residents who don't know what agency provides their water can find out by entering their address at www.sdcwa.org/find-your-water-district/.

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The San Diego County Water Authority sustains a \$245 billion regional economy and the quality of life for 3.3 million residents through a multi-decade water supply diversification plan, major infrastructure investments and forward-thinking policies that promote fiscal and environmental responsibility. A public agency created in 1944, the Water Authority delivers wholesale water supplies to 24 retail water providers, including cities, special districts and a military base.

