WATER ISSUES SURVEY
SUMMARY REPORT

Prepared for the San Diego County Water Authority







SEPTEMBER 19, 2019

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I N T R O D U C T I O N

The San Diego County Water Authority (Water Authority) is a public agency formed in 1944 that serves 24 member agencies throughout San Diego County, including cities, special districts, and a military base. The San Diego County Water Authority's mission is to provide a safe and reliable supply of water to its member agencies serving the San Diego region.

As part of its commitment to provide high quality water services that meet the varied needs of its member agencies and their customers, the Water Authority regularly engages residents through community outreach, social media and other communications activities and receives periodic feedback regarding its performance. Although these informal feedback mechanisms are a valuable source of information for the Water Authority in that they provide timely and accurate information about the opinions of *specific* residents, they do not necessarily provide an accurate picture of residents as a whole. Informal feedback mechanisms typically rely on the resident to initiate the feedback, which creates a self-selection bias. The Water Authority receives feedback only from those residents who are motivated enough to initiate the feedback process. Because these residents tend to be those who are either *very* pleased or displeased with their service, their collective opinions are not necessarily representative of residents in the Water Authority's service area as a whole.

MOTIVATION FOR RESEARCH The motivation for this present study was thus to design and employ a methodology that would avoid the self-selection bias noted above and thereby provide statistically reliable measures of residents' opinions as a whole. Specifically, the purpose of the survey described in this report was to profile public awareness, perceptions, knowledge, and attitudes as they relate to the Water Authority and water-related issues including water reliability, value of service, conservation, and initiatives designed to improve water reliability in the region. In addition to profiling water-related perceptions and attitudes, the survey also assessed how these attitudes link to specific behaviors including consumption, conservation, and willingness to invest in various water-reliability solutions.

OVERVIEW OF METHODOLOGY & YEAR-TO-YEAR COMPARISONS A full description of the methodology used for this study is included later in this report (see *Methodology* on page 38). In brief, the survey was administered to a random sample of 1,063 adults who reside within the Water Authority's service area. The survey followed a mixed-method design that employed multiple recruiting methods (email and telephone) and multiple data collection methods (telephone and online). Administered in English and Spanish between August 16 and August 27, 2019, the average interview lasted 17 minutes.

This is not the first public opinion survey conducted for the Water Authority. In fact, since 2003, a dozen similar public opinion surveys have been conducted, with the most recent being in 2017. However, when comparing results of the current 2019 study, which was conducted by True North, with the results from 2017 and prior studies, conducted by a different firm, there are several key changes in the design and methodology worth mentioning. For sampling, the 2019 survey used a stratified sampling methodology to ensure a representative sample of households and adults across geographic subregions, regardless of whether they use land lines, cell phones, both, or neither, rather than simply targeting a specific quota of cell phones and land lines. For recruiting, the 2019 study expanded the methodology to include sending email

invitations to randomly-selected sampled residents, rather than accessing a structured online panel. Regarding the survey instrument, several of the questions were adjusted in terms of the response options offered to participants, or the manner in which they were administered (openend vs. pre-coded open end). Although each of these changes was made to improve the overall reliability and comparability of the Water Authority's resident survey moving forward, it does create a methodological break in the time series of studies. For this reason, although comparisons between the 2017 and 2019 surveys are provided in this report where appropriate, it's important to keep in mind that a difference in the survey results could be caused by a change in public opinion, be an artifact of a change in the methodology, or a mixture of both.

ORGANIZATION OF REPORT This report is designed to meet the needs of readers who prefer a summary of the findings as well as those who are interested in the details of the results. For those who seek an overview of the findings, the sections titled *Just the Facts* and *Conclusions* are for you. They provide a summary of the most important factual findings of the survey in bullet-point format and a discussion of their implications. For the interested reader, this section is followed by a more detailed question-by-question discussion of the results from the survey by topic area (see *Table of Contents*), as well as a description of the methodology employed for collecting and analyzing the data. And, for the truly ambitious reader, the questionnaire used for the interviews is contained at the back of this report (see *Questionnaire & Toplines* on page 41), and a complete set of crosstabulations for the survey results is contained in Appendix A.

ACKNOWLEDGEMENTS True North thanks the San Diego County Water Authority for the opportunity to conduct the study and for contributing valuable input during the design stage of this study. The collective experience, insight, and local knowledge provided by agency representatives and staff improved the overall quality of the research presented here.

DISCLAIMER The statements and conclusions in this report are those of the authors (Dr. Timothy McLarney and Richard Sarles) at True North Research, Inc. and not necessarily those of the San Diego County Water Authority. Any errors and omissions are the responsibility of the authors.

ABOUT TRUE NORTH True North is a full-service survey research firm that is dedicated to providing public agencies with a clear understanding of the values, perceptions, priorities, and concerns of their residents and customers. Through designing and implementing scientific surveys, focus groups, and one-on-one interviews, as well as expert interpretation of the findings, True North helps its clients to move with confidence when making strategic decisions in a variety of areas—such as planning, policy evaluation, performance management, establishing fiscal priorities, passing revenue measures, and developing effective public information campaigns.

During their careers, Dr. McLarney (President) and Mr. Sarles (Principal Researcher) have designed and conducted over 1,000 survey research studies for public agencies—including more than 350 studies for California municipalities and special districts.

JUST THE FACTS

The following is an outline of the main factual findings from the survey. For the reader's convenience, we have organized the findings according to the section titles used in the body of this report. Thus, if you would like to learn more about a particular finding, simply turn to the appropriate report section.

IMPORTANCE OF ISSUES

- When asked to identify what they feel is the most important issue facing San Diego County residents, affordable housing was the most top of mind (31%), followed by homeless issues (21%), cost of living (12%), traffic congestion (11%), and immigration (8%).
- Approximately 7% of respondents were unsure or unable to offer a specific issue facing San Diego County residents. Water-related issues (water supply/drought, water quality, water rates/cost of water) all placed in the bottom third of responses, collectively mentioned by 3% of respondents.

WATER RELIABILITY

- Overall, 7% of respondents feel that the reliability of the water supplies in both California and Southern California will improve over the next year. For San Diego County, the percentage was slightly higher at 10%.
- For each of these three geographies, respondents were close to evenly split between feeling that the supplies would stay about the same (California: 42%, Southern California: 40%, San Diego County 43%) or get worse (California: 41%, Southern California: 45%, San Diego County 40%) over the next year. The remainder of respondents were unsure or declined to state their opinion.
- · When asked to think longer term, over the next 20 years, four-in-ten respondents indicated that they expect San Diego County's water supplies to be either very reliable (8%) or somewhat reliable (35%). Just under half (48%) of respondents thought water supplies would be very or somewhat unreliable over the next 20 years, whereas the remaining 10% were unsure or did not provide a response.
- Respondents who felt that the water supply in San Diego County would be unreliable over the next 20 years were asked to provide more detail about their specific concerns. Issues related to drought and not having enough supply was the most common response (32%), followed by concerns related to health, diseases, and contaminated water (23%), the cost of water and rate increases (21%), housing/population growth (10%), and climate change (9%).
- · When presented with four projects that local water agencies are interested in investing in to increase the reliability of water supplies and enhance local control over future supplies, expanding the use of recycled water for agriculture and irrigation uses was by far the most supported (94% strongly or somewhat support), followed by recycling water and purifying it to drinking water standards using advanced water treatment technologies (79%).
- Forty-five percent (45%) of residents would support an increase of \$10 per month on their bill to fund priority water reliability projects, 50% would support a \$7.50 monthly increase, and 64% would support an increase of \$5 per month to fund water reliability projects.

AWARENESS & KNOWLEDGE OF SAN DIEGO COUNTY WATER AUTHORITY

- Among residents overall, 72% indicated that they had heard of the San Diego County Water Authority prior to taking the survey (i.e., *aided awareness*).
- Among residents who had heard of the San Diego County Water Authority, close to eight-inten correctly identified the Water Authority as being responsible for ensuring a safe, reliable water supply (79%). Over half correctly identified the Water Authority as being responsible for offering water conservation programs (66%), importing water for the region (64%), and building and maintaining water pipelines and infrastructure (54%).
- At the other end of the spectrum, just over one-third (37%) of residents correctly indicated that the San Diego County Water Authority was *not* responsible for providing water directly to their home.
- Among respondents who had heard of the Water Authority, 22% had no opinion of the San Diego County Water Authority. Thirty-eight percent (38%) of residents aware of the Water Authority rated its overall performance as excellent (5%) or good (33%), 28% offered that it is fair, and about 13% rated it as poor or very poor.

VALUE

- · When presented with six services their household may receive, trash collection received the highest percentage of respondents indicating that the amount paid for the service was either too low or reasonable given the quality of service received (58%), followed by sewer (48%) and water (38%).
- · Comparatively, cell phone service (30%), electricity (25%), and television (9%) received lower ratings.
- Approximately 45% of respondents could not or would not provide an estimate when asked how much they thought municipal tap water costs per gallon in the San Diego region. Just 2% of respondents correctly identified the cost of tap water at one cent per gallon, whereas 53% provided an incorrect estimate. Among those who provided an incorrect estimate, a per-gallon cost of more than 20 cents was the most frequent response (23%).
- · After informing residents that the average cost of municipal tap water in San Diego County is about one cent per gallon, the majority (58%) of residents rated the value of water as excellent (29%) or good (29%), 24% offered that the value is fair, and about 9% rated it as poor or very poor. The remaining 8% of residents surveyed were unsure or unwilling to offer an opinion.

WATER USE EFFICIENCY & CONSERVATION

- · Close to two-thirds (65%) of respondents anticipate their water use to remain about the same this year as compared with last year, 22% expect to use less water in 2019, and 9% feel they will use more water this year.
- Seven-in-ten residents (70%) offered that they had taken one or more actions to reduce water usage in the past 12 months, whereas 26% confided they had not attempted to use less water and 4% were unsure or unwilling to answer the question.
- Among respondents who had taken one or more actions to reduce water usage in their household during the past 12 months, over half turned off the faucet while brushing their teeth (70%), used less water while showering, washing their hands, or doing the dishes (67%), only ran the dishwasher or washing machine when full (64%), watered plants/lawn between 4PM and 9AM (52%), and washed their car less often or used water-efficient methods to wash their car (52%).

· When residents were asked to rate their level of interest in eight conservation programs, rebates for water efficient indoor devices like toilets, clothes washers, and dishwashers received the highest level of past participation and current interest (74% already participated or were very or somewhat interested in participating), followed by home water-use surveys to identify ways you can save water (64%) and rebates for water efficient outdoor devices like sprinklers and controllers (61%).

WATER-RELATED ATTITUDES

- More than nine-in-ten residents agreed that A reliable water supply for this region is essential for a healthy economy (94%), that A reliable water supply for this region is essential to my quality of life (93%), and that It is my civic duty to use water efficiently (92%).
- More than six-in-ten respondents also agreed that I know where to look if I want more information about how to conserve water (77%), I trust my water agencies to ensure that we have a reliable long-term supply of water (65%), and Providing water reliability to San Diego County is more costly than in most other parts of the country (64%).
- The majority of residents surveyed agreed that Additional water rate increases may be necessary to increase the reliability of our region's water supply (59%) and I expect to pay more for improving the reliability of the region's water supply, even if I have reduced my water use at home (55%).

AWARENESS OF LOCAL AGENCY

• Overall, 56% of respondents indicated that they knew the name of their local water agency, and 40% of all respondents correctly identified the name of the agency.

CONCLUSIONS

As noted in the *Introduction*, this study was designed to provide the San Diego County Water Authority with a statistically reliable understanding of public awareness, perceptions, knowledge, and attitudes as they relate to the Water Authority and water-related issues including water reliability, value of service, conservation, and initiatives designed to improve water reliability in the region. Whereas subsequent sections of this report are devoted to conveying the detailed results of the survey, in this section we attempt to 'see the forest through the trees' and note how the collective results of the survey answer some of the key questions that motivated the research.

What are residents' views on water reliability, and are they conserving water?

In March of this year, the State of California was declared free of drought for the first time since December 2011, after more than seven years. After such a long period, one might expect that no longer being in a drought could impact residents' views regarding current water reliability and conservation behaviors. The study results shed some light in this area.

Compared with the 2017 survey, water supply and drought dropped as top-of-mind importance mentions from sixth in 2017 to fifteenth in 2019. When asked specifically about water reliability and water use efficiency and conservation, 40% of residents said they expect the reliability of water supplies in San Diego County to get worse in the coming year, and 70% reported that their household had taken action to reduce its water usage in the past 12 months. Nevertheless, 9% reported that they would use *more* water in 2019 than they did in 2018, which is a statistically significant increase from the figure found in 2017 (5%). And while 22% said they would use less water, this finding is 11 percentage points *lower* than the figure recorded in 2017.

As one might expect, the study findings reveal a strong, positive relationship between expectations regarding the water supply over the next year and reliability over the next two decades. Specifically, 88% of residents who felt that the supply would improve over the next year also anticipated the water supply to be reliable over the next 20 years. This compares to a 61% future reliability rating among those who thought the supply would stay about the same over the next year, 38% among those who were unsure, and 23% of those who expected the supply to get worse over the next year thought that the supply would be very or somewhat reliable over the next 20 years.

Although seven-in-ten residents offered that they had taken one or more actions to reduce water usage during the 12 month period prior to the interview, self-reported water use efficiency and conservation behaviors varied somewhat across subgroups based largely on respondents' per-

 $^{1. \} https://www.nbcnews.com/storyline/california-drought/california-drought-officially-over-after-more-seven-years-n983461$

ceptions of the adequacy of local water supplies. Residents who anticipated that the County supply would be getting worse were the *most* likely to report having attempted to use less water.

Residents reported a wide range of water reduction behaviors, with the most common being turning off the faucet while brushing their teeth, using less water while showering, washing their hands, or doing the dishes, only running the dishwasher or washing machine when full, watered plants/lawn between 4PM and 9AM, and washing their car less often or using water-efficient methods to wash their car.

Among eight specific conservation programs, rebates for water efficient indoor devices like toilets, clothes washers, and dishwashers, home water-use surveys to identify ways to save water, and rebates for water efficient outdoor devices like sprinklers and controllers received the highest levels of past participation and current interest. Although the percentage of respondents *very* interested in each program varied, the top three programs were fairly consistent among subgroups. African American/Black respondents were the only subgroup not to have any of their top three programs in common with the overall results.

How do residents perceive the value of water compared with other household services, and are they willing to pay more for increased reliability?

Water service was among the top three services/utilities respondents identified as being reasonably priced relative to the quality of the service received, even though most tend to overestimate the price per gallon. Upon learning that the average cost per gallon of water is approximately one cent, close to six-in-ten residents rated the value of water as excellent or good.

Of particular note is the relationship between opinions of the San Diego County Water Authority's performance rating and the value of water for the one cent per gallon paid. Respondents who gave the Water Authority a favorable performance rating or were aware of the Water Authority but did not know how to rate them, or who had not heard of the Water Authority at all were much more likely to rate the value of water as excellent or good compared with those who provided a neutral or unfavorable performance rating for the Water Authority.

That residents recognize the value of water and water reliability was also revealed by their willingness to pay more on their monthly bill to fund priority water reliability projects. Approximately half of respondents indicated they would support a \$7.50 increase in their monthly water bill to fund priority water reliability projects and nearly two-thirds would support a \$5 increase. Expanding the use of recycled water for agriculture and irrigation uses was by far the most supported water reliability project, followed by recycling water and purifying it to drinking water standards using advanced water treatment technologies. Although the percentage results varied across subgroups, expanding the use of recy-

cled water for agriculture and irrigation uses and recycling water and purifying it to drinking water standards were the number one and number two respective projects among *every* identified subgroup.

To what extent is the public aware of the San Diego County Water Authority, and what is their opinion of the agency?

Special districts and sub-agencies often operate in relative obscurity from the public's perspective. Although virtually all residents can identify their city and—to a lesser extent—their local school district, special districts or municipal sub-agencies are often not on the average resident's radar. Nevertheless, among all residents surveyed in 2019, 72% indicated that they had heard of the San Diego County Water Authority prior to taking the survey (aided awareness). This finding compares favorably with the results of the 2017 study, representing a statistically significant increase of ten percentage points.

Awareness of the San Diego County Water Authority varied substantially across subgroups of residents. In general, awareness of the Water Authority increased as length of residence, age, and education level increased. Awareness was also higher among residents in the South Metro, North Inland, and Metro areas of the County, male respondents, home owners, those who live in a single family home, African-American/Black and Caucasian/White residents, and those in a household responsible for paying their own water bill.

Having heard of the San Diego County Water Authority is one thing—having an awareness and understanding of the Water Authority's many responsibilities is quite another. Gauging the public's knowledge about the Water Authority revealed patches of clarity, as well as patches of confusion.

Among residents who had heard of the San Diego County Water Authority, close to eight-in-ten correctly identified the Water Authority as being responsible for ensuring a safe, reliable water supply. Over half correctly identified the Water Authority as being responsible for offering water conservation programs, importing water for the region, and building and maintaining water pipelines and infrastructure. However, just over one-third (37%) of residents correctly indicated that the San Diego County Water Authority was *not* responsible for providing water directly to their home.

When asked how well the San Diego County Water Authority is performing overall, almost a quarter of residents who had heard of the Water Authority had no opinion of the agency. Among those aware *and* who provided opinion, close to half (49%) rated its overall performance as excellent or good, while 36% cited it as fair, and the remaining 16% said poor or very poor.

IMPORTANCE OF ISSUES

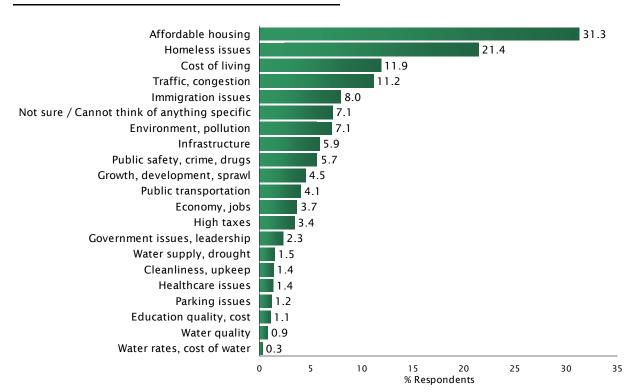
The first substantive question of the survey asked residents to identify what they feel is the most important issue facing San Diego County residents. This question was posed in an open-ended manner, thereby allowing residents to mention any issue that came to mind without being prompted by or restricted to a particular list of options. True North later reviewed the verbatim responses and grouped them into the categories shown in Figure 1. Because respondents were free to mention more than one issues, the percentages in the figure total more than 100%.

Overall, affordable housing was the most top of mind issue facing residents (31%), followed by homeless issues (21%), cost of living (12%), traffic congestion (11%), and immigration (8%). Approximately 7% of respondents were unsure or unable to offer a specific issue facing San Diego County residents. Water-related issues (water supply/drought, water quality, water rates/cost of water) all placed in the bottom third of responses, collectively mentioned by 3% of respondents.

Compared with the 2017 study, affordable housing remained the number one issue facing residents. Homeless issues and cost of living each increased in importance to rank second and third, respectively. Whereas the economy/unemployment was the second most frequently mentioned issue in 2017, it was no longer a top issue in 2019. Water supply and drought, which ranked sixth in 2017, also dropped in importance ratings in 2019.

Question 3 What do you feel is the most important issue facing San Diego County residents today?

FIGURE 1 IMPORTANCE OF ISSUES



WATER RELIABILITY

The next series of questions in the survey were designed to profile residents' perceptions and opinions as they relate to the reliability of the County's water supply.

OPINION OF WATER SUPPLY The first question in this series started by informing respondents that a *reliable* water supply is one that can be depended upon to consistently provide enough water to meet a region's needs. Respondents were then asked if they expect the reliability of water supplies in California, Southern California, and San Diego County (in that order) to improve, stay about the same, or get worse over the next year.

As shown in Figure 2, perspectives regarding the reliability of water supplies over the next year were fairly similar for each of the three geographic areas. Overall, 7% of respondents felt that the reliability of the supplies in both California and Southern California would improve over the next year. For San Diego County, the percentage was slightly higher at 10%. For each of the three geographies, respondents were close to evenly split between feeling that the supplies would stay about the same (California: 42%, Southern California: 40%, San Diego County 43%) or get worse (California: 41%, Southern California: 45%, San Diego County 40%). The remainder of respondents were unsure or declined to state their opinion.

Question 4 Next, I'm going to ask you a few questions about drinking water supplies. A reliable water supply is one that can be depended upon to consistently provide enough water to meet a region's needs. Overall, do you expect that the reliability of water supplies in ____ will be improving, staying about the same, or getting worse over the next year?

FIGURE 2 OPINION OF WATER SUPPLY

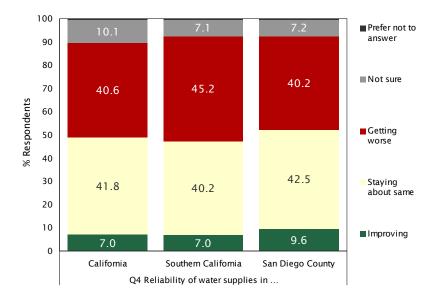
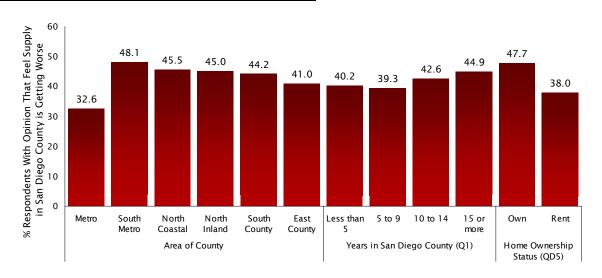


Figure 3 shows the percentage of residents (among those with an opinion) that expected the reliability of the water supply in San Diego County to get worse over the next year by their area, length of residence, and home ownership status. Compared with their subgroup counterparts, Metro area residents and renters were the least likely to feel that the reliability of the County's water supply would get worse over the next year.

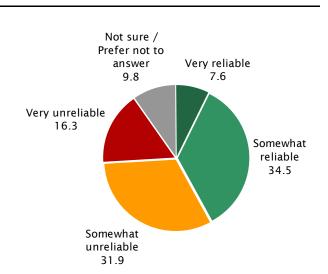
FIGURE 3 OPINION OF WATER SUPPLY IN SAN DIEGO COUNTY BY AREA OF COUNTY, YEARS IN SAN DIEGO COUNTY & HOME OWNERSHIP STATUS



RELIABILITY OF WATER SUPPLY Respondents were next asked to think longer term, and indicate how reliable they thought the water supply in San Diego County would be over the next 20 years.

Question 5 Over the next 20 years, how reliable do you think San Diego County's water supply is going to be? Do you think it will be very reliable, somewhat reliable, somewhat unreliable, or very unreliable?

FIGURE 4 RELIABILITY OF COUNTY WATER SUPPLY OVER NEXT 20 YEARS



Four-in-ten respondents indicated that they expect water supplies in San Diego County to be either very reliable (8%) or somewhat reliable (35%) over the next 20 years. Just under half (48%) of respondents thought water supplies would be very or somewhat unreliable, whereas the remaining 10% were unsure or did not provide a response (see Figure 4).

The next three figures display respondents' views (among those who provided an opinion) regarding the future reliability of the County's water supply by a host of demographic traits. Most notable is the strong, positive relationship between expectations regarding the water supply over the next year and reliability over the next two decades. Specifically, 88% of residents who felt that the supply would improve over the next year also anticipated the water supply to be reliable over the next 20 years. This compares to a 61% future reliability rating among those who thought the supply would stay about the same over the next year, 38% among those who were unsure, and 23% of those who expected the supply to get worse over the next year thought that the supply would be very or somewhat reliable over the next 20 years (see Figure 5 below).

FIGURE 5 RELIABILITY OF COUNTY WATER SUPPLY OVER NEXT 20 YEARS BY COUNTY WATER SUPPLY OVER NEXT YEAR & HSLD INCOME

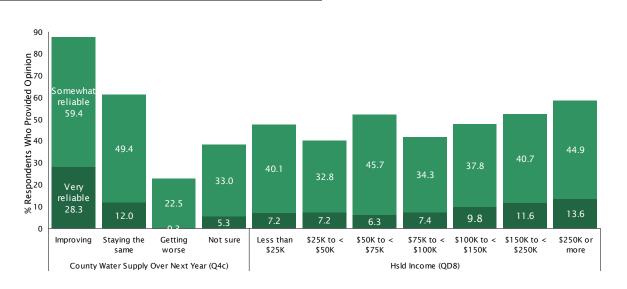


FIGURE 6 RELIABILITY OF COUNTY WATER SUPPLY OVER NEXT 20 YEARS BY AREA OF COUNTY & YEARS IN SAN DIEGO COUNTY

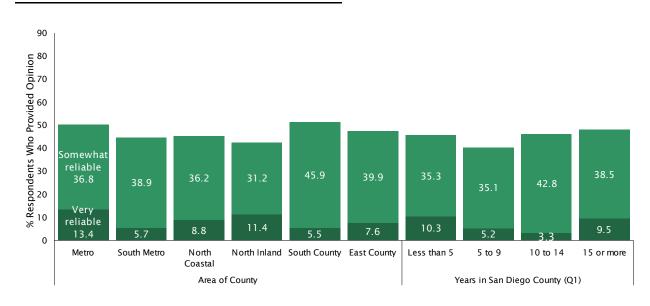
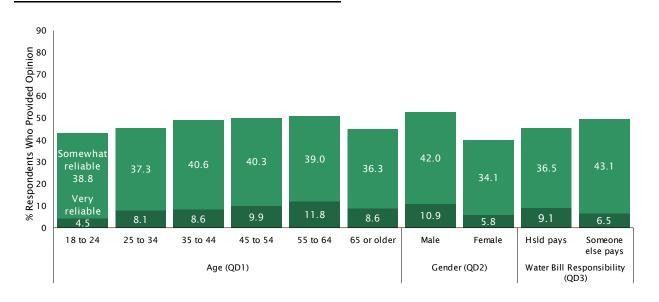


FIGURE 7 RELIABILITY OF COUNTY WATER SUPPLY OVER NEXT 20 YEARS BY AGE, GENDER & WATER BILL RESPONSIBILITY

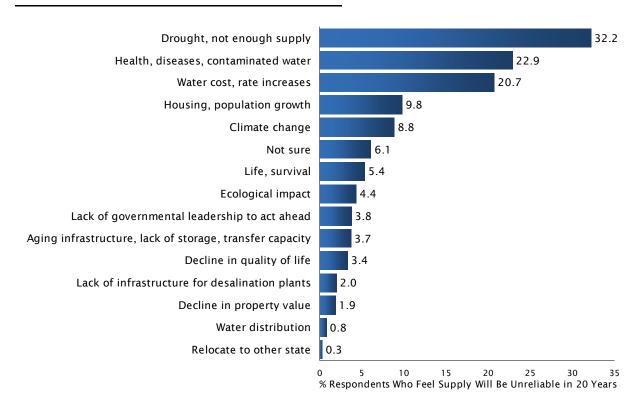


CONCERNS ABOUT UNRELIABLE WATER SUPPLY Respondents who felt that the water supply in San Diego County would be unreliable over the next 20 years were asked to provide more detail about their specific concerns. Question 6 was asked in an open-ended manner, allowing respondents to mention any concern that came to mind without being prompted by or restricted to a particular list of options. True North reviewed the verbatim responses and grouped them into the categories shown in Figure 8 on the next page. Because respondents sometimes mentioned more than one concern, percentages in the figure total more than 100%.

Among specific concerns offered about having an unreliable water supply in San Diego County, issues related to drought and not having enough supply was the most common response (32%), followed by concerns related to health, diseases, and contaminated water (23%), the cost of water and rate increases (21%), housing/population growth (10%), and climate change (9%).

Question 6 What concerns you the most about having an unreliable water supply in San Diego County in the future?

FIGURE 8 CONCERNS ABOUT UNRELIABLE COUNTY WATER SUPPLY

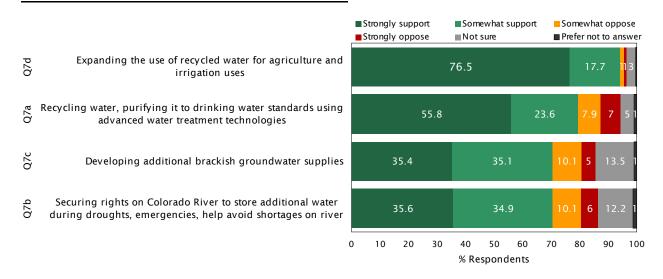


STRATEGIC INVESTMENTS The next question in this section was designed to provide the San Diego County Water Authority with a reliable measure of how residents, as a whole, support a variety of projects to which resources could be allocated in the future. The format of the question was straightforward: after informing respondents that many local water agencies are interested in investing in projects to increase the reliability of our water supplies and enhance our local control over future water supplies, respondents were asked whether they would support or oppose taking action on each project shown in Figure 9 on the next page.

The projects are sorted in the figure from high to low based on the proportion of respondents who indicated that they *at least* somewhat support local water agencies taking action on the project. Among the investments tested, expanding the use of recycled water for agriculture and irrigation uses was rated the highest (94% *strongly* or *somewhat* support), followed by recycling water and purifying it to drinking water standards using advanced water treatment technologies (79%), developing additional brackish groundwater supplies, which contain a mixture of saltwater and freshwater that can be treated and used for drinking water and other purposes (71%), and securing rights on the Colorado River to store additional water during droughts and emergencies and help avoid shortages on the River (71%). The percentage of residents who were unsure or did not have an opinion ranged from a low of 4% (expanding use of recycled water) to a high of 14% (developing additional brackish water supplies). With that said, even when responses of not sure and no answer are filtered out, the relative rank order of the projects remains the same.

Question 7 Many local water agencies are interested in investing in projects to increase the reliability of our water supplies and enhance our local control over future water supplies. Here is the (first/next) one: ____. Would you support or oppose taking this action? Would that be strongly (support/oppose) or somewhat (support/oppose)?

FIGURE 9 SUPPORT FOR STRATEGIC INVESTMENTS²



For the interested reader, tables 1 and 2 on the next page provide the percentage of surveyed residents (among those who provided an opinion) who *strongly supported* each project by their area of the County, whether they had taken action to reduce water usage in the past 12 months, number of years in San Diego County, and education level. Although the percentage results varied across subgroups, it is worth noting that expanding the use of recycled water for agriculture and irrigation uses and recycling water and purifying it to drinking water standards using advanced water treatment technologies were the number one and number two respective projects among each subgroup.

Other highlights include the finding that residents who had taken action to reduce water usage in the past year were more likely to indicate strong support for each project than those who had not taken any action. When compared with those who have lived in the County longer, a higher percentage of residents who have lived in San Diego County less than ten years were strongly supportive of recycling water and purifying it to drinking water standards as well as developing additional brackish groundwater supplies. The majority of residents in South County indicated strong support for securing rights on the Colorado River to store additional water during droughts and emergencies and help avoid shortages on the River. Respondents with less than a college degree were also more supportive of securing rights on the River than those with a higher educational attainment.

^{2.} For the full text of the projects tested, turn to Question 7 in Questionnaire & Toplines on page 41.

TABLE 1 SUPPORT FOR STRATEGIC INVESTMENTS AMONG THOSE WITH OPINION BY AREA OF COUNTY & TAKEN ACTION TO REDUCE WATER USE (SHOWING % STRONGLY SUPPORT)

| | Metro | South Metro | | n to Reduce se (Q16) | | | | |
|---|-------|----------------|-----------------|-------------------------|------|------|------|------|
| Expanding the use of recycled water for agriculture and irrigation uses | 82.4 | 78.5 | Coastal 78.7 | 79.4 | 77.9 | 80.3 | 81.7 | 74.5 |
| Recycling water, purifying to drinking water standards using advanced water treatment technologies | 56.7 | 61.1 | 60.8 | 63.7 | 55.1 | 55.8 | 60.7 | 55.7 |
| Developing additional brackish groundwater supplies | 38.5 | 41.5 | 39.6 | 43.5 | 43.4 | 41.5 | 43.2 | 35.9 |
| Securing rights on Colorado River to store additional water during droughts, emergencies, help avoid shortages on river | 26.6 | 37.0 | 42.2 | 42.1 | 51.3 | 45.8 | 43.5 | 36.6 |

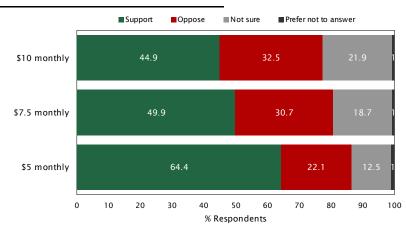
TABLE 2 SUPPORT FOR STRATEGIC INVESTMENTS AMONG THOSE WITH OPINION BY YEARS IN SAN DIEGO COUNTY & EDUCATION LEVEL (SHOWING % STRONGLY SUPPORT)

| | Years | ego County (| (Q1) | Education Level (QD7) | | | | |
|---|----------------|--------------|----------|-----------------------|---------------|-----------------|---------------------|--------------------|
| | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | HS or less | Some college | College graduate | Graduate degree |
| Expanding the use of recycled water for agriculture and irrigation uses | 81.9 | 79.4 | 73.5 | 79.9 | 79.1 | 78.6 | 80.3 | 78.9 |
| Recycling water, purifying to drinking water standards using advanced water treatment technologies | 73.3 | 72.6 | 50.6 | 56.0 | 69.1 | 55.4 | 54.4 | 62.3 |
| Developing additional brackish groundwater supplies | 46.9 | 52.2 | 38.7 | 39.2 | 46.8 | 43.3 | 39.1 | 37.9 |
| Securing rights on Colorado River to store additional water during droughts, emergencies, help avoid shortages on river | 30.8 | 48.5 | 31.1 | 43.1 | 45.6 | 46.8 | 37.8 | 34.7 |

RATES Question 8 evaluated support for increasing revenue to help fund the projects identified as priorities in Question 7. Respondents were presented with the highest potential monthly increase (\$10 per month) and asked if they would support increasing their monthly water bill by that amount to pay for the water reliability projects discussed in the previous question. If a respondent did not indicate 'support', they were asked whether they were supportive at the next lowest amount. Three amounts were tested, and the percentage of respondents who indicated they would support a monthly increase at each rate is shown in Figure 10.

Question 8 To pay for the types of water reliability projects just mentioned, would you support or oppose an increase of ____ on your monthly water bill?

FIGURE 10 SUPPORT FOR MONTHLY INCREASE BY AMOUNT



The most obvious pattern revealed in Figure 10 is that residents are price sensitive when it comes to funding the proposed projects through a monthly bill increase. With that said, 45% of respondents would support an increase of \$10 per month on their bill to fund priority water reliability projects, 50% would support a \$7.50 monthly increase, and almost two-thirds (64%) would support an increase of \$5 per month to fund water reliability projects.

Figures 11 and 12 display support for a \$5 monthly bill increase by respondents' level of support for each water reliability project being considered for investment. For example, in Figure 11 we see that among those who *strongly support* expanding the use of recycled water for agriculture and irrigation uses (Question 7d), 71% indicated they would support a \$5 monthly bill increase. Strong, positive relationships were found for the three of the four projects tested, with support for paying an additional \$5 per month increasing as the level of support for each project increased. More consistency in willingness to pay an additional \$5 per month was found for the project to secure rights on the Colorado River (right side of Figure 12)—although supporters and those indicating soft opposition (somewhat oppose) were more supportive of a \$5 increase than those in strong opposition or unsure, there was much less variation in their degree of support than that identified for the other projects.

FIGURE 11 SUPPORT FOR \$5 MONTHLY INCREASE BY SUPPORT FOR TOP PROJECTS³

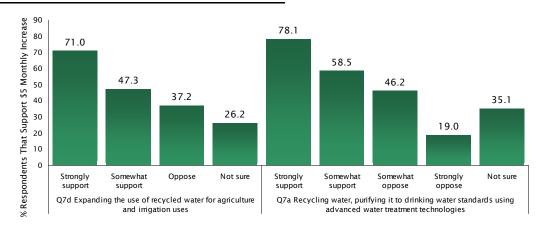
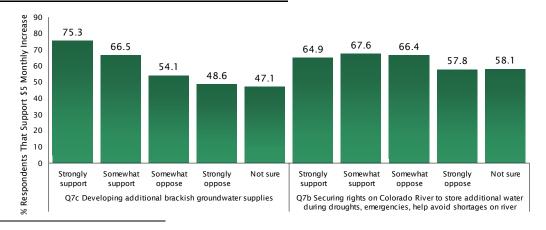


FIGURE 12 SUPPORT FOR \$5 MONTHLY INCREASE BY SUPPORT FOR OTHER PROJECTS



^{3.} Due to the small number of respondents in the somewhat and strongly oppose categories, responses were combined for Q7d.

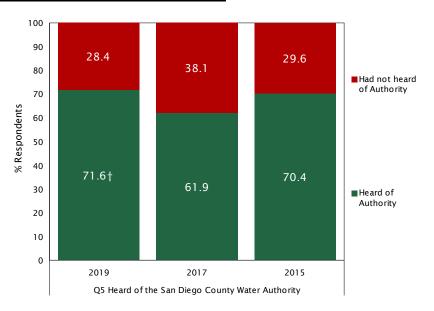
AWARENESS & KNOWLEDGE OF SAN DIEGO COUNTY WATER AUTHORITY

Having explored respondents' opinions about the reliability of the water supply in San Diego County, as well as their support and willingness to pay for various projects to increase reliability, the survey next sought to profile respondents' awareness and knowledge as they pertain to the San Diego County Water Authority. Do residents recognize the name of the agency, and do they correctly understand the many functions that the Water Authority performs? Moreover, how do they rate the Water Authority's overall performance?

AIDED AWARENESS OF WATER AUTHORITY Respondents were initially asked if, prior to taking the survey, they had heard of the agency called the San Diego County Water Authority. Among residents overall, 72% indicated that they had heard of the San Diego County Water Authority prior to taking the survey (aided awareness). This compares favorably to the results of the 2017 study, representing a statistically significant increase of ten percentage points (see Figure 13).

Question 9 Prior to taking this survey, had you heard of the agency called the San Diego County Water Authority?

FIGURE 13 AIDED AWARENESS OF SAN DIEGO COUNTY WATER AUTHORITY BY STUDY YEAR



† Statistically significant difference (p < 0.05) between the 2017 and 2019 studies.

Awareness of the San Diego County Water Authority varied substantially across subgroups of residents (see figures 14 through 16 on the next page). In general, awareness of the Water Authority increased as length of residence, age, and education level increased. Awareness was also higher among residents in the South Metro, North Inland, and Metro areas of the County, male respondents, home owners, those who live in a single family home, African-American/Black and Caucasian/White residents, and those in a household responsible for paying their own water bill.

FIGURE 14 AIDED AWARENESS OF WATER AUTHORITY BY AREA OF COUNTY, YEARS IN SAN DIEGO COUNTY & GENDER

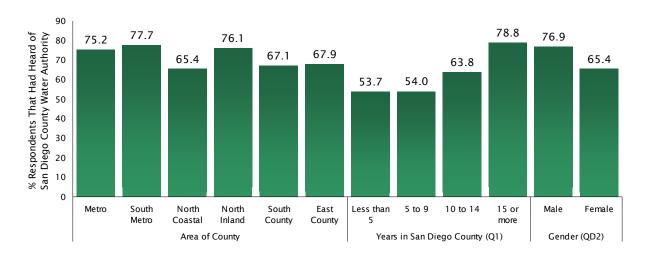


FIGURE 15 AIDED AWARENESS OF WATER AUTHORITY BY AGE, EDUCATION LEVEL & HOME OWNERSHIP STATUS

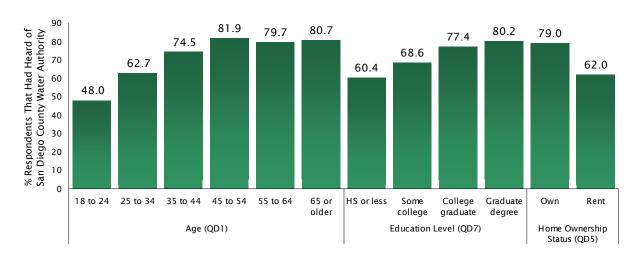
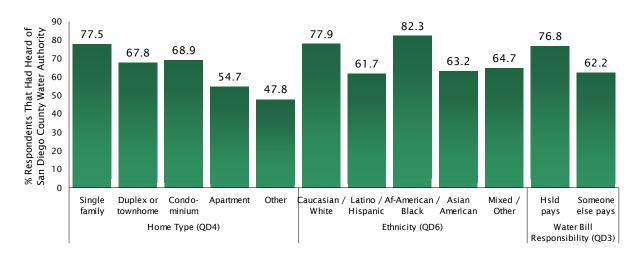


FIGURE 16 AIDED AWARENESS OF WATER AUTHORITY BY HOME TYPE, ETHNICITY & WATER BILL RESPONSIBILITY

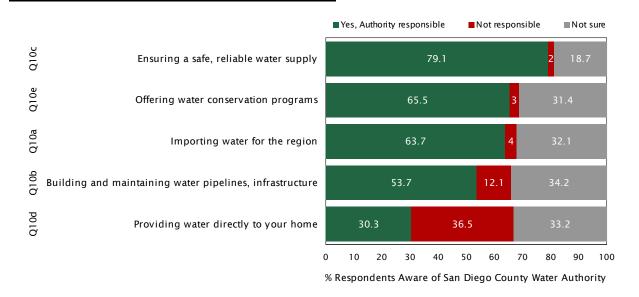


KNOWLEDGE OF WATER AUTHORITY'S RESPONSIBILITIES Having heard of the San Diego County Water Authority is one thing—having an understanding of the Water Authority's many responsibilities is quite another. To gauge how knowledgeable residents may be with respect to the Water Authority's many areas of responsibility, Question 10 presented them with each of the items shown on the left of Figure 17 and simply asked whether they knew if the Water Authority is (or is not) responsible for each item.

Among residents who had heard of the San Diego County Water Authority, close to eight-in-ten correctly identified the Water Authority as being responsible for ensuring a safe, reliable water supply (79%). Over half correctly identified the Water Authority as being responsible for offering water conservation programs (66%), importing water for the region (64%), and building and maintaining water pipelines and infrastructure (54%). At the other end of the spectrum, just over one-third (37%) of residents correctly indicated that the San Diego County Water Authority was not responsible for providing water directly to their home.

Question 10 Next, let me ask you a few questions about the San Diego County Water Authority. If you aren't sure of your answer, just say 'not sure'. To the best of your knowledge, is the San Diego County Water Authority responsible for ____?

FIGURE 17 KNOWLEDGE OF SAN DIEGO COUNTY WATER AUTHORITY RESPONSIBILITIES



For the interested reader, tables 3 through 5 display knowledge of the Water Authority's responsibilities among residents aware of the Water Authority by a variety of demographic subgroups.

TABLE 3 KNOWLEDGE OF WATER AUTHORITY RESPONSIBILITIES BY AREA & TAKEN ACTION TO REDUCE WATER USE

| | | Area of County South North North South | | | | | | | |
|---|-------|---|---------|--------|--------|-------------|------|------|--|
| | Metro | Metro | Coastal | Inland | County | East County | Yes | No | |
| Ensuring a safe, reliable water supply | 75.0 | 77.2 | 76.6 | 83.0 | 82.8 | 81.0 | 81.0 | 76.6 | |
| Offering water conservation programs | 56.5 | 67.8 | 62.0 | 67.2 | 75.7 | 61.7 | 70.6 | 52.1 | |
| Importing water for the region | 64.6 | 68.3 | 55.0 | 68.1 | 62.5 | 62.3 | 65.6 | 61.0 | |
| Building & maintaining water pipelines, infrastructure | 50.4 | 53.1 | 53.5 | 54.3 | 60.5 | 50.2 | 56.8 | 46.0 | |
| Providing water directly to your home (correctly said no) | 27.2 | 32.9 | 43.3 | 45.3 | 33.5 | 35.8 | 35.6 | 40.5 | |

TABLE 4 KNOWLEDGE OF WATER AUTHORITY RESPONSIBILITIES BY YEARS IN SAN DIEGO COUNTY & EDUCATION LEVEL

| | Year | iego County (| (Q1) | | | | | |
|---|-------------|---------------|----------|------------|---------------|--------------|---------------------|--------------------|
| | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | HS or less | Some college | College graduate | Graduate degree |
| Ensuring a safe, reliable water supply | 75.8 | 72.2 | 79.3 | 80.3 | 76.6 | 74.8 | 80.9 | 84.5 |
| Offering water conservation programs | 62.5 | 59.3 | 64.7 | 66.7 | 61.6 | 63.5 | 68.8 | 68.9 |
| Importing water for the region | 47.5 | 61.7 | 53.9 | 66.9 | 63.6 | 50.8 | 67.8 | 71.0 |
| Building & maintaining water pipelines, infrastructure | 54.1 | 57.9 | 40.6 | 54.8 | 56.9 | 54.1 | 51.7 | 54.7 |
| Providing water directly to your home (correctly said no) | 16.0 | 29.5 | 29.5 | 40.5 | 28.3 | 28.7 | 38.3 | 46.7 |

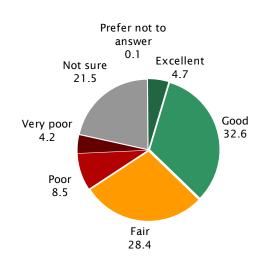
TABLE 5 KNOWLEDGE OF WATER AUTHORITY RESPONSIBILITIES BY AGE & GENDER

| | | Gende | r (QD2) | | | | | |
|---|----------|----------|----------|----------|----------|-------------|-------------|------|
| | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | Male Female | |
| Ensuring a safe, reliable water supply | 80.3 | 72.7 | 79.0 | 82.4 | 84.0 | 80.6 | 77.1 | 81.6 |
| Offering water conservation programs | 56.9 | 65.6 | 58.9 | 70.5 | 72.5 | 66.4 | 64.7 | 65.8 |
| Importing water for the region | 46.5 | 63.5 | 61.7 | 69.4 | 68.0 | 68.0 | 67.8 | 57.9 |
| Building & maintaining water pipelines, infrastructure | 51.7 | 48.7 | 48.2 | 61.8 | 53.2 | 57.7 | 55.3 | 50.6 |
| Providing water directly to your home (correctly said no) | 14.8 | 32.1 | 29.9 | 40.5 | 47.0 | 46.0 | 41.8 | 29.5 |

PERFORMANCE RATING The survey next asked respondents who had heard of the Water Authority prior to taking the survey to think about all of the activities and responsibilities of the San Diego County Water Authority and rate how they were performing using a five-point scale of excellent, good, fair, poor, or very poor. Because this question does not reference a specific service, activity, or responsibility, the findings of this question may be regarded as an *overall performance rating* for the Water Authority. Among respondents who had heard of the Water Authority, 22% had no opinion of the San Diego County Water Authority. As shown in Figure 18, 38% of residents aware of the Water Authority rated its overall performance as excellent (5%) or good (33%), 28% offered that it is fair, and about 13% rated it as poor or very poor.

Question 11 Thinking about all of the activities and responsibilities of the San Diego County Water Authority, how well are they performing? Would you say they are doing an excellent, good, fair, poor, or very poor job?

FIGURE 18 PERFORMANCE RATING FOR SAN DIEGO COUNTY WATER AUTHORITY



The figures on the next page show how perceptions of the Water Authority's performance varied (among those with an opinion) across subgroups of residents aware of the Water Authority. Compared with their subgroup counterparts, residents in South Metro, Metro, or North Coastal areas, those who have lived in the County less than 15 years, those who had not taken action to reduce water usage in the past year, respondents who lived in condominiums and apartments, African-American/Black, Caucasian/White, and Mixed/Other residents, females, and those who felt the County water supply would be improving or staying about the same over the next year were the most likely to rate the Water Authority's performance favorably.

FIGURE 19 PERFORMANCE RATING FOR WATER AUTHORITY BY AREA OF COUNTY, YEARS IN SAN DIEGO COUNTY & TAKEN ACTION TO REDUCE WATER USE

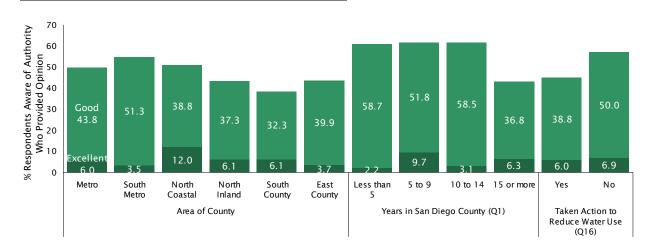


FIGURE 20 PERFORMANCE RATING FOR WATER AUTHORITY BY HOME TYPE, ETHNICITY & GENDER

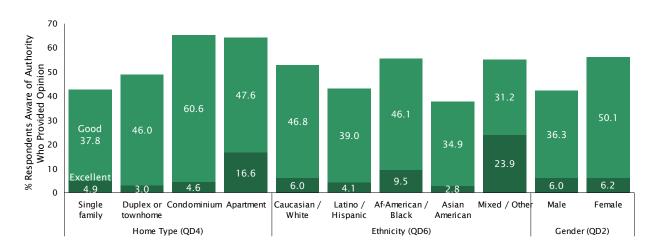
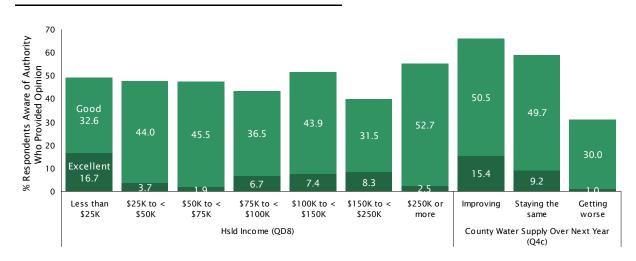


FIGURE 21 PERFORMANCE RATING FOR WATER AUTHORITY BY HSLD INCOME & COUNTY WATER SUPPLY OVER NEXT YEAR



VALUE

The next section of the survey focused on the perceived value that residents place on the quality of water relative to other services, their best estimate for the cost of water per gallon, and how they rate the value of their municipal tap water after learning the cost per gallon.

VALUE RELATIVE TO OTHER SERVICES The first question in this series presented respondents with several services their household may receive and asked them to rate whether they feel the amount they pay is reasonable, too high, or too low given the quality of the service. Because the same response scale was used for each item, the results provide an insight into the perceived value of each service individually *as well as* how each service ranks relative to the others tested. To avoid a systematic position bias, the order in which the services were read to respondents was randomized for each respondent.

Figure 22 presents each service tested, as well as the value assigned to each service by survey participants, sorted by reasonableness of the amount paid.⁴ Overall, trash collection received the highest percentage of respondents indicating that the amount paid for the service was either too low or reasonable (58%), followed by sewer (48%) and water (38%). Comparatively, cell phone service (30%), electricity (25%), and television (9%) received lower ratings. The percentage of residents who were unsure or did not have an opinion ranged from a low of 3% (cell phone service) to a high of 20% (sewer service). With that said, even when responses of not sure and no answer are filtered out, the relative rank order of the services remains the same. Given the purpose of this study, it is instructive to note that water service was viewed in the top three for reasonableness of amount paid relative to the quality of the service received.

Question 12 Next, I'd like to ask you to consider the value you receive from various services. Considering the quality of the _____ service your household receives, would you say the amount your household pays for the service is reasonable, too high, or too low? If says too high, ask: Would that be much too high, somewhat too high, or a little too high?

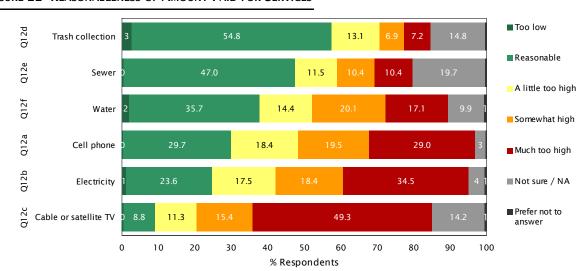


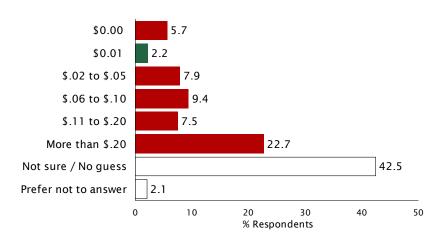
FIGURE 22 REASONABLENESS OF AMOUNT PAID FOR SERVICES

^{4.} Services were ranked based on the percentage of respondents who indicated that the amount paid for the service was either *too low* or *reasonable* given the quality of the service.

COST PER GALLON Residents were next asked how much they thought municipal tap water costs per gallon in the San Diego region. As shown in Figure 23 below, 45% of respondents could not or would not provide an estimate. Just 2% of respondents correctly identified the cost of tap water in the region at one cent per gallon, whereas 53% provided an incorrect estimate. Among those who provided an incorrect estimate, a per-gallon cost of more than 20 cents was the most frequent response (23%). Compared with the 2017 study, a statistically higher percentage of respondents provided an estimated cost per gallon in 2019 (55% vs. 47%). Among those who provided an estimate, the percentage who correctly identified the cost per gallon as one cent was also statistically higher (4% vs. 2% when calculated among those who provided a value).

Question 13 If you had to guess, how much do you think municipal tap water costs per gallon in the San Diego region?

FIGURE 23 ESTIMATED COST OF WATER PER GALLON



As shown in figures 24 and 25, the percentage of residents who provided an opinion and correctly estimated the cost of municipal water per gallon was highest among North Coastal residents, new residents, men, respondents 55 to 64 years of age, and college graduates.

FIGURE 24 CORRECTLY ESTIMATED COST PER GALLON BY AREA OF COUNTY, YEARS IN SAN DIEGO COUNTY & GENDER

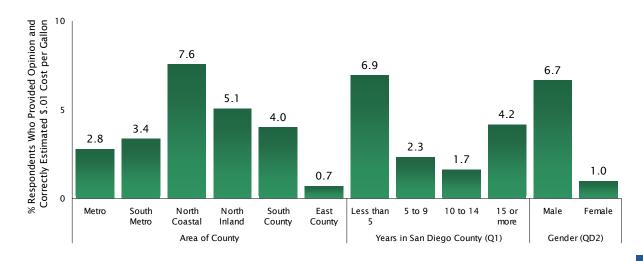
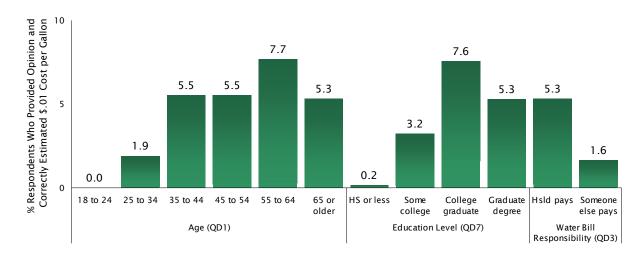


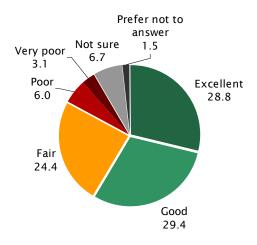
FIGURE 25 CORRECTLY ESTIMATED COST PER GALLON BY AGE, EDUCATION LEVEL & WATER BILL RESPONSIBILITY



VALUE FOR COST After informing residents that the average cost of municipal tap water in San Diego County is about one cent per gallon, respondents were asked whether they thought that water is an excellent value, a good value, a fair value, a poor value, or a very poor value. As shown in Figure 26, the majority (58%) of residents rated the value of water as excellent (29%) or good (29%) after learning that the cost averages one cent per gallon, 24% offered that the value is fair, and about 9% rated it as poor or very poor. The remaining 8% of residents surveyed were unsure or unwilling to offer an opinion.

Question 14 To clarify, the average cost of municipal tap water in San Diego County is about 1 cent (one penny) per gallon. Knowing this, would you say that water is an excellent value, a good value, a fair value, a poor value, or a very poor value?

FIGURE 26 VALUE OF TAP WATER AFTER LEARNING COST



For the interested reader, figures 27 and 28 display the value rating given to municipal tap water among respondents who provided an opinion. Of particular note is the relationship between the San Diego County Water Authority's performance rating and the value of water for the one cent per gallon paid (Figure 28). Respondents who gave the Water Authority a neutral or unfavorable performance rating were much less likely to rate the value of water as excellent or good compared with those who provided a favorable performance rating or were aware of the Water Authority but did not know how to rate them, or who had not heard of the Water Authority at all.

FIGURE 27 VALUE OF TAP WATER AFTER LEARNING COST BY YEARS IN SAN DIEGO COUNTY & AGE

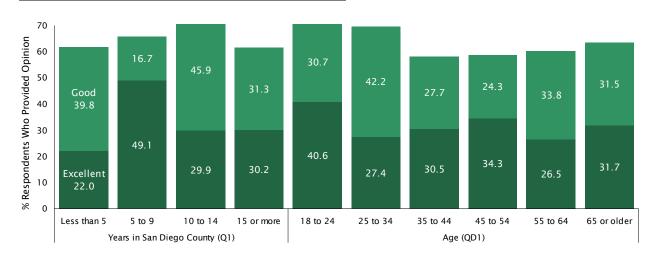
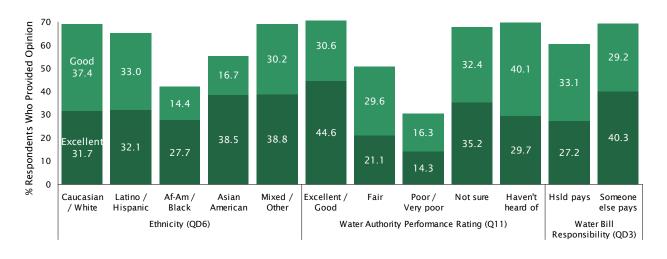


FIGURE 28 VALUE OF TAP WATER AFTER LEARNING COST BY ETHNICITY, WATER AUTHORITY PERFORMANCE RATING & WATER BILL RESPONSIBILITY



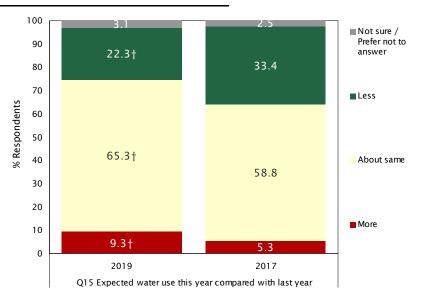
WATER USE EFFICIENCY & CONSERVATION

Having measured attitudes about water reliability, awareness and knowledge of the San Diego County Water Authority, and perceptions regarding the value of water service, the survey transitioned to the topic of water use efficiency and conservation—including anticipated water use, the actions residents may have taken to use water more efficiently, as well as their interest in specific conservation programs during the next year.

EXPECTED HOME WATER USE The first question in this series asked respondents to take into account their home water use (both indoors and outdoors) and forecast whether they expect to use more water, less water, or about the same amount of water in 2019 as they did in 2018. Close to two-thirds (65%) of respondents anticipate their water use to remain about the same this year as compared with last year, 22% expect to use less water in 2019, and 9% feel they will use more water this year. A statistically higher percentage of respondents in 2019 expect their household water use to either stay about the same (+7%) or increase (+4%) compared with 2017, whereas fewer expect to use less water in the coming year (-11%).

Question 15 Thinking about your home water use, both indoors and outdoors, do you think that you will use more water this year, less water this year, or about the same amount of water this year as you did in 2018?

FIGURE 29 EXPECTED HOME WATER USE BY STUDY YEAR



 \dagger Statistically significant difference (p < 0.05) between the 2017 and 2019 studies.

Figures 30 through 32 on the next page examine the percentage of respondents who expect to use more water in 2019 as compared with 2018. Overall, residents in the North Coastal part of the County, those who have lived in the County between five and nine years, residents 18 to 24 years of age, those in single family homes, Latino/Hispanic and Asian American respondents, those with some college or an undergraduate degree (but not a graduate degree), and residents who feel that the County's water supply will be improving over the next year were the most likely to expect to use more water this year.

FIGURE 30 EXPECTED HOME WATER USE IN 2019 BY AREA OF COUNTY, YEARS IN SAN DIEGO COUNTY & HOME OWNERSHIP STATUS

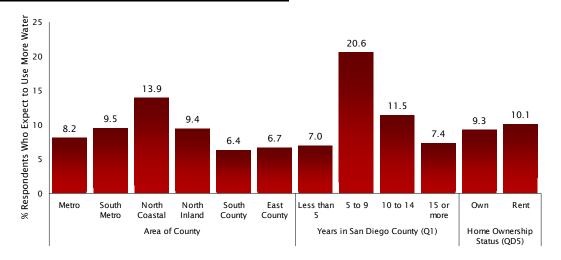


FIGURE 31 EXPECTED HOME WATER USE IN 2019 BY AGE, HOME TYPE & TAKEN ACTION TO REDUCE WATER USE

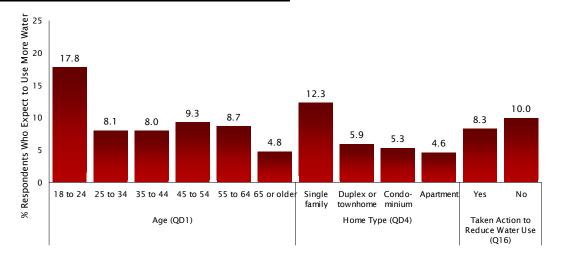
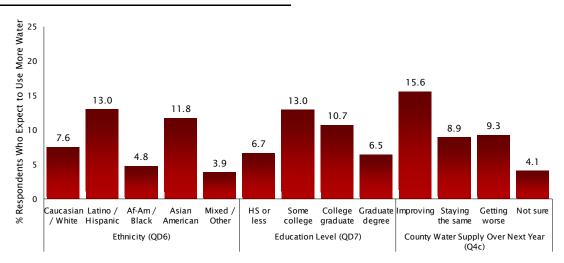


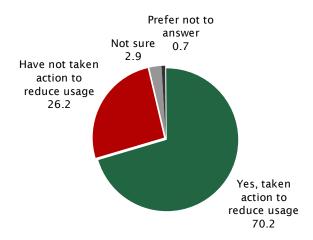
FIGURE 32 EXPECTED HOME WATER USE IN 2019 BY ETHNICITY, EDUCATION LEVEL & COUNTY WATER SUPPLY OVER NEXT YEAR



TAKEN ACTIONS TO REDUCE WATER USAGE The next question in this series asked residents whether—in the past 12 months—they have taken any actions to reduce their household's use of water. As shown in Figure 33, seven-in-ten residents (70%) offered that they had taken one or more actions to reduce water usage during this period, whereas 26% confided they had not attempted to use less water and 4% were unsure or unwilling to answer the question.

Question 16 In the past 12 months, have you taken any actions to reduce your household's use of water?

FIGURE 33 TAKEN ACTION TO REDUCE HOUSEHOLD WATER USE



Figures 34 and 35 show that residents who have lived in San Diego County for at least ten years, home owners, residents 35 years and older, those who have heard of the San Diego County Water Authority, and respondents who perceive that the reliability of the water supply in the County will be getting worse over the next year were the most likely to have taken actions to reduce their household's water use over the past year.

FIGURE 34 TAKEN ACTION TO REDUCE HOUSEHOLD WATER USE BY AREA OF COUNTY, YEARS IN SAN DIEGO COUNTY & HOME OWNERSHIP STATUS

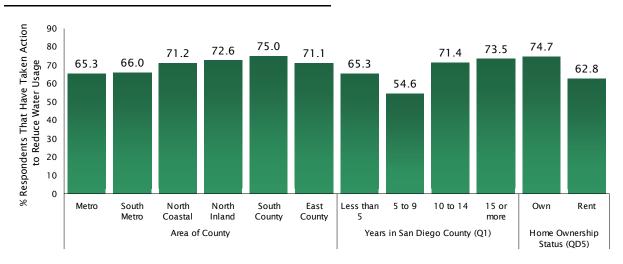
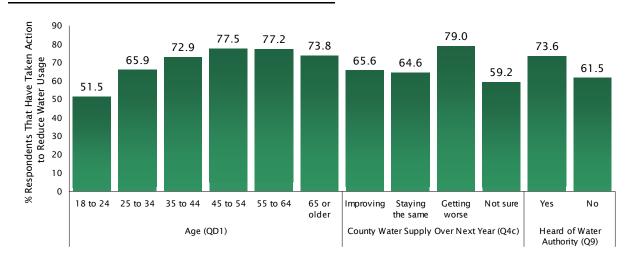


FIGURE 35 TAKEN ACTION TO REDUCE HOUSEHOLD WATER USE BY AGE, COUNTY WATER SUPPLY OVER NEXT YEAR & HEARD OF WATER AUTHORITY



ACTIONS TAKEN TO REDUCE WATER USAGE Respondents who indicated in Question 16 that they had taken actions to reduce their household's water usage were asked to detail the specific actions taken. Question 17 was asked in an open-ended manner, allowing respondents to mention any action that came to mind without being prompted by or restricted to a particular list of options. True North reviewed the verbatim responses and grouped them into the categories shown in figures 36 and 37, broken out by indoor and outdoor actions taken.

Among respondents who had taken one or more actions to reduce water usage in their household during the past 12 months, over half turned off the faucet while brushing their teeth (70%), used less water while showering, washing their hands, or doing the dishes (67%), only ran the dishwasher or washing machine when full (64%), watered plants/lawn between 4PM and 9AM (52%), and washed their car less often or used water-efficient methods to wash their car (52%).

Question 17 What specific actions have you taken? If says, "reduced water usage", probe: How specifically did you do that?

FIGURE 36 INDOOR WATER USE EFFICIENCY & CONSERVATION ACTIONS TAKEN

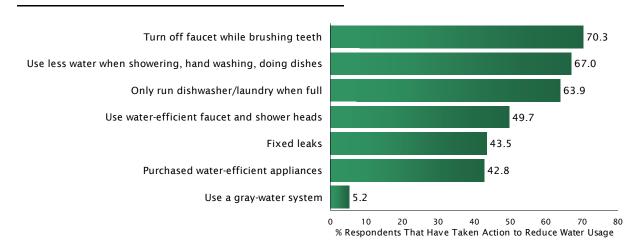
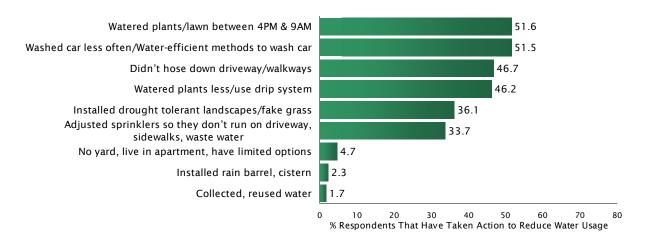


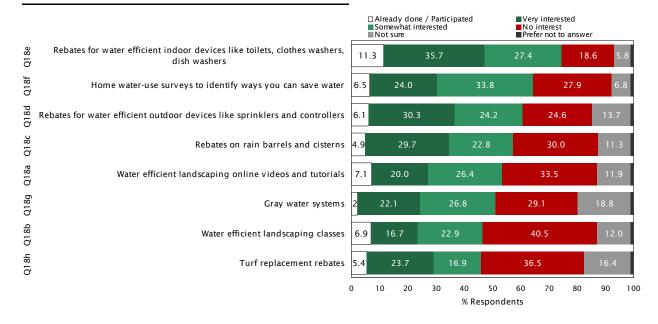
FIGURE 37 OUTDOOR WATER USE EFFICIENCY & CONSERVATION ACTIONS TAKEN



INTEREST IN SPECIFIC CONSERVATION PROGRAMS The last question in this series presented all respondents (regardless of whether they had taken action to reduce water usage over the past year) with a series of water conservation programs. The format of the question was straightforward: respondents were asked whether they would be very interested, somewhat interested, or not interested in participating in each of the programs shown to the left of Figure 38 this year, or whether they had already participated.

Question 18 Next, I'm going to read a list of water conservation programs. Please tell me how interested you would be in participating in the program this year. If you have already taken this action or participated in the program, please say so.

FIGURE 38 INTEREST IN PARTICIPATING IN CONSERVATION PROGRAMS



The activities are sorted in Figure 38 from high to low based on the proportion of respondents who indicated that they either had already participated in the program *or* were at least *somewhat* interested in participating. Among the programs tested, rebates for water efficient indoor devices like toilets, clothes washers, and dishwashers received the highest level of past participation and current interest (74% already participated or were very or somewhat interested in participating), followed by home water-use surveys to identify ways you can save water (64%) and rebates for water efficient outdoor devices like sprinklers and controllers (61%).

Tables 6 through 8 show the percentage of respondents *very* interested in each conservation program by demographic subgroups. For ease of comparison, the top three programs within each subgroup are highlighted green. Although the level of interest varied, the top three programs were fairly consistent among subgroups. African American/Black respondents were the only subgroup to not have any of their top three programs in common with the overall results.

TABLE 6 INTEREST IN PARTICIPATING IN CONSERVATION PROGRAMS BY AREA OF COUNTY & GENDER (SHOWING % VERY)

| | | Area of County | | | | | | r (QD2) |
|--|-------|----------------|---------|--------|--------|--------|------|---------|
| | | South | North | North | South | East | | |
| | Metro | Metro | Coastal | Inland | County | County | Male | Female |
| Rebates for water efficient indoor devices | 29.4 | 38.1 | 41.9 | 30.5 | 37.3 | 32.6 | 31.8 | 40.0 |
| Rebates for water efficient outdoor devices | 24.4 | 31.0 | 33.3 | 31.1 | 29.3 | 30.5 | 26.7 | 34.3 |
| Rebates on rain barrels and cisterns | 30.2 | 28.2 | 29.2 | 29.2 | 30.9 | 31.4 | 29.7 | 30.0 |
| Home water-use surveys to identify ways you can save water | 20.9 | 25.9 | 25.5 | 22.9 | 24.4 | 22.3 | 21.7 | 26.8 |
| Turf replacement rebates | 20.6 | 18.0 | 22.4 | 29.1 | 26.6 | 27.6 | 25.4 | 21.5 |
| Gray water systems | 18.7 | 22.1 | 19.2 | 24.2 | 23.8 | 25.2 | 22.4 | 22.2 |
| Water efficient landscaping online videos and tutorials | 19.4 | 23.2 | 16.2 | 19.3 | 21.7 | 19.7 | 19.2 | 21.3 |
| Water efficient landscaping classes | 16.8 | 16.3 | 13.8 | 21.3 | 15.4 | 17.6 | 17.2 | 16.2 |

TABLE 7 INTEREST IN PARTICIPATING IN CONSERVATION PROGRAMS BY AGE & HEARD OF WATER AUTHORITY (SHOWING % VERY)

| | | Age (QD1) | | | | | | Heard of Water Authority (Q9) | | |
|--|----------|-----------|----------|----------|----------|-------------|------|----------------------------------|--|--|
| | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | Yes | No | | |
| Rebates for water efficient indoor devices | 33.7 | 47.2 | 41.6 | 37.4 | 28.9 | 25.3 | 37.5 | 31.1 | | |
| Rebates for water efficient outdoor devices | 25.8 | 38.0 | 31.6 | 35.0 | 30.6 | 20.5 | 33.0 | 23.6 | | |
| Rebates on rain barrels and cisterns | 20.3 | 37.5 | 34.4 | 39.0 | 30.1 | 18.9 | 31.1 | 26.3 | | |
| Home water-use surveys to identify ways you can save water | 28.7 | 31.0 | 24.7 | 20.5 | 23.3 | 16.5 | 24.2 | 23.5 | | |
| Turf replacement rebates | 19.5 | 31.9 | 30.2 | 26.3 | 21.3 | 13.3 | 23.2 | 24.8 | | |
| Gray water systems | 23.4 | 22.4 | 22.3 | 27.5 | 22.0 | 17.8 | 23.1 | 19.8 | | |
| Water efficient landscaping online videos and tutorials | 21.3 | 24.9 | 17.9 | 21.4 | 21.5 | 13.9 | 21.6 | 16.0 | | |
| Water efficient landscaping classes | 16.3 | 24.8 | 16.1 | 15.4 | 17.9 | 8.6 | 16.9 | 16.0 | | |

TABLE 8 INTEREST IN PARTICIPATING IN CONSERVATION PROGRAMS BY ETHNICITY & FUTURE WATER USE (SHOWING % VERY)

| | | Et | hnicity (QD | (6) | | Future Water Use (Q15) | | | |
|--|-----------|----------|-------------|----------|---------|------------------------|-------|------|--|
| | Caucasian | Latino / | Af-Am / | Asian | Mixed / | | About | | |
| | / White | Hispanic | Black | American | Other | More | same | Less | |
| Rebates for water efficient indoor devices | 35.3 | 41.2 | 10.3 | 38.5 | 32.9 | 36.6 | 32.2 | 46.2 | |
| Rebates for water efficient outdoor devices | 28.7 | 34.9 | 14.1 | 29.0 | 31.7 | 42.4 | 27.7 | 35.6 | |
| Rebates on rain barrels and cisterns | 28.5 | 31.5 | 16.3 | 23.6 | 52.6 | 32.4 | 26.3 | 39.2 | |
| Home water-use surveys to identify ways you can save water | 20.6 | 34.4 | 20.8 | 23.0 | 18.0 | 33.5 | 20.3 | 31.7 | |
| Turf replacement rebates | 23.6 | 22.6 | 11.8 | 30.3 | 28.6 | 17.9 | 22.8 | 28.6 | |
| Gray water systems | 21.2 | 24.4 | 24.7 | 24.2 | 24.3 | 25.6 | 20.9 | 24.6 | |
| Water efficient landscaping online videos and tutorials | 18.2 | 24.1 | 10.3 | 24.7 | 23.2 | 26.9 | 17.7 | 24.2 | |
| Water efficient landscaping classes | 16.0 | 20.5 | 19.1 | 14.0 | 15.7 | 19.4 | 15.0 | 20.3 | |

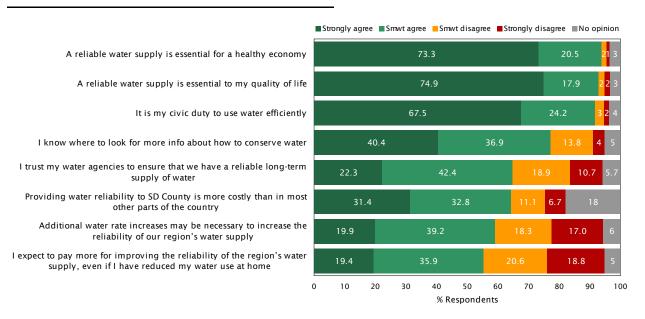
WATER-RELATED ATTITUDES

The next question in the survey was designed to profile residents' agreement with a variety of views and opinions related to San Diego County's water supplies. For each of the statements shown in truncated form on the left of Figure 39, respondents were asked the extent to which they agreed or disagreed with each statement. The statements are sorted from high to low in the figure based on the percentage of respondents who agreed (strongly or somewhat) with each statement.

More than nine-in-ten residents agreed that A reliable water supply for this region is essential for a healthy economy (94%), that A reliable water supply for this region is essential to my quality of life (93%), and that It is my civic duty to use water efficiently (92%). More than six-in-ten respondents also agreed that I know where to look if I want more information about how to conserve water (77%), I trust my water agencies to ensure that we have a reliable long-term supply of water (65%), and Providing water reliability to San Diego County is more costly than in most other parts of the country (64%). When compared with the other statements tested, residents were less likely to agree that I expect to pay more for improving the reliability of the region's water supply, even if I have reduced my water use at home (55%) and Additional water rate increases may be necessary to increase the reliability of our region's water supply (59%).

Question 19 People often have different views and opinions when it comes to San Diego County's water supplies. As I read the following statements, please tell me whether you agree or disagree with the statement.

FIGURE 39 AGREEMENT WITH STATEMENTS ABOUT COUNTY WATER SUPPLIES



For the interested reader, the tables to follow display the percentage of respondents with an opinion who indicated they *strongly* agreed with each statement by a variety of resident subgroups.

TABLE 9 AGREEMENT WITH STATEMENTS ABOUT COUNTY WATER SUPPLIES AMONG THOSE WITH OPINION BY AREA OF COUNTY (SHOWING % STRONGLY AGREE)

| | Area of County | | | | | |
|---|----------------|-------|---------|--------|--------|--------|
| | | South | North | North | South | East |
| | Metro | Metro | Coastal | Inland | County | County |
| A reliable water supply is essential to my quality of life | 82.1 | 75.8 | 77.5 | 75.0 | 79.4 | 76.5 |
| A reliable water supply is essential for a healthy economy | 75.4 | 74.3 | 79.1 | 76.2 | 73.4 | 77.1 |
| It is my civic duty to use water efficiently | 72.0 | 69.3 | 66.9 | 68.4 | 77.1 | 68.2 |
| I know where to look for more info about how to conserve water | 32.5 | 35.9 | 40.2 | 43.3 | 56.8 | 48.8 |
| Providing water reliability to SD County is more costly than in most other parts of country | 31.8 | 38.9 | 42.3 | 37.8 | 41.6 | 33.5 |
| I trust my water agencies to ensure that we have a reliable long-term supply of water | 21.1 | 22.4 | 24.7 | 23.5 | 23.2 | 27.1 |
| Additional water rate increases may be necessary to increase reliability of water supply | 20.0 | 23.0 | 23.3 | 19.9 | 23.2 | 15.3 |
| I expect to pay more for improving reliability, even if I have reduced my water use at home | 18.1 | 21.3 | 26.2 | 18.7 | 23.7 | 11.8 |

TABLE 10 AGREEMENT WITH STATEMENTS ABOUT COUNTY WATER SUPPLIES AMONG THOSE WITH OPINION BY YEARS IN SAN DIEGO COUNTY & TAKEN ACTION TO REDUCE WATER USE (SHOWING % STRONGLY AGREE)

| | Years in San Diego County (Q1) | | | Taken Action to Reduce Water Use (Q16) | | |
|---|--------------------------------|--------|----------|---|------|------|
| | Less than | | | 15 or | | |
| | 5 | 5 to 9 | 10 to 14 | more | Yes | No |
| A reliable water supply is essential to my quality of life | 85.1 | 78.3 | 69.1 | 77.5 | 76.6 | 80.7 |
| A reliable water supply is essential for a healthy economy | 81.1 | 69.3 | 72.4 | 76.9 | 77.9 | 72.1 |
| It is my civic duty to use water efficiently | 80.3 | 68.5 | 64.4 | 69.8 | 72.8 | 64.7 |
| I know where to look for more info about how to conserve water | 29.5 | 25.4 | 38.5 | 48.0 | 46.0 | 35.9 |
| Providing water reliability to SD County is more costly than in most other parts of country | 34.2 | 32.9 | 37.5 | 39.7 | 38.3 | 40.7 |
| I trust my water agencies to ensure that we have a reliable long-term supply of water | 27.5 | 23.5 | 20.5 | 23.6 | 23.3 | 26.4 |
| Additional water rate increases may be necessary to increase reliability of water supply | 20.5 | 21.4 | 19.5 | 21.4 | 21.0 | 22.7 |
| I expect to pay more for improving reliability, even if I have reduced my water use at home | 19.5 | 15.6 | 15.9 | 22.2 | 20.7 | 20.3 |

TABLE 11 AGREEMENT WITH STATEMENTS ABOUT COUNTY WATER SUPPLIES AMONG THOSE WITH OPINION BY EDUCATION LEVEL & HEARD OF WATER AUTHORITY (SHOWING % STRONGLY AGREE)

| | Education Level (QD7) | | | | Heard of Water Authority (Q9) | |
|---|-----------------------|-----------------|---------------------|--------------------|----------------------------------|------|
| | HS or less | Some college | College graduate | Graduate degree | Yes | No |
| A reliable water supply is essential to my quality of life | 77.1 | 74.0 | 79.6 | 81.1 | 78.4 | 75.1 |
| A reliable water supply is essential for a healthy economy | 72.8 | 74.9 | 78.5 | 78.2 | 77.0 | 73.3 |
| It is my civic duty to use water efficiently | 70.8 | 74.5 | 66.5 | 68.2 | 69.1 | 72.5 |
| I know where to look for more info about how to conserve water | 38.6 | 46.2 | 42.4 | 42.9 | 44.5 | 37.8 |
| Providing water reliability to SD County is more costly than in most other parts of country | 33.5 | 39.6 | 39.2 | 39.4 | 42.8 | 26.0 |
| I trust my water agencies to ensure that we have a reliable long-term supply of water | 20.1 | 29.2 | 24.1 | 22.5 | 23.6 | 23.8 |
| Additional water rate increases may be necessary to increase reliability of water supply | 31.7 | 17.8 | 17.8 | 19.9 | 19.9 | 24.4 |
| I expect to pay more for improving reliability, even if I have reduced my water use at home | 19.8 | 17.6 | 17.2 | 30.1 | 20.8 | 19.8 |

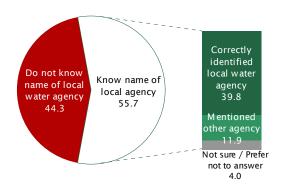
AWARENESS OF LOCAL AGENCY

The last substantive section of the survey asked respondents whether they knew the name of the local agency that supplies water to their home and, if yes, to name the agency.⁵ The results to these two questions are combined in Figure 40. Overall, 56% of respondents indicated that they knew the name of their local water agency, and 40% of all respondents correctly identified the name of the agency.

Question 20 Do you happen to know the name of the local agency that supplies water to your home?

Question 21 What is the name of the agency that supplies water to your home?

FIGURE 40 AWARENESS AND IDENTIFICATION OF LOCAL WATER AGENCY



Respondents' ability to correctly identify the agency that supplies water to their home varied substantially across subgroups of residents (see figures 41 and 42 on the next page). Similar to the results for awareness of the San Diego County Water Authority (see *Aided Awareness of Water Authority* on page 18), correctly identifying their local water agency generally increased as length of residence, age, and education level increased.

Correct identification was also higher among residents in the East County, North Coastal, and North Inland areas of the County, home owners, and those who had heard of the San Diego County Water Authority prior to taking the survey.

^{5.} True North checked the name of the agency provided by the respondent against the respondent's ZIP code and, when necessary, home address, to confirm whether the identification was correct.

FIGURE 41 CORRECTLY IDENTIFIED NAME OF LOCAL WATER AGENCY BY AREA OF COUNTY, YEARS IN SAN DIEGO COUNTY & HOME OWNERSHIP STATUS

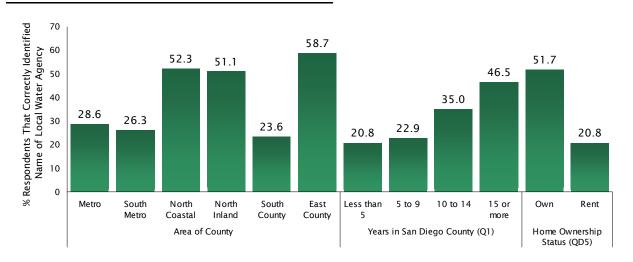
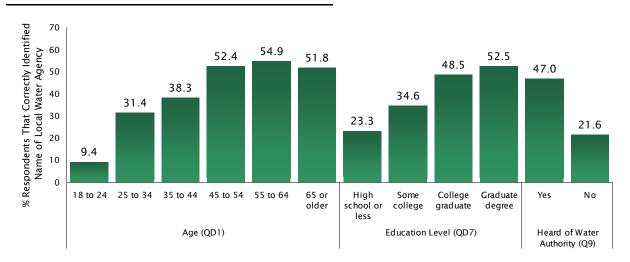


FIGURE 42 CORRECTLY IDENTIFIED NAME OF LOCAL WATER AGENCY BY AGE, EDUCATION LEVEL & HEARD OF WATER AUTHORITY



BACKGROUND & DEMOGRAPHICS

TABLE 12 DEMOGRAPHICS OF SAMPLE

| Total Respondents | 1,063 |
|--|-------------|
| Area of County | |
| Metro | 12.4 |
| South Metro | 21.9 |
| North Coastal | 20.0 |
| North Inland | 15.4 |
| South County | 16.0 |
| East County | 14.3 |
| Years in San Diego County (Q1) | |
| Less than 5 | 10.7 |
| 5 to 9 | 11.8 |
| 10 to 14 | 10.4 |
| 15 or more | 67.1 |
| Age (QD1) | |
| 18 to 24 | 14.7 |
| 25 to 34 | 20.2 |
| 35 to 44 | 16.8 |
| 45 to 54 | 15.4 |
| 55 to 64 | 13.7 |
| 65 or older | 14.5 |
| Prefer not to answer | 4.8 |
| Gender (QD2) | |
| Male | 51.3 |
| Female | 47.6 |
| Non-binary, do not identify with either | 0.5 |
| Prefer not to answer | 0.5 |
| Water Bill Responsibility (QD3) | 0.0 |
| Hsld pays | 66.9 |
| | 27.7 |
| Someone else pays | |
| Not sure / Prefer not to answer | 5.4 |
| Home Type (QD4) | 60.2 |
| Single family | 60.2 |
| Duplex or townhome | 7.6 |
| Condominium | 12.9 |
| Apartment | 12.9 |
| Other | 4.0 |
| Prefer not to answer | 2.4 |
| Home Ownership Status (QD5) | |
| Own | 57.0 |
| Rent | 37.1 |
| Live with family, friends and don't pay rent | 2.5 |
| Prefer not to answer | 3.5 |
| Ethnicity (QD6) | |
| Caucasian / White | 45.8 |
| Latino / Hispanic | 27.3 |
| Af-American / Black | 4.3 |
| Asian American | 10.0 |
| Mixed / Other | 6.1 |
| Prefer not to answer | 6.6 |
| Education Level (QD7) | 0.0 |
| High school or less | 23.8 |
| Some college | 24.7 |
| College graduate | 25.2 |
| Graduate degree | 20.2 |
| Prefer not to answer | 6.1 |
| Hsld Income (QD8) | 0.1 |
| , , , | 12.6 |
| Less than \$25K | - |
| \$25K to < \$50K | 23.3 |
| \$50K to < \$75K | 14.2 |
| \$75K to < \$100K | 9.9 |
| \$100K to < \$150K | 12.3 |
| \$150K to < \$250K | 10.6 |
| | |
| \$250K or more Prefer not to answer | 6.4 10.6 |

Table 12 presents the key demographic information collected during the survey. Because of the probability-based sampling methodology used in this study, the results shown in the table are representative of residents (and their households) in the San Diego County Water Authority's service area. The primary motivation for collecting the background and demographic information was to provide a better insight into how the results of the substantive questions of the survey vary by demographic characteristics (see Appendix A for more details).

METHODOLOGY

The following sections outline the methodology used in the study, as well as the motivation for using certain techniques.

QUESTIONNAIRE DEVELOPMENT Dr. McLarney of True North Research worked closely with the San Diego County Water Authority to develop a questionnaire that covered the topics of interest and avoided many possible sources of systematic measurement error, including position-order effects, wording effects, response-category effects, scaling effects, and priming. Several questions included multiple individual items. Because asking items in a set order can lead to a systematic position bias in responses, items were asked in random order for each respondent.

Some questions asked in this study were presented only to a subset of respondents. For example, only respondents who indicated that they thought the County's water supply would be unreliable over the next 20 years (Question 5) were asked what concerns them most about having an unreliable water supply in San Diego County in the future (Question 6). The questionnaire included with this report (see *Questionnaire & Toplines* on page 41) identifies the skip patterns used during the interview to ensure that each respondent received the appropriate questions.

PROGRAMMING, PRE-TEST & TRANSLATION Prior to fielding the survey, the questionnaire was CATI (Computer Assisted Telephone Interviewing) programmed to assist interviewers when conducting the telephone interviews. The CATI program automatically navigates the skip patterns, randomizes the appropriate question items, and alerts interviewers to certain types of keypunching mistakes should they happen during the interview. The survey was also programmed into a passcode-protected online survey application to allow online participation for sampled residents. The integrity of the questionnaire was pre-tested internally by True North and by dialing into random homes in the San Diego County Water Authority's service area prior to formally beginning the survey. The final questionnaire was also professionally translated into Spanish to allow for data collection in English and Spanish.

SAMPLE, RECRUITING & DATA COLLECTION Using a combination of public and private data sources, a comprehensive database of households within the San Diego County Water Authority's service area was developed and utilized for this study, ensuring that all households in the service area had the opportunity to participate in the survey. Households were recruited to participate in the survey through multiple recruiting methods. A random selection of households was initially invited to participate in the survey online at a secure, passcode-protected website designed and hosted by True North. Each household was assigned a unique passcode to ensure that only residents in the Water Authority's service area who received an invitation could access the online survey site, and that the survey could be completed only one time per passcode. An email reminder notice was also sent to encourage participation among those who had yet to take the survey. Following a period of online data collection, True North began placing telephone calls to land lines and cell phone numbers of households throughout the Water Authority's service area that had yet to participate in the online survey as a result of the emailed invitation.

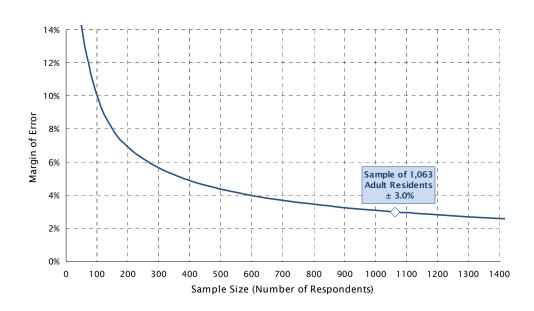
Telephone interviews averaged 17 minutes in length and were conducted during weekday evenings (5:30PM to 9PM) and on weekends (10AM to 5PM). It is standard practice not to call during the day on weekdays because most working adults are unavailable and thus calling during those

hours would bias the sample. A total of 1,063 completed surveys were gathered online (n=685) and by telephone (n=378) in English (n=1,027) and Spanish (n=36) between August 16 and August 27, 2019.

MARGIN OF ERROR DUE TO SAMPLING The results of the survey can be used to estimate the opinions of all adult residents (and their households) within the San Diego County Water Authority's service area. Because not every adult resident in the service area participated in the survey, however, the results have what is known as a statistical margin of error due to sampling. The margin of error refers to the difference between what was found in the survey of 1,063 adult residents for a particular question and what would have been found if all of the estimated 2,577,871 adult residents⁶ had been interviewed.

Figure 43 provides a plot of the *maximum* margin of error in this study. The maximum margin of error for a dichotomous percentage result occurs when the answers are evenly split such that 50% provide one response and 50% provide the alternative response. For this survey, the maximum margin of error is \pm 3.0% for questions answered by all 1,063 respondents.

FIGURE 43 MAXIMUM MARGIN OF ERROR



Within this report, figures and tables show how responses to certain questions varied by demographic characteristics such as length of residence and age of the respondent. Figure 43 is thus useful for understanding how the maximum margin of error for a percentage estimate will grow as the number of individuals asked a question (or in a particular subgroup) shrinks. Because the margin of error grows exponentially as the sample size decreases, the reader should use caution when generalizing and interpreting the results for small subgroups.

^{6.} Source: American Community Survey five-year estimate, 2013-2017.

DATA PROCESSING Data processing consisted of checking the data for errors or inconsistencies, coding and recoding responses, categorizing verbatim responses, and preparing frequency analyses and cross-tabulations. The final data were weighted to balance the final sample by area of the County and key demographic variables to match Census estimates.

ROUNDING Numbers that end in 0.5 or higher are rounded up to the nearest whole number, whereas numbers that end in 0.4 or lower are rounded down to the nearest whole number. These same rounding rules are also applied, when needed, to arrive at numbers that include a decimal place in constructing figures and tables. Occasionally, these rounding rules lead to small discrepancies in the first decimal place when comparing tables and charts for a given question. Due to rounding, some figures and narrative include numbers that add to more than or less than 100%.

QUESTIONNAIRE & TOPLINES



San Diego County Water Authority Public Opinion Survey Prelim Toplines (n=1,063) September 2019

Section 1: Introduction to Study

___ and I'm calling on behalf of TNR, an Hi, may I please speak to: ____. Hi, my name is __ independent public opinion research company. We're conducting a survey about important issues in San Diego County and we would like to get your opinions.

If needed: This is a survey about community issues - I'm NOT trying to sell anything and I won't ask for a donation.

If needed: The survey should take about 12 minutes to complete.

If needed: If now is not a convenient time, can you let me know a better time so I can call back?

| Sect | Section 2: Screeners | | | | | | | | | |
|------|----------------------|--|------|--|--|--|--|--|--|--|
| Q1 | To b | To begin, how long have you lived in San Diego County? | | | | | | | | |
| | 1 | 1 Less than 1 year 3% | | | | | | | | |
| | 2 | 1 to 4 years | 8% | | | | | | | |
| | 3 | 5 to 9 years | 12% | | | | | | | |
| | 4 | 10 to 14 years | 10% | | | | | | | |
| | 5 | 15 years or longer | 67% | | | | | | | |
| | 99 | Prefer not to answer | 0% | | | | | | | |
| Q2 | And | are you at least 18 years of age? | | | | | | | | |
| | 1 | Yes | 100% | | | | | | | |
| | 2 | No | 0% | | | | | | | |
| | 99 | Prefer not to answer | 0% | | | | | | | |

| Sect | Section 3: Importance of Issues | | | | | | | | |
|------|--|-----|--|--|--|--|--|--|--|
| Q3 | What do you feel is the most important issue facing San Diego County residents today? Verbatim responses recorded and later grouped into categories shown below. | | | | | | | | |
| | Affordable housing 31% | | | | | | | | |
| | Homeless issues | 21% | | | | | | | |
| | Cost of living | 12% | | | | | | | |
| | Traffic, congestion | 11% | | | | | | | |
| | Immigration issues | 8% | | | | | | | |
| | Environment, pollution | 7% | | | | | | | |
| | Not sure / Cannot think of anything specific | 7% | | | | | | | |
| | Public safety, crime, drugs | 6% | | | | | | | |
| | Infrastructure | 6% | | | | | | | |
| | Growth, development, sprawl | 5% | | | | | | | |

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| Public transportation | 4% |
|---------------------------------------|----|
| Economy, jobs | 4% |
| High taxes | 3% |
| Government issues, leadership | 2% |
| Water quality | 1% |
| Budget control, fiscal responsibility | 1% |
| Poor city planning | 1% |
| Parking issues | 1% |
| Cleanliness, upkeep | 1% |
| Education quality, cost | 1% |
| Healthcare issues | 1% |
| Water supply, drought | 1% |

Section 4: Water Reliability

Next, I'm going to ask you a few questions about drinking water supplies.

enough water to meet a region's needs. Q4 Overall, do you expect that the reliability of water supplies in ____ will be improving, staying about the same, or getting worse over the next year?

A *reliable* water supply is one that can be depended upon to consistently provide

| | Read in Order | Improving | Staying about the same | Getting worse | Not sure | Prefer not to answer | | | |
|---|--|-----------|------------------------------|------------------|----------|-------------------------|--|--|--|
| Α | California | 7% | 42% | 41% | 10% | 0% | | | |
| В | Southern California | 7% | 40% | 45% | 7% | 1% | | | |
| С | San Diego County | 10% | 43% | 40% | 7% | 0% | | | |
| | Over the next 20 years, how reliable do you think San Diego County's water supply is | | | | | | | | |

Over the next **20** years, how **reliable** do you think San Diego County's water supply is going to be? Do you think it will be very reliable, somewhat reliable, somewhat unreliable, or very unreliable?

| 1 | Very reliable | 8% | Skip to Q7 |
|----|----------------------|-----|------------|
| 2 | Somewhat reliable | 34% | Skip to Q7 |
| 3 | Somewhat unreliable | 32% | Ask Q6 |
| 4 | Very unreliable | 16% | Ask Q6 |
| 98 | Not sure | 10% | Skip to Q7 |
| 99 | Prefer not to answer | 0% | Skip to Q7 |

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| Q6 | What concerns you the <i>most</i> about having an unreliable water supply in San Diego County in the future? Verbatim responses recorded and later grouped into categories shown below. | | | | | | | |
|----|---|-------------------------------|--|--|----------------------------|-----------------|-------------------------|--|
| | Drought, not enough supply | 32% | | | | | | |
| | Health, diseases, contaminated water | 23% | | | | | | |
| | Water cost, rate increases | 21% | | | | | | |
| | Housing, population growth | | | 10 |)% | | | |
| | Climate change | | | 9 | % | | | |
| | Not sure | | | 6 | % | | | |
| | Life, survival | | | 5 | % | | | |
| | Aging infrastructure, lack of storage, transfer capacity | | | 4 | % | | | |
| | Ecological impact | | | 4 | % | | | |
| | Lack of governmental leadership to act ahead | | | 4 | % | | | |
| | Decline in quality of life | 3% | | | | | | |
| | Decline in property value | 2% | | | | | | |
| | Lack of infrastructure for desalination plants | 2% | | | | | | |
| | Water distribution | 1% | | | | | | |
| | Many local water agencies are interested in investing in projects to increase the reliability of our water supplies and enhance our local control over future water supplies. Here is the (first/next) one: Would you support or oppose taking this action? Get answer, then ask: Would that be strongly (support/oppose) or somewhat | | | | | | | |
| Q7 | supplies. Here is the (first/next) one: Would you s | ur local upport | control | l over fu ose taki | uture w | ater | ? Get | |
| Q7 | supplies. Here is the (first/next) one: Would you s answer, then ask: Would that be strongly (supp | ur local upport | control | l over fu ose taki | uture w | ater | Prefer not to answer | |
| Q7 | supplies. Here is the (first/next) one: Would you s answer, then ask: Would that be strongly (support/oppose)? Randomize Recycling water and purifying it to drinking water standards using advanced water treatment technologies | ur local upport port/op | or oppo | l over fu ose taki r somev | uture w ng this what | ater action? | | |
| | supplies. Here is the (first/next) one: Would you s answer, then ask: Would that be strongly (support/oppose)? Randomize Recycling water and purifying it to drinking water standards using advanced water treatment technologies Securing rights on the Colorado River to store additional water during droughts and emergencies and help avoid shortages on the river | ur local upport port/op | Somewhat Support Couttol | Somewhat Oppose taki | Strongly Oppose | action? | Prefer not to answer | |
| A | supplies. Here is the (first/next) one: Would you s answer, then ask: Would that be strongly (support/oppose)? Randomize Recycling water and purifying it to drinking water standards using advanced water treatment technologies Securing rights on the Colorado River to store additional water during droughts and emergencies and help avoid shortages on the | upport port/op hours | control or oppopose) o specific control 2000 | Somewhat Oppose taking Somewhat Oppose taking Somewhat Oppose 8% | ng this what Albuous 7% | action: | % Prefer not to answer | |

| Q8 | To pay for the types of water reliability projects just mentioned, would you support or oppose an increase of on your monthly water bill? | | | | | | | |
|----|--|---------|--------|----------|----------------------------|--|--|--|
| | Read in sequence starting with the highest amount (A), then the next highest (B), and so on. If respondent says 'Support, record 'Support' for all LOWER dollar amounts. | | | | | | | |
| | Ask in order | Support | Oppose | Not sure | Prefer not to answer | | | |
| Α | \$10 | 45% | 33% | 22% | 1% | | | |
| В | \$7.50 (seven dollars and fifty cents) | 50% | 31% | 19% | 1% | | | |
| С | \$5 | 64% | 22% | 13% | 1% | | | |

| Q9 | Prior to taking this survey, had you heard of the agency called the San Diego County Water Authority ? | | | | | | | | |
|-----|---|--|------------------|--------|----------|--|--|--|--|
| | 1 | Yes | 72% | Ask C | 210 | | | | |
| | 2 | No | 28% | Skip | to Q12 | | | | |
| Q10 | you | t, let me ask you a few questions about the aren't sure of your answer, just say 'not su San Diego County Water Authority responsi | re'. To the best | | | | | | |
| | Ran | domize | Yes | o N | Not sure | | | | |
| Α | Imp | orting water for the region | 64% | 4% | 32% | | | | |
| В | | ding and maintaining water pipelines and astructure | 54% | 12% | 34% | | | | |
| С | Ensu | ıring a safe, reliable water supply | 79% | 2% | 19% | | | | |
| D | Prov | riding water <u>directly</u> to your home | 30% | 37% | 33% | | | | |
| Ε | Offe | ring water conservation programs | 66% | 3% | 31% | | | | |
| Q11 | Auth | king about all of the activities and respons nority, how well are they performing? Would d, fair, poor, or very poor job? | | | | | | | |
| | 1 | Excellent | | 5% | | | | | |
| | 2 | Good | | 33% | | | | | |
| | 3 | Fair | 28% | | | | | | |
| | 4 | Poor | 8% | | | | | | |
| | 5 | Very poor | 4% | | | | | | |
| | 98 | Not sure | | 22% | | | | | |
| | 99 Prefer not to answer 0% | | | | | | | | |

| Sect | ection 6: Value | | | | | | | | |
|------|---|--|---------|------------|-------------------|----------------------|---------------|-----------------------------|-------------------------|
| | Next, I'd like to ask you to consider the value you receive from various services. | | | | | | | | |
| Q12 | the s | Considering the quality of the service your household receives, would you say the amount your household pays for the service is reasonable, too high, or too low? If says too high, ask: Would that be much too high, somewhat too high, or a little too high? | | | | | | | |
| | Ran | domize | Too low | Reasonable | A little too high | Somewhat too high | Much too high | Not sure/ Not applicable | Prefer not to answer |
| Α | Cell | phone | 0% | 30% | 18% | 19% | 29% | 3% | 0% |
| В | Elec | tricity | 1% | 24% | 17% | 18% | 35% | 4% | 1% |
| С | Cab | le or satellite TV | 0% | 9% | 11% | 15% | 49% | 14% | 1% |
| D | Tras | h collection | 3% | 55% | 13% | 7% | 7% | 15% | 0% |
| E | Sew | er | 0% | 47% | 11% | 10% | 10% | 20% | 0% |
| F | Wate | er | 2% | 36% | 14% | 20% | 17% | 10% | 1% |
| Q13 | If you had to guess, how much do you think municipal tap water costs per gallon in the San Diego region? | | | | | | | | |
| | \$0 | | | | | 6% | | | |
| | \$.01 | | 2% | | | | | | |
| | \$.02 | to \$.05 | 8% | | | | | | |
| | \$.06 | 5 to \$.10 | | | | 9% | | | |
| | \$.11 | to \$.20 | 7% | | | | | | |
| | Mor | e than \$.20 | 23% | | | | | | |
| | Not | sure / No guess | | | | 42% | | | |
| | Pref | er not to answer | | | | 2% | | | |
| Q14 | (one | larify, the average cost of municipal tap wa penny) per gallon. Knowing this, would yo d value, a fair value, a poor value, or a very | u say | that w | | | | | |
| | 1 | Excellent | | | | 29% | | | |
| | 2 | Good | | | | 29% | | | |
| | 3 | Fair | | | | 24% | | | |
| | 4 | Poor | | | | 6% | | | |
| | 5 | Very poor | | | | 3% | | | |
| | 98 | Not sure | | | | 7% | | | |
| | | Prefer not to answer | 2% | | | | | | |

| Sect | ion 7 | : Conservation | | | | | | |
|------|--|---|-----|-------------|--|--|--|--|
| Q15 | Thinking about your home water use, both indoors and outdoors, do you think that you will use more water this year, less water this year, or about the same amount of water this year as you did in 2018? | | | | | | | |
| | 1 | More | | 9% | | | | |
| | 2 | About Same | | 65% | | | | |
| | 3 | Less | | 22% | | | | |
| | 98 | Not sure | | 3% | | | | |
| | 99 | Prefer not to answer | | 0% | | | | |
| Q16 | In the past 12 months, have you taken any actions to reduce your household's use of water? | | | | | | | |
| | 1 | Yes | 70% | Ask Q17 | | | | |
| | 2 | No | 26% | Skip to Q18 | | | | |
| | 98 | Not sure | 3% | Skip to Q18 | | | | |
| | 99 | Prefer not to answer | 1% | Skip to Q18 | | | | |
| Q17 | wate | cifically did you do that? Do NOT read list. Iter? Check all mentioned. Home Purchased water-efficient appliances | , | 43% | | | | |
| | 2 | (clothes washer, dishwasher, etc.) Used water-efficient faucet and shower heads | | 50% | | | | |
| | 3 | Fixed leaks | | 44% | | | | |
| | 4 | Only run dishwasher/laundry when full | | 64% | | | | |
| | 5 | Use a gray-water system | | 5% | | | | |
| | 6 | Turn off faucet while brushing teeth | | 70% | | | | |
| | 7 | Use less water when taking shower, hand washing dishes, etc. | | 67% | | | | |
| Outs | side ti | he Home | | | | | | |
| | 8 | Watered plants/lawn between 4PM & 9AM | | 52% | | | | |
| | 9 | Watered plants less/use drip system | | 46% | | | | |
| | 10 | Adjusted sprinklers so they don't run on driveway, sidewalks, waste water | | 34% | | | | |
| | 11 | Washed car less often/Used water- efficient methods to wash car | | 52% | | | | |
| | 12 | Didn't hose down driveway/walkways | | 47% | | | | |
| | 13 | Installed drought tolerant landscapes/fake grass | | 36% | | | | |

| | 15 | Installed rain barrel, cistern | | | 2 | 0/ | | | | |
|-----|---|--|-------------|------------------------|-----------------|-------------------------------|-----------------------------|-------------------------|--|--|
| | | | | 2% | | | | | | |
| | 16 Collected, reused water | | | 2% | | | | | | |
| | No yard, live in apartment, have limited options | | | | 5 | % | | | | |
| | 14 | Other (unique responses) | | | 2 | % | | | | |
| | 98 | Not sure | | | 0 | % | | | | |
| | 99 | Prefer not to answer | | | 0 | % | | | | |
| Q18 | Next, I'm going to read a list of water conservation programs. Please tell me how interested you would be in participating in the program this year. If you have already taken this action or participated in the program, please say so. Here is the (first/next) one: Would you be very interested, somewhat interested, or not interested in this program – or have you already participated? | | | | | | | | | |
| | Ran | domize | No Interest | Somewhat Interested | Very interested | Already done/ participated | Not sure/ Not applicable | Prefer not to answer | | |
| Α | Wate | er efficient landscaping online videos and rials | 34% | 26% | 20% | 7% | 12% | 1% | | |
| В | Wate | er efficient landscaping classes | 41% | 23% | 17% | 7% | 12% | 1% | | |
| С | Reba | ates on rain barrels and cisterns | 30% | 23% | 30% | 5% | 11% | 1% | | |
| D | like | ates for water efficient outdoor devices sprinklers and controllers | 25% | 24% | 30% | 6% | 14% | 1% | | |
| Ε | | ates for water efficient indoor devices toilets, clothes washers, and dish ners | 19% | 27% | 36% | 11% | 6% | 1% | | |
| F | | ne water-use surveys to identify ways you save water | 28% | 34% | 24% | 6% | 7% | 1% | | |
| G | Gray | water systems | 29% | 27% | 22% | 2% | 19% | 1% | | |
| Н | Turf | replacement rebates | 37% | 17% | 24% | 5% | 16% | 1% | | |

| Sect | ection 8: Water-Related Attitudes & Ads | | | | | | | |
|------|--|-------------------|-------------------|----------------------|----------------------|------------|--|--|
| Q19 | People often have different views and opinions when it comes to San Diego County's water supplies. As I read the following statements, please tell me whether you agree or disagree with the statement. Here is the (first/next) one: Do you agree or disagree, or do you have no opinion? Get answer: Would that be strongly (agree/disagree) or somewhat (agree/disagree)? | | | | | | | |
| | Randomize | Strongly Agree | Somewhat Agree | Somewhat Disagree | Strongly Disagree | No Opinion | | |
| Α | A reliable water supply for this region is essential to my quality of life | 75% | 18% | 2% | 2% | 3% | | |
| В | I know where to look if I want more information about how to conserve water | 40% | 37% | 14% | 4% | 5% | | |

| | T | | | | | |
|---|--|-----|-----|-----|-----|-----|
| С | I trust my water agencies to ensure that we have a reliable long-term supply of water | 22% | 42% | 19% | 11% | 6% |
| D | It is my civic duty to use water efficiently | 68% | 24% | 3% | 2% | 4% |
| E | Additional water rate increases may be necessary to increase the reliability of our region's water supply | 20% | 39% | 18% | 17% | 6% |
| F | A reliable water supply for this region is essential for a healthy economy | 73% | 20% | 2% | 1% | 3% |
| G | I expect to pay more for improving the reliability of the region's water supply, even if I have reduced my water use at home | 19% | 36% | 21% | 19% | 5% |
| Н | Providing water reliability to San Diego County is more costly than in most other parts of the country | 31% | 33% | 11% | 7% | 18% |

| Sect | Section 9: Awareness of Local Agency | | | | | | | |
|------|--------------------------------------|--|--------------------|------------|--|--|--|--|
| Q20 | | Do you happen to know the name of the local agency that supplies water to your home? | | | | | | |
| | 1 | Yes | 56% | Ask Q21 | | | | |
| | 2 | No | 44% | Skip to D1 | | | | |
| Q21 | Wha | t is the name of the agency that supplies w | ater to your home? | | | | | |
| | 1 | Correctly identified local agency | | 71% | | | | |
| | 2 | Mentioned other, incorrect agency | 21% | | | | | |
| | 98 | Not sure / Cannot recall | 4% | | | | | |
| | 99 | Prefer not to answer | 3% | | | | | |

Section 10: Background & Demographics

Thank you so much for your participation. There are just a few more background questions for statistical purposes.

| D1 | In what year were you born? Year recoded into age groups shown below. | | | | | | |
|----|---|-----|--|--|--|--|--|
| | 18 to 24 | 15% | | | | | |
| | 25 to 34 | 20% | | | | | |
| | 35 to 44 | 17% | | | | | |
| | 45 to 54 | 15% | | | | | |
| | 55 to 64 | 14% | | | | | |
| | 65 or older | 15% | | | | | |
| | Prefer not to answer | 5% | | | | | |

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| D2 | Wha | t is your gender? (recorded by voice if phor | ne interview) | | | | | |
|----|---|---|--|--|--|--|--|--|
| | 1 | Male | 51% | | | | | |
| | 2 | Female | 48% | | | | | |
| | 3 | Non-binary, do not identify with either | 0% | | | | | |
| | 99 | Prefer not to answer | 1% | | | | | |
| D3 | Does your household pay the water bill directly, or is it paid for by someone else like a landlord or Home Owner's Association? | | | | | | | |
| | 1 | Household pays bill directly | 67% | | | | | |
| | 2 | Someone else pays bill | 28% | | | | | |
| | 98 | Not sure | 3% | | | | | |
| | 99 | Prefer not to answer | 3% | | | | | |
| D4 | Do you live in a detached single-family home, a duplex or townhouse, a condominium, an apartment, or a mobile home? | | | | | | | |
| | 1 | Single family home | 60% | | | | | |
| | 2 | Duplex or townhome | 8% | | | | | |
| | 3 | Condominium | 13% | | | | | |
| | 4 | Apartment | 13% | | | | | |
| | 5 | Mobile home | 3% | | | | | |
| | 8 | Other | 1% | | | | | |
| | 9 | Prefer not to answer | 2% | | | | | |
| D5 | Do you own or rent your current residence? | | | | | | | |
| | 1 | Own | 57% | | | | | |
| | 2 | Rent | 37% | | | | | |
| | 3 | Live with family / friends and don't pay rent | 2% | | | | | |
| | 99 | Prefer not to answer | 3% | | | | | |
| D6 | | t ethnic group do you consider yourself a pondent hesitates | part of or feel closest to? Read list if | | | | | |
| | 1 | Caucasian/White | 46% | | | | | |
| | 2 | Latino/Hispanic | 27% | | | | | |
| | 3 | African-American/Black | 4% | | | | | |
| | 4 | American Indian or Alaskan Native | 1% | | | | | |
| | 5 | Asian Korean, Japanese, Chinese, Vietnamese, Filipino or other Asian | 10% | | | | | |
| | 6 | Pacific Islander | 1% | | | | | |

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|------------------|-----------------|
|------------------|-----------------|

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| | 7 | Middle Eastern | 2% |
|----|------|---|-----------|
| | 8 | Mixed Heritage | 1% |
| | 98 | Other | 1% |
| | 99 | Prefer not to answer | 7% |
| D7 | Wha | t is the last grade or level you completed ir | ı school? |
| | 1 | Elementary (8 or fewer years) | 0% |
| | 2 | Some high school (9 to 11 years) | 3% |
| | 3 | High school graduate (12 years) | 21% |
| | 4 | Technical / Vocational school | 6% |
| | 5 | Some college | 19% |
| | 6 | College graduate | 21% |
| | 7 | Some graduate school | 5% |
| | 8 | Graduate, professional, doctorate degree (DDS, DVM, JD, LLM, MA, MS, MBA, MD, PhD) | 20% |
| | 99 | Prefer not to answer | 6% |
| D8 | cate | last question is for statistical purposes on gories, please stop me when I reach the cat sehold's total annual income before taxes. | |
| | 1 | Less than \$25,000 | 13% |
| | 2 | \$25,000 to less than \$50,000 | 23% |
| | 3 | \$50,000 to less than \$75,000 | 14% |
| | 4 | \$75,000 to less than \$100,000 | 10% |
| | 5 | \$100,000 to less than \$150,000 | 12% |
| | 6 | \$150,000 to less than \$250,000 | 11% |
| | 7 | \$250,000 or more | 6% |
| | 99 | Prefer not to answer | 11% |

Those are all of the questions. Thanks so much for participating in this important survey!

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San Diego County Water Authority 9/4/2019

| Post | -Interview & Sample Items | |
|------------|---------------------------|-----|
| S 1 | Area of County | |
| | Metro | 12% |
| | South Metro | 22% |
| | North Coastal | 20% |
| | North Inland | 15% |
| | South County | 16% |
| | East County | 14% |

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APPENDIX A: CROSSTABULATIONS

=Q1 Years in San Diego County=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|-------------------------|--------------|-------------|---------------|---------------|---------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Less than 1 | 30 2.8% | 30 26.4% | - | - | - | - | 5 1.2% | 6 1.3% | 18 23.7% |
| 1 to 4 | 84 7.9% | 84 73.6% | | : | - | 11 10.5% | 35 7.8% | 29 6.8% | 9 11.5% |
| 5 to 9 | 126 11.8% | - | 126 100.0% | : | - | 13 12.3% | 64 14.1% | 49 11.5% | |
| 10 to 14 | 111 10.4% | - | | 111 100.0% | - | 13 12.7% | 48 10.5% | 45 10.5% | 4 5.2% |
| 15 or more | 713 67.1% | - | | - | 713 100.0% | 66 64.5% | 300 66.4% | 299 69.9% | 45 59.6% |
| Prefer not to answer | | - | | - | | - | | | |

True North Research, Inc. © 2019 Page 1 =Q1 Years in San Diego County=

| | Wa | t er Aut horit | y Performan | ce Rating (Q | 11) | | f Water | | ction to |
|-------------------------|---------------------|----------------|-------------|--------------|---------------------|--------|----------------|-------------------|--------------------|
| | Excellent / Good | Fair | Poor / Very | Not sure | Haven't heard of | Author | ity (Q9) No | Reduce Wat Yes | er Use (Q16) No |
| | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 2/9 |
| Less than 1 | 5 | 6 | 1 | 10 | 8 | 22 | 8 | 17 | 8 |
| | 1.8% | 2.7% | 1.0% | 6.1% | 2.7% | 2.9% | 2.7% | 2.3% | 2.7% |
| 1 to 4 | 21 | 8 | 1 | 8 | 45 | 39 | 45 | 57 | 22 |
| | 7.4% | 3.9% | 1.5% | 5.0% | 14.8% | 5.1% | 14.8% | 7.6% | 8.0% |
| 5 to 9 | 31 | 12 | 7 | 18 | 58 | 68 | 58 | 69 | 51 |
| | 10.8% | 5.4% | 7.6% | 11.2% | 19.1% | 8.9% | 19.1% | 9.2% | 18.2% |
| 10 to 14 | 33 | 15 | 6 | 17 | 40 | 71 | 40 | 79 | 29 |
| | 11.7% | 6.8% | 6.1% | 10.2% | 13.3% | 9.3% | 13.3% | 10.6% | 10.4% |
| 15 or more | 194 | 176 | 81 | 111 | 152 | 562 | 152 | 524 | 169 |
| | 68.3% | 81.1% | 83.7% | 67.5% | 50.2% | 73.8% | 50.2% | 70.2% | 60.6% |
| Prefer not to answer | - | | - | | | | : | | : |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Page 4

=Q1 Years in San Diego County=

| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|-------------------------|-------------|---------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Less than 1 | 1 1.5% | 12 1.7% | 8 3.6% | 11 6.9% | 6 2.7% | 4 2.1% | 5 2.9% | 1 0.9% | - : |
| 1 to 4 | 7 6.6% | 46 6.6% | 30 12.7% | 15 9.3% | 16 7.6% | 23 13.0% | 9 5.2% | 10 6.8% | 9 6.1% |
| 5 to 9 | 26 26.1% | 85 12.2% | 10 4.4% | 40 25.7% | 38 17.6% | 12 7.0% | 13 8.1% | 10 6.9% | 11 7.2% |
| 10 to 14 | 13 12.8% | 65 9.4% | 31 13.1% | 10 6.6% | 43 19.9% | 28 15.5% | 13 7.7% | 11 7.3% | 6 4.0% |
| 15 or more | 53 53.1% | 486 70.1% | 156 66.2% | 80 51.5% | 112 52.2% | 112 62.4% | 124 76.1% | 114 78.2% | 127 82.6% |
| Prefer not to answer | - | - | - | - | - | - | - | : | : |

=Q1 Years in San Diego County=

| | | Ho | me Type (QI | 04) | | Know Nam | ne of Local ency (Q20) | Wate Responsib | |
|----------------------|------------------|-----------------------|------------------|------------------|-------|----------|---------------------------|-------------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment Other | | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Less than 1 | 8 | 6 | 0 | 7 | 0 | 12 | 18 | 14 | 7 |
| | 1.2% | 6.9% | 0.3% | 5.0% | 1.2% | 2.1% | 3.8% | 2.0% | 2.4% |
| 1 to 4 | 40 | 16 | 10 | 15 | 2 | 25 | 59 | 47 | 32 |
| | 6.2% | 20.3% | 7.3% | 11.1% | 5.4% | 4.2% | 12.4% | 6.6% | 11.0% |
| 5 to 9 | 62 | 8 | 24 | 22 | 6 | 49 | 77 | 63 | 53 |
| | 9.6% | 10.0% | 17.7% | 16.2% | 14.5% | 8.2% | 16.4% | 8.9% | 18.1% |
| 10 to 14 | 75 | 3 | 10 | 11 | 10 | 60 | 50 | 77 | 20 |
| | 11.7% | 3.4% | 7.5% | 8.0% | 23.5% | 10.2% | 10.7% | 10.8% | 6.8% |
| 15 or more | 456 | 48 | 92 | 82 | 24 | 446 | 267 | 509 | 182 |
| | 71.3% | 59.5% | 67.1% | 59.7% | 55.4% | 75.3% | 56.7% | 71.6% | 61.7% |
| Prefer not to answer | : | - | - | - | : | - | : | - | - |

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==Q1 Years in San Diego County=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Less than 1 | 15 3.0% | 12 4.1% | 3 6.7% | - | 1 1.0% | 15 5.8% | 3 1.1% | 8 3.1% | 1 0.5% |
| 1 to 4 | 38 7.8% | 33 11.4% | - | 7 7.0% | 3 5.2% | 18 7.2% | 20 7.7% | 20 7.6% | 21 9.6% |
| 5 to 9 | 59 12.1% | 42 14.5% | 3 7.1% | 11 10.7% | 5 7.5% | 37 14.7% | 29 11.2% | 35 12.9% | 16 7.5% |
| 10 to 14 | 45 9.2% | 33 11.4% | 2 3.5% | 16 14.8% | 11 17.7% | 24 9.4% | 20 7.6% | 37 13.7% | 27 12.7% |
| 15 or more | 331 67.9% | 171 58.7% | 37 82.7% | 71 67.5% | 44 68.6% | 159 62.9% | 190 72.4% | 168 62.6% | 149 69.7% |
| Prefer not to answer | - | | - | - | - | - | - | - | |

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Q1 Years in San Diego County

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|-------------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|---------------|-------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Status Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Less than 1 | 15 | 3 | 6 | 0 | 1 | 3 | 1 | 8 | 21 |
| | 11.5% | 1.2% | 4.0% | 0.4% | 0.5% | 2.7% | 1.0% | 1.4% | 5.3% |
| 1 to 4 | 9 | 16 | 13 | 10 | 8 | 7 | 4 | 31 | 49 |
| | 6.6% | 6.6% | 8.3% | 9.6% | 6.4% | 6.3% | 6.2% | 5.2% | 12.5% |
| 5 to 9 | 13 | 34 | 22 | 13 | 12 | 7 | 4 | 43 | 68 |
| | 9.5% | 13.9% | 14.4% | 12.3% | 9.0% | 5.8% | 6.2% | 7.1% | 17.3% |
| 10 to 14 | 9 | 20 | 22 | 5 | 14 | 18 | 10 | 73 | 34 |
| | 7.0% | 8.3% | 14.6% | 4.7% | 10.7% | 16.3% | 15.3% | 12.1% | 8.6% |
| 15 or more | 88 | 174 | 89 | 77 | 96 | 77 | 49 | 449 | 222 |
| | 65.4% | 70.1% | 58.6% | 72.9% | 73.4% | 68.9% | 71.3% | 74.2% | 56.4% |
| Prefer not to answer | | - | | | | | | | |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

—Q1 Years in San Diego County—

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-------|----------------|------------------|------------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Less than 1 | 3 | 3 | 5 | 4 | 10 | 4 | 19 | 9 |
| | 2.4% | 1.4% | 2.5% | 2.7% | 5.7% | 2.7% | 3.5% | 1.8% |
| 1 to 4 | 8 | 26 | 16 | 14 | 8 | 11 | 40 | 43 |
| | 5.9% | 11.3% | 7.6% | 8.8% | 4.7% | 7.2% | 7.4% | 8.5% |
| 5 to 9 | 21 | 42 | 30 | 13 | 15 | 4 | 52 | 72 |
| | 16.1% | 18.0% | 14.1% | 8.1% | 9.0% | 2.6% | 9.5% | 14.3% |
| 10 to 14 | 19 | 19 | 16 | 23 | 20 | 14 | 56 | 54 |
| | 14.0% | 8.1% | 7.7% | 13.9% | 11.8% | 9.1% | 10.2% | 10.7% |
| 15 or more | 81 | 142 | 144 | 109 | 117 | 119 | 379 | 327 |
| | 61.6% | 61.1% | 68.1% | 66.5% | 68.8% | 78.3% | 69.4% | 64.6% |
| Prefer not to answer | | | | | | - | | - |

Q3 Most important issue facing San Diego County=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|-----------------------------------|------------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Affordable housing | 333 | 26 | 42 | 47 | 218 | 32 | 143 | 127 | 31 |
| | 31.3% | 22.9% | 33.1% | 42.8% | 30.6% | 31.0% | 31.6% | 29.8% | 40.5% |
| Environment, pollution | 76 | 11 | 10 | 7 | 48 | 1 | 18 | 50 | 7 |
| | 7.1% | 9.3% | 8.0% | 6.5% | 6.7% | 0.5% | 4.1% | 11.6% | 9.1% |
| Cost of living | 126 | 18 | 4 | 18 | 86 | 12 | 51 | 53 | 10 |
| | 11.9% | 15.5% | 3.4% | 16.4% | 12.1% | 11.4% | 11.2% | 12.5% | 13.4% |
| Water quality | 9 0.9% | 1 1.2% | 1 0.5% | : | 7 1.0% | 1 0.6% | 3 0.6% | 6 1.3% | |
| Public safety, | 60 | 5 | 4 | 10 | 41 | 3 | 20 | 34 | 3 |
| crime, drugs | 5.7% | 4.3% | 3.3% | 8.9% | 5.8% | 3.2% | 4.4% | 8.0% | 3.3% |
| Homeless | 228 | 18 | 41 | 17 | 151 | 20 | 111 | 87 | 10 |
| issues | 21.4% | 16.2% | 32.7% | 15.5% | 21.2% | 19.9% | 24.6% | 20.2% | 12.6% |
| Immigration issues | 85 | 8 | 16 | 4 | 57 | 4 | 46 | 32 | 3 |
| | 8.0% | 7.3% | 12.5% | 3.2% | 8.1% | 4.1% | 10.3% | 7.4% | 3.6% |
| Growth, development, sprawl | 48 4.5% | 2 1.8% | 1 0.8% | 4 3.8% | 41 5.8% | 1 1.1% | 16 3.6% | 27 6.2% | 4 5.2% |
| High taxes | 36 | 2 | 2 | 3 | 29 | 3 | 12 | 18 | 4 |
| | 3.4% | 2.1% | 1.6% | 3.1% | 4.0% | 3.0% | 2.7% | 4.1% | 4.6% |
| Traffic, | 119 | 15 | 6 | 6 | 93 | 15 | 55 | 42 | 6 |
| congestion | 11.2% | 12.9% | 4.4% | 5.1% | 13.0% | 14.8% | 12.2% | 9.9% | 7.8% |
| Public transp- | 43 | 7 | 4 | 4 | 29 | 2 | 18 | 18 | 5 |
| ortation | 4.1% | 5.9% | 3.2% | 3.3% | 4.0% | 1.5% | 4.1% | 4.2% | 7.2% |

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=Q3 Most important issue facing San Diego County=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to Reduce Water Use (Q16) | | |
|-----------------------------------|---------------------|--------------|---------------------|--------------|---------------------|------------|----------------|---|------------|--|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Yes | No No | |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 | |
| Affordable | 101 | 61 | 24 | 49 | 99 | 234 | 99 | 228 | 90 | |
| housing | 35.5% | 28.0% | 25.3% | 29.7% | 32.7% | 30.8% | 32.7% | 30.5% | 32.2% | |
| Environment, pollution | 21 | 15 | 4 | 24 | 12 | 64 | 12 | 58 | 16 | |
| | 7.3% | 6.9% | 3.8% | 15.0% | 4.0% | 8.4% | 4.0% | 7.7% | 5.8% | |
| Cost of living | 37 | 25 | 11 | 22 | 31 | 95 | 31 | 92 | 29 | |
| | 12.9% | 11.6% | 11.6% | 13.6% | 10.3% | 12.5% | 10.3% | 12.3% | 10.4% | |
| Water quality | 1 0.4% | 5 2.5% | 1 0.8% | | 2 0.6% | 7 1.0% | 2 0.6% | 7 1.0% | 2 0.7% | |
| Public safety, | 8 | 13 | 7 | 6 | 26 | 34 | 26 | 56 | 4 | |
| crime, drugs | 2.9% | 6.1% | 6.9% | 3.4% | 8.7% | 4.4% | 8.7% | 7.6% | 1.3% | |
| Homeless | 49 | 48 | 26 | 42 | 62 | 166 | 62 | 168 | 50 | |
| issues | 17.3% | 22.3% | 27.2% | 25.7% | 20.6% | 21.8% | 20.6% | 22.6% | 18.0% | |
| Immigration issues | 24 | 14 | 11 | 19 | 1 <i>7</i> | 68 | 17 | 54 | 25 | |
| | 8.6% | 6.5% | 11.5% | 11.3% | 5.6% | 9.0% | 5.6% | 7.3% | 9.0% | |
| Growth, development, sprawl | 18 6.3% | 10 4.4% | 5 4.7% | 4 2.6% | 12 4.0% | 36 4.8% | 12 4.0% | 34 4.6% | 14 4.8% | |
| High taxes | 9 | 15 | 5 | 3 | 5 | 31 | 5 | 29 | 7 | |
| | 3.1% | 6.7% | 5.1% | 2.0% | 1.6% | 4.1% | 1.6% | 3.9% | 2.6% | |
| Traffic, | 45 | 21 | 5 | 22 | 25 | 94 | 25 | 88 | 29 | |
| congestion | 16.0% | 9.6% | 5.5% | 13.7% | 8.2% | 12.3% | 8.2% | 11.7% | 10.4% | |
| Public transp- | 11 | 10 | 5 | 13 | 5 | 39 | 5 | 24 | 17 | |
| ortation | 3.8% | 4.7% | 5.3% | 7.6% | 1.5% | 5.1% | 1.5% | 3.2% | 5.9% | |

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Q3 Most important issue facing San Diego County=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|-----------------------------------|-----------|-------------|------------|-----------|-----------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Affordable housing | 27 | 231 | 70 | 41 | 101 | 60 | 46 | 36 | 41 |
| | 27.6% | 33.2% | 29.5% | 26.0% | 47.1% | 33.7% | 28.5% | 24.4% | 26.9% |
| Environment, pollution | 16 | 37 | 1 <i>7</i> | 17 | 11 | 11 | 11 | 9 | 11 |
| | 16.4% | 5.3% | 7.0% | 11.0% | 5.2% | 6.3% | 6.6% | 6.3% | 7.0% |
| Cost of living | 14 | 73 | 33 | 11 | 35 | 26 | 20 | 15 | 8 |
| | 13.6% | 10.5% | 14.1% | 7.0% | 16.1% | 14.4% | 12.5% | 10.1% | 5.4% |
| Water quality | : | 9 1.2% | 0 0.2% | - | | 3 1.4% | | 0 0.3% | 5 3.1% |
| Public safety, | 2 | 37 | 20 | 2 | 15 | 13 | 10 | 10 | 7 |
| crime, drugs | 1.9% | 5.3% | 8.3% | 1.2% | 6.9% | 7.3% | 6.2% | 6.5% | 4.7% |
| Homeless | 28 | 158 | 36 | 31 | 51 | 41 | 42 | 29 | 27 |
| issues | 28.6% | 22.7% | 15.4% | 19.9% | 23.6% | 23.0% | 25.5% | 19.6% | 17.6% |
| Immigration issues | 15 | 55 | 12 | 27 | 6 | 5 | 11 | 16 | 14 |
| | 15.6% | 8.0% | 4.9% | 17.2% | 2.9% | 2.8% | 7.0% | 11.1% | 9.1% |
| Growth, development, sprawl | 1 0.9% | 36 5.3% | 9 3.7% | 3 2.1% | 1 0.7% | 9 4.8% | 8 4.7% | 9 6.1% | 14 9.2% |
| High taxes | 5 | 22 | 9 | 3 | 6 | 4 | 9 | 6 | 6 |
| | 5.0% | 3.1% | 3.8% | 1.7% | 2.8% | 2.1% | 5.5% | 4.3% | 3.7% |
| Traffic, | 7 | 83 | 26 | 4 | 12 | 33 | 17 | 24 | 20 |
| congestion | 7.4% | 11.9% | 10.8% | 2.7% | 5.6% | 18.4% | 10.5% | 16.4% | 13.3% |
| Public transp- | 4 | 31 | 9 | 3 | 11 | 9 | 6 | 3 | 8 |
| ortation | 3.6% | 4.4% | 3.7% | 1.8% | 5.0% | 5.1% | 3.7% | 2.4% | 5.2% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q3 Most important issue facing San Diego County=

| | | Ho | me Type (QI | 04) | | Know Nam Water Age | ne of Local | | |
|-----------------------------------|------------------|-----------------------|------------------|------------|-----------|-----------------------|-------------|------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Affordable housing | 172 | 25 | 48 | 68 | 16 | 162 | 171 | 198 | 117 |
| | 26.8% | 31.6% | 34.9% | 49.3% | 37.1% | 27.4% | 36.2% | 27.9% | 39.8% |
| Environment, pollution | 57 | 4 | 2 | 4 | 0 | 43 | 32 | 61 | 6 |
| | 9.0% | 5.1% | 1.6% | 2.7% | 1.0% | 7.3% | 6.8% | 8.6% | 2.1% |
| Cost of living | 83 | 5 | 15 | 14 | 6 | 73 | 53 | 83 | 37 |
| | 12.9% | 5.8% | 10.6% | 10.1% | 14.7% | 12.4% | 11.3% | 11.7% | 12.6% |
| Water quality | 5 0.8% | - : | 0 0.3% | 1 0.8% | 1 2.4% | 3 0.5% | 6 1.3% | 5 0.7% | 3 0.9% |
| Public safety, | 42 | 1 | 8 | 6 | 3 | 41 | 19 | 44 | 15 |
| crime, drugs | 6.5% | 1.8% | 5.5% | 4.6% | 7.5% | 7.0% | 4.0% | 6.2% | 5.1% |
| Homeless | 140 | 20 | 25 | 28 | 10 | 130 | 97 | 155 | 59 |
| issues | 21.9% | 25.4% | 18.4% | 20.3% | 22.9% | 22.0% | 20.6% | 21.8% | 20.0% |
| Immigration issues | 52 | 8 | 18 | 2 | 2 | 44 | 41 | 58 | 24 |
| | 8.2% | 10.5% | 12.9% | 1.6% | 4.5% | 7.5% | 8.7% | 8.2% | 8.0% |
| Growth, development, sprawl | 37 5.7% | 4 4.4% | 6 4.5% | 2 1.5% | : | 33 5.6% | 15 3.2% | 40 5.6% | 8 2.6% |
| High taxes | 24 | 2 | 2 | 4 | 3 | 33 | 4 | 32 | 5 |
| | 3.7% | 2.3% | 1.5% | 3.0% | 7.9% | 5.5% | 0.8% | 4.4% | 1.7% |
| Traffic, | 80 | 15 | 16 | 6 | 2 | 71 | 47 | 91 | 25 |
| congestion | 12.5% | 18.6% | 11.6% | 4.4% | 4.1% | 12.1% | 10.0% | 12.7% | 8.5% |
| Public transp- | 28 | 2 | 8 | 4 | 0 | 27 | 16 | 27 | 16 |
| ortation | 4.4% | 2.8% | 6.1% | 2.9% | 1.0% | 4.6% | 3.4% | 3.9% | 5.3% |

Appendix A

Q3 Most important issue facing San Diego County

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-----------------------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Affordable | 150 | 98 | 20 | 33 | 19 | 107 | 89 | 67 | 57 |
| housing | 30.9% | 33.8% | 43.7% | 30.9% | 28.8% | 42.4% | 34.1% | 24.9% | 26.5% |
| Environment, pollution | 43 | 21 | 3 | 2 | 1 | 17 | 15 | 18 | 20 |
| | 8.9% | 7.4% | 6.4% | 1.5% | 2.1% | 6.7% | 5.7% | 6.8% | 9.4% |
| Cost of living | 53 | 45 | 3 | 6 | 9 | 22 | 43 | 30 | 20 |
| | 10.8% | 15.3% | 7.6% | 5.8% | 14.4% | 8.8% | 16.4% | 11.1% | 9.4% |
| Water quality | 2 | 2 | 1 | 1 | 1 | 1 | 2 | 3 | 3 |
| | 0.5% | 0.6% | 2.2% | 1.3% | 2.2% | 0.4% | 0.6% | 1.0% | 1.3% |
| Public safety, | 17 | 19 | 2 | 6 | 9 | 16 | 15 | 16 | 11 |
| crime, drugs | 3.4% | 6.6% | 3.9% | 5.5% | 14.6% | 6.4% | 5.9% | 5.8% | 5.2% |
| Homeless | 83 | 84 | 10 | 21 | 15 | 49 | 50 | 63 | 57 |
| issues | 17.0% | 29.0% | 22.7% | 19.4% | 23.7% | 19.4% | 19.2% | 23.4% | 26.8% |
| Immigration issues | 38 | 24 | 6 | 9 | 1 | 11 | 28 | 29 | 12 |
| | 7.7% | 8.2% | 12.5% | 8.4% | 1.7% | 4.3% | 10.6% | 10.7% | 5.5% |
| Growth, development, sprawl | 29 6.0% | 4 1.3% | 1 2.2% | 8 7.3% | 3 5.3% | 7 2.7% | 11 4.2% | 13 4.9% | 13 6.0% |
| High taxes | 18 3.6% | 9 3.0% | - | 6 5.9% | - | 7 2.7% | 9 3.3% | 12 4.6% | 4 2.0% |
| Traffic, | 72 | 18 | 4 | 12 | 5 | 17 | 27 | 34 | 35 |
| congestion | 14.8% | 6.0% | 7.9% | 10.9% | 7.2% | 6.8% | 10.2% | 12.5% | 16.2% |
| Public transp- | 30 | 5 | - | 3 | 1 | 4 | 5 | 16 | 14 |
| ortation | 6.1% | 1.9% | | 3.2% | 1.0% | 1.4% | 1.9% | 6.1% | 6.6% |

Appendix A

=Q3 Most important issue facing San Diego County=

| | | | Hsl | d Income (Q | D8) | | | Home Ov | |
|-----------------------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|---------------|-----------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Status Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Affordable | 39 | 102 | 52 | 29 | 31 | 37 | 14 | 147 | 175 |
| housing | 28.9% | 41.0% | 34.2% | 27.2% | 24.0% | 33.3% | 20.5% | 24.3% | 44.4% |
| Environment, pollution | 13 | 15 | 5 | 9 | 11 | 10 | 8 | 48 | 24 |
| | 9.5% | 5.9% | 3.5% | 9.0% | 8.7% | 8.7% | 11.6% | 8.0% | 6.0% |
| Cost of living | 10 | 35 | 21 | 8 | 16 | 9 | 8 | 66 | 55 |
| | 7.6% | 14.3% | 14.2% | 7.4% | 12.2% | 8.2% | 11.3% | 10.9% | 13.8% |
| Water quality | 1 0.8% | 2 0.9% | 1 1.0% | 1 0.7% | 1 0.9% | 1 1.3% | | 7 1.2% | 2 0.5% |
| Public safety, | 9 | 9 | 20 | 4 | 6 | 6 | 3 | 37 | 21 |
| crime, drugs | 6.5% | 3.7% | 13.3% | 4.0% | 4.2% | 5.3% | 4.0% | 6.1% | 5.3% |
| Homeless | 24 | 48 | 36 | 33 | 26 | 27 | 9 | 143 | 69 |
| issues | 18.2% | 19.3% | 23.8% | 31.3% | 19.7% | 23.8% | 12.9% | 23.7% | 17.6% |
| Immigration issues | 14 | 9 | 11 | 14 | 11 | 6 | 2 | 56 | 22 |
| | 10.1% | 3.5% | 7.6% | 13.5% | 8.6% | 5.3% | 3.3% | 9.2% | 5.6% |
| Growth, development, sprawl | 5 4.0% | 3 1.3% | 7 4.6% | 6 5.5% | 5 3.9% | 14 12.4% | 4 6.2% | 40 6.6% | 7 1.8% |
| High taxes | 1 | 7 | 6 | 3 | 2 | 6 | 2 | 23 | 7 |
| | 0.8% | 2.8% | 3.9% | 3.1% | 1.3% | 5.2% | 3.1% | 3.8% | 1.9% |
| Traffic, | 14 | 17 | 19 | 13 | 19 | 20 | 8 | 86 | 29 |
| congestion | 10.8% | 7.0% | 12.3% | 12.5% | 14.5% | 18.1% | 12.3% | 14.1% | 7.3% |
| Public transp- | 3 | 2 | 13 | 7 | 7 | 4 | 1 | 30 | 10 |
| ortation | 2.5% | 1.0% | 8.5% | 7.0% | 5.4% | 3.8% | 1.0% | 4.9% | 2.5% |

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=Q3 Most important issue facing San Diego County=

| | | | Area of | County | | | Gende | r (QD2) |
|-----------------------------------|-----------|----------------|------------------|-----------------|-----------------|----------------|------------|------------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Affordable housing | 49 | 92 | 62 | 38 | 49 | 43 | 154 | 177 |
| | 36.9% | 39.4% | 29.3% | 23.5% | 28.6% | 28.4% | 28.2% | 34.9% |
| Environment, pollution | 8 | 10 | 21 | 13 | 14 | 10 | 33 | 42 |
| | 5.8% | 4.4% | 9.8% | 7.9% | 8.2% | 6.6% | 6.0% | 8.2% |
| Cost of living | 18 | 15 | 24 | 25 | 21 | 22 | 52 | 70 |
| | 13.8% | 6.5% | 11.3% | 15.5% | 12.4% | 14.7% | 9.5% | 13.7% |
| Water quality | : | 3 1.3% | 1 0.7% | 1 0.9% | 3 1.5% | 1 0.4% | 7 1.3% | 2 0.4% |
| Public safety, | 5 | 5 | 12 | 11 | 20 | 8 | 34 | 25 |
| crime, drugs | 3.9% | 2.3% | 5.5% | 6.4% | 11.6% | 5.1% | 6.3% | 4.9% |
| Homeless | 28 | 57 | 49 | 14 | 42 | 37 | 104 | 121 |
| issues | 21.5% | 24.5% | 23.1% | 8.8% | 24.4% | 24.7% | 19.1% | 23.8% |
| Immigration issues | 3 | 25 | 23 | 18 | 9 | 8 | 35 | 49 |
| | 2.1% | 10.6% | 10.6% | 11.2% | 5.0% | 5.5% | 6.4% | 9.7% |
| Growth, development, sprawl | 6 4.8% | 11 4.8% | 12 5.5% | 6 3.9% | 8 4.9% | 4 2.6% | 29 5.2% | 19 3.7% |
| High taxes | 2 | 4 | 3 | 10 | 11 | 6 | 23 | 13 |
| | 1.9% | 1.6% | 1.5% | 6.0% | 6.5% | 4.0% | 4.2% | 2.6% |
| Traffic, | 12 | 20 | 44 | 23 | 10 | 9 | 68 | 50 |
| congestion | 9.1% | 8.7% | 20.9% | 14.2% | 5.7% | 6.0% | 12.5% | 9.8% |
| Public transp- | 6 | 11 | 15 | 7 | 2 | 1 | 20 | 22 |
| ortation | 4.9% | 4.8% | 7.1% | 4.4% | 1.5% | 0.4% | 3.7% | 4.4% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q3 Most important issue facing San Diego County=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|---|------------|-------------|---------------|-------------|------------|-------------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Infrast ruct ur- e | 62 5.9% | 3 2.8% | 5 3.6% | 12 10.4% | 43 6.0% | 10 10.1% | 31 6.9% | 19 4.5% | 1 0.9% |
| Government issues, leadership | 25 2.3% | | 3 2.6% | 0 0.4% | 21 3.0% | - | 15 3.4% | 9 2.1% | 1 0.9% |
| Budget control, fiscal responsibility | 8 0.7% | | 1 0.5% | 1 1.1% | 6 0.8% | 3 3.2% | 3 0.7% | 1 0.3% | - |
| Poor city planning | 5 0.5% | - | : | 1 0.7% | 5 0.6% | | 4 0.9% | 0 0.1% | 1 1.0% |
| Parking issues | 13 1.2% | 6 5.7% | 1 0.6% | 0 0.4% | 5 0.7% | | 4 0.9% | 3 0.7% | 6 7.4% |
| Economy, jobs | 39 3.7% | 3 3.0% | 8 6.7% | 5 4.9% | 22 3.0% | 5 4.5% | 19 4.2% | 15 3.6% | - |
| Cleanliness, upkeep | 15 1.4% | 6 5.2% | 1 1.1% | 4 3.3% | 4 0.5% | 2 1.8% | 3 0.6% | 5 1.1% | 6 7.4% |
| Education quality, cost | 12 1.1% | 1 0.7% | 0 0.3% | 0 0.4% | 10 1.4% | 1 1.1% | 5 1.1% | 6 1.4% | |
| Healt hcare issues | 15 1.4% | 1 1.0% | : | 2 1.5% | 12 1.7% | 2 1.5% | 4 0.9% | 9 2.1% | - |
| Maintaining quality of life | 5 0.4% | | : | • | 5 0.6% | 1 1.2% | 3 0.6% | - | 1 0.8% |

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Q3 Most important issue facing San Diego County

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | | f Water | Taken A | |
|---|---------------------|---------------|---------------------|--------------|---------------------|------------|----------------|-------------------|------------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Reduce Wat Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Infrast ruct ur- e | 19 6.6% | 16 7.4% | 12 13.0% | 6 3.9% | 9 2.9% | 54 7.1% | 9 2.9% | 49 6.6% | 11 3.9% |
| Government issues, leadership | 4 1.4% | 9 4.0% | 3 3.6% | 3 2.1% | 5 1.8% | 19 2.5% | 5 1.8% | 16 2.1% | 8 2.9% |
| Budget control, fiscal responsibility | 1 0.4% | 3 1.3% | 1 0.7% | 3 2.0% | - | 8 1.0% | - | 4 0.5% | 4 1.4% |
| Poor city planning | 0 0.2% | : | 1 1.0% | 4 2.4% | - | 5 0.7% | : | 2 0.3% | 3 1.1% |
| Parking issues | - | 5 2.2% | - | 6 3.9% | 1 0.5% | 11 1.5% | 1 0.5% | 12 1.6% | 0 0.2% |
| Economy, jobs | 5 1.7% | 6 2.9% | 3 3.0% | 4 2.6% | 21 6.9% | 18 2.4% | 21 6.9% | 24 3.2% | 15 5.4% |
| Cleanliness, upkeep | 3 1.0% | : | 1 1.5% | 7 4.6% | 3 0.9% | 12 1.6% | 3 0.9% | 14 1.9% | 1 0.3% |
| Education quality, cost | 1 0.4% | 3 1.3% | 0 0.5% | 1 0.9% | 6 2.0% | 6 0.8% | 6 2.0% | 8 1.0% | 4 1.4% |
| Healthcare issues | 2 0.7% | 5 2.4% | 2 1.8% | 2 1.2% | 4 1.3% | 11 1.4% | 4 1.3% | 14 1.9% | 1 0.2% |
| Maintaining quality of life | 1 0.2% | 2 1.0% | 1 0.7% | | 1 0.4% | 3 0.5% | 1 0.4% | 5 0.6% | - |

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=Q3 Most important issue facing San Diego County=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|---|-----------|---------------|------------|-----------|-----------|------------|------------|------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Infrast ruct ur- e | 4 3.6% | 40 5.8% | 19 8.0% | 3 1.6% | 9 4.0% | 10 5.6% | 16 9.6% | 13 8.6% | 11 7.2% |
| Government issues, leadership | 2 1.5% | 18 2.7% | 5 2.0% | | 4 1.9% | 3 1.4% | 8 5.1% | 5 3.8% | 4 2.9% |
| Budget control, fiscal responsibility | : | 6 0.9% | 1 0.6% | - | 3 1.2% | 2 1.0% | 1 0.9% | 1 1.0% | 0 0.3% |
| Poor city planning | : | 4 0.6% | 1 0.4% | | - | 2 1.3% | 1 0.6% | | 1 0.8% |
| Parking issues | 1 0.7% | 3 0.4% | 3 1.4% | 8 5.3% | - | - | 2 1.4% | 1 0.4% | 1 0.6% |
| Economy, jobs | 1 1.0% | 29 4.2% | 9 3.7% | 2 1.2% | 9 4.2% | 11 6.2% | 11 6.7% | 1 0.6% | 3 1.9% |
| Cleanliness, upkeep | : | 8 1.1% | 1 0.6% | 6 4.0% | 1 0.7% | 2 1.4% | : | 2 1.6% | 1 0.9% |
| Education quality, cost | : | 10 1.4% | 2 0.9% | 3 1.8% | - | 3 1.7% | 1 0.5% | 2 1.4% | 2 1.4% |
| Healt hcare issues | 1 1.2% | 9 1.3% | 4 1.8% | | 3 1.5% | 4 2.1% | 4 2.5% | 2 1.2% | 0 0.3% |
| Maintaining quality of life | : | 3 0.5% | 1 0.5% | | - | 1 0.7% | 1 0.7% | 1 0.3% | 2 1.1% |

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Q3 Most important issue facing San Diego County=

| | | Ho | me Type (QI | 04) | | Know Nam | | | r Bill ility (QD3) |
|---|------------------|--------------------|------------------|------------|-----------|------------------|------------|------------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Water Age Yes | No No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Infrast ruct ur- e | 49 7.6% | 4 5.0% | 6 4.5% | 2 1.8% | 1 2.2% | 42 7.1% | 20 4.3% | 53 7.4% | 10 3.3% |
| Government issues, leadership | 18 2.8% | 3 3.7% | 1 1.0% | 1 0.8% | 1 2.7% | 16 2.7% | 9 1.8% | 21 3.0% | 4 1.2% |
| Budget control, fiscal responsibility | 3 0.5% | 1 1.8% | 3 1.9% | - | 1 1.5% | 4 0.8% | 3 0.7% | 4 0.5% | 3 1.1% |
| Poor city planning | 4 0.7% | - | 1 0.7% | - | : | 4 0.7% | 1 0.2% | 4 0.6% | 1 0.3% |
| Parking issues | 2 0.3% | 3 4.2% | 1 0.9% | 1 0.5% | | 10 1.8% | 2 0.5% | 1 0.2% | 2 0.8% |
| Economy, jobs | 23 3.6% | 5 5.7% | 4 3.2% | 7 5.2% | | 19 3.1% | 20 4.3% | 22 3.1% | 15 5.0% |
| Cleanliness, upkeep | 7 1.2% | : | 1 0.6% | 1 0.7% | | 11 1.8% | 4 0.9% | 8 1.1% | 1 0.5% |
| Education quality, cost | 5 0.7% | 0 0.5% | 5 3.5% | 1 0.8% | 1 2.5% | 6 1.0% | 6 1.2% | 9 1.2% | 3 1.1% |
| Healthcare issues | 10 1.6% | 1 0.8% | 3 2.3% | 1 0.5% | | 11 1.8% | 4 0.8% | 13 1.9% | 1 0.4% |
| Maintaining quality of life | 3 0.5% | - | 1 0.9% | - | : | 4 0.7% | 0 0.1% | 3 0.5% | 1 0.4% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q3 Most important issue facing San Diego County=

| | | E | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|---|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| Infrast ruct ur- e | 31 6.4% | 16 5.5% | 1 2.6% | 6 5.7% | 2 3.2% | 10 3.9% | 10 3.8% | 21 7.8% | 17 7.9% | |
| Government issues, leadership | 14 2.8% | 5 1.7% | - | 3 2.6% | 1 1.7% | 6 2.4% | 5 1.8% | 9 3.4% | 4 1.7% | |
| Budget control, fiscal responsibility | 4 0.9% | - | - | 3 2.4% | 1 1.2% | - | 5 2.0% | 2 0.7% | 1 0.3% | |
| Poor city planning | 2 0.4% | 1 0.3% | - | 1 1.3% | - | - | | 3 1.0% | 3 1.3% | |
| Parking issues | 4 0.9% | 6 1.9% | - | 3 2.5% | | 6 2.2% | 5 2.0% | 1 0.4% | 1 0.4% | |
| Economy, jobs | 10 2.0% | 20 6.9% | 2 4.9% | 3 3.3% | 1 2.2% | 10 3.8% | 11 4.0% | 9 3.5% | 5 2.5% | |
| Cleanliness, upkeep | 4 0.8% | 7 2.3% | - | | 2 3.4% | 7 2.6% | | 6 2.2% | 2 1.0% | |
| Education quality, cost | 9 1.8% | | | : | 1 1.7% | 2 0.9% | 4 1.5% | 2 0.8% | 4 1.7% | |
| Healt hcare issues | 3 0.6% | 10 3.6% | | : | 1 1.8% | 3 1.0% | 4 1.4% | 4 1.5% | 4 2.1% | |
| Maintaining quality of life | 3 0.7% | | 1 2.6% | | | 1 0.5% | | : | 3 1.3% | |

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Q3 Most important issue facing San Diego County

| | | | Hsl | d Income (Q | D8) | | | Home Ownership Status (QD5) | |
|---|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------------------------|------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Infrast ruct ur- e | 6 4.3% | 8 3.4% | 8 5.2% | 5 4.6% | 11 8.4% | 14 12.3% | 5 7.3% | 50 8.2% | 12 3.1% |
| Government issues, leadership | 2 1.2% | 4 1.5% | 3 1.7% | 1 0.9% | 1 1.0% | 4 3.6% | 7 9.9% | 16 2.7% | 5 1.4% |
| Budget control, fiscal responsibility | - | 1 0.3% | - | 1 1.0% | 5 3.5% | 1 0.6% | 1 1.1% | 8 1.3% | - |
| Poor city planning | | 1 0.6% | 1 0.5% | 1 0.7% | 1 1.1% | 1 0.8% | | 5 0.9% | : |
| Parking issues | 6 4.2% | 0 0.2% | 3 2.2% | 1 0.5% | 1 0.9% | - | | 2 0.4% | 10 2.6% |
| Economy, jobs | 4 3.0% | 15 6.1% | 4 2.9% | 2 2.2% | 4 3.4% | 3 2.4% | | 17 2.8% | 18 4.7% |
| Cleanliness, upkeep | 6 4.2% | 2 0.8% | 2 1.4% | : | 5 3.8% | - | - : | 8 1.4% | 7 1.7% |
| Education quality, cost | 2 1.5% | 3 1.4% | 1 0.4% | 0 0.5% | 3 2.5% | 1 1.2% | 1 1.1% | 7 1.1% | 2 0.6% |
| Healthcare issues | 2 1.4% | 2 0.9% | 5 3.4% | : | 4 2.7% | 1 1.0% | 1 0.9% | 12 2.0% | 3 0.7% |
| Maintaining quality of life | | 2 1.0% | 1 0.4% | | - | 2 1.4% | | 3 0.6% | - |
| | | | | | | | | | |

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Overall

San Diego County Water Authority Public Opinion Survey 2019

=Q3 Most important issue facing San Diego County

| | | | Area of | County | | | Gende | r (QD2) |
|---|------------|----------------|------------------|------------------|-----------------|----------------|------------|------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Infrast ruct ur- e | 11 8.3% | 18 7.7% | 6 2.8% | 13 7.7% | 8 4.5% | 7 4.8% | 45 8.3% | 16 3.2% |
| Government issues, leadership | 4 3.4% | 3 1.4% | 4 1.8% | 6 3.9% | 1 0.4% | 6 4.0% | 19 3.4% | 6 1.2% |
| Budget control, fiscal responsibility | : | 3 1.4% | 1 0.6% | 1 0.7% | 1 0.4% | 1 0.9% | 6 1.1% | 2 0.4% |
| Poor city planning | 2 1.8% | 2 0.9% | 1 0.4% | • | - | | 5 0.8% | 1 0.2% |
| Parking issues | 0 0.3% | 3 1.2% | 1 0.4% | - | 9 5.2% | - | 10 1.8% | 3 0.6% |
| Economy, jobs | 5 4.0% | 7 2.9% | 4 1.8% | 7 4.1% | 9 5.2% | 7 4.9% | 28 5.2% | 11 2.1% |
| Cleanliness, upkeep | 3 2.2% | 3 1.4% | - | 2 1.1% | 6 3.3% | 1 0.8% | 11 2.1% | 3 0.7% |
| Education quality, cost | 5 3.7% | - | 4 2.0% | 1 0.4% | - | 2 1.4% | 2 0.5% | 8 1.7% |
| Healt hcare issues | 3 2.4% | 1 0.3% | 1 0.6% | 1 0.6% | 5 3.1% | 3 2.0% | 5 0.9% | 10 1.9% |
| Maintaining quality of life | | 2 0.7% | | 2 1.0% | | 1 0.8% | 4 0.8% | 0 0.1% |

San Diego County Water Authority Public Opinion Survey 2019

=Q3 Most important issue facing San Diego County=

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Getting Staying the same Less than 5 5 to 9 10 to 14 15 or more Not sure worse Base 1063 114 126 111 713 102 452 428 76 Public pensions, liability, cost 0.4% 0.6% 0.2% 0.9% 2 1.6% 2 1.8% 10 1.4% 12 2.7% Water supply drought 2 1.4% 0.9% 4 0.3% 4 0.8% Water rates, 3 2.8% 0 0.1% cost of water 2 Other (unique 22 3 3 2.2% 17 4 3.8% 6 10 responses) 2.1% 2.2% 2.4% 1.3% 2.3% 3.2% Nothing, 0 0.4% everything is fine 0.5% 0.4% 3.3% 0.1% Not sure / Cannot think of anything 15 13.0% 9 7.3% 36 7.9% 21 5.0% 7.4% 6.1% 9.4% 9.1% Prefer not to 8 0.8% 3 2.4% 1 0.7% 5 0.7% 1 1.3% 3 0.7% 3 0.7% answer

Years in San Diego County (Q1)

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q3 Most important issue facing San Diego County=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to Reduce Water Use (O16 | |
|---|---------------------|--------------|---------------------|--------------|---------------------|------------|----------------|--|-------------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Public pensions, liability, cost | 0 0.2% | 4 1.7% | - | 0 0.3% | - | 5 0.6% | : | 4 0.6% | 0 0.2% |
| Water supply, drought | 6 2.2% | 4 1.6% | 1 0.7% | 2 1.1% | 4 1.2% | 12 1.6% | 4 1.2% | 9 1.2% | 5 1.9% |
| Water rates, cost of water | 1 0.4% | : | - | 2 1.2% | 0 0.2% | 3 0.4% | 0 0.2% | 4 0.5% | - |
| Ot her (unique responses) | 3 1.2% | 3 1.6% | 1 1.2% | 1 0.8% | 12 4.0% | 10 1.3% | 12 4.0% | 17 2.3% | 4 1.5% |
| Nothing, everything is fine | 0 0.2% | : | : | : | 3 1.1% | 0 0.1% | 3 1.1% | 1 0.1% | 3 1.1% |
| Not sure / Cannot think of anything specific | 14 5.0% | 12 5.8% | 2 2.3% | 5 3.1% | 42 13.9% | 34 4.4% | 42 13.9% | 44 5.9% | 30 10.6% |
| Prefer not to answer | 2 0.7% | - | 2 1.8% | 1 0.3% | 4 1.4% | 4 0.5% | 4 1.4% | 5 0.7% | 3 0.9% |

Q3 Most important issue facing San Diego County=

| | Fut ur | re Water Use | (Q15) | Age (QD1) | | | | | | | |
|--|-------------|---------------|------------|-------------|------------|-----------|-----------|-----------|-------------|--|--|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | | |
| Public pensions, liability, cost | : | 5 0.7% | - | - | 4 1.7% | - | - | 0 0.3% | 0 0.3% | | |
| Water supply, drought | : | 14 2.0% | 2 0.8% | 3 1.7% | - | 1 0.5% | 3 2.0% | 2 1.4% | 6 3.9% | | |
| Water rates, cost of water | : | 3 0.4% | 1 0.4% | - : | - | 2 1.1% | 1 0.6% | 0 0.3% | - | | |
| Other (unique responses) | 4 4.3% | 8 1.1% | 8 3.2% | 5 3.5% | 1 0.5% | 7 4.1% | 3 1.7% | 2 1.1% | 2 1.3% | | |
| Nothing, everything is fine | - | 3 0.4% | 1 0.6% | - | 3 1.2% | - | - | 1 0.6% | 0 0.3% | | |
| Not sure / Cannot think of any thing specific | 14 14.0% | 42 6.0% | 19 8.1% | 28 17.8% | 13 6.0% | 9 5.1% | 8 4.8% | 7 4.6% | 10 6.2% | | |
| Prefer not to answer | 1 1.3% | 4 0.6% | 1 0.5% | 1 0.4% | - | 1 0.5% | 3 2.0% | 1 0.8% | 2 1.0% | | |

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County Water Supply Over Next Year (Q4c)

Q3 Most important issue facing San Diego County=

| | | Ho | me Type (QI | D4) | | Know Name of Loca Water Agency (Q20 | | | |
|---|------------------|-----------------------|------------------|-------------|-----------|--|------------|------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Public pensions, liability, cost | 1 0.1% | - | - | 4 2.7% | : | 5 0.8% | - | 1 0.1% | 4 1.3% |
| Water supply, drought | 13 2.0% | 1 0.6% | 1 0.7% | 1 0.5% | | 11 1.9% | 5 1.0% | 14 2.0% | 1 0.2% |
| Water rates, cost of water | 3 0.4% | 1 1.3% | | - | : | 4 0.6% | • | 3 0.4% | 1 0.3% |
| Other (unique responses) | 13 2.0% | - | 0 0.3% | 8 5.5% | 1 1.2% | 12 2.0% | 11 2.2% | 18 2.5% | 0 0.1% |
| Nothing, everything is fine | 3 0.5% | - | - | 1 0.6% | : | - | 4 0.8% | 3 0.5% | 0 0.1% |
| Not sure / Cannot think of anything specific | 38 5.9% | 3 3.2% | 17 12.3% | 18 13.2% | 0 1.0% | 36 6.1% | 40 8.5% | 43 6.1% | 32 10.9% |
| Prefer not to answer | 5 0.9% | : | 1 0.9% | 1 0.6% | : | 4 0.7% | 4 0.9% | 4 0.6% | 3 1.1% |

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Ethnicity (QD6) Education L

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|---|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Public pensions, liability, cost | 1 0.2% | 4 1.3% | - | - | - | - | 0 0.2% | - | 4 1.7% |
| Water supply, drought | 9 1.8% | 2 0.7% | 1 2.2% | 1 0.7% | 3 5.3% | - | 4 1.4% | 4 1.4% | 6 2.9% |
| Water rates, cost of water | 0 0.1% | 2 0.7% | - | • | • | : | 2 0.8% | 1 0.4% | 0 0.2% |
| Other (unique responses) | 10 2.0% | 6 2.2% | - | 3 2.4% | 1 2.2% | 10 4.1% | 4 1.5% | 5 1.7% | 2 0.8% |
| Nothing, everything is fine | 0 0.1% | 3 1.2% | : | : | : | 1 0.3% | 3 1.1% | : | : |
| Not sure / Cannot think of anything specific | 28 5.7% | 29 10.0% | | 10 9.4% | 3 5.0% | 24 9.4% | 23 8.8% | 12 4.5% | 10 4.8% |
| Prefer not to answer | 4 0.8% | 1 0.4% | 2 5.1% | 1 1.1% | | 1 0.2% | 3 1.0% | 1 0.2% | 4 1.7% |

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Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q3 Most important issue facing San Diego County=

| | | | Hsl | d Income (Q | D8) | | | | wnership |
|---|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|------------|---------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | (QD5) Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Public pensions, liability, cost | : | 0 0.2% | - | - | - | | - | 0 0.1% | 4 0.9% |
| Water supply, drought | 1 0.8% | 1 0.4% | 2 1.5% | | 2 1.3% | 3 2.9% | 5 7.6% | 13 2.2% | 2 0.4% |
| Water rates, cost of water | • | • | • | • | • | 2 1.8% | 0 0.7% | 4 0.6% | |
| Ot her (unique responses) | 7 5.3% | 5 1.9% | 1 0.3% | 2 2.2% | 2 1.4% | 2 2.0% | 1 2.1% | 11 1.8% | 10 2.6% |
| Nothing, everything is fine | 1 1.0% | : | : | 3 2.4% | : | | : | 3 0.5% | 1 0.2% |
| Not sure / Cannot think of anything specific | 10 7.5% | 32 13.0% | 5 3.0% | 6 6.1% | 8 6.2% | 3 2.8% | 5 6.7% | 28 4.6% | 41 10.4% |
| Prefer not to answer | 2 1.3% | 1 0.5% | 1 0.7% | | 1 0.5% | 2 1.7% | 2 2.6% | 5 0.8% | 3 0.9% |

Q3 Most important issue facing San Diego County

| | | | Area of | County | | | Gende | r (QD2) |
|---|-----------|------------------|--------------------|------------------|-----------------|----------------|------------|------------|
| | Metro | Sout h Met ro | Nort h Coast al | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Public pensions, liability, cost | : | 0 0.2% | 0 0.2% | - | 4 2.2% | - | 1 0.2% | 4 0.7% |
| Water supply, drought | 2 1.6% | | 3 1.3% | 6 3.6% | 3 1.8% | 2 1.3% | 9 1.7% | 6 1.1% |
| Water rates, cost of water | : | | 2 0.7% | 2 1.2% | | • | 4 0.6% | - |
| Other (unique responses) | 3 2.1% | 2 0.9% | 3 1.4% | 6 3.9% | 6 3.4% | 2 1.4% | 12 2.2% | 10 2.0% |
| Nothing, everything is fine | - | : | - | 0 0.3% | 3 2.0% | - | 3 0.5% | 1 0.3% |
| Not sure / Cannot think of anything specific | 7 5.5% | 18 7.7% | 18 8.4% | 6 3.7% | 13 7.8% | 14 9.0% | 31 5.6% | 45 8.9% |
| Prefer not to answer | | 2 0.9% | 0 0.2% | 3 1.6% | 2 0.9% | 2 1.2% | 6 1.2% | 2 0.4% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019 —Q4a CaliforniaCrosstabulations

Taken Action to

=Q4a California=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|------------------------------|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Improving | 75 7.0% | 8 7.3% | 6 4.8% | 8 7.4% | 52 7.3% | 53 51.8% | 12 2.7% | 7 1.5% | 3 3.7% |
| Staying about the same | 445 41.8% | 48 41.8% | 54 43.1% | 49 43.9% | 295 41.3% | 35 33.8% | 342 75.6% | 66 15.3% | 3 3.7% |
| Getting worse | 431 40.6% | 29 25.9% | 63 50.1% | 42 37.6% | 298 41.7% | 7 7.1% | 81 17.9% | 334 78.0% | 10 12.9% |
| Not sure | 107 10.1% | 27 24.1% | 3 2.0% | 11 10.2% | 66 9.2% | 8 7.3% | 17 3.7% | 22 5.2% | 61 79.7% |
| Prefer not to answer | 5 0.5% | 1 0.9% | | 1 0.9% | 3 0.4% | | 0 0.1% | | |

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Heard of Water Authority (Q9) Reduce Water Use (Q16) Excellent / Haven't heard of Poor / Very Good Yes poor Base 284 216 96 302 761 302 746 279 164 57 7.6% 30 11 8 4.7% 17 17 49 22 Improving 10.7% 5.3% 8.4% 5.7% 5.7% 6.6% 7.8% Staying 140 76 25 73 130 314 130 295 133 about the 49.4% 35.3% 25.8% 44.6% 43.2% 41.3% 43.2% 39.6% 47.8%

Water Authority Performance Rating (Q11)

104 34.5% 327 43.0% 90 32.2% Getting 90 31.9% 62 38.0% 52.1% 64.3% 34.5% 44.1% 23 14 21 47 60 47 68 34 Not sure 1.5% 12.8% 15.5% 7.9% 15.5% 12.2% 8.0% 6.6% 9.2% Prefer not to 4 4 4 0.7% 1.2% 0.2% 1.2% 0.5%

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019 =Q4a California=

Crosstabulations

=Q4a California=

| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|------------------------------|-------------|---------------|--------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Improving | 10 10.2% | 44 6.3% | 1 <i>7</i> 7.0% | 7 4.3% | 26 12.2% | 13 7.2% | 8 4.7% | 11 7.3% | 8 5.2% |
| Staying about the same | 49 49.1% | 299 43.1% | 88 37.1% | 87 55.9% | 76 35.2% | 74 41.2% | 73 44.8% | 52 35.9% | 67 43.6% |
| Getting worse | 36 36.8% | 275 39.6% | 114 48.4% | 44 28.1% | 91 42.5% | 70 39.4% | 66 40.7% | 72 49.1% | 65 42.3% |
| Not sure | 4 3.9% | 74 10.7% | 15 6.5% | 18 11.7% | 18 8.4% | 22 12.2% | 16 9.8% | 11 7.4% | 14 8.8% |
| Prefer not to answer | : | 1 0.2% | 3 1.1% | : | 4 1.7% | - | - | 0 0.3% | - : |

Appendix A

Home Type (QD4) Know Name of Local Water Agency (Q20) Water Bill Responsibility (QD3) Duplex or townhome Condomini-Apart ment Other Hsld pays else pays 640 80 43 592 471 Base 137 137 711 295 12 47 28 15 Improving 6.9% 3.8% 7.5% 8.6% 8.0% 7.9% 6.0% 7.6% 5.0% Staying about the 68 49.6% 143 48.4% 45.4% 41.6% 40.6% 36.7% 50.5% 39.0% 39.6% 172 36.5% Getting 262 37 15 260 314 104 30.7% 40.9% 46.6% 48.3% 35.6% 43.9% 44.2% 35.3% worse 10 67 13 54 53 60 31 3 Not sure 10.4% 9.0% 7.5% 9.2% 5.9% 9.1% 11.3% 8.4% 10.4% Prefer not to 1 0.2% 3 1.9% 1 0.2% 4 0.9% 3 0.9% 0.2% answer

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San Diego County Water Authority Public Opinion Survey 2019

—Q4a California—

Crosstabulations

49

12.4%

4 0.9%

51

8.4%

1 0.2%

=Q4a California=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|------------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Improving | 32 6.5% | 1 <i>7</i> 5.7% | 6 12.5% | 12 11.4% | 5 7.3% | 17 6.7% | 22 8.4% | 14 5.3% | 17 8.1% |
| Staying about the same | 211 43.3% | 126 43.4% | 16 34.5% | 29 27.5% | 37 56.9% | 96 38.0% | 127 48.3% | 113 41.9% | 89 41.7% |
| Getting worse | 198 40.6% | 107 36.8% | 18 39.0% | 56 53.4% | 19 29.6% | 109 42.9% | 81 30.7% | 120 44.8% | 90 42.0% |
| Not sure | 46 9.5% | 38 13.2% | 5 11.9% | 8 7.8% | 4 6.2% | 31 12.4% | 30 11.4% | 21 7.9% | 16 7.7% |
| Prefer not to answer | 0 0.1% | 3 0.9% | 1 2.2% | : | : | - | 3 1.1% | - | 1 0.5% |

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Home Ownership Status (QD5) Less than \$25K \$25K to < \$50K \$50K to < \$75K \$75K to < \$100K to < \$150K to < \$150K to < \$250K or Own Rent Base 134 248 151 105 130 112 68 605 394 15 9.9% 8 7.3% 29 7.4% 8 6.1% 15 6.0% 6 4.6% 14 12.7% 2 3.4% 41 6.8% Improving Staying about the same 44 45 33 250 172 50.7% 38.6% 43.9% 42.2% 42.6% 39.7% 47.5% 41.3% 43.7% 39 28.7% 111 44.6% 46 44.0% 54 41.4% 42 37.3% 31 45.1% 262 43.3% 140 35.6% Getting 57 37.5%

15

11.1%

0 0.4%

12

10.2%

3.9%

Hsld Income (QD8)

6.5%

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Appendix A

Not sure

Prefer not to

17

13.0%

2

24

9.8%

3

1.0%

13

8.7%

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q4a California=

| | | | Area of | County | | | Gende | r (QD2) |
|------------------------------|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Improving | 11 8.1% | 18 7.8% | 9 4.1% | 12 7.4% | 8 4.9% | 17 11.0% | 47 8.6% | 25 5.0% |
| Staying about the same | 64 48.1% | 97 41.7% | 79 37.3% | 62 38.0% | 78 45.8% | 64 42.5% | 236 43.2% | 208 41.1% |
| Getting worse | 48 36.0% | 97 41.6% | 95 44.9% | 78 47.7% | 65 38.4% | 48 31.8% | 222 40.6% | 204 40.2% |
| Not sure | 10 7.8% | 18 7.6% | 29 13.7% | 10 6.3% | 18 10.3% | 22 14.7% | 40 7.3% | 66 13.0% |
| Prefer not to answer | - | 3 1.3% | - | 1 0.6% | 1 0.6% | - | 1 0.3% | 4 0.7% |

=Q4b Southern California=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|------------------------------|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Improving | 74 7.0% | 13 11.7% | 5 3.7% | 6 5.6% | 50 7.0% | 61 59.7% | 11 2.4% | 2 0.5% | - |
| Staying about the same | 428 40.2% | 35 30.8% | 64 51.0% | 48 43.4% | 280 39.3% | 29 28.6% | 384 84.9% | 11 2.5% | 4 5.3% |
| Getting worse | 481 45.2% | 43 37.9% | 55 43.6% | 52 46.6% | 331 46.5% | 10 9.4% | 49 10.7% | 413 96.6% | 9 11.9% |
| Not sure | 75 7.1% | 21 18.6% | 2 1.6% | 4 3.6% | 48 6.7% | 2 2.4% | 8 1.8% | 1 0.3% | 63 82.8% |
| Prefer not to answer | 6 0.5% | 1 0.9% | : | 1 0.9% | 4 0.5% | | 0 0.1% | 1 0.1% | : |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q4b Southern California=

| | Wa | t er Aut horit | y Performan | ce Rating (Q | 11) | | f Water | Taken A | |
|------------------------------|--------------|----------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Excellent / | | Poor / Very | | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Improving | 22 7.6% | 15 6.7% | 5 4.7% | 7 4.1% | 27 8.9% | 47 6.2% | 27 8.9% | 43 5.8% | 28 10.2% |
| Staying about the same | 142 50.2% | 67 30.9% | 26 27.2% | 68 41.5% | 124 41.1% | 303 39.9% | 124 41.1% | 282 37.8% | 128 46.1% |
| Getting worse | 100 35.3% | 125 57.9% | 65 67.6% | 72 43.7% | 118 39.2% | 362 47.6% | 118 39.2% | 372 49.9% | 95 34.1% |
| Not sure | 19 6.6% | 8 3.8% | 0 0.5% | 17 10.7% | 29 9.7% | 46 6.0% | 29 9.7% | 44 5.9% | 26 9.4% |
| Prefer not to answer | 1 0.2% | 1 0.7% | - | - | 4 1.2% | 2 0.3% | 4 1.2% | 4 0.5% | 1 0.2% |

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=Q4b Southern California=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|------------------------------|-------------|--------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Improving | 6 5.9% | 49 7.1% | 15 6.4% | 14 8.9% | 26 12.0% | 8 4.4% | 8 4.7% | 10 7.0% | 6 4.1% |
| Staying about the same | 45 45.6% | 288 41.6% | 85 35.9% | 79 50.6% | 84 39.2% | 74 41.4% | 67 41.1% | 49 33.7% | 60 38.9% |
| Getting worse | 44 44.2% | 305 44.0% | 124 52.4% | 50 32.3% | 91 42.6% | 81 45.5% | 75 45.9% | 77 52.8% | 78 50.7% |
| Not sure | 4 4.3% | 49 7.1% | 10 4.2% | 13 8.2% | 10 4.5% | 16 8.7% | 14 8.3% | 9 6.2% | 9 6.0% |
| Prefer not to answer | - | 2 0.3% | 3 1.1% | - | 4 1.7% | | - | 0 0.3% | 1 0.3% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q4b Southern California=

| | | Ho | me Type (QI | D4) | | | ne of Local ency (O20) | Wate | r Bill ility (OD3) |
|------------------------------|------------------|--------------------|------------------|-------------|-------------|--------------|---------------------------|--------------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Improving | 41 6.4% | 9 10.8% | 7 5.0% | 14 10.5% | 3 7.0% | 44 7.5% | 30 6.3% | 51 7.2% | 18 6.0% |
| Staying about the same | 252 39.4% | 28 34.6% | 57 41.8% | 61 44.8% | 23 53.1% | 220 37.2% | 208 44.1% | 270 38.0% | 135 45.9% |
| Getting worse | 301 47.0% | 39 48.7% | 67 49.0% | 47 34.6% | 15 34.0% | 286 48.3% | 195 41.4% | 347 48.8% | 115 39.0% |
| Not sure | 45 7.0% | 5 5.9% | 5 3.9% | 11 8.2% | 3 5.9% | 40 6.8% | 35 7.4% | 41 5.7% | 24 8.1% |
| Prefer not to answer | 1 0.2% | - | 1 0.4% | 3 1.9% | : | 2 0.3% | 4 0.9% | 2 0.3% | 3 0.9% |

Appendix A

=Q4b Southern California=

| | | E | thnicity (QD | 5) | | | Education | Level (QD7) | |
|------------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Improving | 23 4.8% | 24 8.1% | 5 10.6% | 15 13.9% | 5 7.3% | 17 6.8% | 26 9.8% | 13 4.9% | 15 6.8% |
| Staying about the same | 211 43.4% | 108 37.1% | 14 30.0% | 35 33.4% | 38 58.2% | 103 40.7% | 112 42.7% | 111 41.4% | 81 37.8% |
| Getting worse | 221 45.3% | 131 45.2% | 21 45.3% | 50 47.1% | 19 29.5% | 110 43.3% | 99 37.6% | 129 48.1% | 108 50.4% |
| Not sure | 31 6.3% | 26 8.8% | 5 11.9% | 6 5.6% | 3 5.0% | 23 9.2% | 22 8.5% | 15 5.6% | 10 4.6% |
| Prefer not to answer | 1 0.2% | 3 0.9% | 1 2.2% | | | | 4 1.3% | | 1 0.5% |

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12

9.0%

2

1.5%

Not sure

Prefer not to

answer

18

7.1%

3

1.0%

12

8.1%

0.3%

Crosstabulations

Appendix A

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

—Q4b Southern California—

Crosstabulations

Hsld Income (OD8) Home Ownership \$25K to < \$50K to < \$75K \$75K to < \$100K to < \$150K to < \$150K \$250K or Less than \$25K Own Rent more Base 134 248 151 105 130 112 68 605 394 12 11.7% 32 8.0% 12 11 7.1% 5 3.7% 9 8.3% 36 Improving 6.0% 4.0% 6.0% Staying 55 111 63 32 61 44 235 163 about the 41.1% 44.8% 41.9% 30.1% 46.5% 39.1% 43.7% 38.8% 41.4% 57 42.5% 104 42.1% 64 42.6% 56 53.5% 50 44.9% 34 49.4% 299 49.3% 158 40.0% Getting 58 44.2%

5

4.7%

5.3%

0

0.4%

7.8%

2.8%

=Q4b Southern California=

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Area of County Gender (OD2) South Metro South County Nort h East Metro Female Coastal County Base 132 233 212 164 170 152 546 506 47 8.7% 10 21 9.0% 6 2.7% 16 15 24 Improving 4.0% 9.3% 10.0% 4.7% Staying 84 70 232 194 about the same 53.2% 36.1% 37.4% 41.2% 41.2% 37.1% 42.6% 38.4% 49 36.8% 111 47.5% 83 50.4% 65 42.9% 236 46.5% Getting 70 41.0% 49.0% 43.6% 14 23 6 13 15 26 49 Not sure 2.5% 10.9% 3.7% 7.6% 10.1% 4.8% 9.6% 6.1% Prefer not to 3 2 2 4 1.3% 0.6% 0.9% 0.4% 0.7%

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

34

5.6%

2

0.3%

38

9.7%

4

0.9%

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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=Q4c San Diego=

| | Overall | Yea | rs in San Die | go County (| Q1) | County Water Supply Over Next Year (Q4c) | | | | |
|------------------------------|--------------|-------------|---------------|-------------|--------------|--|---------------------|------------------|--------------|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 | |
| Improving | 102 9.6% | 11 9.5% | 13 10.0% | 13 11.8% | 66 9.3% | 102 100.0% | • | | - | |
| Staying about the same | 452 42.5% | 41 35.7% | 64 50.7% | 48 43.1% | 300 42.1% | | 452 100.0% | | : | |
| Getting worse | 428 40.2% | 35 30.4% | 49 39.3% | 45 40.7% | 299 41.9% | | : | 428 100.0% | - | |
| Not sure | 76 7.2% | 27 23.6% | | 4 3.6% | 45 6.4% | | - | | 76 100.0% | |
| Prefer not to answer | 5 0.4% | 1 0.9% | | 1 0.9% | 3 0.4% | | - | : | - | |

Q4c San Diego=

| • | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | Heard of Water Authority (O9) | | Taken Action to Reduce Water Use (O16) | |
|------------------------------|---------------------|--------------|---------------------|--------------|---------------------|----------------------------------|--------------|---|--------------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No No | Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Improving | 44 15.6% | 18 8.4% | 5 5.0% | 9 5.5% | 26 8.7% | 76 10.0% | 26 8.7% | 67 9.0% | 33 11.7% |
| Staying about the same | 142 50.2% | 75 34.5% | 25 25.8% | 68 41.8% | 142 46.9% | 310 40.8% | 142 46.9% | 292 39.1% | 143 51.2% |
| Getting worse | 80 28.2% | 114 52.6% | 64 66.8% | 64 39.2% | 105 34.9% | 323 42.4% | 105 34.9% | 338 45.3% | 80 28.7% |
| Not sure | 17 6.0% | 9 4.0% | 2 2.4% | 22 13.4% | 25 8.4% | 51 6.7% | 25 8.4% | 45 6.0% | 23 8.3% |
| Prefer not to answer | : | 1 0.5% | : | : | 4 1.2% | 1 0.1% | 4 1.2% | 4 0.5% | - |

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San Diego County Water Authority Public Opinion Survey 2019

Home Type (QD4)

—Q4c San Diego—

Crosstabulations

Water Bill

Future Water Use (Q15) Age (QD1) About 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or olde Base 99 694 237 156 215 179 146 154 163 15 9.4% 11 7.4% 16 59 24 31 15 12 15 Improving 16.1% 8.4% 10.1% 14.7% 8.5% 7.2% 10.4% Staying 40 318 83 93 77 74 71 53 67 about the 40.7% 45.8% 35.3% 59.9% 36.0% 41.5% 43.3% 36.3% 43.6% 40 40.0% 267 38.5% 115 48.7% 41 26.4% 85 39.7% 73 40.8% 68 41.7% 66 42.6% Getting 69 47.7% 49 11 17 16 13 8 10 Not sure 3.1% 4.7% 4.3% 7.9% 9.2% 7.8% 5.6% 6.3% 7.1% Prefer not to 3 4 answer 0.1% 1.1% 1.7%

—Q4c San Diego—

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Know Name of Local Water Agency (Q20) Responsibility (QD3) Duplex or Condomini-Someone else pays Other Yes Hsld pays Base 640 80 137 137 43 592 471 711 295 21 7.3% 6 4.5% 20 73 29 73 Improving 10.0% 6.4% 14.4% 10.3% 12.3% 6.3% 10.3% Staying 263 36 24 225 227 152 about the same 41.0% 44.6% 46.2% 44.6% 55.5% 38.0% 48.2% 39.3% 51.4% 274 42.8% 31 39.0% 39 28.3% 13 29.4% 255 43.1% 97 33.0% Getting 61 44.7% 36.7% 44.1% 22 38 15 38 38 44 8 2 Not sure 6.0% 9.9% 4.6% 10.9% 4.8% 6.4% 8.1% 6.2% 7.4% Prefer not to 3 4 3 0.2% 1.9% 0.2% 0.8% 0.1% 0.9%

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Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019 =Q4c San Diego=

Crosstabulations

=Q4c San Diego=

| | | E | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|------------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| Improving | 39 7.9% | 34 11.7% | 6 13.5% | 11 10.3% | 5 7.3% | 26 10.4% | 30 11.3% | 19 7.0% | 22 10.2% | |
| Staying about the same | 220 45.1% | 118 40.7% | 13 29.4% | 38 36.0% | 38 58.2% | 101 39.9% | 128 48.8% | 121 45.1% | 82 38.0% | |
| Getting worse | 194 39.9% | 115 39.5% | 20 43.0% | 51 48.1% | 19 29.5% | 97 38.4% | 86 32.7% | 114 42.6% | 97 45.3% | |
| Not sure | 34 7.1% | 21 7.3% | 5 11.9% | 6 5.6% | 3 5.0% | 29 11.4% | 16 6.2% | 14 5.3% | 13 6.0% | |
| Prefer not to answer | - | 3 0.9% | 1 2.2% | | | • | 3 1.0% | • | 1 0.5% | |

| | | | Hsl | d Income (Q | D8) | | | Home Ownership | |
|------------------------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|----------------|--------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Improving | 11 8.4% | 18 7.3% | 18 12.0% | 14 13.0% | 6 4.7% | 16 14.6% | 11 15.5% | 56 9.2% | 42 10.5% |
| Staying about the same | 58 43.0% | 116 46.7% | 61 40.3% | 32 30.4% | 67 51.0% | 40 35.7% | 27 40.0% | 242 40.0% | 177 44.8% |
| Getting worse | 48 35.7% | 91 36.6% | 59 38.8% | 55 52.7% | 51 39.0% | 48 42.6% | 28 40.7% | 272 44.9% | 134 33.9% |
| Not sure | 15 11.4% | 21 8.4% | 13 8.8% | 4 3.9% | 7 5.3% | 8 7.0% | 3 3.9% | 35 5.8% | 39 9.9% |
| Prefer not to answer | 2 1.5% | 3 1.0% | - | - | - | - | - : | 1 0.2% | 4 0.9% |

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San Diego County Water Authority Public Opinion Survey 2019

=Q5 Water supply reliability=

| | | | Area of | County | | | Gender (QD2) | | |
|------------------------------|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|--|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female | |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 | |
| Improving | 11 8.5% | 25 10.6% | 17 8.0% | 18 11.1% | 15 8.7% | 17 10.9% | 76 14.0% | 23 4.6% | |
| Staying about the same | 72 54.1% | 87 37.3% | 90 42.6% | 67 40.8% | 73 42.8% | 64 41.9% | 229 41.9% | 221 43.7% | |
| Getting worse | 40 30.3% | 103 44.4% | 90 42.3% | 70 42.4% | 69 40.8% | 56 36.7% | 204 37.4% | 217 42.9% | |
| Not sure | 9 7.0% | 16 6.7% | 15 7.0% | 8 5.1% | 12 7.1% | 16 10.5% | 35 6.5% | 41 8.1% | |
| Prefer not to answer | - | 3 1.1% | - | 1 0.6% | 1 0.6% | - | 1 0.2% | 4 0.7% | |

=Q4c San Diego=

Overall Years in San Diego County (Q1) County Water Supply Over Next Year (Q4c) Getting Staying the same Less than 5 5 to 9 10 to 14 15 or more Base 1063 114 126 111 713 102 452 428 76 81 7.6% 10 8.6% 62 8.6% 28 27.0% 50 11.0% 6 5.0% 3 2.8% 2 2.9% Very reliable 0.3% Somewhat reliable 366 34.5% 33 29.2% 42 33.5% 40 36.5% 251 35.2% 58 56.7% 204 45.1% 91 21.3% 14 17.7% Somewhat 339 34 40 36.5% 222 31.2% 8 7.8% 129 178 23 unreliable 31.9% 30.2% 33.3% 28.6% 41.7% 30.3% 173 16.3% 17 14.9% 30 23.8% 11 9.5% 116 16.3% 30 6.6% 133 31.2% Very unreliable 4 4.0% 2 2.9% 35 46.2% 101 9.5% 18 16.2% 6 4.5% 16 14.8% 61 8.6% 5 4.5% 39 8.7% 22 5.2% Not sure 1 0.9% Prefer not to 1 0.2% 1 0.3% answer

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Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q5 Water supply reliability=

| | Wa | t er Aut horit | y Performan | ce Rating (Q | Heard of Water Authority (Q9) | | Taken Action to Reduce Water Use (Q16) | | |
|-------------------------|--------------|----------------|-------------|--------------|----------------------------------|--------------|---|--------------|--------------|
| | Excellent / | | Poor / Verv | | Haven't | Autnor | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Very reliable | 36 12.6% | 14 6.5% | 6 6.7% | 4 2.4% | 21 6.8% | 60 7.9% | 21 6.8% | 50 6.7% | 27 9.9% |
| Somewhat reliable | 133 47.1% | 76 35.1% | 12 12.1% | 51 31.1% | 94 31.3% | 272 35.7% | 94 31.3% | 241 32.3% | 122 43.7% |
| Somewhat unreliable | 73 25.9% | 70 32.6% | 31 31.8% | 61 37.2% | 103 34.2% | 236 31.0% | 103 34.2% | 253 34.0% | 68 24.6% |
| Very unreliable | 22 7.7% | 43 19.7% | 48 49.4% | 19 11.4% | 41 13.7% | 132 17.3% | 41 13.7% | 130 17.4% | 35 12.6% |
| Not sure | 19 6.8% | 12 5.4% | - | 29 17.8% | 41 13.7% | 60 7.9% | 41 13.7% | 70 9.4% | 26 9.2% |
| Prefer not to answer | | 1 0.6% | - | | 1 0.3% | 1 0.2% | 1 0.3% | 1 0.2% | |

=Q5 Water supply reliability=

| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|----------------------|--------|---------------|-------|----------|----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Very reliable | 4 | 57 | 16 | 6 | 16 | 13 | 15 | 16 | 12 |
| | 4.3% | 8.2% | 6.7% | 4.2% | 7.3% | 7.5% | 9.0% | 10.9% | 7.9% |
| Somewhat | 30 | 252 | 79 | 56 | 72 | 64 | 60 | 53 | 51 |
| reliable | 29.8% | 36.4% | 33.6% | 35.9% | 33.6% | 35.6% | 36.8% | 36.1% | 33.0% |
| Somewhat | 37 | 222 | 70 | 59 | 74 | 45 | 46 | 48 | 50 |
| unreliable | 36.9% | 31.9% | 29.6% | 37.5% | 34.4% | 25.4% | 28.1% | 33.1% | 32.2% |
| Very | 17 | 99 | 53 | 23 | 31 | 34 | 29 | 18 | 27 |
| unreliable | 17.0% | 14.3% | 22.4% | 14.9% | 14.7% | 19.1% | 17.5% | 12.4% | 17.8% |
| Not sure | 12 | 62 | 18 | 12 | 21 | 22 | 14 | 11 | 14 |
| | 11.9% | 9.0% | 7.7% | 7.5% | 10.0% | 12.3% | 8.7% | 7.5% | 9.2% |
| Prefer not to answer | | 1 0.2% | - | : | - | : | : | - | - |

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=Q5 Water supply reliability=

| | | Ho | me Type (QI | D4) | | Know Nam Water Age | ne of Local | Wate Responsib | |
|-------------------------|------------------|-----------------------|------------------|------------|-------|-----------------------|-------------|-------------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Very reliable | 52 | 7 | 8 | 12 | 1 | 52 | 28 | 59 | 1 <i>7</i> |
| | 8.1% | 9.1% | 6.0% | 9.1% | 2.0% | 8.9% | 6.0% | 8.3% | 5. <i>7</i> % |
| Somewhat reliable | 214 | 23 | 42 | 57 | 25 | 216 | 151 | 237 | 112 |
| | 33.4% | 28.5% | 30.2% | 41.9% | 58.5% | 36.4% | 32.0% | 33.3% | 38.1% |
| Somewhat | 204 | 29 | 57 | 36 | 5 | 181 | 158 | 231 | 88 |
| unreliable | 31.8% | 36.0% | 41.4% | 26.2% | 11.0% | 30.6% | 33.5% | 32.6% | 29.9% |
| Very | 110 | 7 | 22 | 20 | 8 | 95 | 78 | 122 | 43 |
| unreliable | 17.2% | 9.3% | 15.7% | 14.6% | 18.4% | 16.0% | 16.6% | 17.2% | 14.6% |
| Not sure | 61 | 14 | 9 | 11 | 4 | 48 | 54 | 61 | 34 |
| | 9.5% | 17.1% | 6.7% | 8.3% | 10.0% | 8.1% | 11.4% | 8.6% | 11.6% |
| Prefer not to answer | | - | - | | | - | 2 0.5% | - | - |

True North Research, Inc. © 2019 Page 53 =Q5 Water supply reliability=

| | | Е | thnicity (QD | 6) | | | Education | Level (QD7) | |
|----------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Very reliable | 52 | 10 | 3 | 7 | 3 | 17 | 12 | 22 | 26 |
| | 10.7% | 3.5% | 7.1% | 6.2% | 3.9% | 6.7% | 4.7% | 8.2% | 12.0% |
| Somewhat reliable | 161 | 110 | 14 | 43 | 20 | 85 | 91 | 90 | 78 |
| | 33.1% | 37.8% | 30.8% | 41.0% | 30.8% | 33.5% | 34.9% | 33.4% | 36.5% |
| Somewhat | 163 | 88 | 18 | 26 | 28 | 82 | 85 | 90 | 59 |
| unreliable | 33.4% | 30.2% | 38.9% | 24.1% | 43.4% | 32.5% | 32.5% | 33.7% | 27.7% |
| Very | 75 | 42 | 4 | 23 | 8 | 43 | 39 | 47 | 33 |
| unreliable | 15.4% | 14.4% | 8.9% | 22.0% | 11.9% | 17.1% | 15.0% | 17.5% | 15.4% |
| Not sure | 36 | 41 | 5 | 6 | 6 | 26 | 34 | 19 | 16 |
| | 7.4% | 14.1% | 12.1% | 5.3% | 9.9% | 10.2% | 12.9% | 7.3% | 7.6% |
| Prefer not to answer | - | | 1 2.2% | 1 1.3% | | - | | - | 1 0.6% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q5 Water supply reliability=

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|-------------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|-----------|---------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | (QD5) Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Very reliable | 9 | 16 | 8 | 7 | 12 | 11 | 9 | 47 | 24 |
| | 6.6% | 6.4% | 5.6% | 6.7% | 9.5% | 10.0% | 12.7% | 7.7% | 6.2% |
| Somewhat | 50 | 72 | 61 | 33 | 48 | 39 | 29 | 218 | 130 |
| reliable | 36.9% | 29.1% | 40.4% | 31.1% | 36.6% | 34.8% | 41.9% | 36.0% | 32.9% |
| Somewhat | 43 | 90 | 44 | 39 | 50 | 24 | 15 | 187 | 129 |
| unreliable | 31.8% | 36.4% | 29.0% | 37.4% | 38.3% | 21.6% | 21.7% | 30.9% | 32.8% |
| Very | 22 | 41 | 20 | 16 | 16 | 22 | 12 | 96 | 67 |
| unreliable | 16.6% | 16.7% | 13.4% | 15.4% | 12.4% | 19.3% | 17.0% | 15.8% | 16.9% |
| Not sure | 10 | 27 | 18 | 10 | 4 | 16 | 5 | 57 | 43 |
| | 7.4% | 10.9% | 11.6% | 9.4% | 3.2% | 14.4% | 6.7% | 9.3% | 10.9% |
| Prefer not to answer | 1 0.8% | 1 0.5% | | | | : | : | 1 0.2% | 1 0.3% |

=Q5 Water supply reliability=

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-------|----------------|------------------|------------------|-----------------|----------------|-----------|-----------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Very reliable | 16 | 12 | 17 | 17 | 9 | 10 | 55 | 25 |
| | 12.5% | 5.1% | 7.8% | 10.4% | 5.1% | 6.7% | 10.1% | 5.0% |
| Somewhat | 45 | 81 | 68 | 46 | 72 | 53 | 214 | 150 |
| reliable | 34.1% | 34.8% | 32.2% | 28.3% | 42.5% | 35.1% | 39.2% | 29.5% |
| Somewhat | 45 | 74 | 73 | 58 | 42 | 47 | 159 | 178 |
| unreliable | 34.2% | 31.9% | 34.2% | 35.4% | 24.8% | 30.7% | 29.2% | 35.1% |
| Very | 16 | 41 | 31 | 27 | 35 | 24 | 81 | 86 |
| unreliable | 12.0% | 17.6% | 14.7% | 16.6% | 20.3% | 15.5% | 14.8% | 17.0% |
| Not sure | 9 | 23 | 24 | 15 | 12 | 18 | 35 | 66 |
| | 7.1% | 10.1% | 11.1% | 9.4% | 6.8% | 11.9% | 6.4% | 13.1% |
| Prefer not to answer | | 1 0.6% | | | 1 0.6% | - | 1 0.2% | 1 0.2% |

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True North Research, Inc. © 2019 Page 56 =Q6 Concerns of future unreliable water supply

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|--|--------------|-------------|---------------|-------------|--------------------|------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 512 | 51 | 72 | 51 | 338 | 12 | 159 | 312 | 25 |
| Climate change | 45 8.8% | 5 9.5% | 6 8.6% | 9 18.0% | 25 7.4% | 3 21.1% | 12 7.7% | 28 8.9% | 2 6.1% |
| Water cost, rate increases | 106 20.7% | 9 18.2% | 23 31.5% | 18 35.0% | 56 16.6% | 2 15.9% | 28 17.5% | 70 22.4% | 6 24.3% |
| Drought, not enough supply | 165 32.2% | 11 22.3% | 20 27.6% | 17 33.3% | 117 34.5% | 6 46.0% | 52 32.6% | 94 30.0% | 13 50.8% |
| Health, diseases, con- taminated water | 117 22.9% | 18 34.6% | 20 27.3% | 10 19.5% | 70 20.7% | 2 14.2% | 38 24.1% | 72 23.2% | 5 19.4% |
| Housing, population growth | 50 9.8% | 1 2.5% | 4 5.3% | 4 7.0% | 41 12.2% | - | 9 5.6% | 40 12.8% | 1 5.3% |
| Aging infrast- ructure, lack of storage, transfer capacity | 19 3.7% | 1 2.1% | 3 3.7% | 2 3.9% | 13 4.0% | 1 8.4% | 2 1.2% | 16 5.2% | : |
| Ecological impact | 22 4.4% | - | 7 9.7% | : | 15 4.6% | | 9 5.8% | 13 4.2% | |
| Life, survival | 28 5.4% | 3 5.0% | 2 2.4% | 6 12.5% | 1 <i>7</i> 5.0% | | 12 7.3% | 16 5.1% | |

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| | Wat | ter Aut horit | y Performan | ce Rating (Q | 11) | | of Water ity (Q9) | Taken Action to Reduce Water Use (O16) | |
|--|---------------------|---------------|---------------------|--------------|---------------------|--------------|----------------------|---|-------------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No | Yes | No No |
| Base | 95 | 113 | 78 | 80 | 145 | 367 | 145 | 384 | 104 |
| Climate change | 11 11.4% | 16 14.1% | 3 4.2% | 4 4.9% | 11 7.8% | 34 9.2% | 11 7.8% | 32 8.3% | 9 8.5% |
| Water cost, rate increases | 21 21.7% | 24 21.6% | 17 21.2% | 15 18.4% | 30 20.4% | 76 20.8% | 30 20.4% | 89 23.2% | 16 15.5% |
| Drought, not enough supply | 34 35.9% | 48 42.1% | 21 26.5% | 25 31.4% | 36 25.1% | 129 35.0% | 36 25.1% | 129 33.6% | 30 29.4% |
| Health, diseases, con- taminated water | 14 15.2% | 23 20.7% | 24 31.1% | 21 26.7% | 34 23.4% | 84 22.7% | 34 23.4% | 78 20.3% | 28 27.3% |
| Housing, population growth | 11 11.9% | 20 17.8% | 7 8.7% | 8 10.6% | 3 2.4% | 47 12.7% | 3 2.4% | 39 10.2% | 11 10.5% |
| Aging infrast- ructure, lack of storage, transfer capacity | 5 5.4% | 6 4.9% | 2 2.5% | 2 3.1% | 4 2.8% | 15 4.1% | 4 2.8% | 15 4.0% | 2 2.0% |
| Ecological impact | 15 15.6% | 3 2.9% | - | 1 1.4% | 3 2.1% | 19 5.2% | 3 2.1% | 18 4.6% | 4 3.4% |
| Life, survival | 3 3.1% | 6 4.9% | 4 5.0% | 7 8.9% | 8 5.5% | 20 5.3% | 8 5.5% | 20 5.1% | 8 7.6% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019 =Q6 Concerns of future unreliable water supply=

Home Type (QD4)

Crosstabulations

=Q6 Concerns of future unreliable water supply=

| | Futur | e Water Use | (Q15) | | | Age (| QD1) | | |
|--|-------------|---------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 53 | 321 | 123 | 82 | 105 | 80 | 74 | 66 | 77 |
| Climate change | 6 12.0% | 31 9.8% | 8 6.1% | 1 1.4% | 17 16.0% | 11 13.7% | 9 12.4% | 3 5.2% | 4 4.8% |
| Water cost, rate increases | 11 21.5% | 64 19.8% | 24 19.6% | 24 29.6% | 26 24.5% | 15 18.3% | 9 11.5% | 19 28.0% | 8 11.0% |
| Drought, not enough supply | 23 43.6% | 92 28.7% | 37 30.1% | 34 41.1% | 35 32.9% | 23 28.8% | 22 29.3% | 18 26.6% | 25 32.5% |
| Health, diseases, con- taminated water | 12 22.6% | 75 23.5% | 25 20.2% | 21 26.1% | 31 29.6% | 20 25.3% | 15 20.4% | 7 10.4% | 16 20.5% |
| Housing, population growth | 7 13.1% | 31 9.7% | 12 9.7% | 3 4.0% | 6 5.5% | 4 5.3% | 7 9.8% | 14 20.9% | 11 13.9% |
| Aging infrast- ructure, lack of storage, transfer capacity | 0 0.8% | 10 3.1% | 9 7.0% | - | 5 5.0% | 1 1.0% | 5 6.9% | 2 3.8% | 5 7.1% |
| Ecological impact | : | 19 6.0% | 3 2.5% | 12 14.3% | | 2 2.5% | 2 2.6% | 2 2.8% | 4 5.0% |
| Life, survival | 3 6.1% | 17 5.4% | 7 5.7% | 2 1.9% | 4 4.1% | 4 4.8% | 8 10.4% | 1 2.2% | 6 7.2% |

water Housing, growt h Aging infrast-ructure, lack of storage, transfer

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Know Name of Local Water Agency (Q20) Water Bill Responsibility (QD3) Duplex or townhome Condomini-Other Apart ment Hsld pays else pays Base 314 36 13 276 236 353 79 56 131 Climate 27 12 change 10.1% 8.7% 7.5% 7.5% 1.8% 9.6% 7.9% 9.2% 8.9% Water cost, 15 19.7% 64 23.0% 42 17.9% 78 22.1% 17 13.1% 3 6.0% 2 18.2% rate 23.1% 21.9% increases Drought, not 107 22 17 104 61 115 41 enough supply 20.7% 31.2% 26.3% 30.9% 34.1% 28.0% 37.5% 26.0% 32.7% Health. iseases, con taminated 30.7% 24.9% 17.2% 16.7% 17.7% 29.0% 21.1% 30.6% 3 7.4% 13 5.7% 12.7% 4.8% 4.1% 3.4% 13.3% 5.8% 11.7% 3.5% 3.6% 2.4% capacity Ecological 9 2.8% 9 3.2% 13 9.6% 8.8% 11.7% 5.7% 2.8% impact 20 5.6% 15 4.7% 2 5.1% 5 8.9% 12 4.5% 15 6.4% 3 26.9%

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Life, survival

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5.0%

2 1.7%

5 3.7%

2.8%

16 6.6%

1 3.6%

2 9.3%

Appendix A San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

Home Ownership

Ethnicity (QD6) Education Level (QD7) Caucasian / White Latino / Hispanic College Graduate degree Asian Some Mixed / school or less American Other college graduate Black Base 238 130 22 49 36 125 125 137 93 11 12.2% Climate 25 15 2 4.9% 11 13 change 11.3% 8.4% 7.2% 9.2% Water cost. 43 36 11 27 12 rate 18.3% 27.8% 11.7% 22.2% 19.5% 21.2% 21.0% 26.5% 12.5% increases Drought, not 42.4% 44.9% 28.1% 28.3% 33.7% 36.0% 36.4% 30.7% 32.4% supply Health, liseases, cor taminated 30.7% 16.8% 24.1% 24.7% 21.5% water Housing, population 3 13.6% 12 11 13 7.2% 12.7% 4.8% 3.1% 7.2% 9.6% 7.9% 14.5% growth Aging infrast ructure, lack of storage, transfer 2.4% 1.5% 2.5% 1.4% 6.6% 4.7% 5.7% 2.2% capacity Ecological

=Q6 Concerns of future unreliable water supply=

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16.9%

1.1%

10 8.3%

5.8%

4 3.5%

7.3%

6 4.4%

4.0%

4 4.1%

6 11.6%

4 8.1%

| | | | | | l | | | Status | (QD5) |
|--|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|-------------|-------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 65 | 132 | 64 | 56 | 66 | 46 | 26 | 283 | 196 |
| Climate change | 4 5.8% | 10 7.9% | 7 10.2% | 3 5.6% | 11 17.1% | 1 2.9% | 6 21.1% | 24 8.4% | 20 10.1% |
| Water cost, rate increases | 15 23.1% | 19 14.2% | 16 24.2% | 5 9.8% | 15 23.3% | 8 18.3% | 9 33.2% | 62 22.1% | 31 16.0% |
| Drought, not enough supply | 17 26.0% | 58 44.4% | 22 34.1% | 13 23.6% | 26 38.6% | 10 21.4% | 4 14.3% | 85 30.1% | 64 32.8% |
| Health, diseases, con- taminated water | 8 12.3% | 38 28.5% | 10 16.0% | 17 31.2% | 13 20.3% | 8 16.9% | 6 21.3% | 59 21.0% | 54 27.3% |
| Housing, population growth | 8 12.5% | 11 8.2% | 7 11.5% | 9 15.9% | 5 7.8% | 3 6.6% | 1 4.1% | 34 12.1% | 14 7.2% |
| Aging infrast- ructure, lack of storage, transfer capacity | - | 4 3.3% | 4 6.1% | 6 10.1% | 1 1.1% | 3 5.6% | 1 4.0% | 13 4.7% | 4 1.9% |
| Ecological impact | 6 9.3% | 2 1.8% | 3 4.8% | : | 2 3.2% | 0 0.9% | 2 6.2% | 9 3.1% | 13 6.5% |
| Life, survival | 5 6.9% | 8 6.4% | 3 5.3% | 4 7.2% | 1 1.6% | 4 9.6% | - | 14 5.0% | 13 6.4% |

=Q6 Concerns of future unreliable water supply

Hsld Income (QD8)

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impact

Life, survival

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q6 Concerns of future unreliable water supply=

| | | Area of | County | | | Gender (QD2) | | |
|-------|---|-----------------------|--|--|---|--|--|--|
| Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female | |
| 61 | 115 | 104 | 85 | 77 | 70 | 240 | 264 | |
| 11 | 8 | 6 | 8 | 3 | 8 | 22 | 24 | |
| 17.7% | 7.4% | 5.9% | 9.7% | 4.4% | 11.8% | 9.0% | 9.0% | |
| 16 | 27 | 10 | 20 | 21 | 12 | 53 | 52 | |
| 25.4% | 23.5% | 10.0% | 23.8% | 27.4% | 16.5% | 22.2% | 19.5% | |
| 20 | 34 | 26 | 25 | 33 | 27 | 85 | 79 | |
| 33.5% | 29.9% | 24.9% | 29.4% | 42.6% | 37.8% | 35.4% | 29.9% | |
| 20 | 32 | 21 | 18 | 18 | 9 | 40 | 74 | |
| 32.1% | 27.9% | 20.1% | 21.0% | 22.9% | 13.5% | 16.8% | 28.0% | |
| 5 | 12 | 12 | 9 | 8 | 5 | 28 | 22 | |
| 8.5% | 10.1% | 11.8% | 10.3% | 9.8% | 6.7% | 11.7% | 8.4% | |
| 3 | 4 | 4 | 4 | 1 | 4 | 12 | 7 | |
| 4.9% | 3.7% | 3.5% | 4.4% | 1.3% | 5.1% | 5.2% | 2.6% | |
| 1 | 6 | 9 | 1 | 1 | 3 | 2 | 20 | |
| 1.4% | 5.6% | 9.1% | 1.5% | 1.8% | 4.2% | 0.9% | 7.6% | |
| 2 | 4 | 2 | 11 | 4 | 4 | 10 | 17 | |
| 2.5% | 3.3% | 2.2% | 13.1% | 5.8% | 6.1% | 4.2% | 6.6% | |
| | 61 11 17.7% 16 25.4% 20 33.5% 20 32.1% 5 8.5% | Metro Metro Metro | Metro South Metro North Coastal 61 115 104 11 8 6 17.7% 7.4% 5.9% 16 27 10.0% 20 34 26 33.5% 29.9% 24.9% 20 32 21 32.1% 27.9% 20.1% 5 12 11.8% 3 4 4 4.9% 3.7% 3.5% 1 1.4% 5.6% 9.1% 2 4 2 | Metro Metro Coastal inland 61 115 104 85 11 8 6 8 17.7% 7.4% 5.9% 9.7% 16 27 10 20 25.4% 23.5% 10.0% 23.8% 20 34 26 25 33.5% 29.9% 24.9% 29.4% 20 32 21 18 32.1% 27.9% 20.1% 21.0% 5 12 12 9 8.5% 10.1% 11.8% 10.3% 3 4 4 4 4.9% 3.7% 3.5% 4.4% 1.4% 5.6% 9.1% 1.5% 2 4 2 11 | Metro South Metro North Coastal North Inland South County 61 115 104 85 77 11 8 6 8 3 17.7% 7.4% 5.9% 9.7% 4.4% 16 27 10 20 21 25.4% 23.5% 10.0% 23.8% 27.4% 20 34 26 25 33 33.5% 29.9% 24.9% 29.4% 42.6% 20 32 21 18 18 22.9% 5 12 12 9 8 9.8% 3 4 4 4 1 1.3% 4.4% 3.7% 3.5% 4.4% 1.3% 1.4% 5.6% 9.1% 1.5% 1.8% 2 4 2 11 4 | Metro South Metro North Coastal North Inland South County East County 61 115 104 85 77 70 11 8 6 85 77 70 11 8 6 8 3 8 17.7% 7.4% 5.9% 9.7% 4.4% 11.8% 16 27 10 20 21 12 16.5% 20 34 26 25 33 27 37.8% 20 32 21 18 18 9 32.1% 27.9% 20.1% 21.0% 22.9% 13.5% 5 12 12 9 8 5 8.5% 10.1% 11.8% 10.3% 9.8% 6.7% 3 4 4 4 1 4 4 4.9% 3.7% 3.5% 4.4% 1.3% 5.1% 1 1.4% 5.6% | Metro South Metro North Coastal North Inland South County East County Male 61 115 104 85 77 70 240 11 8 6 8 3 18 92 17.7% 7.4% 5.9% 9.7% 4.4% 11.8% 9.0% 16 27 10 20 21 12 53 25.4% 23.5% 10.0% 23.8% 27.4% 16.5% 22.2% 20 34 26 25 33 27 85 33.5% 29.9% 24.9% 29.4% 42.6% 37.8% 35.4% 20 32 21 18 18 9 40 32.1% 27.9% 20.1% 21.0% 22.9% 13.5% 16.8% 5 12 12 9 8 5 28 8.5% 10.1% 11.8% 10.3% 9.8% 6.7% 11.7% | |

Appendix A

=Q6 Concerns of future unreliable water supply=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next \ | 'ear (Q4c) |
|---|------------|-------------|---------------|-------------|------------|------------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 512 | 51 | 72 | 51 | 338 | 12 | 159 | 312 | 25 |
| Decline in quality of life | 17 3.4% | 3 6.3% | 2 2.3% | 2 3.0% | 11 3.2% | | 5 2.9% | 13 4.1% | |
| Decline in property value | 10 1.9% | - | 7 10.3% | 2 3.0% | 1 0.2% | : | 0 0.3% | 9 2.9% | : |
| Lack of infras- tructure for desalination plants | 10 2.0% | 2 3.1% | : | 1 1.6% | 8 2.3% | 1 5.3% | 1 0.4% | 8 2.7% | 0 1.7% |
| Lack of governmental leadership to act ahead | 20 3.8% | | 3 4.6% | 1 2.9% | 15 4.4% | : | 8 5.0% | 11 3.5% | 1 2.8% |
| Relocate to other state | 2 0.3% | - | : | | 2 0.4% | | | 2 0.5% | : |
| Water distribution | 4 0.8% | 3 6.3% | | 0 1.0% | 0 0.1% | | 1 0.7% | 3 0.9% | - |
| Other (unique responses) | 30 5.8% | 3 6.0% | 5 6.7% | 4 8.8% | 17 5.1% | 4 35.2% | 10 6.0% | 16 5.1% | |
| Not sure | 31 6.1% | 4 6.8% | : | 3 6.8% | 24 7.1% | | 9 5.9% | 15 4.8% | 4 16.9% |
| Prefer not to answer | 11 2.1% | 1 2.9% | : | : | 9 2.8% | | 6 3.6% | 4 1.3% | 1 4.0% |

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65 or olde

Water Authority Performance Rating (O11) Heard of Water Taken Action to Excellent oor / Verv Haven't Good Yes 104 Base 95 113 78 80 145 367 145 384 Decline in 15 14 uality of life 5.1% 5.9% 1.7% 2.4% 1.7% 4.0% 1.7% 1.9% Decline in property value 8.0% 0.9% 0.9% 2.3% 0.9% 2.2% 1.2% ack of infra tructure for 10 desalination 2.5% 2.4% 5.0% 1.7% 2.8% 2.2% 1.7% Lack of overnment eadership to 2.3% 5.4% 5.4% 1.6% 3.9% 3.8% 3.9% 4.0% 4.2% act ahead Relocate to 1.0% 0.9% 0.4% 0.4% other state Water 2 6% 0.8% 0.8% distribution 1.0% 0.8% 0.8% Other (uniqu 6 R 21 25 4.3% 8.9% 4.7% 5.8% 5.8% 5.8% 4.1% responses) 6.6% 13 Not sure 3.1% 0.6% 3.7% 7.8% 12.7% 3.5% 12.7% 5.3% 8.2% Prefer not to 1.5% 1.5% 2.0% 1.2% 2.4% 3.0% 1.8% 3.0% 2.3% answer

=Q6 Concerns of future unreliable water supply=

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Home Type (QD4)

Future Water Use (O15) Age (OD1) About 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 Base 53 321 123 82 105 80 74 11 4.0% 3.3% 3.7% 2.1% 5.5% 6.7%

=Q6 Concerns of future unreliable water supply=

66 77 Decline in quality of life 2.2% 4.3% Decline in property 4.3% 2.3% 6.9% 4.8% 0.6% Lack of infras tructure for 2.6% desalination 2.7% 1.8% 2.4% 1.0% 3.8% 6.9% plants Lack of leadership to 5.3% 4.4% 2.2% 3.4% 1.9% 1.0% 4.4% 6.3% 5.6% act ahead Relocate to 1.4% 0.2% 2.0% other state 3 4.0% 0.6% 3.8% 0.7% 0.7% dist ribut ion Other (unique n 17 11 2 8 1.9% 4.8% 9.5% 6.3% 7.1% responses) 0.9% 5.3% 9.0% 22 Not sure 2.7% 6.9% 6.2% 4.3% 6.3% 7.8% 7.8% 7 9% 3.8% Prefer not to 2.1% 3.3% 2.6% 3.8% 2.5% 2.7% answer

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Water Bill

2.3%

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q6 Concerns of future unreliable water supply=

Know Name of Local

Responsibility (QD3) Duplex or Single family Condomini-Ot her Apart ment Hsld pays else pays 36 79 56 276 236 353 Base 314 13 131 Decline in 11 uality of life 3.6% 5.6% 1.4% 5.0% 3.5% 3.2% 4.1% 2.3% Decline in property 1.1% 1.3% 7.2% 0.9% 3.0% 4.3% ack of infras tructure for 10 desalinatio 2.9% 3.5% 3.6% 0.2% plants Lack of overnment 4.4% 1.5% 5.1% 3.4% 1.2% eadership to 4.0% 3.4% 4.1% 3.8% act ahead Relocate to other state 0.2% 1.3% 0.5% 0.4% Water 2 1.5% 1.3% 0.3% 1.4% 0.6% dist ribut ion Ot her (uniqu 21 13 24 7.0% 3.7% 2.3% 7.0% 6.2% 3.5% responses) 5.3% 10 12.3% 0 3.4% 12 9,4% 13 5 9.2% 11 20 17 Not sure 6.9% 4.1% 4.3% 8.3% 4.9% Prefer not to 5 2 3 8

Appendix A

==Q6 Concerns of future unreliable water supply=

Ethnicity (QD6) Education Level (QD7) High school or Latino / Mixed / College Caucasian Asian Some Graduate American Other graduate Hispanic American college degree Black less Base 238 130 49 36 125 125 137 93 22 Decline in quality of life 4.8% 2.7% 5.9% 2.9% 1.6% 5.9% 3.9% Decline in property 11.6% 0.5% 2.2% 1.2% 5.6% 0.5% value Lack of infras tructure for desalination 2.2% 1.5% 0.3% 1.5% 0.7% 6.5% nlants Lack of governmenta 6.0% 4.5% 4.5% 1.8% 5.5% leadership to 4.4% 9.9% 2.2% act ahead Relocate to other state 0.6% 0.6% 0.5% Water 2 2.0% 0.5% 0.9% 4.2% 0.9% dist ribution Other (unique 12 10 9.0% 2.2% 5.0% 7.9% 4.4% 4.4% 6.6% responses) 6 4.8% 17 6 4.7% 8 9 Not sure 9.3% 4.7% 2.1% 6.5% 5.4% 9.4% 7.0% Prefer not to 6 3 2.0% 1.5% 3.0% 1.0%

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1.5%

2.9%

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=Q6 Concerns of future unreliable water supply=

| | | | Hsl | d Income (Q | D8) | | | Home Ownership Status (OD5) | |
|---|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------------------------|-------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 65 | 132 | 64 | 56 | 66 | 46 | 26 | 283 | 196 |
| Decline in quality of life | 3 5.2% | 4 2.8% | | 2 4.2% | 2 2.6% | 3 6.3% | 1 4.5% | 14 5.0% | 3 1.7% |
| Decline in property value | - | 2 1.2% | 1 2.0% | 1 1.3% | - | 0 0.9% | - | 4 1.4% | 6 2.9% |
| Lack of infras- tructure for desalination plants | 3 4.3% | 0 0.3% | 2 2.5% | 1 2.3% | 1 0.8% | 2 3.3% | 1 4.3% | 7 2.6% | 3 1.4% |
| Lack of governmental leadership to act ahead | 4 5.9% | 1 1.1% | 5 7.6% | 3 6.0% | 1 1.2% | 1 2.9% | 1 5.1% | 12 4.1% | 6 2.9% |
| Relocate to other state | 1 1.2% | | | 1 1.3% | - | | | 1 0.3% | 1 0.4% |
| Water distribution | | | 3 5.0% | | 0 0.7% | | 0 1.6% | 2 0.7% | 2 1.0% |
| Ot her (unique responses) | 3 4.1% | 5 4.0% | 3 4.6% | 1 1.4% | 6 9.1% | 10 21.5% | : | 23 8.3% | 6 3.3% |
| Not sure | 5 7.3% | 10 7.4% | | 1 2.1% | 7 10.1% | 1 3.2% | 2 9.3% | 10 3.7% | 21 10.5% |
| Prefer not to answer | 2 2.6% | 5 4.2% | 1 1.4% | 1 2.0% | 0 0.7% | - | 0 1.9% | 6 2.0% | 4 2.1% |

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| | | | Area of | County | | | Gende | r (QD2) |
|---|-----------|----------------|------------------|-----------------|-----------------|----------------|------------|------------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 61 | 115 | 104 | 85 | 77 | 70 | 240 | 264 |
| Decline in quality of life | 2 3.3% | 2 1.7% | 8 7.7% | 2 2.5% | 2 2.6% | 1 1.8% | 9 3.9% | 6 2.2% |
| Decline in property value | | 6 4.9% | 2 1.7% | 1 0.9% | 2 2.0% | | 0 0.2% | 9 3.5% |
| Lack of infras- tructure for desalination plants | 1 1.7% | 0 0.4% | 0 0.4% | 3 3.5% | 2 2.5% | 3 4.9% | 9 3.6% | 2 0.6% |
| Lack of governmental leadership to act ahead | 3 4.6% | 5 4.1% | 3 2.5% | 4 5.1% | 1 0.7% | 5 6.5% | 13 5.5% | 6 2.4% |
| Relocate to other state | | | 1 0.7% | 1 0.9% | : | | 1 0.3% | 1 0.3% |
| Water distribution | | | 4 4.0% | | | | 4 1.7% | |
| Other (unique responses) | 4 6.3% | 7 6.5% | 5 4.9% | 7 8.7% | 3 4.0% | 3 4.2% | 15 6.1% | 13 5.0% |
| Not sure | | 11 9.5% | 6 5.9% | 3 3.1% | 8 11.0% | 3 4.3% | 12 5.0% | 19 7.2% |
| Prefer not to answer | | 6 5.2% | 3 3.0% | - | - | 2 2.6% | 3 1.0% | 8 3.2% |

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San Diego County Water Authority Public Opinion Survey 2019

San Diego County Water Authority Public Opinion Survey 2019

=Q7a Recycling water, purifying it to drinking water standards using advanced water treatment technol=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|-------------------------|------------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly support | 593 | 76 | 87 | 55 | 376 | 65 | 243 | 255 | 26 |
| | 55.8% | 66.7% | 69.0% | 49.5% | 52.7% | 63.6% | 53.8% | 59.6% | 34.4% |
| Somewhat support | 251 | 21 | 22 | 25 | 183 | 14 | 121 | 95 | 21 |
| | 23.6% | 18.0% | 17.9% | 22.7% | 25.7% | 14.0% | 26.7% | 22.3% | 27.4% |
| Somewhat oppose | 84 | 4 | 7 | 20 | 54 | 14 | 36 | 33 | 2 |
| | 7.9% | 3.2% | 5.2% | 18.1% | 7.6% | 13.7% | 8.0% | 7.6% | 2.2% |
| Strongly oppose | 74 | 3 | 4 | 8 | 58 | 8 | 30 | 30 | 6 |
| | 7.0% | 3.0% | 3.0% | 7.6% | 8.2% | 7.4% | 6.7% | 7.0% | 8.2% |
| Not sure | 50 | 9 | 5 | 1 | 34 | 1 | 18 | 9 | 21 |
| | 4.7% | 8.2% | 4.0% | 1.3% | 4.8% | 1.4% | 4.0% | 2.2% | 27.8% |
| Prefer not to answer | 10 0.9% | 1 0.9% | 1 0.8% | 1 0.8% | 7 1.0% | | 4 0.8% | 5 1.2% | - |

Appendix A

Crosstabulations

=Q7a Recycling water, purifying it to drinking water standards using advanced water treatment technol=

| | Wat | er Aut horit | ty Performan | ce Rating (Q | 11) | | f Water | | ction to |
|------------------|-------------|--------------|--------------|--------------|----------|--------|----------|------------|--------------|
| | Excellent / | | Poor / Very | | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly support | 180 | 112 | 42 | 84 | 176 | 418 | 176 | 428 | 147 |
| | 63.4% | 51.9% | 43.7% | 51.1% | 58.2% | 54.9% | 58.2% | 57.4% | 52.8% |
| Somewhat support | 63 | 46 | 24 | 43 | 76 | 175 | 76 | 173 | 68 |
| | 22.1% | 21.4% | 24.5% | 26.2% | 25.1% | 23.0% | 25.1% | 23.2% | 24.4% |
| Somewhat | 23 | 29 | 10 | 7 | 15 | 70 | 15 | 54 | 27 |
| oppose | 8.3% | 13.6% | 10.8% | 4.0% | 4.8% | 9.2% | 4.8% | 7.3% | 9.7% |
| Strongly oppose | 9 | 18 | 17 | 13 | 18 | 56 | 18 | 50 | 22 |
| | 3.1% | 8.2% | 17.2% | 8.0% | 5.9% | 7.4% | 5.9% | 6.7% | 7.8% |
| Not sure | 8 | 7 | 3 | 17 | 15 | 35 | 15 | 34 | 13 |
| | 2.8% | 3.1% | 2.6% | 10.2% | 5.1% | 4.6% | 5.1% | 4.6% | 4.5% |
| Prefer not to | 1 | 4 | 1 | 1 | 3 | 7 | 3 | 7 | 2 |
| answer | 0.4% | 1.8% | 1.2% | 0.5% | 0.9% | 0.9% | 0.9% | 0.9% | 0.8% |

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Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

=Q7a Recycling water, purifying it to drinking water standards using advanced water treatment technol=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------------------|-----------|---------------|-----------|-----------|-----------|----------|-----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| St rongly support | 58 | 371 | 144 | 105 | 124 | 100 | 77 | 78 | 83 |
| | 58.8% | 53.5% | 60.8% | 67.5% | 57.9% | 56.2% | 47.1% | 53.4% | 53.5% |
| Somewhat support | 23 | 179 | 47 | 31 | 45 | 42 | 42 | 35 | 46 |
| | 23.5% | 25.7% | 20.0% | 19.7% | 21.1% | 23.3% | 25.8% | 24.0% | 29.6% |
| Somewhat oppose | 7 | 59 | 18 | 6 | 28 | 14 | 15 | 10 | 10 |
| | 7.4% | 8.5% | 7.5% | 3.7% | 12.9% | 7.7% | 9.0% | 6.6% | 6.2% |
| St rongly oppose | 5 | 56 | 13 | 3 | 12 | 16 | 16 | 16 | 7 |
| | 5.2% | 8.0% | 5.4% | 1.7% | 5.5% | 8.9% | 10.1% | 10.7% | 4.9% |
| Not sure | 4 | 26 | 11 | 9 | 4 | 7 | 10 | 8 | 8 |
| | 3.6% | 3.7% | 4.6% | 5.7% | 2.1% | 3.9% | 6.3% | 5.2% | 5.3% |
| Prefer not to answer | 2 1.6% | 3 0.5% | 4 1.6% | 3 1.7% | 1 0.5% | - | 3 1.7% | | 1 0.6% |

=Q7a Recycling water, purifying it to drinking water standards using advanced water treatment technol=

| | | Но | me Type (QI | O4) | | Know Nam | e of Local ncy (Q20) | | r Bill ility (QD3) |
|----------------------|------------------|--------------------|------------------|------------|-------|-----------|-------------------------|-----------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Strongly support | 358 | 48 | 76 | 86 | 18 | 307 | 286 | 398 | 173 |
| | 55.9% | 59.3% | 55.2% | 62.9% | 41.8% | 51.9% | 60.7% | 56.0% | 58.5% |
| Somewhat support | 153 | 23 | 37 | 27 | 11 | 148 | 103 | 164 | 74 |
| | 23.9% | 28.3% | 27.1% | 19.6% | 25.7% | 25.0% | 21.8% | 23.1% | 25.1% |
| Somewhat oppose | 52 | 3 | 13 | 11 | 3 | 56 | 28 | 62 | 20 |
| | 8.1% | 3.8% | 9.8% | 8.1% | 8.1% | 9.5% | 6.0% | 8.8% | 6.6% |
| Strongly oppose | 50 | 2 | 6 | 6 | 5 | 46 | 28 | 58 | 11 |
| | 7.7% | 2.5% | 4.6% | 4.1% | 12.9% | 7.7% | 6.0% | 8.1% | 3.6% |
| Not sure | 25 | 1 | 5 | 5 | 5 | 29 | 22 | 26 | 16 |
| | 3.9% | 1.8% | 3.3% | 4.0% | 11.6% | 4.9% | 4.6% | 3.7% | 5.5% |
| Prefer not to answer | 2 0.3% | 4 4.4% | - | 2 1.3% | | 6 1.0% | 4 0.9% | 2 0.3% | 2 0.7% |

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Appendix A San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

Q7a Recycling water, purifying it to drinking water standards using advanced water treatment technol

| | | E | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|----------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| Strongly support | 266 | 178 | 24 | 52 | 42 | 162 | 137 | 141 | 127 | |
| | 54.7% | 61.3% | 52.6% | 49.5% | 65.2% | 63.9% | 52.3% | 52.6% | 59.1% | |
| Somewhat support | 121 | 59 | 4 | 36 | 13 | 40 | 68 | 73 | 51 | |
| | 24.8% | 20.4% | 7.7% | 34.3% | 20.6% | 15.9% | 25.9% | 27.2% | 23.9% | |
| Somewhat oppose | 49 | 15 | 4 | 6 | 2 | 15 | 23 | 24 | 14 | |
| | 10.0% | 5.3% | 8.4% | 5.9% | 3.4% | 5.9% | 8.9% | 8.8% | 6.7% | |
| Strongly oppose | 29 | 21 | 6 | 5 | 6 | 17 | 19 | 22 | 11 | |
| | 5.9% | 7.3% | 13.8% | 4.5% | 9.6% | 6.7% | 7.3% | 8.1% | 5.2% | |
| Not sure | 21 | 16 | 6 | 2 | 1 | 18 | 9 | 8 | 10 | |
| | 4.2% | 5.5% | 12.8% | 2.1% | 1.2% | 7.1% | 3.6% | 3.0% | 4.6% | |
| Prefer not to answer | 2 0.4% | 1 0.3% | 2 4.6% | 4 3.8% | - | 1 0.4% | 6 2.1% | 1 0.3% | 1 0.6% | |

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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Q7a Recycling water, purifying it to drinking water standards using advanced water treatment technol=

| | | | Hsl | d Income (Q | D8) | | | | wnership |
|-------------------------|-----------|------------|------------|-------------|-------------|-------------|-----------|-----------|-----------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Strongly support | 81 | 141 | 72 | 63 | 70 | 72 | 38 | 327 | 232 |
| | 60.2% | 56.8% | 47.6% | 59.8% | 53.6% | 64.5% | 55.4% | 54.1% | 58.9% |
| Somewhat support | 16 | 62 | 38 | 20 | 30 | 29 | 19 | 150 | 85 |
| | 12.1% | 24.9% | 25.4% | 18.8% | 23.2% | 25.9% | 27.7% | 24.8% | 21.7% |
| Somewhat oppose | 9 | 18 | 12 | 7 | 17 | 7 | 5 | 56 | 24 |
| | 7.0% | 7.2% | 7.9% | 6.5% | 13.3% | 6.4% | 7.2% | 9.3% | 6.2% |
| Strongly oppose | 11 | 16 | 18 | 9 | 7 | 2 | 3 | 46 | 22 |
| | 8.3% | 6.5% | 12.1% | 9.0% | 5.6% | 2.1% | 4.8% | 7.6% | 5.6% |
| Not sure | 16 | 9 | 8 | 4 | 6 | 1 | 3 | 22 | 25 |
| | 11.6% | 3.6% | 5.4% | 3.9% | 4.3% | 1.1% | 4.9% | 3.7% | 6.2% |
| Prefer not to answer | 1 0.8% | 2 1.0% | 3 1.8% | 2 1.9% | | | | 3 0.6% | 5 1.4% |

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Crosstabulations

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Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019 Appendix A

Years in San Diego County (Q1)

Overall

Crosstabulations

County Water Supply Over Next Year (Q4c) Getting

Staying

=Q7a Recycling water, purifying it to drinking water standards using advanced water treatment technol=

| | | | Area or | County | _ | | Gende | r (QD2) |
|----------------------|-------|----------------|------------------|------------------|-----------------|----------------|-----------|-----------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Strongly support | 73 | 127 | 125 | 102 | 87 | 80 | 293 | 295 |
| | 55.0% | 54.6% | 59.0% | 62.1% | 50.9% | 52.7% | 53.7% | 58.2% |
| Somewhat support | 35 | 52 | 53 | 36 | 35 | 41 | 142 | 110 |
| | 26.2% | 22.5% | 25.0% | 22.0% | 20.3% | 26.8% | 25.9% | 21.6% |
| Somewhat oppose | 12 | 20 | 16 | 8 | 20 | 9 | 46 | 34 |
| | 8.9% | 8.6% | 7.6% | 4.7% | 11.5% | 6.0% | 8.5% | 6.7% |
| Strongly oppose | 9 | 9 | 12 | 14 | 16 | 14 | 45 | 29 |
| | 6.9% | 3.8% | 5.5% | 8.7% | 9.7% | 9.0% | 8.2% | 5.8% |
| Not sure | 4 | 23 | 5 | 4 | 8 | 6 | 15 | 34 |
| | 3.0% | 9.7% | 2.5% | 2.5% | 5.0% | 3.9% | 2.8% | 6.7% |
| Prefer not to answer | | 2 0.9% | 1 0.5% | : | 5 2.7% | 2 1.5% | 5 0.9% | 5 1.0% |

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Less than 5 15 or more 5 to 9 10 to 14 Base 1063 114 126 111 713 102 452 428 76 379 35.6% 28 24.9% 50 39.7% 31 28.0% 269 37.8% 51 49.7% 146 34.0% 17 22.5% Strongly 162 support 35.9% Somewhat 371 34.9% 39 34.0% 30 23.9% 45 40.9% 257 36.0% 33 32.2% 163 149 34.9% 25 32.2% 36.1% support Somewhat 108 15 40

=Q7b Securing rights on Colorado River to store additional water during droughts, emergencies, help a=

15 13.2% 65 9.2% 5 4.8% 5 6.7% 10.1% 13.1% 10.1% 8.9% oppose 63 5.9% 10 8.7% 10 8.1% 9 8.1% 34 4.7% 23 5.1% 30 7.0% Strongly 8 8.2% 1 1.9% 130 12.2% 19 16.5% 22 17.4% 9 8.5% 80 11.2% 5 5.2% 58 12.8% 40 9.3% 27 35.5% Not sure 3 2.8% 8 1.1% 5 1.2% Prefer not to 14 1 0.8% 1 1.3% 1.4% 1.3%

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Crosstabulations

=Q7b Securing rights on Colorado River to store additional water during droughts, emergencies, help a=

| | Wat | Water Authority Performance Rating (Q11) | | | | | of Water | Taken Action to Reduce Water Use (O16) | | |
|------------------|-------------|--|-------------|----------|----------|--------|----------|---|--------------|--|
| | Excellent / | | Poor / Very | | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No | |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 | |
| Strongly support | 124 | 83 | 33 | 34 | 105 | 274 | 105 | 287 | 84 | |
| | 43.6% | 38.3% | 34.5% | 20.8% | 34.7% | 36.0% | 34.7% | 38.5% | 30.2% | |
| Somewhat support | 91 | 84 | 40 | 54 | 100 | 271 | 100 | 253 | 100 | |
| | 32.2% | 39.0% | 42.0% | 32.7% | 33.2% | 35.6% | 33.2% | 33.9% | 35.9% | |
| Somewhat oppose | 24 | 27 | 9 | 15 | 32 | 75 | 32 | 74 | 29 | |
| | 8.4% | 12.6% | 9.3% | 9.3% | 10.7% | 9.9% | 10.7% | 9.9% | 10.6% | |
| Strongly oppose | 14 | 11 | 9 | 10 | 18 | 44 | 18 | 46 | 16 | |
| | 5.0% | 5.1% | 9.5% | 6.0% | 6.1% | 5.8% | 6.1% | 6.2% | 5.9% | |
| Not sure | 30 | 7 | 5 | 47 | 41 | 88 | 41 | 76 | 47 | |
| | 10.5% | 3.2% | 4.7% | 28.7% | 13.7% | 11.6% | 13.7% | 10.2% | 16.8% | |
| Prefer not to | 1 | 4 | - | 4 | 5 | 9 | 5 | 11 | 1 | |
| answer | 0.4% | 1.7% | | 2.5% | 1.6% | 1.2% | 1.6% | 1.4% | 0.5% | |

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q7b Securing rights on Colorado River to store additional water during droughts, emergencies, help a=

| | Fut ur | e Water Use | (Q15) | Age (QD1) | | | | | | | |
|----------------------|-----------|---------------|-----------|-----------|-----------|-----------|-----------|-----------|-------------|--|--|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | | |
| Strongly support | 33 | 240 | 95 | 55 | 59 | 60 | 59 | 57 | 71 | | |
| | 33.2% | 34.5% | 40.2% | 35.3% | 27.6% | 33.8% | 35.9% | 39.4% | 46.1% | | |
| Somewhat support | 30 | 263 | 70 | 44 | 88 | 67 | 53 | 53 | 52 | | |
| | 30.4% | 37.9% | 29.5% | 28.0% | 40.8% | 37.3% | 32.7% | 36.6% | 33.6% | | |
| Somewhat oppose | 7 | 73 | 26 | 10 | 36 | 18 | 19 | 12 | 7 | | |
| | 7.1% | 10.5% | 10.9% | 6.1% | 16.6% | 10.1% | 11.7% | 8.3% | 4.4% | | |
| Strongly oppose | 10 | 33 | 18 | 8 | 9 | 10 | 15 | 11 | 8 | | |
| | 10.1% | 4.7% | 7.7% | 5.2% | 4.2% | 5.7% | 9.3% | 7.7% | 5.1% | | |
| Not sure | 16 | 81 | 24 | 39 | 21 | 22 | 14 | 10 | 17 | | |
| | 16.4% | 11.7% | 10.0% | 25.0% | 9.8% | 12.4% | 8.7% | 6.9% | 10.8% | | |
| Prefer not to answer | 3 2.9% | 5 0.7% | 4 1.8% | 1 0.4% | 2 1.0% | 1 0.8% | 3 1.7% | 1 1.0% | - | | |

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Duplex or townhome

80

25 31.2%

29 36.1%

13

5 6.2%

7 8.2%

2 2.7%

640

232 36.2%

228 35.6%

69

10.7%

35 5.5%

70 10.9%

7 1.1%

Base

St rongly support

Somewhat

support Somewhat

oppose

Strongly

Not sure

Prefer not to

Home Type (QD4)

Condomini-

137

43 30.9%

49 35.8%

10

7.5%

12 9.0%

23 16.8%

137

57 41.3%

41 29.6%

13 9.1%

9 6.8%

17 12.6%

1 0.5%

Crosstabulations

Appendix A San Diego County Water Authority Public Opinion Survey 2019

=Q7b Securing rights on Colorado River to store additional water during droughts, emergencies, help a=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|----------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Strongly support | 176 | 97 | 12 | 43 | 29 | 93 | 108 | 89 | 67 |
| | 36.1% | 33.5% | 25.8% | 41.1% | 45.0% | 36.7% | 41.1% | 33.3% | 31.1% |
| Somewhat support | 172 | 91 | 13 | 43 | 22 | 71 | 87 | 101 | 88 |
| | 35.4% | 31.2% | 27.6% | 40.8% | 34.0% | 28.0% | 33.3% | 37.5% | 41.0% |
| Somewhat oppose | 47 | 40 | 5 | 5 | 7 | 26 | 19 | 29 | 27 |
| | 9.7% | 13.6% | 12.0% | 4.9% | 10.6% | 10.2% | 7.2% | 10.7% | 12.5% |
| Strongly oppose | 25 | 22 | 3 | 5 | 1 | 14 | 16 | 1 <i>7</i> | 11 |
| | 5.2% | 7.4% | 6.6% | 4.4% | 1.7% | 5.6% | 6.2% | 6.5% | 5.1% |
| Not sure | 61 | 41 | 12 | 8 | 4 | 46 | 29 | 28 | 20 |
| | 12.5% | 14.3% | 25.9% | 7.6% | 5.8% | 18.3% | 11.2% | 10.6% | 9.2% |
| Prefer not to answer | 5 1.1% | - | 1 2.2% | 1 1.3% | 2 3.0% | 3 1.3% | 3 1.0% | 4 1.3% | 2 1.1% |

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=Q7b Securing rights on Colorado River to store additional water during droughts, emergencies, help a=

Ot her

43

13

29.3%

21 48.7%

1 1.6%

7 15.3%

1 2.4%

Know Name of Local Water Agency (Q20)

471

145

30.9%

173 36.8%

26 5.6%

75 16.0%

2.0%

Yes

592

233

39.4%

198 33.4%

66 11.2%

36 6.1%

54 9.2%

4 0.7%

Water Bill Responsibility (QD3)

Hsld pays

711

255 35.9%

254 35.7%

11.3%

42 6.0%

70 9.9%

1.3%

Home Ownership

Someone else pays

295

103

34.9%

104 35.4%

23 7.9%

19 6.4%

44 15.0%

0.3%

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San Diego County Water Authority Public Opinion Survey 2019

=Q7b Securing rights on Colorado River to store additional water during droughts, emergencies, help a=

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-------|----------------|------------------|-----------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Strongly support | 31 | 72 | 75 | 62 | 77 | 63 | 197 | 176 |
| | 23.1% | 31.0% | 35.3% | 37.5% | 45.2% | 41.2% | 36.1% | 34.8% |
| Somewhat support | 54 | 86 | 63 | 56 | 53 | 59 | 198 | 169 |
| | 40.9% | 36.9% | 29.5% | 34.2% | 31.4% | 38.8% | 36.4% | 33.5% |
| Somewhat oppose | 22 | 25 | 21 | 16 | 14 | 10 | 51 | 56 |
| | 16.5% | 10.7% | 9.9% | 9.7% | 8.3% | 6.4% | 9.3% | 11.1% |
| Strongly oppose | 8 | 12 | 19 | 13 | 5 | 6 | 43 | 19 |
| | 6.4% | 5.2% | 8.7% | 7.7% | 3.1% | 3.7% | 7.8% | 3.7% |
| Not sure | 16 | 35 | 31 | 15 | 19 | 14 | 48 | 81 |
| | 12.0% | 14.9% | 14.8% | 9.1% | 11.2% | 9.3% | 8.8% | 16.0% |
| Prefer not to answer | 1 | 3 | 4 | 3 | 1 | 1 | 9 | 5 |
| | 1.1% | 1.3% | 1.7% | 1.8% | 0.9% | 0.7% | 1.6% | 0.9% |

Appendix A San Diego County Water Authority Public Opinion Survey 2019 =Q7b Securing rights on Colorado River to store additional water during droughts, emergencies, help a=

Hsld Income (QD8)

| | _ | | | | | | | Status | (QD5) |
|----------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|-----------|-----------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Strongly support | 52 | 92 | 56 | 26 | 37 | 54 | 26 | 212 | 137 |
| | 38.5% | 37.0% | 36.8% | 25.0% | 28.3% | 47.8% | 38.4% | 35.1% | 34.7% |
| Somewhat support | 30 | 87 | 62 | 47 | 46 | 31 | 23 | 222 | 132 |
| | 22.3% | 35.0% | 40.7% | 44.7% | 35.6% | 27.9% | 32.9% | 36.6% | 33.5% |
| Somewhat oppose | 18 | 19 | 12 | 9 | 27 | 10 | 6 | 65 | 33 |
| | 13.4% | 7.5% | 8.0% | 8.3% | 20.3% | 8.9% | 9.2% | 10.7% | 8.3% |
| Strongly oppose | 5 | 20 | 4 | 5 | 10 | 6 | 7 | 36 | 26 |
| | 4.1% | 7.9% | 2.6% | 5.1% | 7.6% | 5.4% | 10.0% | 5.9% | 6.5% |
| Not sure | 27 | 29 | 14 | 17 | 8 | 11 | 6 | 65 | 61 |
| | 20.4% | 11.7% | 9.4% | 16.4% | 6.2% | 10.1% | 9.4% | 10.8% | 15.5% |
| Prefer not to answer | 2 1.3% | 2 1.0% | 4 2.4% | 0 0.4% | 3 2.0% | - | - | 6 1.0% | 6 1.4% |

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Crosstabulations

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Less than 5

114

42 36.8%

37 32.3%

> 3 3.0%

23 20.2%

2 1.4%

Overall

1063

376 35.4%

373 35.1%

107

10.1%

53 5.0%

144 13.5%

0.9%

Base

St rongly support

Somewhat

support Somewhat

oppose

Strongly

Not sure

Prefer not to

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Crosstabulations

Appendix A San Diego County Water Authority Public Opinion Survey 2019

=Q7c Developing additional brackish groundwater supplies, which contain a mixture of saltwater, fresh=

| • | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | | f Water | | ction to |
|----------------------|-------------|---------------|-------------|--------------|----------|---------|----------|------------|--------------|
| | Excellent / | | Poor / Verv | | Haven't | Authori | ity (Q9) | Reduce Wat | er use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly support | 108 | 69 | 36 | 57 | 107 | 269 | 107 | 282 | 82 |
| | 37.9% | 32.0% | 37.0% | 34.6% | 35.5% | 35.3% | 35.5% | 37.8% | 29.4% |
| Somewhat support | 99 | 87 | 33 | 51 | 102 | 271 | 102 | 257 | 104 |
| | 35.0% | 40.3% | 34.7% | 31.2% | 33.9% | 35.6% | 33.9% | 34.5% | 37.2% |
| Somewhat oppose | 29 | 25 | 13 | 13 | 26 | 81 | 26 | 72 | 34 |
| | 10.4% | 11.6% | 13.8% | 8.2% | 8.6% | 10.7% | 8.6% | 9.7% | 12.2% |
| Strongly oppose | 12 | 18 | 6 | 3 | 13 | 40 | 13 | 42 | 9 |
| | 4.2% | 8.5% | 6.4% | 2.0% | 4.4% | 5.2% | 4.4% | 5.6% | 3.1% |
| Not sure | 33 | 14 | 7 | 39 | 50 | 94 | 50 | 87 | 49 |
| | 11.8% | 6.4% | 6.9% | 23.7% | 16.6% | 12.3% | 16.6% | 11.7% | 17.6% |
| Prefer not to answer | 2 | 3 | 1 | 1 | 3 | 6 | 3 | 5 | 1 |
| | 0.7% | 1.2% | 1.3% | 0.3% | 1.0% | 0.8% | 1.0% | 0.7% | 0.4% |

=Q7c Developing additional brackish groundwater supplies, which contain a mixture of saltwater, fresh=

=Q7c Developing additional brackish groundwater supplies, which contain a mixture of saltwater, fresh=

15 or more

713

242 33.9%

258

36.2%

74

10.4%

42 5.9%

90 12.6%

7 0.9% 102

56 54.2%

33 32.5%

6.6%

1 1.1%

6 5.5%

County Water Supply Over Next Year (Q4c)

Getting

428

149 34.8%

155 36.2%

32 7.4%

49 11.6%

4 0.9% 76

19 24.8%

13 17.7%

11.0%

1 1.2%

34 45.3%

Staying the same

452

150 33.3%

172 38.0%

> 18 4.0%

54 12.0%

> 4 1.0%

Years in San Diego County (Q1)

10 to 14

111

39 35.5%

41 36.8%

16 14.7%

5 4.7%

9 8.2%

5 to 9

126

54 42.7%

37 29.7%

> 2 1.8%

22 17.5%

0.8%

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Q7c Developing additional brackish groundwater supplies, which contain a mixture of saltwater, fresh

San Diego County Water Authority Public Opinion Survey 2019

| | Futur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------------------|-----------|-------------|-----------|-----------|----------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Strongly support | 34 | 232 | 97 | 47 | 83 | 70 | 60 | 51 | 51 |
| | 34.0% | 33.5% | 40.9% | 30.4% | 38.5% | 39.0% | 36.6% | 35.0% | 32.8% |
| Somewhat support | 43 | 257 | 72 | 65 | 70 | 53 | 61 | 52 | 56 |
| | 42.9% | 37.0% | 30.6% | 41.9% | 32.7% | 29.9% | 37.5% | 35.8% | 36.3% |
| Somewhat oppose | 7 | 76 | 22 | 6 | 29 | 15 | 12 | 16 | 21 |
| | 6.8% | 10.9% | 9.4% | 3.9% | 13.4% | 8.3% | 7.1% | 10.9% | 13.5% |
| St rongly oppose | 2 | 30 | 20 | 3 | 9 | 13 | 7 | 11 | 8 |
| | 1.8% | 4.3% | 8.4% | 1.7% | 4.1% | 7.5% | 4.3% | 7.5% | 5.0% |
| Not sure | 14 | 94 | 24 | 34 | 24 | 26 | 21 | 15 | 18 |
| | 13.8% | 13.6% | 10.0% | 21.7% | 11.2% | 14.5% | 12.6% | 10.1% | 11.7% |
| Prefer not to answer | 1 0.7% | 5 0.7% | 2 0.8% | 1 0.4% | : | 1 0.8% | 3 1.8% | 1 0.7% | 1 0.6% |

| | | Ho | me Type (QI | 04) | | | e of Local | | |
|-------------------------|------------------|-----------|------------------|------------|-------|-----------|------------|-----------|-----------|
| | Single family | Duplex or | Condomini- um | Apart ment | Other | Yes | ncy (Q20) | Hsld pays | Someone |
| | | | | | | | | | else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Strongly support | 228 | 32 | 40 | 53 | 18 | 216 | 161 | 255 | 110 |
| | 35.6% | 40.2% | 29.2% | 38.4% | 41.9% | 36.4% | 34.1% | 35.9% | 37.4% |
| Somewhat | 234 | 26 | 46 | 49 | 15 | 208 | 165 | 255 | 101 |
| support | 36.6% | 31.9% | 33.3% | 35.7% | 34.1% | 35.2% | 35.0% | 35.9% | 34.1% |
| Somewhat oppose | 65 | 5 | 19 | 13 | 4 | 65 | 42 | 73 | 33 |
| | 10.1% | 6.2% | 13.7% | 9.6% | 10.3% | 11.0% | 8.9% | 10.2% | 11.2% |
| Strongly oppose | 37 | 6 | 3 | 6 | 0 | 39 | 14 | 41 | 6 |
| | 5.8% | 7.1% | 2.3% | 4.0% | 1.0% | 6.6% | 2.9% | 5.8% | 1.9% |
| Not sure | 71 | 12 | 29 | 15 | 5 | 60 | 84 | 82 | 45 |
| | 11.0% | 14.6% | 21.4% | 11.2% | 12.6% | 10.2% | 17.8% | 11.5% | 15.2% |
| Prefer not to answer | 6 0.9% | | | 1 1.0% | | 3 0.5% | 6 1.3% | 4 0.5% | 0 0.2% |

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Crosstabulations

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Ethnicity (QD6) Education Level (OD7) Caucasian Latino / Asian Some College Mixed / Graduate school or less Hispanio American Other college graduate dearee Black 487 291 106 65 253 262 268 214 Base 45 13 28.8% 72 33.5% Strongly 152 112 42 36 97 96 93 support 31.2% 38.5% 39.9% 55.2% 38.5% 36.6% 34.7% Somewhat 194 41 39.0% 17 73 29.0% 101 90 41.8% 20.6% 39.8% 29 4% 26.9% 31.9% 37.8% support Somewhat 55 28 16 11.2% 13.0% 3.3% 10.6% 10.7% 11.2% 7.5% oppose 19 3.9% 11 4.3% 12 5.5% Strongly 20 6.9% 4 9.3% 6 5.6% 2 2.7% 5.3% 5.1% 41 14.1% 12 26.2% 11 10.1% 6 8.8% 43 17.1% 38 14.6% 27 10.1% 24 11.1% Not sure 13.5% Prefer not to 2 2 answer 0.4% 0.4% 2.2% 2.0% 3.0% 0.6% 0.8% 1.2% 0.6%

=Q7c Developing additional brackish groundwater supplies, which contain a mixture of saltwater, fresh=

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Hsld Income (OD8) Home Ownership Status (QD5) \$25K to < \$50K to < \$75K \$75K to < \$100K to < \$150K \$150K to < \$250K or Less than 134 248 151 105 130 112 68 605 394 Base Strongly 51 83 53 34 42 51 22 208 147 37.9% 33.3% 34.9% 32.7% 32.3% 45.2% 31.8% 34.3% 37.3% support Somewhat 34 25.6% 80 46 43.5% 53 40.8% 30 44.3% 221 126 32.2% 38.6% 29 1% 36.6% 32.0% support Somewhat 41 14 10 62 39 16.8% 6.9% 8.7% 10.4% 9.0% 10.2% 9.9% oppose 19 4.7% Strongly 8 3.4% 13 4 3.4% 6 4.8% 6 5.4% 4 5.5% 32 5.3% 7 4.9% 8.4% 61 15.4% 30 22.0% 33 13.5% 15 9.7% 12 11.8% 14 10.8% 11 10.2% 9 12.9% 76 12.5% Not sure Prefer not to 2 2 0.8% 1.4% 0.9% 1.1% 1.0% 0.6%

=Q7c Developing additional brackish groundwater supplies, which contain a mixture of saltwater, fresh=

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=Q7c Developing additional brackish groundwater supplies, which contain a mixture of saltwater, fresh=

| | | | Area of | County | | | Gender (QD2) | | |
|-------------------------|-------|----------------|------------------|------------------|-----------------|----------------|--------------|-----------|--|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female | |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 | |
| Strongly support | 44 | 75 | 73 | 62 | 67 | 55 | 209 | 163 | |
| | 33.6% | 32.0% | 34.4% | 37.8% | 39.4% | 36.3% | 38.3% | 32.2% | |
| Somewhat support | 54 | 74 | 79 | 57 | 58 | 51 | 203 | 166 | |
| | 40.5% | 31.9% | 37.2% | 35.0% | 34.1% | 33.7% | 37.2% | 32.9% | |
| Somewhat oppose | 13 | 25 | 23 | 14 | 17 | 15 | 55 | 50 | |
| | 9.7% | 10.9% | 11.0% | 8.3% | 10.1% | 9.9% | 10.1% | 9.8% | |
| St rongly oppose | 5 | 6 | 10 | 9 | 12 | 12 | 23 | 30 | |
| | 3.5% | 2.4% | 4.5% | 5.7% | 7.1% | 7.6% | 4.2% | 5.9% | |
| Not sure | 17 | 51 | 25 | 18 | 15 | 19 | 51 | 92 | |
| | 12.8% | 21.8% | 11.6% | 11.0% | 8.6% | 12.4% | 9.4% | 18.1% | |
| Prefer not to answer | | 2 0.9% | 3 1.3% | 4 2.2% | 1 0.6% | : | 4 0.8% | 5 1.0% | |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Crosstabulations

----Q7d Expanding the use of recycled water for agriculture and irrigation uses

| | Overall | Yea | rs in San Die | go County | (Q1) | County W | ater Supply | Over Next \ | 'ear (Q4c) |
|----------------------|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly support | 813 76.5% | 84 73.5% | 98 78.2% | 81 72.9% | 551 77.3% | 87 84.6% | 343 75.8% | 337 78.8% | 44 57.3% |
| Somewhat support | 188 17.7% | 16 14.5% | 24 19.0% | 24 21.9% | 123 17.3% | 12 11.5% | 98 21.6% | 63 14.8% | 15 20.0% |
| Somewhat oppose | 14 1.4% | - | 0 0.3% | 4 3.6% | 10 1.4% | 2 1.6% | 4 0.8% | 9 2.1% | |
| Strongly oppose | 9 0.9% | 2 1.8% | 1 0.9% | 1 0.8% | 5 0.7% | 2 1.5% | 3 0.8% | 4 1.0% | : |
| Not sure | 34 3.2% | 10 8.8% | 1 0.7% | 1 0.9% | 22 3.1% | 1 0.8% | 3 0.7% | 13 3.0% | 17 22.7% |
| Prefer not to answer | 4 0.4% | 2 1.4% | 1 0.8% | - | 1 0.2% | - | 2 0.4% | 1 0.3% | - |

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Crosstabulations

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237

194 81.8%

35 14.7%

5 2.0%

1 0.4%

3 1.1%

Future Water Use (Q15)

About

694

532 76.7%

127 18.3%

1.1%

9 1.2%

15 2.2%

3 0.4%

99

71 72.1%

23 23.2% =Q7d Expanding the use of recycled water for agriculture and irrigation uses=

25 to 34

215

170 79.3%

37 17.3%

0.5%

6 2.8%

18 to 24

156

127 81.1%

23 14.9%

6 3.6%

1 0.4% Age (QD1)

45 to 54

163

114 69.6%

37 22.9%

> 3 1.6%

3 1.9%

5 3.3%

1 0.6% 55 to 64

146

114 78.4%

21 14.1%

2.1%

2 1.6%

6 3.8% 65 or older

154

126 81.6%

23 15.0%

1.2%

0 0.3%

3 2.0%

35 to 44

179

129 72.0%

35 19.8%

2.4%

3 1.9%

7 3.8% Crosstabulations

—Q7d Expanding the use of recycled water for agriculture and irrigation uses=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to Reduce Water Use (O16) | |
|-------------------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|---|--------------|
| | Excellent / | | Poor / Very | | Haven't | Autnor | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly support | 238 84.1% | 173 80.2% | 66 68.0% | 118 72.1% | 218 72.2% | 595 78.2% | 218 72.2% | 591 79.2% | 200 71.7% |
| Somewhat support | 35 12.3% | 33 15.1% | 24 24.8% | 31 18.8% | 66 21.8% | 122 16.1% | 66 21.8% | 112 15.0% | 66 23.8% |
| Somewhat oppose | 4 1.3% | 3 1.4% | 4 4.0% | 2 1.4% | 2 0.5% | 13 1.7% | 2 0.5% | 12 1.6% | 1 0.3% |
| Strongly oppose | 2 0.8% | 3 1.4% | 2 2.4% | | 2 0.7% | 7 1.0% | 2 0.7% | 8 1.1% | 1 0.4% |
| Not sure | 4 1.3% | 3 1.4% | 1 0.9% | 13 7.7% | 13 4.2% | 21 2.8% | 13 4.2% | 21 2.8% | 10 3.5% |
| Prefer not to answer | 1 0.2% | 1 0.6% | - | | 2 0.7% | 2 0.3% | 2 0.7% | 2 0.3% | 1 0.4% |

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=Q7d Expanding the use of recycled water for agriculture and irrigation uses

| | | Ho | me Type (QI | D4) | | | e of Local | Wate | |
|-------------------------|--------------|-------------|--------------|--------------|-------------|--------------|--------------|--------------|----------------------|
| | Single | Duplex or | Condomini- | | 0.1 | water Age | ncy (Q20) | Responsib | ., ., ., |
| | family | townhome | um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Strongly support | 500 78.1% | 59 73.0% | 106 77.1% | 104 76.0% | 32 74.3% | 445 75.2% | 368 78.1% | 562 79.0% | 220 74.8% |
| Somewhat support | 108 16.9% | 19 23.3% | 28 20.7% | 22 15.9% | 9 21.3% | 111 18.7% | 77 16.4% | 116 16.4% | 60 20.3% |
| Somewhat oppose | 6 1.0% | 1 1.3% | 3 2.2% | 3 2.5% | 0 1.0% | 12 2.0% | 2 0.5% | 7 1.0% | 5 1.6% |
| Strongly oppose | 5 0.8% | • | | 3 2.0% | 0 1.0% | 5 0.9% | 4 0.9% | 5 0.7% | 2 0.6% |
| Not sure | 19 3.0% | 2 2.5% | | 5 3.6% | 1 2.4% | 19 3.2% | 15 3.2% | 18 2.6% | 8 2.7% |
| Prefer not to answer | 2 0.3% | | | | : | | 4 0.8% | 2 0.2% | - |

Appendix A

Crosstabulations

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Base

Strongly

support Somewhat

support Somewhat

oppose

Strongly

Not sure

Prefer not to

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Q7d Expanding the use of recycled water for agriculture and irrigation uses=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|----------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Strongly support | 386 79.2% | 217 74.8% | 31 67.4% | 79 75.1% | 52 79.9% | 190 75.3% | 199 75.7% | 211 78.5% | 164 76.3% |
| Somewhat support | 83 17.0% | 53 18.1% | 9 20.7% | 19 18.2% | 10 15.7% | 44 17.4% | 51 19.4% | 45 16.8% | 38 17.9% |
| Somewhat oppose | 6 1.3% | 2 0.8% | 1 2.2% | 1 1.3% | | 3 1.0% | 3 1.2% | 4 1.4% | 4 1.8% |
| Strongly oppose | 2 0.4% | 5 1.7% | - | - | 1 2.2% | 4 1.6% | | 3 1.1% | 2 0.7% |
| Not sure | 9 1.9% | 13 4.6% | 3 7.5% | 4 4.1% | 1 2.2% | 12 4.8% | 9 3.3% | 6 2.1% | 6 2.6% |
| Prefer not to answer | 1 0.1% | | 1 2.2% | 1 1.3% | - | - | 1 0.4% | 1 0.2% | 1 0.6% |

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Crosstabulations

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Home Ownership Status (QD5) Hsld Income (QD8) \$25K to < \$50K Less than \$25K \$50K to < \$75K \$75K to < \$100K to < \$150K to < \$250K \$250K or Rent more Base 134 248 151 105 130 112 68 605 394 St rongly support 100 74.6% 179 72.3% 118 78.1% 85 80.7% 101 90 79.8% 55 80.7% 471 288 73.0% 77.1% 77.7% Somewhat 21 15.5% 52 21.1% 23 15.3% 16 15.1% 27 20.5% 20 17.8% 104 17.2% 79 20.0% 13.8% support Somewhat 10 1.8% 1.0% 0.5% 1.0% 1.6% 1.6% 1.1% oppose Strongly oppose 4 2.5% 4 1.0% 1 0.7% 2 0.7% 1 0.8% 5 0.8% 18 4.7% 9 6.6% 9 3.5% 4 2.7% 2 2.3% 2 1.4% 2 1.4% 3 3.9% 14 2.3% Not sure 1 0.5% 2 0.3% Prefer not to 1 0.5% answer 0.8% 0.3%

=Q7d Expanding the use of recycled water for agriculture and irrigation uses=

=Q7d Expanding the use of recycled water for agriculture and irrigation uses=

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|--------------|----------------|------------------|-----------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Strongly support | 107 80.7% | 173 74.5% | 165 77.8% | 124 75.6% | 126 74.1% | 118 78.0% | 422 77.4% | 383 75.7% |
| Somewhat support | 21 15.6% | 45 19.5% | 40 18.8% | 28 16.9% | 28 16.5% | 26 17.3% | 94 17.2% | 91 18.0% |
| Somewhat oppose | 1 1.1% | 1 0.4% | 2 0.9% | 2 1.2% | 5 3.0% | 3 1.9% | 8 1.4% | 7 1.3% |
| Strongly oppose | 1 0.6% | 1 0.4% | 3 1.4% | 2 1.5% | 2 1.4% | - | 5 0.9% | 4 0.9% |
| Not sure | 3 2.0% | 11 4.6% | 1 0.7% | 7 4.5% | 7 4.4% | 4 2.9% | 14 2.6% | 20 3.9% |
| Prefer not to answer | | 1 0.6% | 1 0.5% | 1 0.4% | 1 0.6% | - | 3 0.5% | 1 0.2% |

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=Q8a \$10=

20.....

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|-------------------------|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Support | 478 44.9% | 50 44.3% | 64 51.2% | 55 50.0% | 308 43.1% | 41 39.6% | 208 46.0% | 204 47.7% | 23 29.8% |
| Oppose | 346 32.5% | 32 27.8% | 31 24.4% | 34 31.1% | 249 34.9% | 38 37.4% | 147 32.6% | 138 32.3% | 22 28.6% |
| Not sure | 232 21.9% | 31 27.0% | 30 23.9% | 20 18.0% | 152 21.3% | 24 23.1% | 95 20.9% | 82 19.3% | 32 41.6% |
| Prefer not to answer | 7 0.7% | 1 0.9% | 1 0.5% | 1 0.9% | 5 0.7% | | 2 0.4% | 3 0.8% | |

=Q8a \$10=

| | Wat | er Aut horit | ty Performan | ce Rating (Q | Heard o | | | ction to | |
|----------------------|---------------------|--------------|---------------------|--------------|---------------------|----------------|-------|-------------------|-------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Aut hor Yes | No No | Reduce Wat Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Support | 162 | 90 | 20 | 66 | 139 | 338 | 139 | 332 | 127 |
| | 57.2% | 41.4% | 21.1% | 40.4% | 46.2% | 44.4% | 46.2% | 44.6% | 45.7% |
| Oppose | 68 | 83 | 61 | 54 | 78 | 268 | 78 | 253 | 81 |
| | 24.1% | 38.4% | 63.4% | 33.0% | 25.9% | 35.2% | 25.9% | 34.0% | 29.1% |
| Not sure | 53 | 40 | 14 | 43 | 83 | 150 | 83 | 155 | 70 |
| | 18.6% | 18.5% | 14.4% | 26.3% | 27.4% | 19.7% | 27.4% | 20.8% | 25.0% |
| Prefer not to answer | 0 | 4 | 1 | 1 | 2 | 6 | 2 | 5 | 0 |
| | 0.2% | 1.7% | 1.0% | 0.3% | 0.5% | 0.7% | 0.5% | 0.6% | 0.2% |

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Crosstabulations

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Base

Support

Oppose

Not sure

Prefer not to

answer

640

288

44.9%

210

32.8%

138

21.5%

5 0.8% San Diego County Water Authority Public Opinion Survey 2019

Q8a \$10

Other

43

16

36.8%

15

35.9%

12

27.4%

137

59

43.3%

39

28.3%

39

28.4%

Know Name of Local

Water Agency (Q20)

471

239

121

25.8%

108

23.0%

3 0.6%

Yes

592

239

40.3%

224

37.9%

124

21.0%

5 0.8%

Home Type (QD4)

137

64

46.3%

45

32.8%

29

20.9%

Duplex or Condomini-

80

48

59.9%

19

23.4%

13

16.7%

Crosstabulations

Water Bill

Responsibility (QD3)

Hsld pays

711

319

44.9%

242

34.1%

146

20.5%

4 0.5% Someone else pays

295

147

49.8%

77

26.1%

71

24.1%

Future Water Use (O15) Age (QD1) About 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or olde Base 99 694 237 156 215 179 154 163 146 32 319 117 79 104 77 63 61 82 Support 32.0% 45.9% 49.5% 50.7% 48.6% 43.0% 38.7% 41.7% 53.1% 36 220 74 38 57 66 62 58 44 Oppose 36.5% 31.6% 31.2% 24.1% 26.5% 36.9% 37.8% 40.0% 28.4% 151 45 39 38 27 31 52 26 Not sure 31.6% 21.8% 18.9% 25.1% 24.4% 20.1% 23.5% 18.0% 17.8% Prefer not to 5 0.7% 1 0.4% 1 0.5% 1 0.4% 1 0.7% answer

——Q8a \$10—

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Crosstabulations

—Q8a \$10=

| | | E | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| Support | 224 46.0% | 126 43.5% | 19 41.4% | 55 51.7% | 35 54.9% | 118 46.7% | 97 36.9% | 132 49.3% | 112 52.4% | |
| Oppose | 149 30.6% | 92 31.7% | 16 35.3% | 31 29.0% | 22 33.3% | 81 32.0% | 89 33.8% | 87 32.5% | 60 27.8% | |
| Not sure | 113 23.2% | 72 24.8% | 10 21.1% | 18 16.7% | 7 10.9% | 53 20.9% | 77 29.2% | 48 17.8% | 39 18.1% | |
| Prefer not to answer | 1 0.2% | | 1 2.2% | 3 2.6% | 1 0.8% | 1 0.4% | | 1 0.4% | 4 1.7% | |

_____Q8a \$10

Hsld Income (QD8) Home Ownership Status (QD5) Less than \$25K to < \$50K to < \$75K \$75K to < \$100K to < \$150K to < \$250K or Rent 394 Base 134 248 151 105 130 112 68 605 114 58 57 40 274 173 Support 30.3% 46.0% 39.0% 58.4% 44.2% 50.8% 57.7% 45.2% 43.9% 117 54 80 59 27 46 35 13 210 Oppose 39.9% 25.5% 29.6% 32.2% 38.9% 35.1% 31.1% 19.6% 34.7% 116 104 Not sure 27.5% 21.1% 22.1% 16.1% 20.3% 18.0% 22.7% 19.2% 26.3% 2 0.7% Prefer not to 3 2.3% 0.4% 0.8% 0.3% answer

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—Q8b \$7.5—

——Q8a \$10—

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Support | 59 44.7% | 118 50.7% | 88 41.7% | 85 51.9% | 64 37.7% | 63 41.4% | 259 47.6% | 218 43.1% |
| Oppose | 36 27.5% | 65 28.1% | 61 28.6% | 50 30.5% | 75 43.7% | 59 38.7% | 178 32.6% | 161 31.8% |
| Not sure | 37 27.8% | 48 20.6% | 62 29.1% | 26 15.8% | 31 18.0% | 29 19.4% | 105 19.2% | 124 24.4% |
| Prefer not to answer | : | 1 0.6% | 1 0.6% | 3 1.8% | 1 0.6% | 1 0.4% | 4 0.7% | 4 0.7% |

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| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | (ear (Q4c) |
|----------------------|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Support | 530 49.9% | 59 52.3% | 67 53.6% | 63 56.8% | 341 47.8% | 48 46.7% | 229 50.6% | 225 52.5% | 26 34.5% |
| Oppose | 326 30.7% | 25 22.0% | 40 31.6% | 34 31.1% | 227 31.9% | 34 33.0% | 147 32.4% | 129 30.3% | 16 21.6% |
| Not sure | 199 18.7% | 28 24.8% | 19 14.8% | 12 11.2% | 139 19.5% | 21 20.3% | 73 16.2% | 71 16.6% | 33 43.9% |
| Prefer not to answer | 8 0.8% | 1 0.9% | : | 1 0.9% | 6 0.8% | | 3 0.7% | 3 0.6% | |

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—Q8b \$7.5—

| | Wa | t er Aut horit | y Performan | ce Rating (Q | 11) | Heard o | | Taken A | | |
|----------------------|-------------|----------------|-------------|--------------|----------|---------|----------|------------|--------------|--|
| | Excellent / | | Poor / Verv | | Haven't | Autnor | ity (Q9) | Reduce Wat | er Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No | |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 | |
| Support | 180 | 95 | 24 | 71 | 160 | 370 | 160 | 369 | 142 | |
| | 63.5% | 43.9% | 25.3% | 43.3% | 53.0% | 48.7% | 53.0% | 49.5% | 50.9% | |
| Oppose | 60 | 75 | 59 | 44 | 87 | 239 | 87 | 235 | 80 | |
| | 21.3% | 34.8% | 61.3% | 26.6% | 28.8% | 31.5% | 28.8% | 31.6% | 28.8% | |
| Not sure | 43 | 42 | 12 | 48 | 54 | 144 | 54 | 135 | 56 | |
| | 15.1% | 19.2% | 12.3% | 29.4% | 17.9% | 19.0% | 17.9% | 18.1% | 20.2% | |
| Prefer not to answer | 0 | 5 | 1 | 1 | 1 | 7 | 1 | 7 | 0 | |
| | 0.2% | 2.1% | 1.0% | 0.6% | 0.3% | 0.9% | 0.3% | 0.9% | 0.2% | |

Q8b \$7.5

| | Fut ur | e Water Use | (Q15) | | Age (QD1) | | | | | | |
|----------------------|-------------|---------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|--|--|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | | |
| Support | 34 34.0% | 353 50.9% | 132 55.6% | 86 54.9% | 122 57.0% | 84 47.0% | 70 42.8% | 67 46.1% | 88 57.2% | | |
| Oppose | 45 45.4% | 206 29.6% | 65 27.3% | 38 24.3% | 55 25.6% | 61 33.9% | 61 37.3% | 56 38.5% | 38 24.9% | | |
| Not sure | 20 20.6% | 130 18.7% | 39 16.3% | 33 20.9% | 36 16.9% | 34 19.1% | 32 19.9% | 22 15.3% | 27 17.6% | | |
| Prefer not to answer | | 5 0.7% | 2 0.8% | : | 1 0.5% | : | : | | 0 0.3% | | |

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——Q8b \$7.5—

| | | Ho | me Type (QI | D4) | | | ne of Local | Wate | |
|----------------------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|----------------------|
| | Single | Duplex or | Condomini- | | | water Age | ency (Q20) | Responsib | ., ., ., |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Support | 319 49.8% | 50 61.8% | 68 49.5% | 70 50.8% | 21 48.3% | 262 44.2% | 269 57.0% | 348 49.0% | 162 54.9% |
| Oppose | 194 30.3% | 18 21.9% | 45 33.0% | 45 32.8% | 12 29.3% | 212 35.8% | 114 24.3% | 227 31.9% | 78 26.5% |
| Not sure | 122 19.0% | 13 16.4% | 24 17.4% | 22 16.3% | 10 22.4% | 113 19.1% | 86 18.1% | 130 18.3% | 55 18.6% |
| Prefer not to answer | 6 0.9% | - | - | | | 5 0.9% | 3 0.6% | 6 0.8% | : |

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=Q8b \$7.5===

| | | E | thnicity (QD | 5) | | | Education | Level (QD7) | |
|----------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Support | 243 49.9% | 154 53.1% | 20 43.3% | 58 54.5% | 35 54.9% | 141 55.6% | 111 42.1% | 139 52.0% | 119 55.5% |
| Oppose | 139 28.5% | 80 27.6% | 16 35.3% | 35 33.2% | 22 34.2% | 74 29.3% | 84 32.1% | 83 30.7% | 59 27.5% |
| Not sure | 104 21.4% | 56 19.4% | 9 19.2% | 10 9.7% | 7 10.9% | 37 14.7% | 67 25.5% | 46 17.1% | 32 14.7% |
| Prefer not to answer | 1 0.3% | | 1 2.2% | 3 2.6% | : | 1 0.4% | 1 0.3% | 0 0.2% | 5 2.2% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

—Q8b \$7.5—

Crosstabulations

—Q8b \$7.5—

| | | | Hsl | ld Income (Q | D8) | | | Home Ownership Status (OD5) | |
|----------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-------------|-------------------|--------------------------------|--------------|
| | | £35K + | ¢501/ 4 | 675V 4 | £100K + | £150K + | £350V | Status | (QD5) |
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$250K to < | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Support | 52 38.3% | 137 55.4% | 63 41.3% | 64 61.0% | 63 48.2% | 61 54.4% | 40 58.4% | 300 49.5% | 198 50.3% |
| Oppose | 48 36.0% | 79 31.8% | 56 37.1% | 22 21.1% | 46 35.1% | 34 30.4% | 12 18.2% | 204 33.7% | 108 27.5% |
| Not sure | 30 22.1% | 30 12.1% | 33 21.6% | 19 17.9% | 22 16.7% | 17 15.3% | 16 23.4% | 97 16.0% | 86 21.8% |
| Prefer not to answer | 5 3.6% | 2 0.7% | | | - | - | | 5 0.8% | 2 0.5% |

Area of County Gender (QD2) South Metro North Coastal North Inland South County East County Metro Male Female Base 132 233 212 164 170 152 546 506 133 101 87 71 70 283 247 Support 52.1% 57.2% 47.5% 53.3% 41.4% 45.9% 51.9% 48.8% 61 28.7% 47 73 52 34.6% 155 36 56 162 Oppose 27.3% 24.1% 28.8% 43.1% 29.7% 30.7% 27 20.6% 42 18.1% 48 22.7% 26 15.9% 25 14.9% 30 19.5% 95 17.4% 101 Not sure 20.0% Prefer not to answer 1 0.6% 2 1.1% 3 2.0% 6 1.0% 2 0.5% 1 0.6%

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Not sure

164

92 55.9%

34 21.0%

35 21.3%

3 1.8%

Water Authority Performance Rating (Q11)

Poor / Very

poor

96

30

31.3%

54 56.1%

11.6%

1 1.0%

Excellent /

Good

284

212 74.9%

43 15.2%

28

0 0.2%

Base

Support

Oppose

Not sure

Prefer not to

answer

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Fair

216

129

59.8%

53 24.3%

29

13.3%

6 2.5% —Q8c \$5——

Haven't heard of

302

221 73.0%

50 16.5%

31

10.1%

1 0.3% Heard of Water Authority (Q9)

302

221 73.0%

50

16.5%

10.1%

1 0.3%

Yes

761

464 60.9%

185

24.3%

102

13.4%

10 1.3% Taken Action to Reduce Water Use (Q16)

279

179 64.2%

60

21.6%

39

14.0%

0 0.2%

746

484

165

22.1%

11.7%

9 1.3%

—Q8c \$5—

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|---------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Support | 684 | 79 | 73 | 73 | 459 | 64 | 297 | 281 | 40 |
| | 64.4% | 69.5% | 58.4% | 65.9% | 64.4% | 62.5% | 65.6% | 65.7% | 52.1% |
| Oppose | 235 | 15 | 29 | 32 | 160 | 25 | 101 | 94 | 15 |
| | 22.1% | 13.1% | 23.1% | 28.5% | 22.4% | 24.7% | 22.4% | 21.9% | 19.1% |
| Not sure | 133 | 18 | 22 | 5 | 88 | 13 | 51 | 48 | 21 |
| | 12.5% | 15.8% | 17.7% | 4.7% | 12.3% | 12.8% | 11.2% | 11.2% | 27.7% |
| Prefer not to | 11 | 2 | 1 | 1 | 7 | | 3 | 5 | 1 |
| answer | 1.0% | 1.6% | 0.8% | 0.9% | 1.0% | | 0.7% | 1.1% | 1.1% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

—Q8c \$5—

| | Fut ur | e Water Use | (Q15) | | | Age | (QD1) | | |
|----------------------|-------------|--------------|--------------|--------------|--------------|--------------|-------------|-------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Support | 50 50.2% | 453 65.3% | 169 71.4% | 112 71.5% | 155 72.4% | 108 60.2% | 97 59.2% | 90 61.8% | 102 66.4% |
| Oppose | 34 34.0% | 148 21.3% | 43 18.1% | 21 13.4% | 34 15.9% | 49 27.4% | 46 28.3% | 42 28.8% | 29 18.7% |
| Not sure | 16 15.9% | 87 12.5% | 21 9.0% | 23 15.0% | 24 11.3% | 22 12.4% | 19 11.8% | 14 9.3% | 22 14.0% |
| Prefer not to answer | - | 6 0.9% | 4 1.6% | : | 1 0.5% | - | 1 0.6% | - | 1 0.8% |

=Q8c \$5=

| | | Ho | me Type (QI | D4) | | Know Nam Water Age | e of Local | Water Bill Responsibility (QD3) | |
|-------------------------|------------------|--------------------|------------------|--------------|-------------|-----------------------|--------------|------------------------------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Support | 403 62.9% | 58 71.8% | 94 68.3% | 101 73.7% | 25 59.6% | 351 59.4% | 333 70.6% | 445 62.6% | 210 71.1% |
| Oppose | 151 23.5% | 12 14.7% | 31 22.5% | 21 15.3% | 10 22.7% | 153 25.9% | 82 17.3% | 171 24.1% | 49 16.7% |
| Not sure | 80 12.5% | 11 13.6% | 13 9.2% | 15 10.9% | 7 15.7% | 79 13.3% | 54 11.5% | 86 12.1% | 36 12.2% |
| Prefer not to answer | 7 1.0% | : | - | - | 1 2.0% | 8 1.4% | 3 0.6% | 8 1.2% | |

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—Q8c \$5—

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Support | 31 <i>7</i> 65.1% | 202 69.4% | 22 48.2% | 77 72.5% | 40 61.3% | 174 68.6% | 156 59.4% | 180 67.1% | 144 67.3% |
| Oppose | 103 21.1% | 54 18.6% | 12 27.6% | 21 19.6% | 18 27.8% | 50 19.9% | 62 23.7% | 61 22.8% | 42 19.4% |
| Not sure | 66 13.5% | 34 11.8% | 10 22.1% | 6 5.4% | 7 10.9% | 28 11.1% | 43 16.3% | 26 9.6% | 24 11.1% |
| Prefer not to answer | 1 0.3% | 1 0.3% | 1 2.2% | 3 2.6% | | 1 0.4% | 2 0.6% | 1 0.5% | 5 2.2% |

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San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

| | | | Hsl | d Income (Q | D8) | | | Home Ov | |
|----------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|---------------|--------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Status Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Support | 73 54.3% | 167 67.4% | 89 58.6% | 73 69.0% | 75 57.2% | 84 74.7% | 49 72.1% | 377 62.3% | 268 67.9% |
| Oppose | 32 24.0% | 58 23.3% | 40 26.7% | 18 16.7% | 34 25.9% | 24 21.7% | 10 15.0% | 152 25.0% | 73 18.4% |
| Not sure | 24 18.1% | 20 8.2% | 21 14.2% | 15 14.4% | 22 16.9% | 4 3.6% | 9 13.0% | 71 11.7% | 52 13.2% |
| Prefer not to answer | 5 3.6% | 3 1.1% | 1 0.6% | | | | | 6 0.9% | 2 0.5% |

—Q8c \$5—

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q8c \$5=

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Support | 84 63.4% | 161 69.2% | 136 64.1% | 106 64.4% | 99 58.3% | 99 65.0% | 341 62.6% | 343 67.7% |
| Oppose | 24 18.2% | 42 18.1% | 51 23.9% | 35 21.1% | 46 26.8% | 38 24.9% | 133 24.4% | 94 18.5% |
| Not sure | 24 18.4% | 28 12.1% | 23 10.8% | 21 12.5% | 22 13.2% | 14 9.5% | 65 11.9% | 66 13.1% |
| Prefer not to answer | | 1 0.6% | 2 1.1% | 3 2.0% | 3 1.7% | 1 0.7% | 6 1.2% | 3 0.7% |

Q9 Heard of San Diego County Water Authority

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|------|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Yes | 761 71.6% | 61 53.7% | 68 54.0% | 71 63.8% | 562 78.8% | 76 74.5% | 310 68.6% | 323 75.4% | 51 66.9% |
| No | 302 28.4% | 53 46.3% | 58 46.0% | 40 36.2% | 152 21.2% | 26 25.5% | 142 31.4% | 105 24.6% | 25 33.1% |

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | Heard o | | Taken A Reduce Wat | |
|------|---------------------|---------------|---------------------|---------------|---------------------|---------------|---------------|-----------------------|--------------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No No | Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Yes | 284 100.0% | 216 100.0% | 96 100.0% | 164 100.0% | - | 761 100.0% | : | 560 75.1% | 169 60.7% |
| No | - | | - | | 302 100.0% | - | 302 100.0% | 186 24.9% | 110 39.3% |

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Q9 Heard of San Diego County Water Authority

| | Fut ur | Future Water Use (Q15) | | | | Age (| (QD1) | | |
|------|-------------|------------------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Yes | 82 82.4% | 492 70.9% | 162 68.3% | 75 48.0% | 135 62.7% | 133 74.5% | 134 81.9% | 116 79.7% | 124 80.7% |
| No | 17 17.6% | 202 29.1% | 75 31.7% | 81 52.0% | 80 37.3% | 46 25.5% | 30 18.1% | 30 20.3% | 30 19.3% |

| | | Ho | me Type (QI | D4) | | Know Nam Water Age | e of Local | Wate Responsib | |
|------|------------------|-------------|------------------|-------------|-------------|-----------------------|--------------|-------------------|--------------|
| | Single family | Duplex or | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone |
| | , | | | | | | | | else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Yes | 496 77.5% | 55 67.8% | 95 68.9% | 75 54.7% | 20 47.8% | 491 82.9% | 270 57.4% | 546 76.8% | 183 62.2% |
| No | 144 22.5% | 26 32.2% | 43 31.1% | 62 45.3% | 22 52.2% | 101 17.1% | 201 42.6% | 165 23.2% | 112 37.8% |

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=Q9 Heard of San Diego County Water Authority=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Yes | 379 77.9% | 179 61.7% | 37 82.3% | 67 63.2% | 42 64.7% | 153 60.4% | 180 68.6% | 208 77.4% | 172 80.2% |
| No | 108 22.1% | 111 38.3% | 8 17.7% | 39 36.8% | 23 35.3% | 100 39.6% | 82 31.4% | 61 22.6% | 42 19.8% |

| | | • | Hsl | d Income (Q | D8) | • | | Home O | | |
|------|--------------------|--------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------|--------------|--|
| | Less than \$25K | | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent | |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 | |
| Yes | 91 68.0% | 159 64.2% | 105 69.4% | 87 83.0% | 92 70.5% | 91 80.7% | 60 87.3% | 478 79.0% | 245 62.0% | |
| No | 43 32.0% | 89 35.8% | 46 30.6% | 18 17.0% | 38 29.5% | 22 19.3% | 9 12.7% | 127 21.0% | 150 38.0% | |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q9 Heard of San Diego County Water Authority=

| | | | Area of | County | | | Gende | r (QD2) |
|------|-------------|----------------|----------------|--------------|--------------|--------------|--------------|--------------|
| | Metro | South Metro | East County | Male | Female | | | |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Yes | 99 75.2% | 181 77.7% | 139 65.4% | 125 76.1% | 114 67.1% | 103 67.9% | 420 76.9% | 331 65.4% |
| No | 33 24.8% | 52 22 3% | 73 34.6% | 39 23.9% | 56 32.9% | 49 32.1% | 126 23.1% | 175 34.6% |

Q10a Importing water for the region=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County Water Supply Over Next Year (Q4c) | | | | |
|----------|---------|-------------|---------------|-------------|------------|--|---------------------|------------------|----------|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | |
| Base | 761 | 61 | 68 | 71 | 562 | 76 | 310 | 323 | 51 | |
| Yes | 485 | 29 | 42 | 38 | 376 | 56 | 191 | 220 | 18 | |
| | 63.7% | 47.5% | 61.7% | 53.9% | 66.9% | 73.0% | 61.5% | 68.3% | 34.7% | |
| No | 32 | 6 | 0 | 2 | 24 | 3 | 10 | 11 | 8 | |
| | 4.3% | 9.6% | 0.6% | 2.7% | 4.3% | 4.4% | 3.3% | 3.5% | 14.9% | |
| Not sure | 244 | 26 | 26 | 31 | 162 | 17 | 109 | 91 | 26 | |
| | 32.1% | 42.9% | 37.7% | 43.4% | 28.8% | 22.7% | 35.2% | 28.2% | 50.4% | |

| | Wat | er Aut horit | ty Performan | ce Rating (Q | 11) | | f Water | | ction to | |
|----------|--------------|--------------|--------------|--------------|----------|--------------|----------------|--------------|------------------------|--|
| | Excellent / | | Poor / Very | | Haven't | Author | Authority (Q9) | | Reduce Water Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No | |
| Base | 284 | 216 | 96 | 164 | - | 761 | - | 560 | 169 | |
| Yes | 198 70.0% | 164 75.8% | 69 71.6% | 53 32.5% | - | 485 63.7% | : | 368 65.6% | 103 61.0% | |
| No | 8 2.7% | 6 2.9% | 8 8.5% | 10 6.2% | - | 32 4.3% | | 24 4.3% | 7 4.4% | |
| Not sure | 77 27.3% | 46 21.3% | 19 19.9% | 100 61.2% | • | 244 32.1% | | 168 30.1% | 58 34.6% | |

=Q10a Importing water for the region

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------|--------|-------------|-------|----------|----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 82 | 492 | 162 | 75 | 135 | 133 | 134 | 116 | 124 |
| Yes | 52 | 320 | 106 | 35 | 85 | 82 | 93 | 79 | 85 |
| | 63.7% | 65.0% | 65.6% | 46.5% | 63.5% | 61.7% | 69.4% | 68.0% | 68.0% |
| No | 1 | 17 | 8 | 7 | 4 | 4 | 2 | 8 | 8 |
| | 1.2% | 3.5% | 5.3% | 9.0% | 2.7% | 2.9% | 1.5% | 6.8% | 6.1% |
| Not sure | 29 | 155 | 47 | 33 | 45 | 47 | 39 | 29 | 32 |
| | 35.0% | 31.5% | 29.1% | 44.5% | 33.8% | 35.3% | 29.1% | 25.2% | 26.0% |

| | | Ho | me Type (QI | D4) | | | ne of Local | | r Bill |
|----------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|----------------------|
| | Sinale | Duplex or | Condomini- | | | Water Age | ency (Q20) | Responsib | |
| | family | townhome | um | Apartment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 496 | 55 | 95 | 75 | 20 | 491 | 270 | 546 | 183 |
| Yes | 314 63.2% | 34 63.0% | 62 65.2% | 52 69.4% | 14 67.6% | 338 69.0% | 146 54.1% | 348 63.7% | 119 65.0% |
| No | 22 4.3% | 2 3.5% | 0 0.5% | 2 3.3% | 0 2.1% | 25 5.1% | 8 2.8% | 24 4.3% | 3 1.8% |
| Not sure | 161 32.5% | 18 33.6% | 33 34.4% | 20 27.3% | 6 30.3% | 127 26.0% | 117 43.1% | 175 32.0% | 61 33.2% |

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Ethnicity (QD6) Education Level (QD7) High school or less Latino / Hispanic College graduate Caucasian / White Asian American Mixed / Other Some college Graduate merican , Black degree Base 379 179 37 67 42 153 180 208 172 256 67.6% 102 56.9% 29 76.4% 48 71.2% 17 40.4% 97 63.6% 91 50.8% 141 67.8% 122 71.0% Yes 11 3.0% 12 6.8% 1 1.2% 3 6.4% 10 6.3% 8 4.5% 6 2.9% 8 4.4%

22 53.2%

46 30.2%

80 44.7%

61 29.2%

42 24.6%

18 27.6%

3.2%

112 29.4%

Not sure

65 36.2%

| | | | Hsl | d Income (Q | D8) | | | Home Ov | |
|----------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|---------|-------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 91 | 159 | 105 | 87 | 92 | 91 | 60 | 478 | 245 |
| Yes | 57 | 97 | 63 | 55 | 54 | 61 | 42 | 311 | 144 |
| | 61.9% | 61.2% | 59.7% | 63.2% | 59.1% | 67.9% | 70.2% | 65.1% | 58.8% |
| No | 9 | 5 | 6 | 5 | 4 | 1 | 2 | 20 | 13 |
| | 9.9% | 3.1% | 5.9% | 5.2% | 4.4% | 1.0% | 3.4% | 4.1% | 5.3% |
| Not sure | 26 | 57 | 36 | 27 | 34 | 28 | 16 | 147 | 88 |
| | 28.2% | 35.7% | 34.4% | 31.5% | 36.5% | 31.2% | 26.4% | 30.8% | 35.9% |

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San Diego County Water Authority Public Opinion Survey 2019 =Q10a Importing water for the region=

Crosstabulations

| | | | Area of | County | | | Gende | r (QD2) |
|----------|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 99 | 181 | 139 | 125 | 114 | 103 | 420 | 331 |
| Yes | 64 64.6% | 123 68.3% | 76 55.0% | 85 68.1% | 72 62.5% | 64 62.3% | 285 67.8% | 192 57.9% |
| No | - | 8 4.2% | 6 4.2% | 3 2.5% | 12 10.4% | 4 3.8% | 24 5.8% | 8 2.5% |
| Not sure | 35 35.4% | 50 27.5% | 56 40.8% | 37 29.4% | 31 27.1% | 35 33.8% | 111 26.4% | 131 39.6% |

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q10b Building and maintaining water pipelines and infrastructure=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next \ | (Q4c) |
|----------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 761 | 61 | 68 | 71 | 562 | 76 | 310 | 323 | 51 |
| Yes | 409 | 33 | 39 | 29 | 308 | 51 | 164 | 1 <i>7</i> 5 | 20 |
| | 53.7% | 54.1% | 57.9% | 40.6% | 54.8% | 66.6% | 52.7% | 54.1% | 39.1% |
| No | 92 | 8 | 4 | 12 | 68 | 12 | 32 | 40 | 9 |
| | 12.1% | 12.5% | 5.9% | 17.2% | 12.2% | 15.9% | 10.2% | 12.3% | 17.4% |
| Not sure | 260 | 20 | 25 | 30 | 185 | 13 | 115 | 108 | 22 |
| | 34.2% | 33.3% | 36.2% | 42.1% | 33.0% | 17.5% | 37.1% | 33.6% | 43.4% |

| | Wat | er Aut horit | y Performan | ce Rating (Q | 11) | Heard o | | Taken A | |
|----------|--------------|--------------|-------------|--------------|----------|--------------|---------|------------------------|-------------|
| | Excellent / | | Poor / Very | | Haven't | Authori | ty (Q9) | Reduce Water Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | - | 761 | - | 560 | 169 |
| Yes | 176 62.0% | 139 64.2% | 52 53.7% | 42 25.9% | - | 409 53.7% | : | 318 56.8% | 78 46.0% |
| No | 26 9.3% | 31 14.1% | 14 14.3% | 22 13.2% | - | 92 12.1% | | 70 12.4% | 20 12.1% |
| Not sure | 81 28.7% | 47 21.7% | 31 32.0% | 100 60.8% | - | 260 34.2% | : | 172 30.8% | 71 41.9% |

Crosstabulations

Appendix A

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q10b Building and maintaining water pipelines and infrastructure=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------|--------|---------------|-------|----------|----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 82 | 492 | 162 | 75 | 135 | 133 | 134 | 116 | 124 |
| Yes | 37 | 269 | 98 | 39 | 66 | 64 | 83 | 62 | 72 |
| | 45.0% | 54.7% | 60.4% | 51.7% | 48.7% | 48.2% | 61.8% | 53.2% | 57.7% |
| No | 8 | 60 | 19 | 8 | 18 | 16 | 12 | 18 | 15 |
| | 10.0% | 12.1% | 11.7% | 10.1% | 13.2% | 11.9% | 8.7% | 15.9% | 12.2% |
| Not sure | 37 | 163 | 45 | 29 | 51 | 53 | 39 | 36 | 37 |
| | 44.9% | 33.2% | 28.0% | 38.2% | 38.1% | 39.9% | 29.5% | 30.8% | 30.1% |

| | | Ho | me Type (QI | D4) | | | ne of Local | Wate | |
|----------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|-------------------|
| | Single | Duplex or | Condomini- | | | Water Age | ency (Q20) | Responsib | |
| | family | townhome | um | Apartment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 496 | 55 | 95 | 75 | 20 | 491 | 270 | 546 | 183 |
| Yes | 259 52.2% | 35 64.2% | 53 55.5% | 43 58.0% | 14 70.9% | 280 57.1% | 129 47.5% | 289 53.0% | 105 57.5% |
| No | 64 13.0% | 3 6.2% | 7 7.6% | 10 12.8% | 2 10.4% | 75 15.3% | 17 6.3% | 74 13.5% | 12 6.7% |
| Not sure | 173 34.8% | 16 29.7% | 35 36.8% | 22 29.2% | 4 18.7% | 135 27.5% | 125 46.2% | 183 33.5% | 66 35.9% |

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Ethnicity (QD6) Education Level (QD7) High school or less College graduate Caucasian / White Latino / Hispanic Asian American Mixed / Other Some college Graduate merican , Black degree Base 379 179 37 67 42 153 180 208 172 203 53.7% 93 52.1% 25 66.6% 38 56.5% 21 50.1% 87 56.9% 97 54.1% 107 51.7% 94 54.7% Yes 59 15.7% 21 11.9% 3 7.4% 2 3.9% 14 9.3% 22 12.1% 27 12.9% 26 14.9% 116 30.6% 65 36.0% 10 26.0% 29 43.5% 19 46.1% 52 33.8% 61 33.8% 73 35.4% 52 30.4% Not sure

=Q10b Building and maintaining water pipelines and infrastructure

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|----------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------|---------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | (QD5) Rent |
| Base | 91 | 159 | 105 | 87 | 92 | 91 | 60 | 478 | 245 |
| Yes | 54 | 84 | 57 | 45 | 47 | 52 | 32 | 257 | 133 |
| | 59.0% | 53.0% | 54.7% | 52.1% | 50.7% | 57.1% | 52.9% | 53.8% | 54.2% |
| No | 13 | 12 | 11 | 19 | 9 | 13 | 7 | 62 | 26 |
| | 13.8% | 7.6% | 10.7% | 21.2% | 9.6% | 13.9% | 12.0% | 13.0% | 10.7% |
| Not sure | 25 | 63 | 36 | 23 | 37 | 26 | 21 | 159 | 86 |
| | 27.2% | 39.4% | 34.7% | 26.7% | 39.8% | 28.9% | 35.1% | 33.2% | 35.1% |

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Appendix A San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q10b Building and maintaining water pipelines and infrastructure=

| | | | Area of | County | | | Gende | r (QD2) |
|----------|-------|----------------|------------------|------------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 99 | 181 | 139 | 125 | 114 | 103 | 420 | 331 |
| Yes | 50 | 96 | 74 | 68 | 69 | 52 | 232 | 167 |
| | 50.4% | 53.1% | 53.5% | 54.3% | 60.5% | 50.2% | 55.3% | 50.6% |
| No | 5 | 26 | 20 | 17 | 10 | 14 | 56 | 36 |
| | 4.7% | 14.1% | 14.5% | 13.9% | 9.1% | 13.8% | 13.4% | 10.9% |
| Not sure | 45 | 59 | 44 | 40 | 35 | 37 | 131 | 128 |
| | 44.9% | 32.7% | 32.0% | 31.9% | 30.4% | 36.1% | 31.2% | 38.6% |

Q10c Ensuring a safe, reliable water supply=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | County Water Supply Over Next Year (Q4c) | | | | |
|----------|--------------|-------------|---------------|-------------|--------------|-------------|--|------------------|-------------|--|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | | |
| Base | 761 | 61 | 68 | 71 | 562 | 76 | 310 | 323 | 51 | | |
| Yes | 602 79.1% | 46 75.8% | 49 72.2% | 56 79.3% | 451 80.3% | 72 94.6% | 238 76.6% | 255 79.2% | 37 72.6% | | |
| No | 16 2.1% | 0 0.7% | 1 2.2% | : | 14 2.6% | 0 0.6% | 7 2.4% | 8 2.6% | - | | |
| Not sure | 143 18.7% | 14 23.4% | 17 25.6% | 15 20.7% | 96 17.2% | 4 4.8% | 65 21.0% | 59 18.2% | 14 27.4% | | |

| | Wa | ter Aut horit | ty Performan | ce Rating (Q | 11) | | f Water | Taken A | |
|----------|--------------|---------------|--------------|--------------|----------|--------------|----------|--------------|--------------|
| | Excellent / | r-t- | Poor / Very | N-4 | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | - | 761 | - | 560 | 169 |
| Yes | 260 91.6% | 186 86.0% | 69 71.4% | 87 53.4% | - | 602 79.1% | : | 454 81.0% | 130 76.6% |
| No | 1 0.4% | 3 1.2% | 10 10.2% | 3 1.6% | - | 16 2.1% | | 15 2.7% | 1 0.4% |
| Not sure | 22 7.9% | 28 12.9% | 18 18.3% | 74 45.0% | - | 143 18.7% | | 91 16.3% | 39 23.0% |

Appendix A

=Q10c Ensuring a safe, reliable water supply=

Q10c Ensuring a safe, reliable water supply

| | Futur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------|-------------|---------------|--------------|-------------|-------------|--------------|--------------|-------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 82 | 492 | 162 | 75 | 135 | 133 | 134 | 116 | 124 |
| Yes | 60 73.4% | 393 79.9% | 133 82.1% | 60 80.3% | 98 72.7% | 105 79.0% | 110 82.4% | 98 84.0% | 100 80.6% |
| No | 3 3.9% | 7 1.3% | 6 3.8% | - | 8 5.8% | 1 0.6% | 2 1.3% | 4 3.4% | 1 1.0% |
| Not sure | 19 22.7% | 93 18.8% | 23 14.1% | 15 19.7% | 29 21.5% | 27 20.4% | 22 16.3% | 15 12.6% | 23 18.4% |

| | | Ho | me Type (QI | D4) | | | e of Local | Water Bill Responsibility (QD3) | | |
|----------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|------------------------------------|----------------------|--|
| | Single | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsib | | |
| | family | townhome | um | Apartment | Ot her | Yes | No | Hsld pays | Someone else pays | |
| Base | 496 | 55 | 95 | 75 | 20 | 491 | 270 | 546 | 183 | |
| Yes | 383 77.2% | 40 74.2% | 81 85.5% | 66 87.9% | 18 90.5% | 402 81.9% | 201 74.1% | 429 78.5% | 148 80.7% | |
| No | 11 2.2% | - : | 5 5.1% | 0 0.6% | : | 10 2.1% | 6 2.2% | 11 2.1% | 4 2.4% | |
| Not sure | 102 20.6% | 14 25.8% | 9 9.4% | 9 11.5% | 2 9.5% | 78 16.0% | 64 23.7% | 106 19.4% | 31 16.9% | |

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Ethnicity (QD6) Education Level (QD7) High school or less College graduate Caucasian / White Latino / Hispanic Asian American Mixed / Other Some college Graduate degree merican , Black Base 379 179 37 67 42 153 180 208 172 300 79.3% 148 82.3% 33 88.7% 53 79.6% 29 70.3% 117 76.6% 135 74.8% 145 84.5% 168 Yes 11 2.8% 4 2.3% 1 1.3% 6 4.0% 2 1.0% 6 3.0% 12 28.4% 28 15.5% 4 11.3% 14 20.4% 30 19.3% 44 24.2% 33 16.1% 27 15.5% Not sure

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|----------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 91 | 159 | 105 | 87 | 92 | 91 | 60 | 478 | 245 |
| Yes | 72 78.2% | 118 74.4% | 81 77.2% | 76 86.8% | 68 74.4% | 74 81.6% | 48 80.8% | 382 80.0% | 191 78.3% |
| No | 2 1.8% | 6 3.5% | 4 4.0% | 2 2.2% | 2 1.8% | - | | 7 1.5% | 7 3.0% |
| Not sure | 18 19.9% | 35 22.1% | 20 18.7% | 10 11.1% | 22 23.8% | 17 18.4% | 11 19.2% | 89 18.5% | 46 18.8% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q10c Ensuring a safe, reliable water supply=

| | | | Area of | County | | | Gende | r (QD2) |
|----------|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 99 | 181 | 139 | 125 | 114 | 103 | 420 | 331 |
| Yes | 75 75.0% | 139 77.2% | 106 76.6% | 104 83.0% | 95 82.8% | 83 81.0% | 324 77.1% | 270 81.6% |
| No | - | 7 3.8% | 2 1.5% | 4 3.1% | - | 4 3.4% | 7 1.6% | 9 2.9% |
| Not sure | 25 25.0% | 34 19.0% | 30 21.9% | 17 13.9% | 20 17.2% | 16 15.6% | 89 21.2% | 52 15.5% |

Q10d Providing water directly to your home=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|----------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 761 | 61 | 68 | 71 | 562 | 76 | 310 | 323 | 51 |
| Yes | 231 | 23 | 22 | 19 | 166 | 32 | 89 | 94 | 16 |
| | 30.3% | 38.2% | 32.3% | 27.0% | 29.6% | 41.6% | 28.6% | 29.1% | 31.7% |
| No | 278 | 10 | 20 | 21 | 228 | 29 | 116 | 122 | 11 |
| | 36.5% | 16.0% | 29.5% | 29.5% | 40.5% | 37.7% | 37.3% | 37.8% | 22.5% |
| Not sure | 252 | 28 | 26 | 31 | 168 | 16 | 106 | 107 | 23 |
| | 33.2% | 45.8% | 38.2% | 43.5% | 29.9% | 20.7% | 34.0% | 33.1% | 45.8% |

| | Wat | er Aut horit | y Performan | ce Rating (Q | 11) | | f Water | Taken A | |
|----------|--------------|--------------|-------------|--------------|----------|----------------|---------|------------------------|-------------|
| | Excellent / | | Poor / Very | | Haven't | Authority (Q9) | | Reduce Water Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | - | 761 | - | 560 | 169 |
| Yes | 97 34.3% | 76 35.3% | 28 28.7% | 29 17.8% | : | 231 30.3% | : | 182 32.4% | 44 25.8% |
| No | 106 37.2% | 86 39.8% | 43 44.9% | 43 26.4% | - | 278 36.5% | | 200 35.6% | 68 40.5% |
| Not sure | 81 28.5% | 54 24.8% | 25 26.4% | 91 55.8% | | 252 33.2% | | 179 31.9% | 57 33.7% |

Appendix A

=Q10d Providing water directly to your home

| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|----------|--------|---------------|-------|----------|----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 82 | 492 | 162 | 75 | 135 | 133 | 134 | 116 | 124 |
| Yes | 21 | 141 | 59 | 34 | 42 | 39 | 45 | 28 | 31 |
| | 25.6% | 28.7% | 36.3% | 45.8% | 31.4% | 29.7% | 33.5% | 24.0% | 25.0% |
| No | 28 | 184 | 64 | 11 | 43 | 40 | 54 | 55 | 57 |
| | 34.1% | 37.5% | 39.9% | 14.8% | 32.1% | 29.9% | 40.5% | 47.0% | 46.0% |
| Not sure | 33 | 166 | 38 | 29 | 49 | 54 | 35 | 34 | 36 |
| | 40.3% | 33.8% | 23.8% | 39.3% | 36.4% | 40.4% | 26.0% | 29.0% | 29.0% |

=Q10d Providing water directly to your home

| | | Ho | me Type (QI | D4) | | | ne of Local | | r Bill |
|----------|--------------|-------------|-------------|-------------|------------|--------------|--------------|--------------|-------------------|
| | Sinale | Duplex or | Condomini- | | | Water Age | ency (Q20) | Responsib | ility (QD3) |
| | family | townhome | um | Apartment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 496 | 55 | 95 | 75 | 20 | 491 | 270 | 546 | 183 |
| Yes | 127 25.6% | 21 38.3% | 32 34.1% | 36 48.2% | 6 30.4% | 142 28.9% | 89 32.8% | 143 26.2% | 72 39.3% |
| No | 205 41.2% | 17 31.1% | 23 23.8% | 20 26.7% | 8 38.9% | 222 45.3% | 56 20.7% | 223 40.8% | 46 25.2% |
| Not sure | 165 33.2% | 17 30.5% | 40 42.1% | 19 25.2% | 6 30.7% | 126 25.8% | 126 46.6% | 180 32.9% | 65 35.5% |

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| | | E | thnicity (QD | 6) | Education Level (QD7) | | | | | |
|----------|----------------------|----------------------|----------------------------|-------------------|-----------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 379 | 179 | 37 | 67 | 42 | 153 | 180 | 208 | 172 | |
| Yes | 95 | 73 | 12 | 23 | 14 | 66 | 58 | 50 | 50 | |
| | 24.9% | 41.0% | 33.4% | 34.7% | 32.9% | 43.3% | 32.1% | 24.0% | 29.1% | |
| No | 162 | 49 | 15 | 13 | 11 | 43 | 52 | 80 | 80 | |
| | 42.7% | 27.4% | 41.0% | 20.2% | 26.1% | 28.3% | 28.7% | 38.3% | 46.7% | |
| Not sure | 123 | 57 | 10 | 30 | 17 | 43 | 71 | 78 | 42 | |
| | 32.3% | 31.6% | 25.7% | 45.1% | 41.0% | 28.4% | 39.3% | 37.7% | 24.2% | |

| | | | | Home Ov | | | | | |
|----------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 91 | 159 | 105 | 87 | 92 | 91 | 60 | 478 | 245 |
| Yes | 37 40.1% | 58 36.6% | 32 30.9% | 32 36.6% | 17 18.9% | 28 31.0% | 16 27.5% | 128 26.7% | 96 39.1% |
| No | 35 38.1% | 42 26.7% | 35 33.7% | 30 34.0% | 39 42.0% | 34 37.7% | 28 47.0% | 201 42.0% | 60 24.7% |
| Not sure | 20 21.8% | 59 36.8% | 37 35.4% | 26 29.4% | 36 39.1% | 28 31.3% | 15 25.6% | 150 31.4% | 88 36.2% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q10d Providing water directly to your home=

| | | | | Gende | r (QD2) | | | |
|----------|-------|----------------|------------------|------------------|-------------------|----------------|-------|--------|
| | Metro | South Metro | North Coastal | Nort h Inland | Sout h Count y | East County | Male | Female |
| Base | 99 | 181 | 139 | 125 | 114 | 103 | 420 | 331 |
| Yes | 27 | 56 | 35 | 37 | 49 | 27 | 124 | 103 |
| | 26.9% | 31.0% | 25.0% | 30.0% | 42.7% | 26.1% | 29.7% | 31.1% |
| No | 27 | 59 | 60 | 57 | 38 | 37 | 176 | 98 |
| | 27.2% | 32.9% | 43.3% | 45.3% | 33.5% | 35.8% | 41.8% | 29.5% |
| Not sure | 46 | 65 | 44 | 31 | 27 | 39 | 120 | 131 |
| | 45.9% | 36.2% | 31.8% | 24.7% | 23.8% | 38.1% | 28.5% | 39.5% |

Q10e Offering water conservation programs=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County Water Supply Over Next Year (Q4c) | | | | |
|----------|--------------|-------------|---------------|-------------|--------------|--|---------------------|------------------|-------------|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | |
| Base | 761 | 61 | 68 | 71 | 562 | 76 | 310 | 323 | 51 | |
| Yes | 499 65.5% | 38 62.5% | 40 59.3% | 46 64.7% | 375 66.7% | 56 73.8% | 198 63.9% | 218 67.6% | 26 51.3% | |
| No | 24 3.1% | 1 2.0% | 2 2.9% | 2 2.8% | 19 3.3% | 5 6.2% | 9 2.9% | 10 3.1% | - | |
| Not sure | 239 31.4% | 22 35.5% | 26 37.8% | 23 32.5% | 168 30.0% | 15 20.0% | 103 33.2% | 95 29.3% | 25 48.7% | |

| | Wat | er Aut horit | y Performan | ce Rating (Q | 11) | | f Water | | ction to |
|----------|--------------|--------------|-------------|--------------|----------|----------------|---------|------------------------|-------------|
| | Excellent / | | Poor / Very | | Haven't | Authority (Q9) | | Reduce Water Use (Q16) | |
| | Good | Fair | poor | | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | - | 761 | - | 560 | 169 |
| Yes | 209 73.6% | 157 72.5% | 69 72.0% | 63 38.8% | : | 499 65.5% | : | 395 70.6% | 88 52.1% |
| No | 7 2.4% | 6 3.0% | 5 5.5% | 5 3.0% | - | 24 3.1% | | 15 2.7% | 9 5.1% |
| Not sure | 68 23.9% | 53 24.5% | 22 22.5% | 95 58.2% | • | 239 31.4% | | 150 26.7% | 72 42.8% |

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=Q10e Offering water conservation programs=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------|-------------|---------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 82 | 492 | 162 | 75 | 135 | 133 | 134 | 116 | 124 |
| Yes | 49 60.4% | 326 66.2% | 108 66.7% | 43 56.9% | 88 65.6% | 78 58.9% | 94 70.5% | 84 72.5% | 83 66.4% |
| No | 4 4.6% | 16 3.2% | 4 2.6% | - | 5 3.6% | 5 4.1% | 3 2.5% | 5 4.7% | 4 3.6% |
| Not sure | 29 35.0% | 150 30.6% | 50 30.7% | 32 43.1% | 41 30.8% | 49 36.9% | 36 26.9% | 26 22.8% | 37 30.0% |

| | | Ho | me Type (QI | D4) | | Know Nam | | Wate | |
|----------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|----------------------|
| | Single | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsib | |
| | family | townhome | um | Apartment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 496 | 55 | 95 | 75 | 20 | 491 | 270 | 546 | 183 |
| Yes | 315 63.4% | 35 63.3% | 60 63.6% | 60 79.6% | 17 82.9% | 344 70.1% | 155 57.2% | 359 65.7% | 119 65.0% |
| No | 17 3.4% | 2 4.4% | 4 4.0% | 1 0.7% | | 16 3.2% | 8 2.9% | 19 3.6% | 3 1.9% |
| Not sure | 165 33.2% | 18 32.3% | 31 32.4% | 15 19.7% | 3 17.1% | 131 26.6% | 108 40.0% | 168 30.8% | 61 33.1% |

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Ethnicity (QD6) Education Level (QD7) High school or less College graduate Caucasian / White Latino / Hispanic Asian American Mixed / Other Some college Graduate degree merican , Black Base 379 179 37 67 42 153 180 208 172

=Q10e Offering water conservation programs

242 64.0% 127 70.6% 21 56.1% 48 71.3% 26 61.1% 94 61.6% 114 63.5% 143 68.8% 119 68.9% Yes 15 4.0% 5 2.7% 1 1.7% 2 3.8% 5 3.3% 8 4.2% 2 1.0% 8 4.6% 122 32.1% 54 35.1% 63 30.2% 48 26.7% 16 43.9% 18 27.0% 15 35.1% 46 26.5% Not sure

| | | | | Home Ownership Status (OD5) | | | | | |
|----------|-------------|--------------|-------------|--------------------------------|-------------|-------------|-------------|--------------|--------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 91 | 159 | 105 | 87 | 92 | 91 | 60 | 478 | 245 |
| Yes | 60 65.7% | 102 64.3% | 65 61.7% | 56 64.6% | 58 62.9% | 64 70.8% | 39 64.9% | 317 66.4% | 161 65.6% |
| No | 2 1.6% | 5 3.4% | 4 3.9% | 5 5.3% | 2 2.2% | 4 3.9% | 2 3.4% | 14 2.9% | 9 3.8% |
| Not sure | 30 32.7% | 51 32.3% | 36 34.4% | 26 30.1% | 32 34.9% | 23 25.3% | 19 31.7% | 147 30.7% | 75 30.6% |

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San Diego County Water Authority Public Opinion Survey 2019

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=Q10e Offering water conservation programs=

| | | | | Gende | r (QD2) | | | |
|----------|-------|----------------|------------------|------------------|-----------------|----------------|-------|--------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 99 | 181 | 139 | 125 | 114 | 103 | 420 | 331 |
| Yes | 56 | 122 | 86 | 84 | 87 | 64 | 271 | 218 |
| | 56.5% | 67.8% | 62.0% | 67.2% | 75.7% | 61.7% | 64.7% | 65.8% |
| No | 1 | 6 | 6 | 4 | 3 | 3 | 13 | 10 |
| | 0.5% | 3.3% | 4.6% | 3.3% | 2.8% | 3.3% | 3.1% | 3.2% |
| Not sure | 43 | 52 | 46 | 37 | 25 | 36 | 135 | 103 |
| | 43.0% | 29.0% | 33.3% | 29.5% | 21.5% | 34.9% | 32.2% | 31.0% |

=Q11 San Diego County Water Authority overall performance=

| | Overall | Yea | rs in San Die | go County | (Q1) | County W | ater Supply | Over Next \ | (ear (Q4c) |
|-------------------------|------------|-------------|---------------|-----------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 761 | 61 | 68 | 71 | 562 | 76 | 310 | 323 | 51 |
| Excellent | 36 | 1 | 5 | 2 | 28 | 10 | 22 | 3 | 1 |
| | 4.7% | 1.5% | 7.1% | 2.4% | 5.1% | 13.6% | 7.1% | 0.8% | 1.2% |
| Good | 248 | 25 | 26 | 32 | 165 | 34 | 120 | 77 | 16 |
| | 32.6% | 41.2% | 37.9% | 44.7% | 29.5% | 44.5% | 38.7% | 24.0% | 32.0% |
| Fair | 216 | 14 | 12 | 15 | 176 | 18 | 75 | 114 | 9 |
| | 28.4% | 23.3% | 17.3% | 21.0% | 31.3% | 23.8% | 24.1% | 35.3% | 17.0% |
| Poor | 64 | 2 | 2 | 3 | 57 | 4 | 18 | 40 | 2 |
| | 8.5% | 4.1% | 3.5% | 3.6% | 10.2% | 5.7% | 5.7% | 12.5% | 4.6% |
| Very poor | 32 4.2% | - | 5 7.3% | 3 4.8% | 24 4.2% | 0 0.6% | 7 2.4% | 24 7.5% | - |
| Not sure | 164 | 18 | 18 | 17 | 111 | 9 | 68 | 64 | 22 |
| | 21.5% | 29.9% | 26.9% | 23.6% | 19.7% | 11.8% | 22.1% | 19.9% | 43.2% |
| Prefer not to answer | 1 0.1% | - | : | : | 1 0.2% | - | - | - | 1 2.0% |

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Crosstabulations

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Future Water Use (Q15) Age (QD1) About 18 to 24 25 to 34 35 to 44 55 to 64 45 to 54 65 or olde Base 82 492 162 135 133 134 116 124 75 21 6 3.8% 9 12.5% 6 4.6% 4 3.3% 4 3.3% 6 5.6% Excellent 5.1% 4.2% 4.0% 25 30.7% 171 21 27.7% 48 37 38 45 47 Good 30.1% 36.0% 37.5% 34 9% 27.8% 28.7% 39.0% 146 36 38 35 Fair 16.1% 29.6% 35.6% 22.9% 26.8% 28.5% 31.6% 24.5% 27.9% 14 10.4% 8 10.2% 38 7.8% 3 3.5% 8 6.1% 17 12.5% 8 7.3% Poor 9.8% 9.2% 6 7.7% 16 3.2% 9 5.3% 3 3.8% 5 3.4% 10 7.3% 4 2.7% 9 7.4% 2 1.3% Very poor 25 100 25 22 25 36 27 19 25 Not sure 30.2% 20.3% 15.3% 29.6% 18.8% 27.0% 20.5% 16.2% 20.1% Prefer not to 0.8% answer

Water Authority Performance Rating (Q11) Taken Action to Reduce Water Use (Q16 Heard of Water Excellent Haven't heard of oor / Very Yes Base 284 216 96 164 761 560 169 36 4.7% 9 5.5% 36 27 Excellent 12.6% 4.7% 248 87.4% 248 32.6% 173 67 39.8% Good 30.8% 216 216 173 Fair 100.0% 28.4% 30.9% 22.1% 64 66.9% 64 8.5% 50 8.9% 12 6.8% Poor 32 33.1% 32 4.2% 23 4.1% 9 5.4% Very poor 164 164 115 35 Not sure 100.0% 21.5% 20.6% 20.5% Prefer not to 0.1% answer

=Q11 San Diego County Water Authority overall performance=

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=Q11 San Diego County Water Authority overall performance=

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=Q11 San Diego County Water Authority overall performance=

| | | Ho | me Type (QI | D4) | | | ne of Local | Water Bill Responsibility (QD3) | |
|-------------------------|--------------|-------------|-------------|-------------|------------|--------------|-------------|------------------------------------|-------------|
| | Single | Duplex or | Condomini- | | Other | Water Age | ency (Q20) | Responsib | Someone |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | else pays |
| Base | 496 | 55 | 95 | 75 | 20 | 491 | 270 | 546 | 183 |
| Excellent | 19 3.9% | 1 2.1% | 3 3.4% | 11 14.6% | 1 6.0% | 21 4.3% | 15 5.4% | 21 3.9% | 10 5.6% |
| Good | 149 30.0% | 17 32.0% | 43 45.7% | 31 42.0% | 7 32.7% | 149 30.4% | 99 36.5% | 162 29.6% | 83 45.4% |
| Fair | 155 31.1% | 15 28.4% | 15 15.4% | 21 27.7% | 7 32.4% | 153 31.3% | 63 23.3% | 170 31.1% | 37 20.4% |
| Poor | 45 9.0% | 4 7.1% | 9 9.4% | 3 3.9% | 1 6.1% | 45 9.3% | 19 7.1% | 52 9.5% | 10 5.4% |
| Very poor | 27 5.4% | - | 1 1.5% | - | 1 3.1% | 23 4.7% | 9 3.2% | 27 4.9% | 2 1.0% |
| Not sure | 102 20.6% | 17 30.4% | 23 24.6% | 9 11.7% | 4 19.6% | 97 19.8% | 67 24.6% | 113 20.7% | 40 22.0% |
| Prefer not to answer | - | - | - | - | - | 1 0.2% | : | 1 0.2% | - |

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|----------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 379 | 179 | 37 | 67 | 42 | 153 | 180 | 208 | 172 |
| Excellent | 18 | 5 | 3 | 2 | 8 | 9 | 11 | 8 | 7 |
| | 4.7% | 3.0% | 8.6% | 2.4% | 18.4% | 5.6% | 6.3% | 3.7% | 4.1% |
| Good | 141 | 51 | 16 | 20 | 10 | 48 | 55 | 67 | 64 |
| | 37.1% | 28.3% | 41.7% | 29.4% | 24.1% | 31.5% | 30.7% | 32.1% | 37.1% |
| Fair | 102 | 46 | 14 | 30 | 11 | 35 | 57 | 58 | 54 |
| | 26.9% | 25.8% | 37.4% | 44.6% | 27.2% | 22.7% | 31.7% | 28.2% | 31.2% |
| Poor | 25 | 20 | 1 | 4 | 1 | 15 | 8 | 19 | 12 |
| | 6.6% | 11.0% | 2.7% | 6.2% | 3.5% | 9.8% | 4.6% | 9.2% | 6.8% |
| Very poor | 15 3.9% | 8 4.7% | - | 1 1.7% | 2 3.8% | 5 3.0% | 4 2.5% | 14 6.8% | 7 4.2% |
| Not sure | 79 | 49 | 4 | 11 | 10 | 42 | 42 | 41 | 29 |
| | 20.8% | 27.3% | 9.6% | 15.7% | 22.9% | 27.5% | 23.6% | 20.0% | 16.6% |
| Prefer not to answer | | | | | | - | 1 0.6% | - | - |

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=Q11 San Diego County Water Authority overall performance=

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San Diego County Water Authority Public Opinion Survey 2019

=Q11 San Diego County Water Authority overall performance=

Crosstabulations

=Q11 San Diego County Water Authority overall performance=

| | | | Hsl | d Income (Q | D8) | | | Home Ownership Status (OD5) | |
|-------------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------------------------|-------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 91 | 159 | 105 | 87 | 92 | 91 | 60 | 478 | 245 |
| Excellent | 11 | 4 | 2 | 4 | 5 | 6 | 1 | 20 | 15 |
| | 12.4% | 2.8% | 1.5% | 5.1% | 6.0% | 6.7% | 2.1% | 4.2% | 6.0% |
| Good | 22 | 53 | 37 | 24 | 32 | 23 | 27 | 152 | 87 |
| | 24.2% | 33.4% | 35.7% | 27.3% | 35.3% | 25.4% | 44.8% | 31.8% | 35.7% |
| Fair | 16 | 42 | 28 | 29 | 30 | 27 | 17 | 139 | 62 |
| | 17.9% | 26.6% | 26.3% | 33.8% | 32.5% | 29.8% | 28.4% | 29.1% | 25.5% |
| Poor | 13 | 19 | 12 | 5 | 4 | 8 | 1 | 47 | 17 |
| | 13.7% | 11.9% | 11.8% | 5.3% | 4.0% | 8.5% | 2.3% | 9.9% | 6.9% |
| Very poor | 6 | 2 | 3 | 3 | 2 | 9 | 4 | 26 | 3 |
| | 6.1% | 1.2% | 3.2% | 3.5% | 2.6% | 10.3% | 7.4% | 5.5% | 1.1% |
| Not sure | 23 | 38 | 23 | 22 | 18 | 17 | 9 | 94 | 61 |
| | 25.6% | 23.6% | 21.4% | 25.1% | 19.6% | 19.2% | 15.0% | 19.6% | 24.8% |
| Prefer not to answer | : | 1 0.6% | - | : | - | : | : | : | - |

True North Research, Inc. © 2019 Page 149 Area of County

| | | | | Gender (QD2) | | | | |
|-------------------------|-------|----------------|------------------|-----------------|-----------------|----------------|-------|-----------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 99 | 181 | 139 | 125 | 114 | 103 | 420 | 331 |
| Excellent | 4 | 5 | 11 | 6 | 6 | 3 | 20 | 16 |
| | 4.3% | 3.0% | 8.1% | 4.9% | 4.9% | 3.0% | 4.8% | 4.7% |
| Good | 31 | 79 | 36 | 37 | 30 | 34 | 122 | 126 |
| | 31.1% | 44.0% | 26.3% | 29.9% | 26.0% | 33.0% | 29.0% | 38.0% |
| Fair | 21 | 45 | 34 | 40 | 40 | 36 | 130 | 79 |
| | 21.4% | 25.0% | 24.7% | 32.1% | 35.0% | 34.5% | 31.0% | 23.8% |
| Poor | 9 | 19 | 8 | 9 | 9 | 10 | 42 | 20 |
| | 8.9% | 10.5% | 6.1% | 7.2% | 8.2% | 9.7% | 10.1% | 6.1% |
| Very poor | 5 | 6 | 3 | 8 | 7 | 2 | 21 | 11 |
| | 5.3% | 3.3% | 2.4% | 6.1% | 6.3% | 2.4% | 5.0% | 3.3% |
| Not sure | 29 | 26 | 45 | 25 | 22 | 17 | 84 | 79 |
| | 29.0% | 14.2% | 32.4% | 19.9% | 19.6% | 16.4% | 20.0% | 23.8% |
| Prefer not to answer | | : | - | | | 1 1.0% | | 1 0.3% |

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—Q12a Cell phone—

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|----------------------|-----------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Too low | 2 0.2% | - | : | • | 2 0.3% | | 2 0.5% | : | : |
| Reasonable | 316 | 35 | 42 | 20 | 219 | 37 | 154 | 107 | 16 |
| | 29.7% | 30.9% | 33.2% | 17.9% | 30.7% | 35.8% | 34.1% | 25.0% | 20.6% |
| A little too | 196 | 19 | 18 | 30 | 128 | 16 | 82 | 78 | 20 |
| high | 18.4% | 17.0% | 14.0% | 27.4% | 18.0% | 15.5% | 18.2% | 18.2% | 25.7% |
| Somewhat | 207 | 22 | 20 | 24 | 141 | 15 | 82 | 91 | 18 |
| high | 19.5% | 19.6% | 15.8% | 21.7% | 19.7% | 15.1% | 18.1% | 21.2% | 23.7% |
| Much too | 309 | 27 | 42 | 36 | 204 | 33 | 121 | 142 | 13 |
| high | 29.0% | 24.1% | 33.4% | 32.1% | 28.6% | 32.0% | 26.8% | 33.1% | 17.5% |
| Not sure / NA | 31 | 9 | 5 | 1 | 17 | 0 | 10 | 11 | 9 |
| | 2.9% | 7.5% | 3.6% | 0.9% | 2.4% | 0.4% | 2.3% | 2.6% | 12.5% |
| Prefer not to answer | 2 0.2% | 1 0.9% | - | | 1 0.2% | 1 1.3% | | : | - |

=Q12a Cell phone=

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | | f Water | Taken A Reduce Wat | |
|----------------------|---------------------|---------------|---------------------|--------------|---------------------|-----------|---------------|-----------------------|-------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ty (Q9) No | Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Too low | 1 0.4% | 1 0.6% | - | | - | 2 0.3% | - | 2 0.3% | - |
| Reasonable | 102 | 62 | 29 | 42 | 80 | 236 | 80 | 203 | 101 |
| | 35.9% | 28.5% | 30.5% | 25.8% | 26.4% | 31.0% | 26.4% | 27.2% | 36.2% |
| A little too | 51 | 32 | 23 | 37 | 53 | 142 | 53 | 145 | 36 |
| high | 17.9% | 14.6% | 23.8% | 22.7% | 17.6% | 18.7% | 17.6% | 19.4% | 12.9% |
| Somewhat | 49 | 45 | 16 | 27 | 70 | 137 | 70 | 135 | 68 |
| high | 17.2% | 20.6% | 16.6% | 16.6% | 23.3% | 18.0% | 23.3% | 18.1% | 24.3% |
| Much too | 70 | 70 | 27 | 49 | 91 | 217 | 91 | 238 | 66 |
| high | 24.7% | 32.6% | 28.3% | 30.2% | 30.3% | 28.5% | 30.3% | 31.9% | 23.7% |
| Not sure / NA | 10 | 7 | 1 | 8 | 6 | 25 | 6 | 22 | 8 |
| | 3.5% | 3.2% | 0.7% | 4.6% | 2.1% | 3.3% | 2.1% | 3.0% | 2.9% |
| Prefer not to answer | 1 0.5% | | - | - | 1 0.3% | 1 0.2% | 1 0.3% | 1 0.2% | - |

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—Q12a Cell phone—

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Too low | : | 1 0.2% | 1 0.5% | - | - | - | 2 1.5% | : | - |
| Reasonable | 28 28.5% | 211 30.4% | 64 27.0% | 73 46.9% | 52 24.3% | 40 22.6% | 40 24.2% | 49 33.6% | 50 32.6% |
| A little too high | 18 17.7% | 135 19.5% | 41 17.5% | 11 7.4% | 41 18.9% | 42 23.4% | 44 27.1% | 25 17.2% | 27 17.6% |
| Somewhat high | 22 22.1% | 125 18.1% | 54 22.9% | 24 15.1% | 42 19.7% | 38 21.3% | 29 17.6% | 29 20.0% | 31 20.3% |
| Much too high | 30 30.4% | 201 28.9% | 73 30.9% | 42 27.0% | 74 34.4% | 56 31.3% | 46 28.1% | 39 26.8% | 36 23.1% |
| Not sure / NA | : | 21 3.0% | 3 1.3% | 6 3.6% | 6 2.7% | 3 1.4% | 1 0.7% | 4 2.5% | 10 6.3% |
| Prefer not to answer | 1 1.3% | • | • | • | | • | 1 0.8% | | - |

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—Q12a Cell phone

| | | Ho | me Type (QI | D4) | | Know Nam | | Wate | |
|----------------------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|------------------------|
| | Single | Duplex or | Condomini- | Apartment | Other | Water Age | ncy (Q20) | Kesponsib | ility (QD3) Someone |
| | family | townhome | um | Apartment | Other | Yes | No | Hsld pays | else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Too low | 1 0.2% | - : | - | 1 0.8% | : | 1 0.2% | 1 0.2% | 1 0.2% | 1 0.4% |
| Reasonable | 188 29.3% | 23 28.6% | 47 34.2% | 38 27.7% | 16 38.4% | 166 28.0% | 150 31.9% | 200 28.2% | 97 32.8% |
| A little too high | 130 20.3% | 17 20.7% | 20 14.3% | 22 15.8% | 7 15.7% | 116 19.7% | 79 16.8% | 150 21.1% | 44 14.9% |
| Somewhat high | 123 19.3% | 17 21.7% | 25 18.4% | 31 22.4% | 6 13.6% | 114 19.3% | 93 19.7% | 138 19.4% | 58 19.6% |
| Much too high | 182 28.4% | 22 27.2% | 43 31.1% | 40 29.1% | 14 32.3% | 174 29.4% | 134 28.5% | 207 29.1% | 84 28.4% |
| Not sure / NA | 15 2.3% | 1 1.8% | 3 2.0% | 6 4.3% | • | 19 3.2% | 13 2.7% | 13 1.8% | 11 3.9% |
| Prefer not to answer | 1 0.2% | : | - | - | : | 1 0.2% | 1 0.2% | 1 0.2% | : |

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Crosstabulations

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—Q12a Cell phone—

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Too low | | • | 1 2.4% | • | 1 2.0% | 1 0.4% | 1 0.5% | • | - |
| Reasonable | 141 29.0% | 71 24.4% | 20 44.2% | 36 34.4% | 27 42.0% | 69 27.4% | 91 34.7% | 77 28.7% | 58 27.2% |
| A little too high | 106 21.8% | 45 15.5% | 5 11.4% | 17 16.4% | 10 14.9% | 31 12.1% | 45 17.2% | 51 18.9% | 54 25.0% |
| Somewhat high | 102 21.0% | 64 22.1% | 5 10.3% | 16 14.9% | 7 10.6% | 48 19.0% | 39 14.7% | 70 26.0% | 41 19.0% |
| Much too high | 122 25.2% | 100 34.3% | 10 22.1% | 36 34.3% | 17 26.3% | 89 35.2% | 79 30.1% | 67 25.0% | 57 26.6% |
| Not sure / NA | 15 3.0% | 11 3.8% | 2 4.5% | | 3 4.2% | 15 5.9% | 7 2.9% | 3 1.2% | 3 1.5% |
| Prefer not to answer | | | 2 5.1% | | | • | | • | 1 0.6% |

| | | | Hsl | d Income (Q | D8) | | | | wnership |
|-------------------------|-----------|------------|------------|-------------|-------------|-------------|-----------|-----------|-----------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | St at us | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Too low | | 1 0.4% | : | : | 1 1.0% | | | 1 0.2% | 1 0.3% |
| Reasonable | 39 | 78 | 53 | 28 | 34 | 26 | 27 | 176 | 115 |
| | 28.7% | 31.4% | 34.7% | 27.0% | 26.3% | 23.1% | 39.0% | 29.1% | 29.1% |
| A little too | 20 | 41 | 23 | 18 | 33 | 30 | 15 | 130 | 56 |
| high | 15.1% | 16.7% | 14.9% | 16.9% | 25.1% | 26.9% | 21.8% | 21.4% | 14.2% |
| Somewhat | 26 | 49 | 28 | 19 | 27 | 28 | 13 | 124 | 76 |
| high | 19.2% | 19.7% | 18.3% | 17.9% | 20.3% | 24.8% | 19.0% | 20.5% | 19.3% |
| Much too | 36 | 72 | 44 | 38 | 35 | 27 | 12 | 158 | 130 |
| high | 26.6% | 29.0% | 29.3% | 35.8% | 26.9% | 23.8% | 16.9% | 26.1% | 32.9% |
| Not sure / NA | 13 | 7 | 4 | 2 | 0 | 2 | 1 | 15 | 15 |
| | 9.6% | 2.7% | 2.8% | 2.4% | 0.3% | 1.5% | 1.5% | 2.5% | 3.9% |
| Prefer not to answer | 1 0.8% | - | - | - | - | - | 1 1.9% | 1 0.2% | 1 0.3% |

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Crosstabulations

Appendix A

Overall

County Water Supply Over Next Year (Q4c)

| | | | Area of | County | | | Gende | r (QD2) |
|-------------------------|-----------|----------------|------------------|------------------|-----------------|----------------|-----------|-----------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Too low | 1 1.0% | - | - | - | - | 1 0.7% | - : | 2 0.5% |
| Reasonable | 49 | 71 | 56 | 48 | 46 | 45 | 194 | 120 |
| | 37.2% | 30.4% | 26.6% | 29.5% | 26.9% | 29.9% | 35.6% | 23.7% |
| A little too | 32 | 45 | 39 | 33 | 18 | 28 | 105 | 89 |
| high | 24.0% | 19.5% | 18.4% | 20.3% | 10.7% | 18.5% | 19.3% | 17.6% |
| Somewhat | 18 | 47 | 51 | 28 | 32 | 31 | 99 | 107 |
| high | 13.6% | 20.2% | 24.2% | 16.8% | 18.9% | 20.3% | 18.2% | 21.1% |
| Much too | 31 | 64 | 64 | 48 | 62 | 40 | 130 | 172 |
| high | 23.2% | 27.5% | 30.1% | 29.3% | 36.6% | 26.3% | 23.9% | 34.0% |
| Not sure / NA | 1 | 6 | 2 | 5 | 11 | 7 | 15 | 15 |
| | 1.0% | 2.4% | 0.8% | 3.3% | 6.3% | 4.3% | 2.8% | 2.9% |
| Prefer not to answer | : | - | - | 1 0.8% | 1 0.6% | - | 1 0.2% | 1 0.2% |

=Q12a Cell phone=

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Getting Staying the same Less than 5 10 to 14 5 to 9 15 or more Not sure worse Base 1063 114 126 111 713 102 452 428 76 10 2.3% 12 1.1% 2 1.4% 8 6.0% 3 0.4% Too low 0.3% 251 23.6% 36 31.8% 23 18.3% 26 23.5% 166 23.3% 23 22.9% 129 28.6% 78 18.1% 18 24.0% Reasonable A little too high 186 20 23 20.5% 117 9 9.2% 67 17.5% 17.3% 20.4% 16.5% 14.7% 22.1% 18.3% Somewhat high 196 18.4% 15 12.9% 17 13.5% 27 24.1% 138 19.3% 20 19.5% 81 17.9% 86 20.2% 9 11.8% Much too high 30 27.1% 148 32.8% 24 32.0% 367 34.5% 26 23.3% 47 37.8% 263 36.9% 46 45.0% 148 34.6% 13 23 16 17 11 Not sure / NA 4.4% 11.5% 3.9% 4.8% 3.2% 2.2% 3.5% 4.0% 14.0% Prefer not to 5 0.5% 2 1.9% 3 0.5% 1 1.3% 2 0.6% 0.1% answer

Years in San Diego County (Q1)

San Diego County Water Authority Public Opinion Survey 2019

=Q12b Electricity=

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Crosstabulations

=Q12b Electricity=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | Heard of Water Authority (Q9) | | Taken Action to Reduce Water Use (O16) | |
|----------------------|---------------------|--------------|---------------------|--------------|---------------------|-------------------------------|-----------|---|-----------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No No | Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Too low | 0 0.2% | 5 2.2% | - | | 7 2.2% | 5 0.7% | 7 2.2% | 6 0.8% | 6 2.2% |
| Reasonable | 82 | 30 | 10 | 35 | 95 | 156 | 95 | 148 | 97 |
| | 28.8% | 13.7% | 10.3% | 21.5% | 31.3% | 20.5% | 31.3% | 19.9% | 34.7% |
| A little too | 49 | 38 | 12 | 33 | 54 | 132 | 54 | 148 | 30 |
| high | 17.5% | 17.7% | 12.0% | 19.9% | 17.8% | 17.3% | 17.8% | 19.9% | 10.6% |
| Somewhat | 58 | 52 | 10 | 32 | 45 | 151 | 45 | 152 | 42 |
| high | 20.3% | 23.8% | 10.3% | 19.7% | 14.9% | 19.9% | 14.9% | 20.4% | 15.2% |
| Much too | 86 | 88 | 63 | 42 | 87 | 279 | 87 | 259 | 91 |
| high | 30.2% | 40.6% | 65.0% | 25.8% | 29.0% | 36.7% | 29.0% | 34.7% | 32.8% |
| Not sure / NA | 6 | 3 | 2 | 22 | 13 | 34 | 13 | 29 | 12 |
| | 2.3% | 1.5% | 2.5% | 13.2% | 4.2% | 4.4% | 4.2% | 3.9% | 4.2% |
| Prefer not to answer | 2 0.8% | 1 0.6% | - | | 2 0.6% | 4 0.5% | 2 0.6% | 4 0.5% | 1 0.3% |

Appendix A

=Q12b Electricity=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|-------------------------|-----------|-------------|-----------|-----------|-----------|----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Too low | 6 6.1% | 4 0.6% | 1 0.6% | 8 4.9% | 1 0.7% | • | 1 0.8% | 1 0.8% | 0 0.3% |
| Reasonable | 15 | 169 | 57 | 68 | 37 | 37 | 27 | 29 | 46 |
| | 15.2% | 24.3% | 24.2% | 43.6% | 17.2% | 20.8% | 16.8% | 20.2% | 30.0% |
| A little too | 9 | 132 | 39 | 29 | 41 | 35 | 29 | 19 | 26 |
| high | 9.1% | 19.1% | 16.6% | 18.8% | 19.0% | 19.7% | 17.8% | 13.1% | 16.9% |
| Somewhat | 17 | 124 | 54 | 8 | 43 | 34 | 31 | 40 | 28 |
| high | 16.8% | 17.8% | 23.0% | 5.1% | 20.0% | 18.8% | 19.0% | 27.7% | 18.3% |
| Much too | 41 | 237 | 79 | 29 | 84 | 66 | 66 | 52 | 47 |
| high | 41.2% | 34.2% | 33.3% | 18.5% | 39.1% | 36.7% | 40.6% | 35.6% | 30.3% |
| Not sure / NA | 10 | 24 | 5 | 14 | 9 | 7 | 6 | 3 | 6 |
| | 10.3% | 3.5% | 2.3% | 8.7% | 4.1% | 4.1% | 3.5% | 2.3% | 4.2% |
| Prefer not to answer | 1 1.3% | 3 0.4% | | 1 0.4% | - | - | 2 1.5% | 0 0.3% | - |

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Q12b Electricity

| | | Но | me Type (QI | D4) | | | e of Local | Wate | |
|----------------------|------------------|--------------------|------------------|------------|--------|-----------|------------------|------------------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Ot her | Yes | ency (Q20) No | Responsib Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Too low | 3 0.4% | 2 1.9% | 6 4.4% | 1 1.1% | : | 9 1.5% | 3 0.6% | 6 0.8% | 6 2.1% |
| Reasonable | 133 | 20 | 36 | 50 | 12 | 95 | 156 | 147 | 92 |
| | 20.7% | 24.8% | 26.3% | 36.2% | 29.2% | 16.0% | 33.1% | 20.7% | 31.1% |
| A little too | 116 | 9 | 32 | 23 | 5 | 98 | 87 | 118 | 62 |
| high | 18.1% | 11.5% | 23.4% | 16.4% | 11.2% | 16.6% | 18.5% | 16.6% | 20.9% |
| Somewhat | 113 | 22 | 27 | 18 | 13 | 123 | 73 | 137 | 54 |
| high | 17.6% | 27.8% | 19.9% | 13.0% | 31.3% | 20.8% | 15.5% | 19.3% | 18.2% |
| Much too | 246 | 23 | 33 | 40 | 11 | 241 | 125 | 271 | 71 |
| high | 38.5% | 28.2% | 24.3% | 28.9% | 26.0% | 40.8% | 26.6% | 38.1% | 24.0% |
| Not sure / NA | 25 | 5 | 2 | 6 | 1 | 22 | 25 | 27 | 11 |
| | 4.0% | 5.8% | 1.7% | 4.5% | 2.4% | 3.7% | 5.2% | 3.8% | 3.7% |
| Prefer not to answer | 4 0.7% | - | | : | : | 4 0.6% | 2 0.3% | 4 0.6% | |

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—Q12b Electricity=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Too low | 5 0.9% | 6 2.1% | - | - | 1 2.0% | - | 12 4.4% | - | 0 0.2% |
| Reasonable | 117 24.0% | 58 20.1% | 17 38.1% | 29 27.7% | 21 32.9% | 72 28.5% | 64 24.5% | 60 22.4% | 44 20.6% |
| A little too high | 81 16.6% | 42 14.4% | 6 13.5% | 24 22.5% | 22 33.6% | 39 15.2% | 36 13.8% | 58 21.6% | 44 20.4% |
| Somewhat high | 93 19.0% | 60 20.7% | 9 18.8% | 18 17.4% | 5 8.3% | 52 20.5% | 46 17.7% | 45 16.9% | 43 20.1% |
| Much too high | 176 36.2% | 96 32.9% | 11 24.5% | 34 32.4% | 14 21.6% | 72 28.6% | 89 33.8% | 98 36.7% | 75 34.8% |
| Not sure / NA | 14 2.8% | 27 9.4% | • | | 1 1.7% | 18 7.3% | 15 5.8% | 6 2.2% | 5 2.5% |
| Prefer not to answer | 2 0.4% | 1 0.4% | 2 5.1% | : | : | : | : | 1 0.2% | 3 1.4% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q12b Electricity=

| | | | Hsl | d Income (Q | D8) | | | | wnership |
|-------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|----------------------|--------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Too low | 1 0.5% | 8 3.0% | | | 2 1.3% | 2 1.8% | | 4 0.7% | 8 1.9% |
| Reasonable | 35 26.2% | 65 26.4% | 26 16.9% | 31 29.4% | 33 25.0% | 20 17.7% | 18 25.8% | 134 22.1% | 107 27.1% |
| A little too high | 23 16.9% | 38 15.5% | 24 16.1% | 20 18.6% | 24 18.4% | 15 13.3% | 12 17.7% | 101 16.6% | 73 18.4% |
| Somewhat high | 20 14.5% | 56 22.5% | 34 22.4% | 15 14.7% | 12 9.0% | 27 24.2% | 15 21.7% | 11 <i>7</i> 19.3% | 68 17.3% |
| Much too high | 40 30.1% | 70 28.2% | 64 42.5% | 33 31.0% | 57 43.5% | 44 38.8% | 19 27.2% | 223 36.8% | 115 29.1% |
| Not sure / NA | 15 11.0% | 11 4.4% | 3 1.7% | 7 6.4% | 3 2.3% | 5 4.3% | 3 4.0% | 23 3.8% | 23 5.9% |
| Prefer not to answer | 1 0.8% | • | 0 0.3% | | 1 0.5% | - | 2 3.6% | 4 0.6% | 1 0.3% |

Appendix A

—Q12b Electricity=

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-----------|----------------|------------------|-----------------|-----------------|----------------|------------|-----------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Too low | 1 1.0% | 2 0.8% | 6 3.1% | : | 2 0.9% | 1 0.5% | 11 2.0% | 1 0.3% |
| Reasonable | 41 | 62 | 52 | 31 | 34 | 31 | 134 | 117 |
| | 31.2% | 26.5% | 24.5% | 19.0% | 20.0% | 20.4% | 24.6% | 23.1% |
| A little too | 26 | 58 | 31 | 24 | 20 | 27 | 96 | 88 |
| high | 19.9% | 24.9% | 14.5% | 14.7% | 11.5% | 17.7% | 17.6% | 17.4% |
| Somewhat | 25 | 33 | 39 | 32 | 36 | 31 | 92 | 103 |
| high | 19.1% | 14.1% | 18.5% | 19.4% | 21.2% | 20.2% | 16.9% | 20.3% |
| Much too | 31 | 71 | 75 | 68 | 64 | 57 | 183 | 175 |
| high | 23.8% | 30.4% | 35.4% | 41.7% | 37.7% | 37.6% | 33.5% | 34.5% |
| Not sure / NA | 7 | 6 | 8 | 7 | 13 | 5 | 26 | 20 |
| | 4.9% | 2.8% | 3.9% | 4.0% | 7.7% | 3.5% | 4.7% | 4.0% |
| Prefer not to answer | : | 1 0.5% | 0 0.2% | 2 1.2% | 2 1.1% | | 4 0.7% | 2 0.4% |

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—Q12c Cable or satellite TV—

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|----------------------|-----------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Too low | 4 0.4% | - : | : | - | 4 0.6% | - | 4 0.9% | - | - : |
| Reasonable | 94 | 11 | 14 | 14 | 54 | 16 | 44 | 30 | 1 |
| | 8.8% | 10.0% | 11.5% | 12.7% | 7.5% | 15.8% | 9.7% | 6.9% | 1.9% |
| A little too | 120 | 7 | 20 | 16 | 78 | 4 | 51 | 55 | 10 |
| high | 11.3% | 5.8% | 16.0% | 14.0% | 10.9% | 3.4% | 11.3% | 12.9% | 13.8% |
| Somewhat | 164 | 15 | 11 | 22 | 115 | 18 | 56 | 80 | 9 |
| high | 15.4% | 13.4% | 9.1% | 19.5% | 16.2% | 17.1% | 12.4% | 18.8% | 11.5% |
| Much too | 524 | 40 | 50 | 44 | 391 | 47 | 223 | 219 | 36 |
| high | 49.3% | 35.1% | 39.7% | 39.7% | 54.8% | 45.7% | 49.3% | 51.1% | 47.1% |
| Not sure / NA | 151 | 40 | 30 | 16 | 66 | 17 | 72 | 43 | 20 |
| | 14.2% | 34.8% | 23.7% | 14.0% | 9.3% | 16.7% | 15.8% | 10.0% | 25.7% |
| Prefer not to answer | 6 0.6% | 1 0.9% | | : | 5 0.8% | 1 1.3% | 2 0.5% | 2 0.4% | |

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Q12c Cable or satellite TV

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to Reduce Water Use (Q16) | |
|-------------------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|---|--------------|
| | Excellent / | | Poor / Very | | Haven't | Authori | ty (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Too low | 2 0.7% | 1 0.6% | | | 1 0.3% | 3 0.4% | 1 0.3% | 3 0.4% | |
| Reasonable | 25 8.8% | 18 8.2% | 6 6.4% | 5 2.8% | 40 13.4% | 53 7.0% | 40 13.4% | 61 8.2% | 32 11.6% |
| A little too high | 35 12.3% | 17 7.9% | 16 16.7% | 16 9.6% | 36 11.9% | 84 11.0% | 36 11.9% | 79 10.6% | 35 12.7% |
| Somewhat high | 39 13.6% | 48 22.1% | 13 13.8% | 23 14.2% | 41 13.6% | 123 16.1% | 41 13.6% | 123 16.5% | 35 12.7% |
| Much too high | 140 49.3% | 104 48.0% | 56 57.7% | 84 51.2% | 140 46.4% | 384 50.5% | 140 46.4% | 385 51.6% | 126 45.3% |
| Not sure / NA | 42 14.8% | 26 12.1% | 4 3.7% | 36 22.3% | 43 14.2% | 108 14.2% | 43 14.2% | 89 11.9% | 49 17.7% |
| Prefer not to answer | 1 0.5% | 3 1.2% | 2 1.7% | | 1 0.3% | 5 0.7% | 1 0.3% | 5 0.7% | - |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q12c Cable or satellite TV=

| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|-------------------------|-----------|---------------|------------|----------|----------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Too low | | 2 0.3% | 2 0.8% | - | | | 2 1.5% | 2 1.1% | - |
| Reasonable | 5 | 58 | 27 | 27 | 20 | 14 | 10 | 8 | 13 |
| | 4.6% | 8.3% | 11.6% | 17.4% | 9.4% | 7.7% | 5.9% | 5.6% | 8.5% |
| A little too | 23 | 78 | 1 <i>7</i> | 35 | 15 | 16 | 15 | 17 | 18 |
| high | 23.2% | 11.2% | 7.2% | 22.2% | 7.2% | 9.0% | 9.1% | 11.4% | 11.6% |
| Somewhat | 10 | 108 | 44 | 8 | 42 | 27 | 21 | 22 | 35 |
| high | 10.3% | 15.5% | 18.8% | 5.0% | 19.6% | 15.2% | 13.0% | 15.0% | 22.6% |
| Much too | 43 | 349 | 116 | 55 | 91 | 89 | 94 | 87 | 75 |
| high | 43.2% | 50.3% | 49.1% | 35.2% | 42.6% | 50.0% | 57.8% | 60.1% | 48.8% |
| Not sure / NA | 17 | 96 | 29 | 31 | 46 | 31 | 19 | 10 | 11 |
| | 17.3% | 13.8% | 12.2% | 20.1% | 21.3% | 17.2% | 11.9% | 6.8% | 7.4% |
| Prefer not to answer | 1 1.3% | 3 0.5% | 1 0.3% | - | • | 2 0.9% | 1 0.8% | - | 2 1.2% |

Q12c Cable or satellite TV=

| | | Ho | me Type (QI | 04) | | Know Nam | | Wate | |
|-------------------------|------------------|-------------|------------------|-------------|-------------|------------------|--------------|--------------|--------------|
| | Single family | Duplex or | Condomini- um | Apart ment | Other | Water Age Yes | No | Hsld pays | Someone |
| | | | | | | | | | else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Too low | 3 0.5% | | - | 1 0.8% | - | 3 0.5% | 1 0.2% | 3 0.4% | 1 0.4% |
| Reasonable | 51 8.0% | 6 6.9% | 8 6.0% | 19 14.2% | 10 22.4% | 34 5.8% | 59 12.6% | 57 8.0% | 27 9.3% |
| A little too high | 75 11.7% | 6 7.0% | 28 20.1% | 7 4.8% | 5 12.6% | 63 10.7% | 57 12.0% | 73 10.2% | 40 13.7% |
| Somewhat high | 106 16.6% | 15 18.6% | 18 12.8% | 17 12.5% | 5 11.6% | 115 19.5% | 49 10.3% | 123 17.3% | 38 13.0% |
| Much too high | 321 50.1% | 41 51.6% | 66 48.3% | 62 45.2% | 20 45.9% | 300 50.7% | 224 47.6% | 353 49.6% | 145 49.3% |
| Not sure / NA | 82 12.8% | 13 16.0% | 17 12.1% | 31 22.5% | 3 7.5% | 73 12.4% | 78 16.5% | 98 13.9% | 42 14.3% |
| Prefer not to answer | 3 0.4% | : | 1 0.7% | - | - | 3 0.5% | 3 0.7% | 4 0.5% | - : |

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Home Ownership Status (QD5)

=Q12c Cable or satellite TV=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Too low | - | 1 0.3% | 2 4.3% | - | 1 2.0% | 2 0.7% | 1 0.5% | - | 1 0.4% |
| Reasonable | 37 | 24 | 8 | 9 | 13 | 30 | 23 | 21 | 18 |
| | 7.6% | 8.4% | 18.5% | 8.1% | 20.7% | 11.8% | 8.6% | 7.7% | 8.4% |
| A little too | 53 | 26 | 9 | 19 | 5 | 35 | 15 | 37 | 24 |
| high | 10.9% | 9.1% | 19.5% | 17.7% | 7.2% | 13.7% | 5.7% | 13.9% | 11.3% |
| Somewhat | 78 | 44 | 2 | 17 | 10 | 20 | 46 | 42 | 44 |
| high | 16.1% | 15.0% | 5.1% | 15.7% | 14.7% | 8.0% | 17.6% | 15.7% | 20.7% |
| Much too | 244 | 137 | 21 | 50 | 32 | 119 | 138 | 135 | 97 |
| high | 50.1% | 47.3% | 45.9% | 47.0% | 49.7% | 46.9% | 52.7% | 50.4% | 45.5% |
| Not sure / NA | 74 | 56 | 1 | 12 | 3 | 48 | 37 | 33 | 28 |
| | 15.1% | 19.4% | 1.7% | 11.5% | 4.4% | 18.9% | 14.2% | 12.4% | 12.8% |
| Prefer not to answer | 1 0.2% | 2 0.6% | 2 5.1% | | 1 1.2% | - | 2 0.7% | - | 2 1.0% |

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\$100K to < \$150K to < \$250K \$25K to < \$50K to < \$75K \$250K or Less than \$75K to < \$100K Rent 134 248 151 105 130 112 68 605 394 Base Too low 0.6% 0.4% 0.8% 1.0% 0.5% 21 8.6% 15 5 4.9% 12 46 Reasonable 6.8% 6.6% 10.2% 9.9% 17.3% 7.6%

Hsld Income (OD8)

0.3% 37 9.4% A little too 14 10 25 26 10.5% 9.2% 11.0% 7.7% 7.3% 12.3% 11.9% 10.0% Somewhat high 24 16.0% 24 18.3% 29 25.7% 47 11.9% 12 8.6% 30 12.0% 13.2% 15.5% 18.0% 195 49.5% Much too high 56 41.4% 127 51.4% 83 54.9% 54 51.8% 65 49.9% 57 50.4% 27 39.0% 299 49.4% 26 40 15 16 22 13 10 72 73 Not sure / NA 19.5% 16.0% 10.1% 15.6% 16.5% 11.7% 13.9% 11.9% 18.5% Prefer not to 2 2 1.3% 1.1% 0.7% 1.9% 0.8% 0.5%

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q12c Cable or satellite TV=

| | | | | Gender (QD2) | | | | |
|----------------------|-----------|----------------|------------------|------------------|-----------------|----------------|-----------|-----------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Too low | 1 1.0% | - | 1 0.4% | | 1 0.5% | 1 0.7% | 1 0.1% | 3 0.6% |
| Reasonable | 12 | 24 | 10 | 18 | 10 | 19 | 47 | 45 |
| | 9.0% | 10.5% | 4.6% | 10.8% | 6.1% | 12.8% | 8.6% | 8.8% |
| A little too | 13 | 31 | 30 | 15 | 13 | 16 | 68 | 52 |
| high | 9.9% | 13.3% | 14.4% | 9.4% | 7.9% | 10.8% | 12.4% | 10.3% |
| Somewhat | 15 | 32 | 26 | 37 | 33 | 21 | 98 | 64 |
| high | 11.4% | 13.6% | 12.3% | 22.4% | 19.2% | 14.1% | 18.0% | 12.6% |
| Much too | 57 | 113 | 124 | 69 | 82 | 79 | 241 | 276 |
| high | 42.8% | 48.7% | 58.3% | 42.3% | 48.1% | 52.3% | 44.2% | 54.5% |
| Not sure / NA | 34 | 30 | 20 | 23 | 30 | 14 | 86 | 65 |
| | 25.9% | 12.8% | 9.5% | 13.9% | 17.6% | 9.2% | 15.8% | 12.7% |
| Prefer not to answer | | 2 1.0% | 1 0.5% | 2 1.3% | 1 0.6% | - | 4 0.8% | 2 0.4% |

Appendix A

answer

=Q12d Trash collection=

Overall Years in San Diego County (Q1) County Water Supply Over Next Year (Q4c) Staying the same Getting 10 to 14 | 15 or more | Improving Less than 5 5 to 9 Not sure worse 1063 111 713 452 428 Base 114 126 102 76 16 14 Too low 2.7% 1.4% 6.1% 3.0% 2.3% 5.6% 3.2% 1.8% 1.3% 247 34 582 53 72 77 380 48 251 Reasonable 54.8% 47.0% 57.0% 69.8% 53.3% 47.1% 57.6% 44.9% 55.5% A little too 10 101 13.1% 10.7% 11.9% 9.5% 14.2% 15.7% 14.1% 12.6% 7.0% 56 7.8% 33 7.3% Somewhat 74 26 2.2% 7.5% 6.0% 7.2% 9.2% 6.9% 6.1% 55 Much too 77 8 10 5 13 26 34 6.7% 8.0% 4.1% 7.7% 12.7% 5.7% 7.9% 5.3% 158 14.8% 19 14.7% 9 7.7% 102 14.3% 11 10.5% 64 14.1% 58 13.5% 25 32.3% 29 Not sure / NA 25.3%

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hiah

high

Prefer not to answer

-Q12d Trash collection

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to Reduce Water Use (O16) | | |
|-------------------------|-------------|--------------|-------------|--------------|-----------|-----------|-----------|---|--------------|--|
| | Excellent / | | Poor / Very | | Haven't | Autnor | ity (Q9) | Reduce Wat | er Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No | |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 | |
| Too low | 10 | 7 | 1 | 3 | 8 | 21 | 8 | 14 | 12 | |
| | 3.4% | 3.4% | 1.0% | 1.9% | 2.5% | 2.8% | 2.5% | 1.9% | 4.3% | |
| Reasonable | 168 | 122 | 44 | 85 | 162 | 420 | 162 | 427 | 138 | |
| | 59.2% | 56.3% | 45.3% | 52.1% | 53.8% | 55.1% | 53.8% | 57.2% | 49.5% | |
| A little too | 36 | 38 | 14 | 22 | 29 | 110 | 29 | 102 | 34 | |
| high | 12.6% | 17.5% | 14.4% | 13.7% | 9.7% | 14.4% | 9.7% | 13.7% | 12.2% | |
| Somewhat | 19 | 1 <i>7</i> | 11 | 6 | 21 | 53 | 21 | 55 | 16 | |
| high | 6.7% | 7.7% | 11.2% | 3.8% | 6.8% | 7.0% | 6.8% | 7.4% | 5.9% | |
| Much too | 10 | 12 | 17 | 9 | 29 | 48 | 29 | 54 | 20 | |
| high | 3.6% | 5.6% | 17.7% | 5.3% | 9.5% | 6.3% | 9.5% | 7.3% | 7.2% | |
| Not sure / NA | 38 | 20 | 10 | 38 | 52 | 105 | 52 | 88 | 58 | |
| | 13.3% | 9.1% | 10.3% | 23.1% | 17.3% | 13.8% | 17.3% | 11.9% | 20.8% | |
| Prefer not to answer | 3 1.2% | 1 0.4% | - | | 1 0.3% | 4 0.5% | 1 0.3% | 4 0.5% | - | |

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Q12d Trash collection

| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|-------------------------|-----------|-------------|-------|-----------|----------|-----------|------------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Too low | 10 | 17 | 3 | 8 | 3 | 3 | 3 | 4 | 7 |
| | 9.7% | 2.4% | 1.2% | 4.9% | 1.2% | 1.9% | 1.7% | 2.9% | 4.5% |
| Reasonable | 53 | 389 | 124 | 68 | 129 | 103 | 92 | 82 | 83 |
| | 53.1% | 56.0% | 52.6% | 43.6% | 60.1% | 57.7% | 56.3% | 56.0% | 53.6% |
| A little too | 22 | 85 | 30 | 33 | 18 | 21 | 18 | 19 | 22 |
| high | 21.9% | 12.3% | 12.6% | 21.4% | 8.5% | 12.0% | 10.9% | 13.1% | 14.0% |
| Somewhat | 6 | 40 | 27 | 8 | 4 | 13 | 1 <i>7</i> | 13 | 13 |
| high | 6.3% | 5.7% | 11.3% | 4.9% | 1.9% | 7.1% | 10.5% | 9.3% | 8.5% |
| Much too | 2 | 52 | 19 | 9 | 16 | 12 | 12 | 12 | 10 |
| high | 2.0% | 7.5% | 8.2% | 5.6% | 7.6% | 6.5% | 7.4% | 8.0% | 6.2% |
| Not sure / NA | 6 | 109 | 33 | 30 | 44 | 25 | 20 | 16 | 20 |
| | 5.7% | 15.7% | 14.1% | 19.2% | 20.7% | 14.2% | 12.4% | 10.8% | 13.0% |
| Prefer not to answer | 1 1.3% | 3 0.4% | | 1 0.4% | | 1 0.5% | 1 0.8% | | 0 0.3% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q12d Trash collection=

| | | Ho | me Type (QI | D4) | | | e of Local | Water Bill Responsibility (QD3) | |
|-------------------------|------------------|--------------------|------------------|------------|-------|------------|------------|------------------------------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | ncy (Q20) | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Too low | 19 2.9% | 2 1.9% | 9 6.3% | | | 25 4.3% | 4 0.8% | 20 2.9% | 9 2.9% |
| Reasonable | 396 | 41 | 56 | 61 | 20 | 320 | 262 | 437 | 118 |
| | 61.9% | 50.9% | 40.7% | 44.8% | 47.5% | 54.1% | 55.6% | 61.5% | 39.9% |
| A little too | 78 | 7 | 25 | 19 | 9 | 88 | 51 | 94 | 40 |
| high | 12.1% | 8.2% | 18.1% | 14.1% | 20.7% | 14.9% | 10.8% | 13.2% | 13.4% |
| Somewhat | 45 | 11 | 4 | 7 | 3 | 50 | 24 | 51 | 18 |
| high | 7.0% | 14.2% | 3.1% | 5.2% | 6.0% | 8.4% | 5.0% | 7.2% | 6.2% |
| Much too | 54 | 3 | 7 | 2 | 5 | 45 | 32 | 51 | 18 |
| high | 8.5% | 4.3% | 5.0% | 1.8% | 11.2% | 7.6% | 6.8% | 7.2% | 6.2% |
| Not sure / NA | 44 | 16 | 37 | 47 | 6 | 61 | 97 | 54 | 91 |
| | 6.9% | 20.5% | 26.9% | 34.1% | 14.6% | 10.3% | 20.5% | 7.6% | 31.0% |
| Prefer not to answer | 4 0.6% | | - | • | | 3 0.5% | 2 0.5% | 3 0.4% | 1 0.3% |

Appendix A

Q12d Trash collection=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Too low | 12 2.5% | 13 4.5% | 1 1.7% | | | 2 0.6% | 12 4.7% | 6 2.3% | 8 3.7% |
| Reasonable | 286 58.7% | 152 52.3% | 17 37.9% | 54 51.0% | 41 63.5% | 129 51.0% | 123 47.0% | 157 58.5% | 140 65.2% |
| A little too high | 39 8.0% | 37 12.7% | 8 17.3% | 27 25.5% | 16 24.8% | 24 9.6% | 43 16.4% | 42 15.8% | 20 9.2% |
| Somewhat high | 30 6.1% | 19 6.4% | 4 9.9% | 9 8.0% | 2 3.1% | 16 6.3% | 24 9.0% | 17 6.3% | 12 5.6% |
| Much too high | 31 6.4% | 25 8.6% | 2 4.5% | 8 7.6% | 4 5.5% | 22 8.6% | 24 9.1% | 19 7.2% | 7 3.1% |
| Not sure / NA | 86 17.8% | 45 15.4% | 11 23.6% | 8 7.9% | 2 3.2% | 60 23.8% | 35 13.4% | 25 9.5% | 27 12.6% |
| Prefer not to answer | 3 0.6% | | 2 5.1% | | | | 1 0.4% | 1 0.4% | 1 0.6% |

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Appendix A

-Q12d Trash collection=

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|----------------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Too low | - | 8 3.3% | 5 3.3% | 1 0.7% | 1 1.1% | 5 4.8% | 4 5.6% | 16 2.7% | 11 2.8% |
| Reasonable | 49 36.5% | 122 49.1% | 76 50.5% | 72 68.4% | 82 63.1% | 69 61.2% | 46 66.6% | 356 58.8% | 188 47.6% |
| A little too high | 27 20.1% | 31 12.3% | 31 20.2% | 9 8.4% | 10 7.7% | 13 11.8% | 9 13.2% | 89 14.7% | 43 10.9% |
| Somewhat high | 11 8.5% | 24 9.6% | 11 7.0% | 4 4.2% | 9 6.6% | 7 6.4% | 1 2.0% | 48 7.9% | 25 6.3% |
| Much too high | 12 9.0% | 16 6.6% | 11 7.2% | 5 5.2% | 9 6.8% | 7 6.4% | 2 3.2% | 40 6.6% | 26 6.6% |
| Not sure / NA | 33 24.5% | 47 19.1% | 18 11.8% | 14 13.1% | 18 13.7% | 11 9.4% | 5 7.7% | 54 8.9% | 100 25.4% |
| Prefer not to answer | 2 1.4% | | • | | 1 0.8% | - | 1 1.9% | 2 0.4% | 2 0.5% |

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Q12d Trash collection

| | | | Area of | County | | | Gende | r (QD2) |
|-------------------------|-----------|----------------|------------------|-----------------|-----------------|----------------|------------|-----------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Too low | 6 4.3% | 9 4.0% | 7 3.4% | 2 1.4% | 4 2.4% | - | 23 4.2% | 6 1.2% |
| Reasonable | 74 | 122 | 119 | 109 | 84 | 75 | 300 | 279 |
| | 56.3% | 52.3% | 56.0% | 66.3% | 49.2% | 49.2% | 55.0% | 55.1% |
| A little too | 16 | 23 | 33 | 15 | 31 | 19 | 81 | 57 |
| high | 12.4% | 10.0% | 15.7% | 9.4% | 18.4% | 12.6% | 14.8% | 11.2% |
| Somewhat | 4 | 13 | 9 | 7 | 19 | 21 | 36 | 35 |
| high | 3.1% | 5.6% | 4.0% | 4.6% | 11.3% | 14.0% | 6.5% | 6.9% |
| Much too | 2 | 7 | 25 | 12 | 17 | 14 | 38 | 35 |
| high | 1.4% | 3.1% | 11.9% | 7.2% | 9.9% | 9.2% | 6.9% | 6.9% |
| Not sure / NA | 29 | 57 | 19 | 16 | 14 | 23 | 65 | 92 |
| | 21.6% | 24.6% | 8.9% | 9.9% | 8.2% | 15.0% | 12.0% | 18.2% |
| Prefer not to answer | 1 0.9% | 1 0.4% | • | 2 1.2% | 1 0.6% | • | 3 0.5% | 2 0.4% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Q12e Sewer

Crosstabulations

=Q12e Sewer=

| | Overall | Yea | rs in San Die | go County | (Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|-------------------------|-----------|-------------|---------------|-----------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Too low | 5 0.5% | - | 1 1.2% | : | 3 0.5% | | 1 0.2% | 3 0.7% | 1 1.3% |
| Reasonable | 500 | 51 | 64 | 68 | 317 | 49 | 225 | 198 | 26 |
| | 47.0% | 44.6% | 50.6% | 61.2% | 44.5% | 47.5% | 49.8% | 46.2% | 33.6% |
| A little too | 122 | 12 | 8 | 14 | 88 | 11 | 47 | 57 | 6 |
| high | 11.5% | 10.7% | 6.3% | 12.4% | 12.4% | 11.2% | 10.5% | 13.4% | 7.6% |
| Somewhat | 111 | 9 | 10 | 10 | 82 | 12 | 54 | 35 | 10 |
| high | 10.4% | 8.0% | 8.0% | 8.8% | 11.5% | 12.0% | 12.0% | 8.1% | 12.7% |
| Much too | 111 | 4 | 12 | 12 | 82 | 15 | 41 | 50 | 4 |
| high | 10.4% | 3.8% | 9.7% | 10.6% | 11.6% | 14.8% | 9.1% | 11.7% | 5.2% |
| Not sure / NA | 210 | 36 | 30 | 8 | 135 | 14 | 81 | 84 | 30 |
| | 19.7% | 32.1% | 24.2% | 6.9% | 19.0% | 13.2% | 18.0% | 19.5% | 39.5% |
| Prefer not to answer | 5 0.5% | 1 0.9% | | | 4 0.6% | 1 1.3% | 2 0.5% | 1 0.2% | : |

·

Water Authority Performance Rating (Q11) Heard of Water Authority (Q9) Taken Action to Reduce Water Use (Q16) Excellent / Poor / Very Haven't heard of Fair Not sure Good Yes poor Base 284 96 164 302 761 302 746 279 216 Too low 0.7% 0.7% 0.8% 0.3% 0.5% 0.3% 0.5% 0.3% 29 358 128 153 101 73 144 355 144 Reasonable 53.8% 29.7% 44.6% 47.7% 46.7% 47.7% 48.0% 45.9% 46.8% A little too 34 15.6% 12.4% 8.7% 7.9% 10.6% 11.8% 10.6% 12.3% 9.7% Somewhat high 35 12.3% 26 11.9% 13 7.8% 24 8.0% 24 8.0% 76 10.2% 31 11.1% 87 13.9% 11.4% 29 29 Much too 18 24 33 81 86 21 high 10.9% 34.6% 4.0% 9.8% 10.7% 9.8% 11.5% 7.6% 39 13.6% 31 14.2% 10 10.7% 58 35.6% 71 23.4% 139 18.3% 71 23.4% 125 16.8% 71 25.4% Not sure / NA Prefer not to answer 4 0.6% 0.3%

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1.3%

answer

Crosstabulations

Appendix A

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Home Type (QD4)

Crosstabulations

Know Name of Local Water Bill
Water Agency (Q20) Responsibility (QD3)

Future Water Use (Q15) Age (QD1) About 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older Base 99 694 237 156 215 179 163 146 154 2 1.3% 2 0.8% 1 0.7% Too low 0.4% 0.5% 47 47.2% 317 45.7% 124 52.5% 76 48.7% 106 49.2% 82 45.8% 75 46.2% 63 43.1% 80 51.7% Reasonable A little too 30 14 17 25 12 7.7% 25 5.8% 12.5% 12.6% 9.2% 12.1% 13.8% 10.3% 16.9% high Somewhat high 18 18.5% 73 10.5% 19 8.2% 10 6.3% 11 5.3% 18 10.2% 23 14.4% 19 13.3% 20 12.7% Much too high 72 10.4% 20 12.8% 6 6.5% 27 11.6% 9 5.6% 21 9.9% 19 10.8% 17 10.7% 16 10.8% 20 139 34 47 49 32 28 23 21 Not sure / NA 20.6% 20.1% 14.3% 30.2% 22.8% 17.9% 17.1% 15.8% 13.6% Prefer not to 3 0.4% 3 1.4% 0

0.8%

Q12e Sewer=

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| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
|----------------------|------------------|-----------------------|------------------|------------|-------|-----------|-----------|-----------|----------------------|
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Too low | 2 0.3% | : | 2 1.1% | 1 1.1% | : | 3 0.6% | 1 0.3% | 3 0.5% | 2 0.5% |
| Reasonable | 326 | 46 | 48 | 50 | 25 | 269 | 230 | 360 | 114 |
| | 50.9% | 57.4% | 34.8% | 36.8% | 59.7% | 45.5% | 48.9% | 50.6% | 38.7% |
| A little too | 73 | 3 | 23 | 18 | 4 | 76 | 47 | 92 | 30 |
| high | 11.4% | 4.3% | 16.8% | 13.3% | 9.9% | 12.8% | 9.9% | 12.9% | 10.2% |
| Somewhat | 67 | 12 | 15 | 12 | 1 | 79 | 32 | 84 | 24 |
| high | 10.5% | 15.2% | 11.2% | 8.8% | 3.0% | 13.4% | 6.7% | 11.9% | 8.3% |
| Much too | 87 | 2 | 4 | 5 | 6 | 75 | 36 | 87 | 17 |
| high | 13.6% | 2.5% | 3.1% | 3.8% | 14.3% | 12.6% | 7.6% | 12.3% | 5.7% |
| Not sure / NA | 83 | 17 | 45 | 49 | 6 | 87 | 122 | 83 | 107 |
| | 13.0% | 20.6% | 32.6% | 36.1% | 13.2% | 14.8% | 26.0% | 11.6% | 36.2% |
| Prefer not to answer | 2 0.3% | - | 0 0.3% | - | : | 2 0.4% | 3 0.6% | 1 0.2% | 1 0.5% |

=Q12e Sewer===

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

0.3%

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q12e Sewer=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Too low | 4 0.8% | | - | | | | 2 0.7% | - | 2 1.1% |
| Reasonable | 230 | 133 | 15 | 57 | 38 | 110 | 112 | 131 | 124 |
| | 47.3% | 45.9% | 32.4% | 54.0% | 58.7% | 43.3% | 42.7% | 48.7% | 57.6% |
| A little too | 45 | 35 | 9 | 14 | 12 | 22 | 31 | 42 | 23 |
| high | 9.2% | 12.1% | 19.4% | 13.7% | 18.3% | 8.5% | 11.7% | 15.7% | 10.5% |
| Somewhat | 52 | 29 | 3 | 13 | 2 | 20 | 35 | 28 | 18 |
| high | 10.6% | 9.9% | 7.1% | 11.8% | 3.8% | 7.7% | 13.4% | 10.4% | 8.6% |
| Much too | 45 | 34 | 4 | 10 | 1 | 27 | 27 | 27 | 20 |
| high | 9.3% | 11.9% | 8.0% | 9.5% | 1.7% | 10.7% | 10.3% | 9.9% | 9.2% |
| Not sure / NA | 110 | 57 | 13 | 12 | 11 | 75 | 55 | 41 | 26 |
| | 22.5% | 19.7% | 28.1% | 11.0% | 17.5% | 29.7% | 20.8% | 15.3% | 12.1% |
| Prefer not to answer | 1 0.3% | 2 0.6% | 2 5.1% | | | • | 1 0.4% | • | 2 0.8% |

=Q12e Sewer=

| | | | Hsl | d Income (Q | D8) | | | | wnership |
|-------------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|-----------|---------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | (QD5) Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Too low | | 1 0.6% | - | 0 0.4% | - | 1 0.4% | 1 1.1% | 3 0.4% | 1 0.4% |
| Reasonable | 43 | 101 | 72 | 50 | 65 | 68 | 44 | 307 | 160 |
| | 32.2% | 41.0% | 47.3% | 47.5% | 50.0% | 60.3% | 63.7% | 50.7% | 40.7% |
| A little too | 18 | 31 | 16 | 14 | 15 | 13 | 5 | 77 | 40 |
| high | 13.1% | 12.6% | 10.8% | 13.4% | 11.2% | 11.2% | 7.7% | 12.7% | 10.2% |
| Somewhat | 14 | 27 | 22 | 9 | 7 | 10 | 7 | 66 | 37 |
| high | 10.3% | 10.8% | 14.5% | 8.8% | 5.7% | 9.2% | 10.4% | 10.9% | 9.3% |
| Much too | 18 | 26 | 15 | 5 | 18 | 12 | 6 | 70 | 30 |
| high | 13.1% | 10.5% | 10.2% | 4.7% | 13.6% | 10.8% | 8.2% | 11.5% | 7.6% |
| Not sure / NA | 40 | 59 | 26 | 26 | 25 | 9 | 5 | 79 | 124 |
| | 29.8% | 23.9% | 16.9% | 25.2% | 19.5% | 8.1% | 6.9% | 13.1% | 31.3% |
| Prefer not to answer | 2 1.4% | 2 0.6% | 0 0.3% | - | - | - | 1 1.9% | 3 0.6% | 2 0.5% |

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Q12e Sewer

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-----------|----------------|------------------|------------------|-----------------|----------------|-----------|-----------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Too low | 1 0.6% | 2 1.1% | 1 0.6% | - | 1 0.3% | - | 4 0.8% | 1 0.1% |
| Reasonable | 55 | 109 | 107 | 89 | 72 | 67 | 269 | 227 |
| | 41.8% | 47.0% | 50.4% | 54.4% | 42.0% | 44.3% | 49.2% | 44.8% |
| A little too | 18 | 25 | 27 | 11 | 29 | 13 | 54 | 68 |
| high | 13.7% | 10.7% | 12.7% | 6.5% | 16.9% | 8.4% | 9.9% | 13.4% |
| Somewhat | 15 | 20 | 22 | 10 | 21 | 23 | 67 | 43 |
| high | 11.6% | 8.5% | 10.2% | 6.2% | 12.1% | 15.4% | 12.2% | 8.5% |
| Much too | 11 | 16 | 23 | 16 | 33 | 13 | 63 | 43 |
| high | 8.1% | 6.8% | 10.7% | 9.7% | 19.2% | 8.4% | 11.5% | 8.4% |
| Not sure / NA | 32 | 58 | 33 | 36 | 15 | 36 | 85 | 124 |
| | 24.2% | 24.9% | 15.4% | 22.1% | 8.9% | 23.5% | 15.6% | 24.4% |
| Prefer not to answer | | 3 1.1% | • | 2 1.1% | 1 0.6% | • | 4 0.7% | 1 0.3% |

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—Q12f Water—

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|-------------------------|-----------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Too low | 22 | 1 | 12 | 2 | 7 | 1 | 14 | 6 | 1 |
| | 2.1% | 0.6% | 9.8% | 1.4% | 1.0% | 0.8% | 3.1% | 1.4% | 1.3% |
| Reasonable | 379 | 49 | 37 | 57 | 237 | 40 | 167 | 144 | 24 |
| | 35.7% | 42.8% | 29.4% | 51.1% | 33.3% | 38.9% | 37.0% | 33.7% | 32.1% |
| A little too | 153 | 13 | 8 | 14 | 118 | 8 | 64 | 71 | 10 |
| high | 14.4% | 11.4% | 6.6% | 12.6% | 16.6% | 7.7% | 14.1% | 16.7% | 13.3% |
| Somewhat | 214 | 18 | 33 | 15 | 149 | 13 | 84 | 101 | 16 |
| high | 20.1% | 15.5% | 25.9% | 13.4% | 20.9% | 13.1% | 18.5% | 23.6% | 20.9% |
| Much too | 182 | 12 | 22 | 22 | 126 | 30 | 73 | 73 | 6 |
| high | 17.1% | 10.3% | 17.6% | 19.5% | 17.7% | 29.7% | 16.2% | 17.0% | 7.5% |
| Not sure / NA | 106 | 19 | 13 | 2 | 71 | 9 | 50 | 29 | 18 |
| | 9.9% | 16.8% | 10.7% | 2.0% | 9.9% | 8.7% | 11.0% | 6.9% | 23.5% |
| Prefer not to answer | 7 0.7% | 3 2.6% | | - | 4 0.6% | 1 1.3% | | 4 0.8% | 1 1.3% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q12f Water=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken A | |
|-------------------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Excellent / | | Poor / Verv | | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Too low | 5 1.9% | 3 1.5% | - | 1 0.5% | 12 4.1% | 9 1.2% | 12 4.1% | 10 1.4% | 11 3.9% |
| Reasonable | 121 42.5% | 67 31.1% | 11 11.0% | 50 30.6% | 131 43.3% | 249 32.7% | 131 43.3% | 259 34.7% | 109 39.2% |
| A little too high | 41 14.4% | 40 18.4% | 6 6.1% | 29 17.4% | 38 12.6% | 115 15.1% | 38 12.6% | 128 17.1% | 24 8.5% |
| Somewhat high | 51 17.9% | 51 23.7% | 36 37.6% | 30 18.6% | 45 15.0% | 169 22.2% | 45 15.0% | 156 20.9% | 52 18.7% |
| Much too high | 39 13.7% | 46 21.5% | 40 41.3% | 15 9.2% | 42 13.8% | 140 18.4% | 42 13.8% | 135 18.1% | 41 14.7% |
| Not sure / NA | 25 8.7% | 8 3.8% | 4 3.9% | 39 23.7% | 30 10.0% | 76 9.9% | 30 10.0% | 55 7.4% | 40 14.2% |
| Prefer not to answer | 2 0.8% | | | | 4 1.2% | 3 0.4% | 4 1.2% | 3 0.4% | 2 0.7% |

Appendix A

—Q12f Water—

| | Fut ur | e Water Use | (Q15) | Age (QD1) | | | | | | | |
|----------------------|-----------|---------------|-------|-----------|-----------|-----------|-----------|----------|-------------|--|--|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | | |
| Too low | 6 | 12 | 4 | 6 | 5 | 2 | 4 | 3 | 1 | | |
| | 6.1% | 1.7% | 1.7% | 3.9% | 2.2% | 1.4% | 2.4% | 1.7% | 0.9% | | |
| Reasonable | 24 | 243 | 101 | 80 | 89 | 63 | 41 | 41 | 57 | | |
| | 24.3% | 35.1% | 42.6% | 51.6% | 41.6% | 35.1% | 25.1% | 28.2% | 37.2% | | |
| A little too | 12 | 105 | 36 | 11 | 19 | 28 | 36 | 26 | 26 | | |
| high | 11.8% | 15.1% | 15.0% | 7.2% | 8.9% | 15.6% | 22.3% | 18.0% | 17.1% | | |
| Somewhat | 28 | 137 | 48 | 23 | 32 | 37 | 36 | 36 | 31 | | |
| high | 28.3% | 19.7% | 20.2% | 14.5% | 14.7% | 20.9% | 21.9% | 24.9% | 20.0% | | |
| Much too | 23 | 121 | 35 | 14 | 35 | 33 | 34 | 29 | 24 | | |
| high | 22.8% | 17.4% | 14.8% | 8.7% | 16.1% | 18.3% | 20.6% | 19.8% | 15.7% | | |
| Not sure / NA | 5 | 73 | 14 | 22 | 33 | 15 | 10 | 11 | 14 | | |
| | 4.7% | 10.6% | 5.8% | 14.1% | 15.4% | 8.3% | 5.9% | 7.3% | 9.0% | | |
| Prefer not to answer | 2 2.0% | 3 0.4% | - | : | 2 0.9% | 1 0.5% | 3 1.8% | - | - | | |

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53

10.8%

2

0.3%

Not sure / NA

Prefer not to

answer

33

11.3%

2

0.7%

18.9%

5.1%

—Q12f Water—

Q12f Water=

| | | Но | me Type (QI | D4) | | | e of Local | Wate | |
|-------------------------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|----------------------|
| | Single | Duplex or | Condomini- | | | water Age | ncy (Q20) | Responsib | |
| | family | townhome | um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Too low | 10 1.5% | - | 9 6.9% | 3 1.9% | : | 14 2.3% | 8 1.7% | 11 1.6% | 11 3.6% |
| Reasonable | 213 33.2% | 33 40.9% | 54 39.4% | 60 43.8% | 20 46.0% | 186 31.4% | 193 41.1% | 248 35.0% | 111 37.5% |
| A little too high | 112 17.5% | 8 9.7% | 10 7.6% | 16 11.5% | 7 16.3% | 94 15.9% | 59 12.5% | 120 17.0% | 32 10.7% |
| Somewhat high | 131 20.4% | 22 27.2% | 22 15.9% | 22 16.4% | 8 18.0% | 132 22.3% | 82 17.4% | 164 23.0% | 37 12.6% |
| Much too high | 147 23.0% | 5 5.8% | 9 6.7% | 9 6.2% | 4 9.7% | 131 22.1% | 51 10.8% | 146 20.5% | 27 9.2% |
| Not sure / NA | 25 3.9% | 11 13.8% | 32 23.5% | 27 19.8% | 4 10.0% | 32 5.3% | 74 15.7% | 19 2.6% | 75 25.3% |
| Prefer not to answer | 2 0.3% | 2 2.5% | - | 1 0.5% | : | 3 0.5% | 4 0.8% | 2 0.3% | 3 1.0% |

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Ethnicity (QD6) Education Level (QD7) High Latino / College Caucasian Asian Mixed / Some Graduate / White Hispanic American Other college graduate dearee Black less 487 291 106 65 253 262 214 Base 45 268 6 1.2% 11 2 3.2% 6 2.3% Too low 3.7% 4.3% 3.5% 0.7% 1.8% 179 105 15 45 25 39.4% 100 87 99 80 Reasonable 42.1% 36.7% 36.0% 32.8% 39.5% 33.0% 36.8% 37.4% A little too 43 35 20 14.3% 12.0% 11.7% 18.5% 13.3% 11.6% 15.8% 12.1% 20.0% Somewhat high 20 18.7% 13 20.7% 47 21.8% 99 20.2% 56 19.1% 8 16.8% 33 56 21.3% 57 21.1% 13.2% Much too high 79 16.3% 5 10.4% 17 15.8% 34 13.2% 43 16.6% 50 10 58 31 17.2% 15.0% 21.5% 14.2%

4.9%

8.3%

51

20.1%

21

8.1%

1.8%

21

7.9%

9

4.1%

0.6%

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

—Q12f Water—

| Г | | | | Hsl | ld Income (Q | D8) | | | | wnership |
|---|------------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------|--------------|
| | | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Г | Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| | Too low | | 13 5.4% | - | 2 1.5% | 3 1.9% | 1 0.8% | 2 2.3% | 8 1.2% | 13 3.4% |
| 1 | Reasonable | 40 29.5% | 79 31.7% | 51 33.8% | 47 44.7% | 52 39.8% | 43 38.6% | 20 29.1% | 216 35.6% | 141 35.7% |
| | A little too high | 17 12.5% | 38 15.1% | 20 13.5% | 18 16.8% | 17 12.9% | 19 16.5% | 10 14.9% | 95 15.6% | 46 11.5% |
| | Somewhat high | 36 26.8% | 50 20.4% | 32 21.0% | 17 16.3% | 19 14.9% | 20 17.8% | 18 26.4% | 132 21.8% | 70 17.7% |
| | Much too high | 18 13.3% | 28 11.1% | 33 22.0% | 14 13.5% | 24 18.2% | 28 24.7% | 17 24.5% | 123 20.3% | 47 11.9% |
| N | ot sure / NA | 22 16.5% | 37 15.0% | 15 9.7% | 8 7.3% | 16 12.2% | 2 1.5% | 1 1.0% | 31 5.2% | 73 18.5% |
| P | refer not to answer | 2 1.4% | 3 1.2% | - | - | - | - | 1 1.9% | 1 0.2% | 5 1.2% |

Appendix A

Q12f Water

Area of County Gender (QD2) South Metro North Inland Nort h South East Metro Male Female Coastal County County 164 170 152 506 Base 132 233 212 546 14 Too low 1.0% 3.5% 4.2% 0.5% 0.9% 0.7% 2.6% 1.5% 65 57 45 96 61 57 203 176 Reasonable 33.8% 41.3% 30.4% 37.0% 33.4% 34.8% 37.3% 37.2% A little too 13.3% 11.2% 17.6% 12.3% 20.7% 11.1% 15.1% 14.0% 29 17.2% Somewhat 28 38 30 105 105 20.8% 21.1% 16.3% 19.5% hiah 26.1% 19.2% 20.8% 80 Much too 20 29 33 36 35 29 95 high 12.3% 21.9% 20.6% 19.3% 17.5% 15.7% 21 15.9% 34 14.7% 13 6.0% 11 6.7% 15 10.1% 62 12.2% 11 44 Not sure / NA 6.6% 8.0% Prefer not to answer 2 0.7% 5 0.9% 0.4%

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Crosstabulations

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

164

4 2.5%

0.9%

10

6.3%

11 6.6%

11 6.9%

43

26.2%

80 48.8%

3 1.9%

Water Authority Performance Rating (Q11)

Poor / Very

poor

96

7 6.9%

5 5.0%

10

10.7%

8 8.0%

12 12.9%

11

11.2%

39 39.9%

Excellent /

Good

284

27

9.5%

8 2.9%

34 12.2%

14 4.9%

22.7%

110

38.7%

0.4%

216

17

7.8%

5 2.3%

17

7.8%

23 10.8%

18 8.2%

44

20.2%

90 41.7%

2 1.1%

Base

\$.0

\$.01 (correct)

\$.02 to \$.05

\$.06 to \$.10

\$.11 to \$.20 More than

Not sure / No

Prefer not to

answer

Appendix A

=Q13 Awareness of municipal water cost per gallon=

Haven't heard of

302

6 1.9%

4 1.4%

22 7.4%

24 7.9%

24 8.0%

79

26.3%

132 43.7%

10 3.4%

Heard of Water Authority (Q9)

302

6 1.9%

1.4%

22

7.4%

24 7.9%

24 8.0%

79

26.3%

132

43.7%

Yes

761

55 7.2%

19

2.6%

62 8.2%

76 10.0%

55 7.3%

162

21.3%

320

42.0%

12 1.6%

Crosstabulations

Taken Action to

279

17

6.3%

1.0%

23

8.4%

30 10.6%

24 8.7%

64

23.1%

116 41.7%

0.4%

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Crosstabulations

Page 196

746

41 5.6%

19

2.5%

59

7.9%

69 9.2%

54 7.3%

170

22.8%

314

42.1%

20

=Q13 Awareness of municipal water cost per gallon=

| | Overall | Yea | rs in San Die | go County (| County W | Water Supply Over Next Year (Q4c) | | | |
|-----------------|------------|-------------|---------------|-------------|------------|-----------------------------------|---------------------|------------------|----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| \$.0 | 60 5.7% | 4 3.3% | 3 2.1% | 2 1.7% | 52 7.3% | 8 7.5% | 28 6.1% | 25 5.9% | : |
| \$.01 (correct) | 24 | 5 | 2 | 1 | 17 | 3 | 7 | 13 | 1 |
| | 2.2% | 4.2% | 1.2% | 0.8% | 2.3% | 2.9% | 1.6% | 3.0% | 0.8% |
| \$.02 to \$.05 | 84 | 9 | 4 | 5 | 66 | 16 | 41 | 26 | 1 |
| | 7.9% | 7.6% | 3.4% | 4.6% | 9.3% | 15.6% | 9.1% | 6.2% | 1.2% |
| \$.06 to \$.10 | 100 | 7 | 19 | 10 | 63 | 11 | 39 | 44 | 6 |
| | 9.4% | 6.2% | 15.4% | 9.4% | 8.9% | 10.8% | 8.6% | 10.4% | 7.6% |
| \$.11 to \$.20 | 80 | 16 | 17 | 5 | 42 | 3 | 34 | 41 | 1 |
| | 7.5% | 14.3% | 13.1% | 4.3% | 5.9% | 2.9% | 7.6% | 9.6% | 1.8% |
| More than | 241 | 29 | 22 | 33 | 156 | 19 | 109 | 93 | 19 |
| \$.20 | 22.7% | 25.6% | 17.8% | 30.2% | 21.9% | 18.4% | 24.1% | 21.7% | 25.5% |
| Not sure / No | 451 | 42 | 57 | 48 | 305 | 42 | 185 | 176 | 48 |
| guess | 42.5% | 36.9% | 45.1% | 43.5% | 42.7% | 41.5% | 40.9% | 41.2% | 63.0% |
| Prefer not to | 22 | 2 | 2 | 6 | 12 | 0 | 9 | 9 | : |
| answer | 2.1% | 1.8% | 1.8% | 5.4% | 1.7% | 0.4% | 2.0% | 2.1% | |

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Crosstabulations

| San Diego County Water Authority Public Opinion Survey 2019 | |
|---|---|
| =Q13 Awareness of municipal water cost per gallon | _ |

| | | Ho | me Type (QI | 04) | | Know Nam | | | r Bill |
|----------------------|------------------|--------------------|------------------|------------|-------|------------------|------------|------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Water Age Yes | No No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| \$.0 | 43 | 4 | 9 | 4 | 0 | 47 | 14 | 47 | 13 |
| | 6.8% | 5.0% | 6.5% | 2.6% | 1.0% | 7.9% | 2.9% | 6.6% | 4.6% |
| \$.01 (correct) | 17 2.7% | 1 0.6% | 5 3.7% | - | | 21 3.6% | 3 0.5% | 21 3.0% | 3 0.9% |
| \$.02 to \$.05 | 54 | 9 | 10 | 7 | 3 | 61 | 24 | 63 | 17 |
| | 8.4% | 11.3% | 7.5% | 5.0% | 5.9% | 10.3% | 5.0% | 8.9% | 5.9% |
| \$.06 to \$.10 | 58 | 8 | 21 | 7 | 3 | 58 | 43 | 68 | 30 |
| | 9.1% | 10.3% | 15.4% | 5.1% | 7.9% | 9.7% | 9.0% | 9.6% | 10.2% |
| \$.11 to \$.20 | 44 | 11 | 5 | 15 | 2 | 44 | 35 | 50 | 27 |
| | 6.9% | 13.6% | 4.0% | 11.2% | 5.0% | 7.5% | 7.5% | 7.1% | 9.0% |
| More than | 151 | 12 | 24 | 36 | 9 | 104 | 137 | 149 | 70 |
| \$.20 | 23.6% | 15.3% | 17.6% | 26.6% | 22.2% | 17.6% | 29.1% | 20.9% | 23.8% |
| Not sure / No | 257 | 35 | 62 | 65 | 25 | 246 | 206 | 302 | 126 |
| guess | 40.1% | 44.0% | 45.0% | 47.6% | 57.9% | 41.5% | 43.7% | 42.6% | 42.7% |
| Prefer not to answer | 16 2.5% | : | 0 0.3% | 3 1.9% | : | 12 2.0% | 11 2.2% | 10 1.4% | 9 2.9% |

Appendix A

Prefer not to

answer

San Diego County Water Authority Public Opinion Survey 2019

=Q13 Awareness of municipal water cost per gallon=

Age (QD1)

| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
|-----------------|-----------|---------------|-----------|----------|-----------|-----------|-----------|-----------|-------------|
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| \$.0 | 5 | 49 | 7 | 6 | 7 | 4 | 18 | 11 | 10 |
| | 5.3% | 7.0% | 2.8% | 3.6% | 3.2% | 2.4% | 10.9% | 7.6% | 6.8% |
| \$.01 (correct) | 3 2.9% | 13 1.9% | 6 2.7% | - | 2 1.0% | 6 3.5% | 5 3.3% | 6 3.9% | 3 2.2% |
| \$.02 to \$.05 | 9 | 51 | 23 | 2 | 16 | 22 | 19 | 13 | 13 |
| | 8.8% | 7.3% | 9.8% | 1.4% | 7.3% | 12.2% | 11.6% | 8.9% | 8.2% |
| \$.06 to \$.10 | 8 | 66 | 21 | 13 | 20 | 22 | 16 | 16 | 12 |
| | 7.6% | 9.6% | 9.1% | 8.3% | 9.2% | 12.1% | 9.8% | 10.8% | 7.5% |
| \$.11 to \$.20 | 6 | 53 | 19 | 22 | 11 | 20 | 12 | 3 | 9 |
| | 5.9% | 7.6% | 8.0% | 14.0% | 5.2% | 11.2% | 7.6% | 2.4% | 5.7% |
| More than | 34 | 144 | 52 | 71 | 59 | 39 | 26 | 25 | 16 |
| \$.20 | 34.7% | 20.7% | 22.1% | 45.4% | 27.3% | 22.0% | 16.2% | 17.1% | 10.4% |
| Not sure / No | 35 | 304 | 101 | 41 | 94 | 62 | 63 | 70 | 89 |
| guess | 34.9% | 43.8% | 42.8% | 26.0% | 43.9% | 34.6% | 38.5% | 48.0% | 57.9% |

1.2%

Future Water Use (Q15)

14

2.0%

6 2.7%

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2.9%

1.9%

2.2%

1.3%

1.3%

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Appendix A

Less than \$25K

134

31.5%

55 40.7%

5 4.0%

Base

More than

Not sure / No

Prefer not to

answer

\$25K to < \$50K

248

63

25.4%

125

50.5%

3 1.2% \$50K to < \$75K

151

30

19.6%

70 46.4%

San Diego County Water Authority Public Opinion Survey 2019

Hsld Income (QD8)

\$75K to < \$100K

105

24

22.5%

33 31.1%

2 1.9%

=Q13 Awareness of municipal water cost per gallon=

\$100K to < \$150K to < \$250K

112

20

18.1%

40

35.9%

2 1.5%

130

30

23.1%

45 34.7%

1 1.1% \$250K or

68

16.1%

29 42.8% Crosstabulations

Home Ownership Status (QD5)

605

112

18.6%

253 41.9% Rent

394

119

30.1%

162

41.2% 12 3.0%

=Q13 Awareness of municipal water cost per gallon=

| | | E | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|----------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| \$.0 | 25 | 11 | 8 | 8 | 1 | 11 | 13 | 13 | 20 | |
| | 5.2% | 3.7% | 17.7% | 7.4% | 2.0% | 4.5% | 5.1% | 5.0% | 9.4% | |
| \$.01 (correct) | 12 2.5% | 5 1.9% | - | 1 1.0% | 1 1.2% | 0 0.1% | 5 1.9% | 12 4.4% | 6 2.9% | |
| \$.02 to \$.05 | 49 10.1% | 22 7.7% | 1 2.6% | : | 4 6.8% | 14 5.4% | 24 9.0% | 22 8.2% | 21 9.8% | |
| \$.06 to \$.10 | 48 | 19 | 3 | 17 | 7 | 10 | 23 | 37 | 25 | |
| | 9.9% | 6.7% | 6.4% | 16.2% | 10.3% | 4.1% | 8.7% | 13.8% | 11.9% | |
| \$.11 to \$.20 | 38 | 31 | 2 | 4 | 3 | 20 | 24 | 20 | 13 | |
| | 7.9% | 10.6% | 4.6% | 4.0% | 5.0% | 7.8% | 9.1% | 7.5% | 6.1% | |
| More than | 96 | 91 | 9 | 22 | 17 | 86 | 64 | 51 | 32 | |
| \$.20 | 19.7% | 31.2% | 19.7% | 20.4% | 26.1% | 33.8% | 24.4% | 18.9% | 14.7% | |
| Not sure / No | 213 | 105 | 20 | 53 | 26 | 109 | 101 | 109 | 95 | |
| guess | 43.7% | 36.1% | 44.5% | 50.2% | 40.6% | 43.3% | 38.3% | 40.4% | 44.1% | |
| Prefer not to answer | 5 | 7 | 2 | 1 | 5 | 3 | 9 | 5 | 2 | |
| | 0.9% | 2.3% | 4.5% | 0.7% | 7.9% | 1.0% | 3.5% | 1.9% | 1.0% | |

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10 7.8% 10 9.7% 7 2.8% 8 5.5% 9 7.2% 5 4.5% 5 7.6% 50 9 2.2% \$.0 8.3% 3 2.2% 5 4.4% 3 2.1% 5 4.7% 2 3.0% 19 3 0.8% \$.01 (correct) 3.1% 15 14 12 11 12 56 21 \$.02 to \$.05 7.6% 6.2% 9.5% 11.3% 8.1% 18.2% 9.2% 5.4% 20 8.0% 13 8.4% 13 12.1% 22 16.8% 16 14.0% 67 11.1% 28 7.2% 5 3.6% 4 5.6% \$.06 to \$.10 9 6.7% 15 5.9% 5 3.3% 7 7.1% 9 6.9% 15 13.8% 5 6.7% 39 6.4% 40 \$.11 to \$.20 10.2%

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q13 Awareness of municipal water cost per gallon=

| | | | Area of | County | | | Gende | r (QD2) |
|-----------------|-------|----------------|------------------|------------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| \$.0 | 5 | 1 <i>7</i> | 11 | 13 | 6 | 8 | 44 | 15 |
| | 3.6% | 7.5% | 5.2% | 8.1% | 3.6% | 5.1% | 8.1% | 3.0% |
| \$.01 (correct) | 2 | 4 | 9 | 4 | 4 | 1 | 21 | 3 |
| | 1.7% | 1.9% | 4.1% | 2.6% | 2.1% | 0.4% | 3.9% | 0.5% |
| \$.02 to \$.05 | 12 | 12 | 17 | 10 | 14 | 19 | 54 | 31 |
| | 8.9% | 5.2% | 8.2% | 6.1% | 8.2% | 12.6% | 9.8% | 6.1% |
| \$.06 to \$.10 | 12 | 24 | 20 | 15 | 12 | 16 | 55 | 43 |
| | 9.3% | 10.5% | 9.5% | 9.3% | 7.1% | 10.6% | 10.2% | 8.4% |
| \$.11 to \$.20 | 13 | 29 | 4 | 14 | 10 | 9 | 47 | 33 |
| | 10.1% | 12.6% | 1.8% | 8.3% | 5.9% | 6.2% | 8.5% | 6.5% |
| More than | 38 | 46 | 53 | 28 | 41 | 35 | 97 | 142 |
| \$.20 | 28.9% | 19.9% | 24.9% | 16.9% | 24.2% | 22.9% | 17.7% | 28.0% |
| Not sure / No | 47 | 96 | 92 | 77 | 78 | 62 | 216 | 233 |
| guess | 35.7% | 41.2% | 43.4% | 46.7% | 45.5% | 40.9% | 39.5% | 46.0% |
| Prefer not to | 2 | 3 | 6 | 3 | 6 | 2 | 13 | 7 |
| answer | 1.6% | 1.3% | 2.9% | 2.0% | 3.3% | 1.3% | 2.3% | 1.4% |

Appendix A

==Q14 Water value=

| | Overall | Ves | ve in Con Die | ego County (| (01) | County M | latar Cumply | Over Next Y | (0.0 × (0.4 s) |
|---------------|---------|-------------|---------------|--------------|------------|----------|---------------------|------------------|----------------|
| | Overall | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | , | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Excellent | 307 | 22 | 54 | 31 | 200 | 30 | 159 | 103 | 14 |
| | 28.8% | 19.4% | 42.6% | 28.0% | 28.1% | 29.5% | 35.3% | 24.0% | 18.9% |
| Good | 313 | 40 | 18 | 48 | 207 | 16 | 138 | 128 | 28 |
| | 29.4% | 35.1% | 14.5% | 43.0% | 29.0% | 15.2% | 30.5% | 29.9% | 36.8% |
| Fair | 260 | 29 | 27 | 21 | 183 | 41 | 100 | 105 | 13 |
| | 24.4% | 25.4% | 21.6% | 19.0% | 25.6% | 40.0% | 22.2% | 24.7% | 17.1% |
| Poor | 64 | 7 | 8 | 2 | 47 | 9 | 25 | 29 | 0 |
| | 6.0% | 6.0% | 6.0% | 1.9% | 6.6% | 8.5% | 5.6% | 6.8% | 0.6% |
| Very poor | 33 | 3 | 3 | 2 | 25 | 2 | 5 | 24 | 2 |
| | 3.1% | 2.4% | 2.2% | 1.7% | 3.5% | 2.0% | 1.1% | 5.6% | 2.0% |
| Not sure | 71 | 11 | 17 | 4 | 40 | 4 | 19 | 31 | 18 |
| | 6.7% | 10.0% | 13.2% | 3.6% | 5.5% | 3.8% | 4.2% | 7.1% | 23.3% |
| Prefer not to | 16 | 2 | : | 3 | 11 | 1 | 5 | 8 | 1 |
| answer | 1.5% | 1.8% | | 2.9% | 1.6% | 1.0% | 1.1% | 1.9% | 1.3% |

Appendix A

Base

Excellent

Good

Fair

Poor

Very poor

Not sure

Prefer not to

answer

Appendix A

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25 to 34

215

55 25.6%

85 39.5%

48

22.4%

5 2.2%

8 3.7%

11

5.0%

3 1.5%

18 to 24

156

59 37.9%

45 28.6%

20.0%

11 6.8%

10

6.7%

=Q14 Water value=

55 to 64

146

35 24.0%

45 30.6%

21.3%

13 9.1%

8 5.6%

13

8.7%

0.7%

65 or older

154

30.1%

46 29.9%

27.8%

8 5.2%

3 1.9%

4.3%

0.8%

Age (QD1)

45 to 54

163

51 31.2%

36 22.1%

25.3%

13 8.0%

7 4.2%

11

6.9%

2.3%

35 to 44

179

49 27.3%

44 24.8%

27.6%

11 6.3%

7 3.7%

17

9.6%

1 0.7%

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | of Water | Taken A | |
|---------------|-------------|--------------|-------------|--------------|----------|--------|----------|------------|--------------|
| | Excellent / | | Poor / Very | | Haven't | Autnor | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Excellent | 121 | 44 | 12 | 48 | 82 | 225 | 82 | 211 | 89 |
| | 42.6% | 20.1% | 12.8% | 29.6% | 27.0% | 29.6% | 27.0% | 28.3% | 31.9% |
| Good | 83 | 61 | 14 | 45 | 110 | 202 | 110 | 207 | 93 |
| | 29.2% | 28.2% | 14.6% | 27.2% | 36.5% | 26.6% | 36.5% | 27.7% | 33.4% |
| Fair | 62 | 75 | 25 | 36 | 62 | 197 | 62 | 192 | 58 |
| | 21.7% | 34.7% | 25.9% | 21.9% | 20.7% | 25.9% | 20.7% | 25.7% | 20.9% |
| Poor | 4 | 23 | 18 | 8 | 10 | 54 | 10 | 44 | 1 <i>7</i> |
| | 1.5% | 10.8% | 18.5% | 5.0% | 3.4% | 7.0% | 3.4% | 5.9% | 5.9% |
| Very poor | 1 | 3 | 17 | 0 | 10 | 22 | 10 | 26 | 4 |
| | 0.5% | 1.6% | 17.6% | 0.3% | 3.4% | 2.9% | 3.4% | 3.5% | 1.5% |
| Not sure | 10 | 8 | 7 | 26 | 21 | 50 | 21 | 52 | 17 |
| | 3.6% | 3.7% | 7.0% | 15.6% | 6.9% | 6.6% | 6.9% | 7.0% | 6.1% |
| Prefer not to | 3 | 2 | 4 | 1 | 6 | 10 | 6 | 14 | 0 |
| answer | 0.9% | 1.0% | 3.7% | 0.5% | 2.1% | 1.3% | 2.1% | 1.9% | 0.2% |

—Q14 Water value—

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Appendix A San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Crosstabulations

=Q14 Water value=

| | | Ho | me Type (QI | D4) | | Know Name of Local Water Bill Water Agency (Q20) Responsibility (QD3 | | | |
|-------------------------|--------------|-------------|-------------|-------------|-------------|--|--------------|--------------|----------------------|
| | Sinale | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsib | |
| | family | townhome | um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Excellent | 171 26.8% | 17 20.9% | 59 42.9% | 42 30.9% | 13 30.4% | 169 28.6% | 137 29.1% | 179 25.2% | 112 38.0% |
| Good | 190 29.7% | 31 38.4% | 35 25.7% | 43 31.6% | 11 26.1% | 160 27.1% | 152 32.3% | 217 30.6% | 81 27.5% |
| Fair | 170 26.5% | 25 31.2% | 23 16.4% | 32 23.0% | 10 23.1% | 160 27.0% | 100 21.3% | 183 25.7% | 71 24.1% |
| Poor | 47 7.3% | 3 4.0% | 6 4.3% | 6 4.2% | 1 2.4% | 39 6.6% | 24 5.2% | 52 7.3% | 9 3.2% |
| Very poor | 20 3.1% | - | 4 3.3% | 3 2.5% | 3 5.9% | 22 3.8% | 10 2.1% | 26 3.6% | 5 1.6% |
| Not sure | 34 5.4% | 4 5.5% | 10 7.5% | 11 7.7% | 1 2.2% | 33 5.6% | 38 8.1% | 41 5.8% | 16 5.3% |
| Prefer not to answer | 8 1.3% | - | - | - | 4 9.9% | 8 1.3% | 8 1.8% | 12 1.7% | 1 0.3% |

Q14 Water value=

Future Water Use (Q15)

About

694

201 28.9%

224 32.2%

162

23.4%

40 5.7%

17 2.5%

45

6.5%

6 0.8% 237

55 23.2%

72 30.3%

68

28.7%

14 5.9%

12 5.3%

10

4.1%

6 2.5%

99

42 41.9%

17 16.7%

23

23.4%

10 10.0%

2 1.8%

2 1.5%

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|----------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Excellent | 144 29.5% | 88 30.4% | 10 22.9% | 37 34.5% | 21 33.0% | 75 29.8% | 66 25.0% | 84 31.5% | 66 31.0% |
| Good | 170 34.9% | 91 31.3% | 5 11.9% | 16 15.0% | 17 25.7% | 74 29.2% | 92 34.9% | 73 27.2% | 57 26.4% |
| Fair | 94 19.4% | 71 24.5% | 21 45.7% | 34 31.7% | 16 24.0% | 55 21.5% | 73 27.9% | 61 22.5% | 57 26.8% |
| Poor | 33 6.8% | 12 4.2% | | 9 8.5% | 0 0.6% | 16 6.3% | 13 4.8% | 16 5.8% | 17 7.8% |
| Very poor | 13 2.7% | 12 4.3% | 1 2.2% | | 1 1.7% | 9 3.6% | 4 1.7% | 13 4.7% | 4 2.0% |
| Not sure | 31 6.3% | 14 4.7% | 6 12.9% | 11 10.2% | 4 6.9% | 23 9.2% | 10 3.9% | 16 6.0% | 12 5.7% |
| Prefer not to answer | 2 0.5% | 2 0.5% | 2 4.5% | - | 5 8.2% | 1 0.4% | 5 1.8% | 6 2.2% | 1 0.4% |

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San Diego County Water Authority Public Opinion Survey 2019

Area of County

=Q14 Water value=

Survey 2019 Crosstabulations

Gender (QD2)

| | | | Hsl | d Income (Q | D8) | | | Home Ownership Status (QD5) | |
|----------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------------------------|-----------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Excellent | 25 | 73 | 36 | 39 | 47 | 29 | 23 | 173 | 120 |
| | 18.9% | 29.5% | 23.5% | 36.9% | 36.0% | 25.6% | 33.0% | 28.6% | 30.4% |
| Good | 40 | 75 | 43 | 31 | 39 | 29 | 20 | 172 | 126 |
| | 29.6% | 30.2% | 28.3% | 29.7% | 30.2% | 25.7% | 28.9% | 28.4% | 32.0% |
| Fair | 37 | 57 | 45 | 20 | 22 | 38 | 17 | 154 | 85 |
| | 27.7% | 22.9% | 29.4% | 19.2% | 17.0% | 33.8% | 24.1% | 25.4% | 21.4% |
| Poor | 9 | 11 | 10 | 7 | 9 | 9 | 4 | 40 | 22 |
| | 6.7% | 4.3% | 6.5% | 6.8% | 6.8% | 7.7% | 6.1% | 6.6% | 5.5% |
| Very poor | 4 | 11 | 6 | 2 | 2 | 3 | 2 | 19 | 13 |
| | 3.1% | 4.4% | 4.3% | 2.1% | 1.5% | 2.7% | 2.4% | 3.1% | 3.2% |
| Not sure | 15 | 18 | 9 | 5 | 10 | 2 | 4 | 36 | 27 |
| | 11.0% | 7.3% | 5.8% | 4.5% | 7.5% | 2.2% | 5.4% | 5.9% | 6.7% |
| Prefer not to answer | 4 3.0% | 3 1.4% | 3 2.1% | 1 0.7% | 1 1.0% | 3 2.4% | - | 11 1.9% | 3 0.8% |

—Q14 Water value—

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| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
|----------------------|-------|----------------|------------------|-----------------|-----------------|----------------|-------|--------|
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Excellent | 44 | 68 | 68 | 43 | 44 | 41 | 154 | 152 |
| | 33.4% | 29.1% | 31.9% | 26.2% | 25.6% | 26.8% | 28.3% | 30.1% |
| Good | 28 | 70 | 65 | 44 | 56 | 49 | 146 | 164 |
| | 21.5% | 30.0% | 30.8% | 26.9% | 32.8% | 32.5% | 26.8% | 32.3% |
| Fair | 34 | 58 | 38 | 50 | 39 | 40 | 145 | 109 |
| | 25.7% | 25.1% | 18.0% | 30.2% | 23.0% | 26.7% | 26.7% | 21.6% |
| Poor | 6 | 13 | 16 | 15 | 9 | 5 | 50 | 13 |
| | 4.6% | 5.6% | 7.4% | 9.4% | 5.2% | 3.0% | 9.1% | 2.5% |
| Very poor | 1 | 7 | 9 | 4 | 6 | 7 | 14 | 18 |
| | 0.4% | 3.0% | 4.2% | 2.2% | 3.5% | 4.3% | 2.6% | 3.6% |
| Not sure | 14 | 16 | 14 | 5 | 14 | 8 | 28 | 42 |
| | 10.3% | 6.8% | 6.7% | 3.1% | 8.5% | 5.5% | 5.2% | 8.3% |
| Prefer not to answer | 6 | 1 | 2 | 3 | 3 | 2 | 8 | 8 |
| | 4.2% | 0.3% | 1.0% | 2.0% | 1.5% | 1.3% | 1.4% | 1.5% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q15 Future water usage=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|----------------------|-----------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| More | 99 | 8 | 26 | 13 | 53 | 16 | 40 | 40 | 3 |
| | 9.3% | 7.0% | 20.6% | 11.5% | 7.4% | 15.6% | 8.9% | 9.3% | 4.1% |
| About same | 694 | 57 | 85 | 65 | 486 | 59 | 318 | 267 | 49 |
| | 65.3% | 50.5% | 67.6% | 59.1% | 68.2% | 57.1% | 70.4% | 62.4% | 65.0% |
| Less | 237 | 39 | 10 | 31 | 156 | 24 | 83 | 115 | 11 |
| | 22.3% | 33.9% | 8.3% | 28.0% | 21.9% | 23.4% | 18.5% | 26.9% | 14.7% |
| Not sure | 29 | 7 | 4 | 2 | 16 | 4 | 8 | 5 | 11 |
| | 2.7% | 5.7% | 3.4% | 1.5% | 2.3% | 3.9% | 1.8% | 1.2% | 14.9% |
| Prefer not to answer | 5 0.4% | 3 2.7% | | - | 2 0.2% | - | 2 0.4% | 1 0.2% | 1 1.3% |

Q15 Future water usage=

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to Reduce Water Use (Q16) | | |
|-------------------------|---------------------|---------------|---------------------|--------------|---------------------|--------------|--------------------|---|--------------|--|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Yes | No No | |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 | |
| More | 29 10.3% | 13 6.1% | 15 15.2% | 25 15.1% | 17 5.8% | 82 10.7% | 1 <i>7</i> 5.8% | 62 8.3% | 28 10.0% | |
| About same | 192 67.7% | 146 67.3% | 54 56.2% | 100 61.1% | 202 67.0% | 492 64.6% | 202 67.0% | 452 60.6% | 220 79.0% | |
| Less | 55 19.3% | 58 26.6% | 24 25.4% | 25 15.1% | 75 24.8% | 162 21.2% | 75 24.8% | 209 28.0% | 25 8.9% | |
| Not sure | 7 2.6% | : | 2 2.2% | 14 8.4% | 5 1. <i>7</i> % | 23 3.1% | 5 1.7% | 21 2.8% | 6 2.2% | |
| Prefer not to answer | | - | 1 1.0% | 1 0.3% | 2 0.7% | 3 0.3% | 2 0.7% | 2 0.3% | | |

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Q15 Future water usage=

| | Fut ur | e Water Use | (Q15) | | | Age | (QD1) | | |
|----------------------|--------------|---------------|---------------|-------------|--------------|--------------|--------------|--------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| More | 99 100.0% | • | • | 28 17.8% | 17 8.1% | 14 8.0% | 15 9.3% | 13 8.7% | 7 4.8% |
| About same | - | 694 100.0% | - | 89 57.4% | 134 62.3% | 120 67.3% | 104 63.7% | 103 70.8% | 108 70.3% |
| Less | | | 237 100.0% | 28 18.1% | 60 28.2% | 34 18.8% | 42 25.9% | 28 19.3% | 35 22.8% |
| Not sure | | | | 10 6.7% | 3 1.5% | 11 5.9% | 1 0.5% | 1 0.9% | 2 1.4% |
| Prefer not to answer | - | - | - | - | - | - | 1 0.6% | 1 0.4% | 1 0.7% |

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—Q15 Future water usage=

| | | Ho | me Type (QI | 04) | | Know Nam | | Wate | |
|----------------------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|----------------------|
| | Single | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsib | ., ., ., |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| More | 79 12.3% | 5 5.9% | 7 5.3% | 6 4.6% | : | 63 10.7% | 36 7.6% | 74 10.4% | 17 5.7% |
| About same | 424 66.2% | 52 64.7% | 95 69.1% | 85 61.7% | 26 60.8% | 378 63.8% | 316 67.1% | 470 66.1% | 199 67.6% |
| Less | 122 19.0% | 22 27.6% | 35 25.5% | 39 28.3% | 17 39.2% | 135 22.8% | 102 21.6% | 156 22.0% | 68 23.1% |
| Not sure | 14 2.2% | 1 1.8% | | 7 5.4% | : | 14 2.4% | 14 3.0% | 10 1.4% | 10 3.3% |
| Prefer not to answer | 2 0.3% | : | | | : | 2 0.3% | 3 0.7% | 1 0.1% | 1 0.4% |

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Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q15 Future water usage=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| More | 37 | 38 | 2 | 12 | 3 | 17 | 34 | 29 | 14 |
| | 7.6% | 13.0% | 4.8% | 11.8% | 3.9% | 6.7% | 13.0% | 10.7% | 6.5% |
| About same | 344 | 162 | 30 | 70 | 44 | 138 | 177 | 180 | 153 |
| | 70.7% | 55.8% | 66.4% | 66.5% | 67.8% | 54.5% | 67.3% | 67.1% | 71.5% |
| Less | 102 | 80 | 6 | 20 | 12 | 77 | 49 | 56 | 45 |
| | 21.0% | 27.5% | 13.7% | 19.2% | 17.8% | 30.6% | 18.8% | 20.9% | 20.8% |
| Not sure | 3 | 9 | 5 | 3 | 6 | 21 | 0 | 3 | 3 |
| | 0.7% | 3.2% | 10.6% | 2.6% | 9.7% | 8.2% | 0.2% | 1.1% | 1.2% |
| Prefer not to answer | - | 1 0.4% | 2 4.5% | - | 1 0.8% | - | 2 0.8% | 1 0.2% | |

·

Q15 Future water usage=

| | | | Hsl | d Income (Q | D8) | | | Home Owners | |
|-------------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------|--------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| More | 8 5.7% | 19 7.6% | 21 14.0% | 13 12.3% | 11 8.7% | 11 10.1% | 7 9.7% | 56 9.3% | 40 10.1% |
| About same | 76 56.7% | 152 61.5% | 90 59.6% | 72 68.9% | 102 78.4% | 63 56.0% | 49 72.0% | 414 68.4% | 234 59.5% |
| Less | 37 27.4% | 65 26.4% | 37 24.5% | 20 18.7% | 16 12.4% | 35 31.5% | 13 18.3% | 127 20.9% | 97 24.5% |
| Not sure | 12 8.7% | 10 4.1% | 2 1.2% | : | - | 3 2.4% | : | 8 1.3% | 20 5.1% |
| Prefer not to answer | 2 1.5% | 1 0.4% | 1 0.7% | - | 1 0.4% | - | - | 1 0.1% | 3 0.8% |

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Q15 Future water usage=

| | | | Area of | County | | | Gende | r (QD2) |
|-------------------------|-------|----------------|------------------|------------------|-----------------|----------------|-------|-----------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| More | 11 | 22 | 30 | 16 | 11 | 10 | 53 | 46 |
| | 8.2% | 9.5% | 13.9% | 9.4% | 6.4% | 6.7% | 9.8% | 9.0% |
| About same | 85 | 157 | 142 | 99 | 111 | 101 | 351 | 338 |
| | 64.5% | 67.3% | 66.8% | 60.4% | 65.1% | 66.3% | 64.3% | 66.8% |
| Less | 26 | 49 | 40 | 45 | 39 | 38 | 121 | 110 |
| | 19.5% | 20.9% | 19.0% | 27.4% | 23.0% | 24.9% | 22.3% | 21.7% |
| Not sure | 10 | 5 | 1 | 3 | 8 | 1 | 20 | 9 |
| | 7.8% | 2.3% | 0.2% | 1.9% | 4.9% | 0.7% | 3.7% | 1.7% |
| Prefer not to answer | - | - | - | 2 0.9% | 1 0.6% | 2 1.4% | - | 4 0.7% |

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Q16 Taken actions to reduce water usage

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|----------------------|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Yes | 746 70.2% | 74 65.3% | 69 54.6% | 79 71.4% | 524 73.5% | 67 65.6% | 292 64.6% | 338 79.0% | 45 59.2% |
| No | 279 26.2% | 30 26.4% | 51 40.4% | 29 26.3% | 169 23.7% | 33 31.9% | 143 31.6% | 80 18.7% | 23 30.5% |
| Not sure | 31 2.9% | 5 4.6% | 6 5.0% | 3 2.3% | 17 2.4% | 3 2.5% | 1 <i>7</i> 3.9% | 7 1.7% | 4 4.8% |
| Prefer not to answer | 8 0.7% | 4 3.7% | : | - | 3 0.5% | - | | 2 0.6% | 4 5.5% |

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Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q16 Taken actions to reduce water usage=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | of Water | Taken Action to Reduce Water Use (O16) | |
|----------------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|---|---------------|
| | Excellent / | | Poor / Very | | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Yes | 199 70.2% | 173 79.9% | 73 75.3% | 115 70.5% | 186 61.5% | 560 73.6% | 186 61.5% | 746 100.0% | - |
| No | 76 27.0% | 37 17.3% | 21 21.4% | 35 21.1% | 110 36.3% | 169 22.2% | 110 36.3% | - : | 279 100.0% |
| Not sure | 8 2.8% | 5 2.3% | 2 2.0% | 10 6.4% | 6 1.9% | 25 3.3% | 6 1.9% | - : | - |
| Prefer not to answer | - | 1 0.5% | 1 1.3% | 3 2.0% | 1 0.3% | 7 0.9% | 1 0.3% | - : | - |

Q16 Taken actions to reduce water usage=

| | Fut ur | e Water Use | (Q15) | Age (QD1) | | | | | | | |
|----------------------|-------------|---------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--|--|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | | |
| Yes | 62 62.7% | 452 65.1% | 209 88.3% | 80 51.5% | 141 65.9% | 130 72.9% | 127 77.5% | 112 77.2% | 114 73.8% | | |
| No | 28 28.0% | 220 31.7% | 25 10.4% | 74 47.7% | 58 27.1% | 40 22.7% | 33 20.2% | 28 19.5% | 36 23.5% | | |
| Not sure | 9 9.3% | 18 2.5% | 2 0.7% | 1 0.7% | 12 5.5% | 7 3.8% | 1 0.9% | 5 3.3% | 4 2.6% | | |
| Prefer not to answer | : | 4 0.6% | 1 0.5% | - | 3 1.5% | 1 0.7% | 2 1.4% | : | - | | |

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Asian American

106

76 71.9%

27 25.4%

3 2.7%

Ethnicity (QD6)

merican , Black

45

25 56.1%

15 34.1%

> 1 2.2%

Caucasian / Whit e

487

334 68.6%

137 28.2%

3.0%

1 0.2%

Base

Yes

No

Not sure

Prefer not to

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Yes
No
Not sure

Prefer not to

answer

Latino / Hispanic

291

203 70.0%

73 25.2%

3.2%

4 1.5% =Q16 Taken actions to reduce water usage

Mixed / Other

65

53 82.7%

11 16.5%

0.8%

Crosstabulations

Education Level (QD7)

Some

college

262

170 64.9%

84 31.9%

1 0.4%

4 0.8%

1 0.7% 3 0.6%

College graduate

268

185

68.8%

25.5%

5.2%

1 0.5% Graduate

degree

214

162 75.8%

47

21.8%

1.9%

1 0.6%

High school or less

253

180

71.0%

66 26.1%

> 4 1.6%

3 1.3%

—Q16 Taken actions to reduce water usage

| | | Ho | me Type (QI | D4) | | | ne of Local | Wate | |
|----------------------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|--------------|----------------------|
| | Single | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsib | ility (QD3) |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Yes | 481 75.2% | 48 59.3% | 82 60.0% | 91 66.3% | 26 61.6% | 446 75.4% | 299 63.5% | 542 76.2% | 165 56.0% |
| No | 136 21.3% | 27 33.2% | 51 37.4% | 43 31.1% | 16 38.4% | 126 21.2% | 153 32.5% | 142 20.0% | 124 42.1% |
| Not sure | 20 3.1% | 3 3.5% | 4 2.6% | 4 2.7% | : | 16 2.8% | 15 3.1% | 20 2.9% | 6 2.0% |
| Prefer not to answer | 2 0.4% | 3 4.0% | - | | : | 3 0.6% | 4 0.9% | 7 0.9% | - |

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Crosstabulations

Q16 Taken actions to reduce water usage=

| | | | Hs | ld Income (Q | D8) | | | Home Ownership Status (OD5) | |
|-------------------------|--------------|--------------|--------------|--------------|-------------|-------------|-------------|--------------------------------|--------------|
| | Less than | \$25K to < | \$50K to < | | \$100K to < | | \$250K or | | |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Yes | 100 74.5% | 160 64.7% | 110 72.8% | 70 66.2% | 89 68.2% | 87 77.4% | 49 71.9% | 452 74.7% | 248 62.8% |
| No | 28 21.1% | 78 31.6% | 34 22.4% | 28 26.7% | 39 29.9% | 24 21.5% | 17 24.6% | 133 21.9% | 130 33.0% |
| Not sure | 2 1.3% | 8 3.3% | 7 4.9% | 7 7.1% | 3 1.9% | | 1 1.7% | 18 3.0% | 12 3.1% |
| Prefer not to answer | 4 3.1% | 1 0.4% | | | - | 1 1.1% | 1 1.7% | 2 0.4% | 4 1.1% |

Appendix A

Q16 Taken actions to reduce water usage=

| | | Area of | County | | | Gende | r (QD2) |
|-------|----------------|------------------|-----------------|-----------------|----------------|-------|---------|
| Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| 86 | 154 | 151 | 119 | 128 | 108 | 382 | 357 |
| 65.3% | 66.0% | 71.2% | 72.6% | 75.0% | 71.1% | 70.0% | 70.5% |
| 38 | 73 | 50 | 37 | 40 | 40 | 148 | 127 |
| 29.0% | 31.2% | 23.8% | 22.6% | 23.2% | 26.7% | 27.2% | 25.2% |
| 4 | 6 | 8 | 8 | 2 | 2 | 11 | 19 |
| 3.2% | 2.8% | 3.8% | 4.8% | 1.2% | 1.6% | 2.0% | 3.7% |

1 0.6%

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115

40.1%

Water Authority Performance Rating (Q11)

Poor / Very

poor

73

51.0%

Excellent /

Good

199

43.4%

173

50.3%

Base

Purchased water-efficient appliances (clot hes washe—Q17 Actions taken—

Haven't heard of

186

63

33.8%

Heard of Water Authority (Q9)

186

Yes

560

257

45.8%

Crosstabulations

Taken Action to Reduce Water Use (Q16)

746

319

—Q17 Actions taken—

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|--|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 746 | 74 | 69 | 79 | 524 | 67 | 292 | 338 | 45 |
| Purchased w- ater-efficient appliances (c- lothes washe- r, dishwasher, etc.) | 319 42.8% | 32 42.7% | 26 38.6% | 32 40.5% | 229 43.8% | 31 46.8% | 117 40.0% | 149 44.0% | 21 47.4% |
| Used water- efficient faucet and shower heads | 371 49.7% | 39 52.6% | 29 42.6% | 31 39.9% | 271 51.8% | 35 51.7% | 138 47.1% | 180 53.1% | 19 41.9% |
| Fixed leaks | 325 43.5% | 39 52.9% | 31 45.2% | 24 30.1% | 231 44.0% | 25 36.9% | 126 43.3% | 147 43.6% | 23 50.7% |
| Only run dish- washer/laun- dry when full | 477 63.9% | 40 53.7% | 38 55.3% | 53 67.7% | 346 65.9% | 36 53.0% | 176 60.2% | 237 70.0% | 29 63.6% |
| Use a gray- water system | 39 5.2% | 4 5.0% | 1 1.2% | 6 8.1% | 28 5.3% | 5 6.8% | 8 2.7% | 24 7.1% | 1 2.9% |
| Turn off faucet while brushing teeth | 524 70.3% | 56 74.9% | 39 56.8% | 60 76.2% | 369 70.5% | 41 61.1% | 197 67.6% | 252 74.4% | 34 76.3% |

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dishwasher etc.) Used water-53 46.3% 302 53.9% 69 37.2% efficient 371 56.6% 60.5% 37.2% faucet and 53.6% 49.7% shower heads 95 81 36 48 66 259 66 325 Fixed leaks 47.6% 46.6% 49.0% 41.3% 35.6% 46.2% 35.6% 43.5% Only run dish-washer/laun-47 64.7% 63 54.5% 106 57.3% 370 66.1% 147 477 73.9% 65.6% 57.3% 63.9% dry when full 6 3.2% 16 9.2% 6 5.2% 6 3.4% 32 5.8% 39 5.2% Use a gray-5.8% 3.4% water system Turn off faucet while 149 120 51 90 115 409 115 524 70.0% 77.7% 62.1% brushing teeth 73.0% 70.3% 74.7% 69.2% 62.1%

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Crosstabulations

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=Q17 Actions taken=

| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|---|-------------|---------------|--------------|-------------|-------------|--------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 62 | 452 | 209 | 80 | 141 | 130 | 127 | 112 | 114 |
| Purchased water-efficient appliances (clothes washer, dishwasher, etc.) | 22 35.3% | 201 44.5% | 88 42.3% | 14 17.6% | 50 35.0% | 70 53.9% | 68 53.6% | 50 44.2% | 49 43.0% |
| Used water- efficient faucet and shower heads | 22 35.8% | 231 51.0% | 109 52.3% | 27 34.1% | 59 41.6% | 71 54.6% | 65 51.2% | 60 53.6% | 65 56.9% |
| Fixed leaks | 26 41.5% | 188 41.5% | 97 46.3% | 30 36.8% | 49 34.4% | 56 42.8% | 60 47.3% | 57 50.9% | 55 48.2% |
| Only run dish- washer/laun- dry when full | 40 65.1% | 303 67.1% | 129 61.7% | 39 48.5% | 81 57.4% | 87 66.9% | 82 64.8% | 77 68.4% | 79 69.3% |
| Use a gray- water system | 2 3.9% | 25 5.5% | 12 5.5% | 1 1.3% | 2 1.5% | 10 7.5% | 10 7.6% | 6 5.3% | 5 4.8% |
| Turn off faucet while brushing teeth | 47 75.3% | 323 71.3% | 140 67.0% | 51 63.1% | 91 64.2% | 100 77.1% | 94 74.4% | 76 67.9% | 83 72.8% |

Q17 Actions taken

| | | Ho | me Type (QI | D4) | | | ne of Local ency (Q20) | Wate Responsib | r Bill ility (QD3) |
|--|------------------|--------------------|------------------|-------------|-------------|--------------|---------------------------|-------------------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 481 | 48 | 82 | 91 | 26 | 446 | 299 | 542 | 165 |
| Purchased w- ater-efficient appliances (c- lothes washe- r, dishwasher, etc.) | 239 49.6% | 18 37.1% | 26 31.9% | 17 19.1% | 12 46.5% | 226 50.7% | 93 31.2% | 256 47.2% | 54 32.6% |
| Used water- efficient faucet and shower heads | 248 51.4% | 25 53.3% | 42 50.6% | 37 40.9% | 12 46.9% | 244 54.7% | 127 42.3% | 278 51.3% | 83 50.5% |
| Fixed leaks | 221 46.0% | 15 31.7% | 38 45.8% | 30 32.5% | 9 35.1% | 209 46.8% | 116 38.7% | 244 45.1% | 68 41.1% |
| Only run dish- washer/laun- dry when full | 320 66.4% | 26 53.5% | 57 68.8% | 51 56.5% | 16 60.2% | 298 66.7% | 179 59.8% | 354 65.3% | 101 61.2% |
| Use a gray- water system | 33 6.9% | 1 2.1% | 1 1.5% | 2 2.2% | 1 5.1% | 28 6.4% | 10 3.4% | 35 6.4% | 4 2.5% |
| Turn off faucet while brushing teeth | 331 68.6% | 31 64.5% | 62 75.3% | 68 74.6% | 19 73.6% | 315 70.6% | 209 69.8% | 366 67.6% | 130 78.6% |

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—Q17 Actions taken—

| | | Et | thnicity (QD | 6) | | | Education | Level (QD7) | |
|--|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 334 | 203 | 25 | 76 | 53 | 180 | 170 | 185 | 162 |
| Purchased w- ater-efficient appliances (c- lothes washe- r, dishwasher, etc.) | 44.7% | 86 42.5% | 6 23.0% | 27 35.3% | 23 42.8% | 55 30.3% | 63 37.3% | 87 47.1% | 88 54.1% |
| Used water- efficient faucet and shower heads | 169 50.7% | 102 50.0% | 11 41.4% | 32 42.5% | 26 48.2% | 74 41.4% | 87 51.0% | 103 55.6% | 84 51.9% |
| Fixed leaks | 150 45.0% | 84 41.5% | 7 29.2% | 32 42.2% | 16 30.2% | 77 42.8% | 60 35.3% | 83 45.1% | 77 47.7% |
| Only run dish- washer/laun- dry when full | 245 73.5% | 115 56.4% | 12 45.6% | 46 61.0% | 24 45.5% | 100 55.4% | 97 56.7% | 128 69.3% | 120 73.7% |
| Use a gray- water system | 18 5.5% | 15 7.4% | - | 1 1.0% | 1 1.2% | 7 3.7% | 9 5.2% | 10 5.3% | 11 6.5% |
| Turn off faucet while brushing teeth | 250 74.9% | 135 66.5% | 18 69.3% | 47 61.6% | 39 73.3% | 121 67.0% | 124 72.9% | 136 73.4% | 111 68.1% |

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Q17 Actions taken

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|--|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------|---------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | (QD5) Rent |
| Base | 100 | 160 | 110 | 70 | 89 | 87 | 49 | 452 | 248 |
| Purchased w- ater-efficient appliances (c- lothes washe- r, dishwasher, etc.) | 32 31.7% | 58 35.9% | 45 41.0% | 29 41.8% | 50 55.9% | 48 55.2% | 28 57.7% | 233 51.6% | 69 27.7% |
| Used water- efficient faucet and shower heads | 48 47.5% | 78 48.4% | 50 45.4% | 39 55.6% | 51 57.6% | 49 56.2% | 20 41.6% | 243 53.7% | 109 44.0% |
| Fixed leaks | 49 49.1% | 72 45.0% | 52 47.2% | 25 36.6% | 31 34.7% | 35 40.3% | 23 46.2% | 202 44.6% | 103 41.8% |
| Only run dish- washer/laun- dry when full | 58 58.3% | 84 52.5% | 64 57.9% | 46 66.0% | 63 70.9% | 63 72.8% | 39 79.8% | 310 68.6% | 140 56.6% |
| Use a gray- water system | 1 1.0% | 8 4.8% | 8 7.4% | 6 8.3% | 8 9.3% | 1 1.0% | 3 5.8% | 29 6.5% | 7 2.7% |
| Turn off faucet while brushing teeth | 75 74.9% | 111 69.0% | 78 70.6% | 52 75.0% | 58 65.3% | 64 73.3% | 32 65.7% | 322 71.3% | 177 71.5% |

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Crosstabulations

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Crosstabulations

—Q17 Actions taken—

| | | | Area of | County | | | Gende | r (QD2) |
|---|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 86 | 154 | 151 | 119 | 128 | 108 | 382 | 357 |
| Purchased water-efficient appliances (clothes washer, dishwasher, etc.) | 36 41.5% | 64 42.0% | 68 45.0% | 52 43.4% | 58 45.5% | 41 38.4% | 185 48.4% | 130 36.3% |
| Used water- efficient faucet and shower heads | 40 46.5% | 86 56.1% | 78 51.8% | 58 49.0% | 59 46.4% | 49 45.2% | 199 52.1% | 167 46.7% |
| Fixed leaks | 42 48.5% | 74 48.1% | 60 39.5% | 51 42.7% | 58 45.0% | 41 38.0% | 176 46.0% | 144 40.3% |
| Only run dish- washer/laun- dry when full | 54 62.6% | 101 65.8% | 113 74.9% | 72 60.3% | 72 56.4% | 65 59.9% | 230 60.3% | 242 67.7% |
| Use a gray- water system | 5 5.2% | 6 3.9% | 5 3.3% | 11 9.6% | 5 3.9% | 7 6.3% | 18 4.7% | 21 5.8% |
| Turn off faucet while brushing teeth | 62 72.1% | 120 78.4% | 116 77.0% | 74 62.5% | 81 63.6% | 69 64.3% | 253 66.1% | 266 74.4% |

Appendix A

—Q17 Actions taken—

| | Overall | Yea | rs in San Die | go County (| (01) | County W | ater Supply | Over Next Y | ear (O4c) |
|--|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 746 | 74 | 69 | 79 | 524 | 67 | 292 | 338 | 45 |
| Use less water when taking shower, hand washing dishes, etc. | 500 67.0% | 53 71.0% | 42 61.7% | 45 57.6% | 359 68.5% | 42 62.8% | 192 65.8% | 229 67.9% | 36 79.9% |
| Watered plants/lawn between 4PM & 9AM | 384 51.6% | 33 45.0% | 30 43.3% | 35 44.7% | 286 54.6% | 37 54.6% | 142 48.5% | 177 52.2% | 29 63.2% |
| Watered plants less/use drip system | 345 46.2% | 37 49.2% | 21 30.6% | 39 49.0% | 249 47.4% | 26 38.5% | 138 47.3% | 163 48.1% | 17 38.2% |
| Adjusted spri- nklers so the- y don't run o- n driveway, s- idewalks, wa- ste water | 252 33.7% | 20 26.9% | 13 19.1% | 26 33.2% | 192 36.7% | 22 33.4% | 86 29.5% | 131 38.7% | 12 27.0% |
| Washed car l- ess often/Us- ed water-effi- cient metho- ds to wash c- ar | 384 51.5% | 43 57.5% | 33 47.5% | 32 40.1% | 277 52.9% | 27 40.2% | 138 47.1% | 193 57.1% | 24 53.5% |

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Future Water Use (Q15)

—Q17 Actions taken—

Age (QD1)

Crosstabulations

—Q17 Actions taken—

| | Wat | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water itv (O9) | Taken Action to Reduce Water Use (O16) | |
|--|---------------------|--------------|---------------------|--------------|---------------------|--------------|---------------------|---|-------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No No | Yes | No No |
| Base | 199 | 173 | 73 | 115 | 186 | 560 | 186 | 746 | |
| Use less water when taking shower, hand washing dishes, etc. | 135 67.8% | 114 65.9% | 48 65.6% | 84 72.4% | 120 64.4% | 380 67.9% | 120 64.4% | 500 67.0% | : |
| Watered plants/lawn between 4PM & 9AM | 108 54.4% | 97 56.2% | 44 61.2% | 70 60.7% | 65 34.7% | 320 57.1% | 65 34.7% | 384 51.6% | : |
| Watered plants less/use drip system | 99 50.0% | 77 44.4% | 37 50.3% | 60 52.2% | 72 38.7% | 273 48.7% | 72 38.7% | 345 46.2% | |
| Adjusted spri- nklers so the- y don't run o- n driveway, s- idewalks, wa- ste water | 74 37.0% | 66 38.1% | 33 45.0% | 39 34.1% | 40 21.5% | 212 37.8% | 40 21.5% | 252 33.7% | - |
| Washed car l- ess often/Us- ed water-effi- cient metho- ds to wash c- ar | 99 49.7% | 99 57.0% | 45 61.4% | 66 57.3% | 76 40.9% | 308 55.0% | 76 40.9% | 384 51.5% | : |

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| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
|--|-------------|---------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Base | 62 | 452 | 209 | 80 | 141 | 130 | 127 | 112 | 114 |
| Use less water when taking shower, hand washing dishes, etc. | 44 71.5% | 293 64.8% | 146 69.9% | 68 85.0% | 86 60.8% | 75 57.3% | 85 67.5% | 75 66.8% | 79 69.5% |
| Watered plants/lawn between 4PM & 9AM | 40 64.1% | 234 51.8% | 91 43.5% | 32 39.6% | 52 36.8% | 75 57.9% | 70 55.7% | 68 60.6% | 59 51.6% |
| Watered plants less/use drip system | 27 42.7% | 201 44.5% | 105 50.1% | 33 41.5% | 49 34.6% | 60 45.8% | 62 48.9% | 62 55.2% | 60 52.7% |
| Adjusted spri- nklers so the- y don't run o- n driveway, s- idewalks, wa- ste water | 27 44.2% | 158 35.1% | 62 29.9% | 12 14.5% | 34 24.2% | 43 33.4% | 49 38.3% | 54 48.2% | 44 38.7% |
| Washed car l- ess often/Us- ed water-effi- cient metho- ds to wash c- | 33 52.5% | 217 48.0% | 121 57.7% | 34 42.0% | 73 51.7% | 67 51.6% | 66 52.3% | 60 53.1% | 60 52.7% |

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=Q17 Actions taken=

| | | Ho | me Type (QI | D4) | | | e of Local | Wate | |
|--|------------------|--------------------|------------------|-------------|-------------|--------------|-----------------|--------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | ncy (Q20) No | Hsld pays | Someone else pays |
| Base | 481 | 48 | 82 | 91 | 26 | 446 | 299 | 542 | 165 |
| Use less water when taking shower, hand washing dishes, etc. | 307 63.7% | 34 70.8% | 50 60.7% | 78 86.3% | 18 68.5% | 300 67.2% | 200 66.7% | 350 64.6% | 120 72.5% |
| Watered plants/lawn between 4PM & 9AM | 299 62.1% | 20 42.9% | 22 26.1% | 22 23.8% | 13 48.5% | 264 59.2% | 120 40.1% | 319 58.9% | 42 25.6% |
| Watered plants less/use drip system | 270 56.1% | 14 29.1% | 18 21.4% | 25 27.7% | 8 29.2% | 233 52.3% | 112 37.3% | 276 51.0% | 56 34.0% |
| Adjusted spri- nklers so the- y don't run o- n driveway, s- idewalks, wa- ste water | 229 47.5% | 10 20.3% | 5 5.9% | 4 3.9% | 3 12.9% | 182 40.8% | 69 23.2% | 234 43.2% | 15 9.3% |
| Washed car l- ess often/Us- ed water-effi- cient metho- ds to wash c- ar | 259 53.9% | 23 47.8% | 40 48.8% | 33 36.1% | 16 61.0% | 238 53.3% | 146 48.8% | 290 53.5% | 71 43.1% |

Appendix A

—Q17 Actions taken—

| | | E | thnicity (QD | 5) | | | Education | Level (QD7) | |
|--|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 334 | 203 | 25 | 76 | 53 | 180 | 170 | 185 | 162 |
| Use less water when taking shower, hand washing dishes, etc. | 223 66.8% | 141 69.5% | 18 69.7% | 50 65.4% | 31 57.2% | 134 74.6% | 121 70.8% | 114 61.5% | 97 59.9% |
| Watered plants/lawn between 4PM & 9AM | 186 55.8% | 105 51.7% | 9 35.2% | 33 43.9% | 15 28.4% | 81 45.3% | 78 45.5% | 99 53.5% | 95 58.6% |
| Watered plants less/use drip system | 173 51.8% | 84 41.1% | 3 12.1% | 36 47.0% | 20 37.7% | 70 39.0% | 67 39.4% | 91 49.2% | 88 54.0% |
| Adjusted spri- nklers so the- y don't run o- n driveway, s- idewalks, wa- ste water | 134 40.3% | 56 27.4% | 3 12.1% | 24 31.9% | 10 18.8% | 32 17.7% | 51 30.1% | 80 43.4% | 71 43.4% |
| Washed car l- ess often/Us- ed water-effi- cient metho- ds to wash c- ar | 185 55.5% | 112 55.2% | 9 37.3% | 28 36.6% | 20 37.3% | 89 49.5% | 86 50.3% | 100 54.2% | 84 51.6% |

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

North Coastal

84 55.6%

54.2%

South Metro

Metro

53 61.3%

ste water

Washed car less often/Used water-efficient methods to wash c-

Appendix A

Area of County

Crosstabulations

Gender (QD2)

Female

185 51.9%

—Q17 Actions taken—

| | | | Hsl | d Income (Q | D8) | | | Home Ownership Status (QD5) | |
|--|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------------------------|--------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 100 | 160 | 110 | 70 | 89 | 87 | 49 | 452 | 248 |
| Use less water when taking shower, hand washing dishes, etc. | 73 72.7% | 129 80.3% | 78 70.6% | 37 53.0% | 50 55.8% | 51 58.4% | 28 57.6% | 285 63.1% | 184 74.2% |
| Watered plants/lawn between 4PM & 9AM | 49 48.9% | 72 44.9% | 52 46.9% | 37 53.5% | 45 50.7% | 52 59.7% | 36 72.4% | 263 58.3% | 94 37.8% |
| Watered plants less/use drip system | 48 48.2% | 56 34.9% | 48 43.4% | 32 46.1% | 44 49.2% | 50 57.9% | 33 68.0% | 246 54.4% | 78 31.3% |
| Adjusted spri- nklers so the- y don't run o- n driveway, s- idewalks, wa- ste water | 22 21.5% | 31 19.5% | 31 28.2% | 26 36.9% | 39 44.1% | 41 47.2% | 31 62.7% | 196 43.4% | 37 14.8% |
| Washed car l- ess often/Us- ed water-effi- cient metho- ds to wash c- ar | 47 47.0% | 88 55.1% | 56 50.5% | 40 57.9% | 45 50.1% | 47 53.7% | 27 53.9% | 254 56.3% | 107 43.0% |

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Base 86 154 151 119 128 108 382 357 Use less taking shower, hand 105 69.7% 237 256 71.9% 55 95 81 63.6% 63.7% 54.9% 74.4% 75.3% washing dishes, etc. Watered 213 55.9% 66 42.8% 59 49.9% 166 46.5% plant s/lawn 58.2% 52.3% 43.6% between 4PM & 9AM 66.8% Watered plants less/use drip 60 52 195 145 55.0% 46.9% 39.3% 51.2% 40.6% 45.4% 51.2% 40.7% system Adjusted spri-nklers so they don't run o-n driveway, s-idewalks, wa-33 38.3% 36 23.2% 67 44.6% 45 38.0% 40 31.3% 30 28.1% 140 36.7% 108 30.4%

> 52 43.9%

North Inland

Q17 Actions taken

South County East

County

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Appendix A

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

66 51.3% 46 42.8% 195 51.0%

Crosstabulations

=Q17 Actions taken=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|--|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 746 | 74 | 69 | 79 | 524 | 67 | 292 | 338 | 45 |
| Didn't hose down drivew- ay/walkways | 349 46.7% | 27 36.7% | 25 37.2% | 33 41.7% | 263 50.2% | 27 40.8% | 143 48.9% | 158 46.8% | 19 42.7% |
| Installed drought tolerant land- scapes/fake grass | 270 36.1% | 26 35.2% | 16 23.5% | 22 27.3% | 206 39.3% | 26 38.1% | 89 30.5% | 130 38.5% | 25 55.0% |
| Ot her (unique responses) | 13 1.8% | 1 1.2% | 0 0.6% | 0 0.6% | 11 2.2% | 1 0.9% | 5 1.7% | 7 2.0% | 1 1.9% |
| Installed rain barrel, cistern | 17 2.3% | - | : | 2 2.0% | 16 3.0% | 3 4.6% | 2 0.7% | 8 2.5% | 4 8.6% |
| Collected, reused water | 13 1.7% | 1 2.0% | : | 0 0.5% | 11 2.1% | 1 0.7% | 5 1.8% | 7 2.1% | : |
| No yard, live in apart ment, have limited options | 35 4.7% | 1 1.2% | 7 10.6% | 7 8.8% | 20 3.8% | 4 5.5% | 15 5.2% | 14 4.3% | 2 4.4% |
| Installed water efficient toilet | 3 0.5% | 1 1.5% | | 0 0.6% | 2 0.4% | | 0 0.2% | 1 0.3% | 2 4.1% |
| Not sure | 4 0.5% | - | 0 0.6% | - | 3 0.6% | 0 0.7% | 0 0.2% | 3 0.8% | - |

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Q17 Actions taken=

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | Heard o | | Taken Action to Reduce Water Use (O16) | | |
|--|-------------|---------------|-------------|--------------|-------------|--------------|-------------|---|--------------|--|
| | Excellent / | | Poor / Verv | | Haven't | Authori | ty (Q9) | Reduce Wat | er Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No | |
| Base | 199 | 173 | 73 | 115 | 186 | 560 | 186 | 746 | | |
| Didn't hose down drivew- ay/walkways | 99 49.8% | 89 51.4% | 38 52.4% | 58 50.0% | 65 34.9% | 284 50.7% | 65 34.9% | 349 46.7% | - | |
| Installed drought tolerant land- scapes/fake grass | 76 38.1% | 64 37.0% | 33 45.0% | 41 35.4% | 56 30.2% | 213 38.1% | 56 30.2% | 270 36.1% | | |
| Other (unique responses) | 2 1.0% | 1 0.6% | 3 4.3% | 3 2.5% | 4 2.2% | 9 1.6% | 4 2.2% | 13 1.8% | - | |
| Installed rain barrel, cistern | 5 2.5% | 4 2.5% | 1 1.5% | 3 2.4% | 4 2.3% | 13 2.3% | 4 2.3% | 17 2.3% | - | |
| Collected, reused water | 3 1.3% | 4 2.0% | 2 2.6% | 3 2.3% | 2 1.2% | 11 1.9% | 2 1.2% | 13 1.7% | - | |
| No yard, live in apart ment, have limited options | 16 8.1% | 7 4.0% | - | 7 5.7% | 5 3.0% | 30 5.3% | 5 3.0% | 35 4.7% | : | |
| Installed water efficient toilet | 1 0.5% | 1 0.6% | - | 1 1.1% | : | 3 0.6% | : | 3 0.5% | : | |
| Not sure | 0 0.2% | | 3 3.6% | | 0 0.2% | 3 0.6% | 0 0.2% | 4 0.5% | | |

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Crosstabulations

Appendix A

Base

Didn't hose

ay/walkways Installed drought

tolerant land-scapes/fake

grass Other (unique

responses) nstalled rain

barrel,

cistern Collected,

reused water

No yard, live

in apart ment, have limited

options Installed water efficient

Not sure

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481

264

54.9%

45.7%

1.5%

17

3.6%

10

2.1%

13

0.3%

0.1%

San Diego County Water Authority Public Opinion Survey 2019 —Q17 Actions taken—

Other

26

15

55.2%

28.2%

1 5.7%

6.7%

91

22

24.2%

6.7%

2 2.2%

6.7%

0.9%

Home Type (QD4)

82

31.2%

12.4%

2 2.8%

2.1%

13

15.7%

1.2%

Duplex or Condomini-

48

18

36.7%

35.2%

2.0%

2.4%

Know Name of Local Water Agency (Q20)

299

125

41.6%

26.2%

2 0.5%

0.4%

1.8%

19

6.2%

0.4%

1.0%

Yes

446

224

50.2%

191

42.8%

12 2.6%

16

3.6%

1.7%

3.7%

0.5%

Crosstabulations

Water Bill Responsibility (QD3)

Hsld pays

542

281

51.9%

43.0%

12 2.2%

3.2%

11

2.1%

3.0%

0.3%

0.1%

Someone else pays

165

53

32.1%

16.0%

0.7%

1.0%

18

10.9%

1.1% 3

1.9%

—Q17 Actions taken—

| | Futur | e Water Use | (Q15) | | | Age (| QD1) | | |
|--|-------------|---------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 62 | 452 | 209 | 80 | 141 | 130 | 127 | 112 | 114 |
| Didn't hose down drivew- ay/walkways | 22 35.2% | 225 49.9% | 93 44.6% | 20 25.3% | 53 37.8% | 56 43.2% | 60 47.8% | 68 60.9% | 67 58.7% |
| Installed drought tolerant land- scapes/fake grass | 15 24.2% | 165 36.5% | 82 39.1% | 17 20.9% | 35 24.8% | 47 35.9% | 47 37.3% | 50 44.7% | 48 42.4% |
| Other (unique responses) | | 6 1.3% | 7 3.5% | 2 2.4% | | | 2 1.9% | 3 3.0% | 4 3.5% |
| Installed rain barrel, cistern | - | 14 3.2% | 2 0.8% | 2 2.4% | 3 1.8% | 3 1.9% | 2 1.5% | 5 4.1% | 3 2.6% |
| Collected, reused water | 2 3.7% | 7 1.6% | 2 1.2% | - | | 4 3.4% | 2 1.4% | 2 2.2% | 4 3.7% |
| No yard, live in apart ment, have limited options | | 27 6.0% | 8 3.9% | 6 7.0% | 1 0.8% | 8 6.3% | 6 5.1% | 5 4.2% | 8 6.7% |
| Installed water efficient toilet | | 1 0.3% | 1 0.5% | - | | 1 0.6% | 1 0.9% | - | 1 1.3% |
| Not sure | | 3 0.6% | 1 0.4% | 3 3.3% | : | : | - | : | 1 0.8% |

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Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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Appendix A

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San Diego County Water Authority Public Opinion Survey 2019

=Q17 Actions taken=

| | | E | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|--|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 334 | 203 | 25 | 76 | 53 | 180 | 170 | 185 | 162 | |
| Didn't hose down drivew- ay/walkways | 193 57.9% | 71 35.0% | 7 26.7% | 25 33.3% | 23 42.5% | 75 41.7% | 77 45.1% | 90 48.9% | 80 49.3% | |
| Installed drought tolerant land- scapes/fake grass | 144 43.2% | 53 26.2% | 2 7.1% | 25 32.3% | 13 25.2% | 38 21.3% | 47 27.5% | 73 39.8% | 85 52.2% | |
| Ot her (unique responses) | 8 2.3% | 3 1.3% | - | - | 2 3.6% | 6 3.1% | 4 2.3% | 1 0.6% | 1 0.6% | |
| Installed rain barrel, cistern | 7 2.0% | 7 3.6% | - | - | 3 4.7% | 1 0.8% | 5 3.0% | 6 3.1% | 5 3.1% | |
| Collected, reused water | 4 1.2% | 2 1.0% | - | 3 4.3% | 2 2.9% | | 4 2.2% | 5 2.7% | 2 1.4% | |
| No yard, live in apart ment, have limited options | 13 3.9% | 8 3.7% | 4 14.3% | 7 9.4% | 3 5.2% | 8 4.5% | 8 4.8% | 11 6.1% | 6 3.5% | |
| Installed water efficient toilet | 1 0.4% | 1 0.5% | - | - | • | - | | - | 3 1.6% | |
| Not sure | 1 0.3% | 3 1.3% | - | - | | 3 1.5% | 0 0.3% | - | 0 0.3% | |

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=Q17 Actions taken=

| | | | Hsl | d Income (Q | D8) | | | Home Ownership Status (QD5) | |
|--|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------------------------|-------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 100 | 160 | 110 | 70 | 89 | 87 | 49 | 452 | 248 |
| Didn't hose down drivew- ay/walkways | 47 47.2% | 72 45.0% | 39 35.0% | 29 42.3% | 47 53.2% | 52 60.4% | 32 65.7% | 242 53.6% | 86 34.7% |
| Installed drought tolerant land- scapes/fake grass | 30 30.1% | 31 19.1% | 36 33.0% | 28 39.7% | 41 45.8% | 39 45.0% | 29 58.8% | 209 46.3% | 41 16.4% |
| Other (unique responses) | 2 2.0% | 3 1.7% | 5 4.3% | : | 0 0.5% | 1 0.7% | 1 2.3% | 9 2.0% | 2 1.0% |
| Installed rain barrel, cistern | 2 2.4% | 4 2.5% | 4 3.8% | 3 4.3% | 2 1.7% | 2 2.6% | | 14 3.1% | 2 0.6% |
| Collected, reused water | 1 0.5% | 3 1.6% | 2 2.1% | 3 4.1% | 2 2.5% | 1 0.8% | 1 2.9% | 11 2.5% | : |
| No yard, live in apart ment, have limited options | 6 5.6% | 8 4.9% | 3 3.1% | 2 2.3% | 3 3.1% | 7 8.3% | | 17 3.8% | 17 6.9% |
| Installed water efficient toilet | | - | 1 1.0% | | - | | 0 0.9% | 3 0.6% | 1 0.3% |
| Not sure | 0 0.4% | 3 1.7% | 0 0.4% | | | | | 0 0.1% | 3 1.2% |

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| | | | Area of | County | | | Gende | r (QD2) |
|--|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 86 | 154 | 151 | 119 | 128 | 108 | 382 | 357 |
| Didn't hose down drivew- ay/walkways | 48 55.1% | 49 31.6% | 84 55.7% | 58 48.8% | 56 43.4% | 55 50.7% | 197 51.6% | 147 41.3% |
| Installed drought tolerant land- scapes/fake grass | 30 34.2% | 46 29.8% | 66 43.8% | 57 48.0% | 37 28.9% | 34 31.4% | 155 40.6% | 111 31.2% |
| Other (unique responses) | 2 2.3% | - | 2 1.6% | 1 1.1% | 2 1.7% | 5 4.9% | 5 1.4% | 8 2.2% |
| Installed rain barrel, cistern | 2 2.6% | 3 2.2% | 3 1.7% | 2 1.6% | 1 0.4% | 7 6.1% | 7 1.8% | 11 3.0% |
| Collected, reused water | 1 0.6% | 2 1.0% | 3 2.3% | 3 2.4% | 1 0.4% | 4 3.6% | 4 1.0% | 9 2.6% |
| No yard, live in apart ment, have limited options | 1 1.0% | 11 7.0% | 1 0.6% | 8 6.4% | 6 4.7% | 9 8.4% | 14 3.7% | 20 5.6% |
| Installed water efficient toilet | 1 1.5% | 1 0.7% | - | | - | 1 1.0% | 2 0.6% | 1 0.4% |
| Not sure | | - | 0 0.3% | 0 0.4% | 3 2.1% | - | 0 0.1% | 3 0.9% |

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—Q17 Actions taken—

| | Overall | Yea | rs in San Die | go County (| (Q1) | County Water Supply Over Next Year (Q4c) | | | | |
|-------------------------|-----------|-------------|---------------|-------------|------------|--|---------------------|------------------|----------|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | |
| Base | 746 | 74 | 69 | 79 | 524 | 67 | 292 | 338 | 45 | |
| Prefer not to answer | 1 0.1% | 1 1.4% | | | | | | 1 0.3% | - | |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

—Q17 Actions taken—

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to | |
|-------------------------|---------------------|--------------|---------------------|--------------|---------------------|----------------|---------|------------------------|----|
| | - 11 . / | | . ()(| | | Authority (Q9) | | Reduce Water Use (Q16) | |
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No | Yes | No |
| Base | 199 | 173 | 73 | 115 | 186 | 560 | 186 | 746 | - |
| Prefer not to answer | - | - | 1 1.4% | - | - | 1 0.2% | - | 1 0.1% | - |

Appendix A

—Q17 Actions taken—

| | Fut ur | e Water Use | (Q15) | | Age (QD1) | | | | |
|-------------------------|--------|---------------|-------|----------|-----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 62 | 452 | 209 | 80 | 141 | 130 | 127 | 112 | 114 |
| Prefer not to answer | : | - | - | - | - | | : | - | - |

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—Q17 Actions taken—

| | | Ho | me Type (QI | D4) | | | e of Local | Water Bill | |
|---------------|------------------|----------|------------------|------------|-------|--------------------|------------|----------------------|----------------------|
| | 6. 1 | | | | | Water Agency (Q20) | | Responsibility (QD3) | |
| | Single family | townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 481 | 48 | 82 | 91 | 26 | 446 | 299 | 542 | 165 |
| Prefer not to | - | - | - | - | - | - | 1 | - | - |
| answer | - | - | - | - | - | - | 0.3% | - | - |

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San Diego County Water Authority Public Opinion Survey 2019

—Q17 Actions taken—

| | | Е | thnicity (QD | 6) | Education Level (QD7) | | | | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|-----------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 334 | 203 | 25 | 76 | 53 | 180 | 170 | 185 | 162 |
| Prefer not to answer | - | | 1 4.0% | - | - | | : | - | - : |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Crosstabulations

=Q17 Actions taken=

| | | | Hs | ld Income (Q | D8) | | | Home Ownership | |
|---------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|----------------|------|
| | | enew. | erov. | A 751/ . | £100V. | ****** | *250V | Status (QD5) | |
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 100 | 160 | 110 | 70 | 89 | 87 | 49 | 452 | 248 |
| Prefer not to | 1 | - | - | - | - | - | - | - | 1 |
| answer | 1.0% | - | - | - | - | - | - | - | 0.4% |

—Q17 Actions taken—

Area of County Gender (QD2) South Metro North Coastal North Inland South County East County Metro Male Female Base 86 154 151 119 128 108 382 357 Prefer not to 1 0.8% answer

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Appendix A

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Water Authority Performance Rating (Q11)

Poor / Very

Excellent /

=Q18a Water efficient landscaping online videos and tutorials=

Heard of Water Authority (Q9)

Crosstabulations

Taken Action to Reduce Water Use (Q16)

=Q18a Water efficient landscaping online videos and tutorials=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|---------------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| No interest | 357 | 45 | 37 | 33 | 242 | 45 | 156 | 134 | 21 |
| | 33.5% | 39.2% | 29.8% | 29.5% | 33.9% | 44.4% | 34.4% | 31.3% | 27.4% |
| Somewhat interested | 281 | 31 | 28 | 29 | 193 | 25 | 125 | 116 | 15 |
| | 26.4% | 27.0% | 22.0% | 26.3% | 27.1% | 24.5% | 27.5% | 27.2% | 19.6% |
| Very interested | 212 | 20 | 42 | 32 | 119 | 16 | 88 | 90 | 16 |
| | 20.0% | 17.3% | 33.1% | 28.8% | 16.7% | 15.9% | 19.5% | 21.0% | 20.5% |
| Already done- | 75 | 4 | 6 | 4 | 62 | 8 | 26 | 32 | 8 |
| /Participated | 7.1% | 3.4% | 4.4% | 3.3% | 8.7% | 8.3% | 5.8% | 7.6% | 10.4% |
| Not sure | 127 | 13 | 12 | 13 | 89 | 7 | 53 | 52 | 15 |
| | 11.9% | 11.3% | 9.8% | 11.5% | 12.5% | 7.0% | 11.8% | 12.1% | 19.4% |
| Prefer not to | 11 | 2 | 1 | 1 | 8 | | 4 | 4 | 2 |
| answer | 1.1% | 1.8% | 0.8% | 0.6% | 1.1% | | 1.0% | 0.9% | 2.6% |

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Haven't heard of Good Yes poor Base 284 216 96 164 302 761 302 746 279 81 37.3% 36 37.1% 57 105 34.9% 251 33.0% 105 34.9% 242 32.5% 105 77 27.2% No interest 35.1% 37.8% Somewhat 73 25.7% 54 25.2% 18 18.9% 37 22.7% 98 32.5% 183 98 32.4% interested 24.0% 32.5% 24.1% 39 48 164 167

Very interested 26.1% 17.9% 16.1% 22.1% 16.0% 21.6% 16.0% 22.4% 14.3% Already done-/Participated 23 8.0% 13 5.9% 14 14.7% 11 6.9% 14 4.7% 61 8.0% 14 4.7% 62 8.3% 10 3.6% 30 10.9% 35 12.5% 29 13.5% 8 8.3% 21 13.0% 32 10.6% 95 12.5% 32 10.6% 88 11.8% Not sure 5 4.9% 7 1.0% 3 1.1% Prefer not to 0 0.6% 0.2% 0.3% 1.3% 1.3% 1.0%

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Appendix A San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q18a Water efficient landscaping online videos and tutorials=

| | Futur | e Water Use | (Q15) | Age (QD1) | | | | | | | |
|----------------------|-------|---------------|-----------|-----------|-----------|-----------|-----------|-----------|-------------|--|--|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | | |
| No interest | 29 | 229 | 82 | 45 | 60 | 61 | 51 | 56 | 60 | | |
| | 29.0% | 33.0% | 34.7% | 29.1% | 27.9% | 34.3% | 31.4% | 38.3% | 39.0% | | |
| Somewhat interested | 39 | 181 | 55 | 61 | 54 | 50 | 48 | 29 | 33 | | |
| | 39.7% | 26.0% | 23.4% | 39.3% | 25.3% | 27.9% | 29.5% | 19.8% | 21.7% | | |
| Very | 27 | 123 | 57 | 33 | 53 | 32 | 35 | 31 | 21 | | |
| interested | 26.9% | 17.7% | 24.2% | 21.3% | 24.9% | 17.9% | 21.4% | 21.5% | 13.9% | | |
| Already done- | 3 | 56 | 16 | 7 | 13 | 9 | 11 | 14 | 16 | | |
| /Participated | 3.0% | 8.0% | 6.6% | 4.3% | 5.9% | 5.1% | 6.5% | 9.4% | 10.1% | | |
| Not sure | 1 | 97 | 26 | 9 | 31 | 25 | 17 | 15 | 23 | | |
| | 1.4% | 14.0% | 10.8% | 6.0% | 14.2% | 13.8% | 10.5% | 10.6% | 14.7% | | |
| Prefer not to answer | : | 9 1.2% | 1 0.3% | | 4 1.8% | 2 1.0% | 1 0.6% | 1 0.5% | 1 0.6% | | |

=Q18a Water efficient landscaping online videos and tutorials=

| | | Ho | me Type (QI | 04) | | Know Nam Water Age | e of Local | Wate | r Bill ility (QD3) |
|----------------------|------------------|-----------------------|------------------|------------|-------|-----------------------|------------|-----------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| No interest | 208 | 23 | 37 | 61 | 19 | 194 | 162 | 227 | 101 |
| | 32.5% | 28.3% | 26.8% | 44.2% | 44.8% | 32.8% | 34.4% | 31.9% | 34.2% |
| Somewhat interested | 188 | 24 | 37 | 25 | 6 | 156 | 125 | 202 | 74 |
| | 29.4% | 29.9% | 27.2% | 17.9% | 13.3% | 26.3% | 26.6% | 28.4% | 25.2% |
| Very | 143 | 7 | 30 | 14 | 10 | 128 | 84 | 157 | 44 |
| interested | 22.4% | 8.4% | 22.0% | 10.6% | 23.6% | 21.7% | 17.9% | 22.0% | 14.8% |
| Already done- | 64 | 4 | 2 | 1 | 3 | 60 | 15 | 70 | 5 |
| /Participated | 10.0% | 5.2% | 1.3% | 0.8% | 6.4% | 10.2% | 3.1% | 9.9% | 1.6% |
| Not sure | 30 | 21 | 31 | 36 | 5 | 49 | 78 | 50 | 68 |
| | 4.7% | 25.7% | 22.4% | 26.6% | 11.9% | 8.2% | 16.6% | 7.0% | 23.1% |
| Prefer not to answer | 7 1.1% | 2 2.5% | 0 0.3% | - | | 5 0.8% | 7 1.4% | 6 0.8% | 3 1.1% |

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answer

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1.7%

San Diego County Water Authority Public Opinion Survey 2019

=Q18a Water efficient landscaping online videos and tutorials=

Crosstabulations

Home Ownership Status (QD5)

0.3%

2.0%

\$250K or

=Q18a Water efficient landscaping online videos and tutorials=

| | | E | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|-------------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| No interest | 163 | 86 | 14 | 43 | 19 | 96 | 84 | 77 | 67 | |
| | 33.4% | 29.4% | 31.1% | 40.9% | 28.7% | 38.0% | 31.9% | 28.5% | 31.3% | |
| Somewhat interested | 131 | 85 | 13 | 17 | 21 | 60 | 86 | 69 | 57 | |
| | 26.8% | 29.3% | 27.7% | 15.7% | 32.1% | 23.8% | 32.7% | 25.9% | 26.6% | |
| Very | 88 | 70 | 5 | 26 | 15 | 46 | 46 | 69 | 42 | |
| interested | 18.2% | 24.1% | 10.3% | 24.7% | 23.2% | 18.1% | 17.6% | 25.8% | 19.6% | |
| Already done- | 40 | 22 | - | 8 | 1 | 8 | 14 | 22 | 26 | |
| /Participated | 8.2% | 7.5% | | 7.2% | 1.2% | 3.2% | 5.2% | 8.3% | 12.3% | |
| Not sure | 60 | 28 | 10 | 12 | 10 | 37 | 31 | 30 | 22 | |
| | 12.3% | 9.7% | 22.1% | 11.5% | 14.8% | 14.7% | 11.9% | 11.1% | 10.2% | |
| Prefer not to answer | 5 1.1% | | 4 8.9% | | - | 5 2.2% | 2 0.7% | 1 0.3% | - | |

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Less than \$25K \$25K to < \$50K \$50K to < \$75K \$75K to < \$100K \$100K to < \$150K to < \$250K Rent Base 134 248 151 105 130 112 68 605 394 85 34.3% 61 40.5% 32 44 33.5% 28 24.5% 149 55 40.7% 16 24.0% 191 No interest 30.3% 37.7% Somewhat 31 22.9% 68 27.6% 31 20.7% 28 26.2% 41 31.8% 30 26.9% 23 33.6% 164 27.1% 101 interested 25.5%

Hsld Income (QD8)

Very interested 22 21.1% 23 132 62 11.1% 16.6% 21.9% 17.4% 26.6% 21.8% 15.7% Already done-/Participated 10 9.7% 14 11.1% 14 12.7% 63 10.4% 4 3.2% 9 3.5% 4 6.1% 7 1.7% 7.3% 69 17.5% 25 18.7% 40 16.3% 14 9.2% 13 12.6% 8 6.2% 10 9.2% 3 4.4% 53 8.8% Not sure Prefer not to 1 0.5% 8

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Appendix A San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q18a Water efficient landscaping online videos and tutorials=

| | | | | Gender (QD2) | | | | |
|----------------------|-------|----------------|------------------|------------------|-----------------|----------------|-------|--------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| No interest | 46 | 69 | 64 | 54 | 71 | 53 | 194 | 157 |
| | 34.4% | 29.8% | 30.3% | 32.8% | 41.7% | 34.6% | 35.6% | 31.0% |
| Somewhat interested | 30 | 58 | 72 | 54 | 37 | 31 | 160 | 117 |
| | 22.3% | 24.9% | 33.8% | 32.7% | 21.4% | 20.8% | 29.3% | 23.2% |
| Very | 26 | 54 | 34 | 32 | 37 | 30 | 105 | 108 |
| interested | 19.4% | 23.2% | 16.2% | 19.3% | 21.7% | 19.7% | 19.2% | 21.3% |
| Already done- | 10 | 10 | 20 | 15 | 10 | 11 | 39 | 36 |
| /Participated | 7.6% | 4.2% | 9.5% | 8.8% | 5.8% | 7.0% | 7.2% | 7.1% |
| Not sure | 20 | 40 | 19 | 9 | 15 | 25 | 43 | 83 |
| | 14.8% | 17.2% | 8.9% | 5.3% | 8.8% | 16.2% | 7.9% | 16.4% |
| Prefer not to answer | 2 | 1 | 2 | 2 | 1 | 3 | 4 | 5 |
| | 1.4% | 0.6% | 1.2% | 1.1% | 0.6% | 1.8% | 0.8% | 1.0% |

=Q18b Water efficient landscaping classes=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|----------------------|------------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| No interest | 431 | 45 | 58 | 37 | 291 | 48 | 189 | 171 | 23 |
| | 40.5% | 39.2% | 46.2% | 33.8% | 40.8% | 46.8% | 41.8% | 39.9% | 29.6% |
| Somewhat interested | 244 | 30 | 23 | 30 | 161 | 27 | 101 | 101 | 16 |
| | 22.9% | 26.5% | 18.0% | 27.0% | 22.6% | 26.1% | 22.2% | 23.5% | 21.0% |
| Very | 177 | 23 | 24 | 28 | 103 | 12 | 73 | 78 | 12 |
| interested | 16.7% | 20.0% | 18.9% | 25.2% | 14.4% | 11.4% | 16.1% | 18.2% | 15.9% |
| Already done- | 73 | 5 | 8 | 3 | 57 | 7 | 30 | 30 | 6 |
| /Participated | 6.9% | 4.2% | 6.2% | 2.6% | 8.1% | 7.1% | 6.6% | 6.9% | 8.3% |
| Not sure | 128 | 9 | 12 | 12 | 94 | 9 | 55 | 46 | 17 |
| | 12.0% | 8.3% | 9.9% | 10.9% | 13.2% | 8.6% | 12.3% | 10.8% | 22.7% |
| Prefer not to answer | 10 1.0% | 2 1.8% | 1 0.8% | 1 0.6% | 7 0.9% | - | 4 1.0% | 3 0.7% | 2 2.6% |

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San Diego County Water Authority Public Opinion Survey 2019 =Q18b Water efficient landscaping classes=

Crosstabulations

=Q18b Water efficient landscaping classes=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | Heard o | | Taken Action to | |
|---------------|-------------|--------------|-------------|--------------|----------|---------|----------|------------------------|-------|
| | Excellent / | | Poor / Verv | | Haven't | Aut hor | ity (Q9) | Reduce Water Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| No interest | 101 | 94 | 46 | 64 | 126 | 305 | 126 | 289 | 127 |
| | 35.6% | 43.6% | 48.0% | 38.8% | 41.7% | 40.1% | 41.7% | 38.8% | 45.6% |
| Somewhat | 66 | 50 | 19 | 35 | 75 | 169 | 75 | 166 | 70 |
| interested | 23.3% | 22.9% | 19.5% | 21.2% | 24.7% | 22.2% | 24.7% | 22.2% | 25.2% |
| Very | 54 | 33 | 11 | 31 | 48 | 129 | 48 | 130 | 42 |
| interested | 18.9% | 15.1% | 11.9% | 19.0% | 16.0% | 16.9% | 16.0% | 17.5% | 15.0% |
| Already done- | 28 | 14 | 8 | 9 | 15 | 58 | 15 | 60 | 11 |
| /Participated | 9.7% | 6.4% | 8.4% | 5.2% | 5.0% | 7.6% | 5.0% | 8.1% | 4.1% |
| Not sure | 35 | 26 | 7 | 25 | 34 | 94 | 34 | 94 | 25 |
| | 12.2% | 11.8% | 7.3% | 15.4% | 11.3% | 12.3% | 11.3% | 12.6% | 9.0% |
| Prefer not to | 1 | 0 | 5 | 0 | 4 | 6 | 4 | 6 | 3 |
| answer | 0.2% | 0.2% | 4.9% | 0.3% | 1.3% | 0.8% | 1.3% | 0.8% | 1.1% |

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| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|----------------------|--------|---------------|-----------|----------|-----------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| No interest | 40 | 277 | 99 | 68 | 85 | 61 | 63 | 61 | 72 |
| | 40.6% | 39.9% | 41.7% | 43.6% | 39.7% | 34.2% | 38.5% | 41.6% | 46.6% |
| Somewhat interested | 34 | 155 | 54 | 50 | 36 | 48 | 46 | 30 | 26 |
| | 34.2% | 22.4% | 22.6% | 32.4% | 16.7% | 27.1% | 28.4% | 20.4% | 17.0% |
| Very | 19 | 104 | 48 | 25 | 53 | 29 | 25 | 26 | 13 |
| interested | 19.4% | 15.0% | 20.3% | 16.3% | 24.8% | 16.1% | 15.4% | 17.9% | 8.6% |
| Already done- | 3 | 56 | 11 | 3 | 11 | 16 | 10 | 12 | 18 |
| /Participated | 3.1% | 8.1% | 4.6% | 1.7% | 4.9% | 9.0% | 5.9% | 8.2% | 11.9% |
| Not sure | 3 | 94 | 25 | 9 | 26 | 23 | 18 | 17 | 24 |
| | 2.7% | 13.5% | 10.5% | 6.0% | 12.1% | 13.2% | 11.1% | 11.4% | 15.3% |
| Prefer not to answer | | 8 1.1% | 1 0.3% | | 4 1.8% | 1 0.5% | 1 0.6% | 1 0.5% | 1 0.6% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Know Name of Local Water Bill

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q18b Water efficient landscaping classes=

Home Type (OD4)

| | | пс | The Type (Q | J 4) | | | ency (Q20) | | Responsibility (QD3) | |
|----------------------|------------------|-----------------------|------------------|------------------|-------|-----------|------------|-----------|----------------------|--|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays | |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 | |
| No interest | 245 | 28 | 58 | 70 | 22 | 245 | 186 | 281 | 120 | |
| | 38.2% | 35.0% | 42.3% | 51.2% | 51.3% | 41.4% | 39.4% | 39.5% | 40.5% | |
| Somewhat interested | 181 | 17 | 25 | 11 | 6 | 142 | 102 | 169 | 67 | |
| | 28.3% | 21.3% | 18.1% | 8.1% | 15.1% | 24.0% | 21.6% | 23.8% | 22.8% | |
| Very | 114 | 9 | 22 | 14 | 9 | 90 | 88 | 134 | 32 | |
| interested | 17.8% | 11.7% | 16.1% | 10.3% | 21.2% | 15.1% | 18.6% | 18.9% | 10.9% | |
| Already done- | 61 | 6 | 1 | 4 | 1 | 57 | 16 | 67 | 6 | |
| /Participated | 9.6% | 8.0% | 0.7% | 2.6% | 1.5% | 9.6% | 3.4% | 9.4% | 2.1% | |
| Not sure | 33 | 17 | 31 | 38 | 5 | 54 | 73 | 54 | 67 | |
| | 5.2% | 21.7% | 22.5% | 27.8% | 10.9% | 9.2% | 15.6% | 7.5% | 22.9% | |
| Prefer not to answer | 6 0.9% | 2 2.5% | 0 0.3% | | | 4 0.6% | 7 1.4% | 6 0.8% | 2 0.8% | |

=Q18b Water efficient landscaping classes=

Ethnicity (QD6) Education Level (QD7) Af-American / Black High school or less Caucasian / White Latino / Hispanic Asian American Mixed / Other Some college College graduate Graduate degree Base 487 291 106 65 253 262 268 214 45 24 111 104 No interest 40.4% 37.2% 37.0% 50.0% 37.7% 43.7% 39.6% 39.0% 37.2% 68 45 Somewhat 109 72 8 20 19 51 20.1% 69 interested 22.5% 24.8% 17.9% 19.1% 29.6% 26.1% 25.3% 21.1% 10 15.7% 39 18.3% 9 19.1% 15 14.0% 36 14.2% 16.0% 20.5% 17.0% 18.7% Already done-/Participated 34 7.1% 29 10.0% 2 2.2% 2 3.4% 14 5.7% 10 3.9% 17 6.2% 30 14.1% 16 14.7% 22 9 13.6% 36 14.1% 34 13.0% 28 20 64 8 17.2% Not sure 13.2% 7.6% 10.6% 9.4% 4 0.9% 4 8.9% 5 2.2% Prefer not to 1 0.3% 1 0.4%

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San Diego County Water Authority Public Opinion Survey 2019

=Q18b Water efficient landscaping classes=

South

County

6.3%

17 9.8%

0.6%

Fast

County

19 12.8%

1.8%

47

8.6%

0.6%

Crosstabulations

Gender (OD2)

Female

80

15.8%

1.0%

| | | | Hsl | d Income (Q | D8) | | | Home Ownership Status (OD5) | |
|-------------------------|-----------|------------|------------|-------------|-------------|-------------|-----------|--------------------------------|-----------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100V to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| No interest | 49 | 116 | 75 | 31 | 48 | 38 | 27 | 235 | 173 |
| | 36.7% | 46.9% | 49.5% | 29.1% | 37.0% | 34.0% | 39.0% | 38.8% | 43.8% |
| Somewhat interested | 29 | 48 | 35 | 29 | 31 | 25 | 20 | 141 | 88 |
| | 21.4% | 19.4% | 23.3% | 27.6% | 23.7% | 22.1% | 28.7% | 23.3% | 22.4% |
| Very interested | 20 | 33 | 19 | 28 | 20 | 24 | 17 | 113 | 50 |
| | 15.0% | 13.2% | 12.4% | 26.3% | 15.7% | 21.6% | 24.9% | 18.6% | 12.6% |
| Already done- | 5 | 12 | 9 | 9 | 17 | 13 | 4 | 61 | 10 |
| /Participated | 3.8% | 4.7% | 5.8% | 8.3% | 13.1% | 11.6% | 6.1% | 10.1% | 2.6% |
| Not sure | 27 | 35 | 13 | 9 | 14 | 12 | 1 | 54 | 66 |
| | 20.3% | 14.1% | 8.5% | 8.7% | 10.5% | 10.7% | 1.3% | 8.9% | 16.8% |
| Prefer not to answer | 4 2.8% | 4 1.7% | 1 0.5% | | - | - | | 2 0.3% | 7 1.8% |

=Q18b Water efficient landscaping classes=

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132 233 212 164 170 152 546 506 Base 61 84 75 66 84 60 229 197 No interest 46.3% 36.2% 35.6% 40.3% 49.3% 39.5% 41.9% 39.0% Somewhat 58 32 145 22.0% 14.0% 25.0% 31.1% 18.5% 22.3% 26.6% 19.1% interested 82 38 35 26 16.3% 13.8% 21.3% 15.4% 17.6% 17.2% 16.2% interested 16.8% Already done-/Participated 12 7.4% 28 5.1% 45 8.9% 11 9 6.1% 5.0% 8.0%

13 8.0%

2

1.1%

Area of County

Nort h

Coastal

22 10.3%

1.2%

South Metro

40

17.3%

0

0.2%

Metro

9.2%

16 12.4%

1.4%

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Not sure

Prefer not to

answer

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Overall

13

1.2%

2 1.8%

1 0.8%

Prefer not to

answer

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

County Water Supply Over Next Year (Q4c)

4 0.9%

2 2.6%

6 1.3%

San Diego County Water Authority Public Opinion Survey 2019

=Q18c Rebates on rain barrels and cisterns=

| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
|---------------|-------|-------------|--------|----------|------------|-----------|---------------------|------------------|----------|
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| No interest | 319 | 41 | 43 | 19 | 217 | 33 | 125 | 131 | 30 |
| | 30.0% | 35.7% | 34.0% | 17.2% | 30.4% | 32.5% | 27.6% | 30.6% | 39.3% |
| Somewhat | 243 | 26 | 32 | 25 | 160 | 15 | 129 | 85 | 12 |
| interested | 22.8% | 22.6% | 25.5% | 23.0% | 22.4% | 14.4% | 28.4% | 19.9% | 15.5% |
| Very | 316 | 31 | 36 | 46 | 202 | 36 | 131 | 139 | 8 |
| interested | 29.7% | 27.5% | 28.8% | 42.0% | 28.3% | 35.0% | 29.0% | 32.6% | 10.9% |
| Already done- | 52 | 3 | 3 | 4 | 42 | 8 | 12 | 28 | 4 |
| /Participated | 4.9% | 2.2% | 2.0% | 4.0% | 6.0% | 7.7% | 2.6% | 6.6% | 5.2% |
| Not sure | 120 | 12 | 11 | 15 | 83 | 11 | 50 | 40 | 20 |
| | 11.3% | 10.2% | 8.9% | 13.1% | 11.7% | 10.4% | 11.0% | 9.3% | 26.4% |

1 0.6%

9 1.3%

Years in San Diego County (Q1)

Appendix A

=Q18c Rebates on rain barrels and cisterns=

Crosstabulations

Water Authority Performance Rating (Q11) Heard of Water Authority (Q9) Taken Action to Reduce Water Use (Q16 Excellent / Poor / Very Haven't Fair Not sure Good heard of Yes poor 302 761 Base 284 216 96 164 302 746 279 37 223 87 No interest 27.5% 30.5% 44.1% 22.3% 31.9% 29.3% 31.9% 30.0% 31.2% Somewhat 56 51 14 38 84 159 84 160 77 19.6% 23.3% 27.5% 23.8% 14.4% 27.7% 21.4% interested 20.9% 27.7% 34.8% 27.9% 25.8% 31.9% 26.3% 31.1% 26.3% 31.4% 25.5% 11 6.9% 46 6.1% Already done 14 6 1.9% 6 1.9% 5.1% 2.4% /Participated 5.5% 6.7% 6.1% 24 25 31 89 31 74 34 34 Not sure 12.0% 11.0% 5.6% 15.3% 10.4% 11.7% 10.4% 10.0% 12.2% 0 0.2% 0 0.3% Prefer not to 2 0.6% 5 4.9% 6 1.8% 7 1.0% 6 1.8% 9 1.2% 3 1.1% answer

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=Q18c Rebates on rain barrels and cisterns=

| | Futur | e Water Use | (Q15) | | | Age (| QD1) | | |
|-------------------------|-------|-------------|-----------|----------|-----------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| No interest | 29 | 204 | 71 | 57 | 46 | 44 | 38 | 51 | 66 |
| | 28.8% | 29.4% | 29.9% | 36.7% | 21.6% | 24.7% | 23.3% | 34.8% | 42.5% |
| Somewhat interested | 31 | 170 | 42 | 58 | 43 | 40 | 40 | 25 | 26 |
| | 31.1% | 24.6% | 17.6% | 37.1% | 19.9% | 22.3% | 24.3% | 17.3% | 16.6% |
| Very | 32 | 182 | 93 | 32 | 80 | 61 | 64 | 44 | 29 |
| interested | 32.4% | 26.3% | 39.2% | 20.3% | 37.5% | 34.4% | 39.0% | 30.1% | 18.9% |
| Already done- | 1 | 42 | 8 | 2 | 9 | 7 | 5 | 9 | 13 |
| /Participated | 0.8% | 6.0% | 3.3% | 1.2% | 4.1% | 3.9% | 3.1% | 6.2% | 8.7% |
| Not sure | 7 | 85 | 23 | 7 | 32 | 24 | 14 | 16 | 20 |
| | 6.9% | 12.3% | 9.8% | 4.6% | 15.1% | 13.7% | 8.7% | 11.2% | 12.7% |
| Prefer not to answer | | 10 1.4% | 1 0.3% | | 4 1.8% | 2 1.0% | 3 1.6% | 1 0.5% | 1 0.6% |

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| | | Ho | me Type (QI | 04) | | Know Nam | | Water Bill Responsibility (QD3) | |
|-------------------------|-----------|-----------|-------------|------------|-------|-----------|-----------|------------------------------------|----------------------|
| | Single | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsib | ility (QD3) |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| No interest | 178 | 22 | 46 | 49 | 11 | 181 | 139 | 207 | 90 |
| | 27.8% | 27.5% | 33.5% | 35.9% | 25.6% | 30.5% | 29.4% | 29.2% | 30.5% |
| Somewhat interested | 152 | 19 | 25 | 31 | 11 | 123 | 119 | 154 | 70 |
| | 23.8% | 23.4% | 17.9% | 22.7% | 26.2% | 20.9% | 25.4% | 21.6% | 23.6% |
| Very | 233 | 18 | 27 | 22 | 15 | 191 | 125 | 249 | 62 |
| interested | 36.4% | 22.4% | 19.3% | 15.8% | 35.2% | 32.2% | 26.5% | 35.0% | 21.2% |
| Already done- | 44 | 2 | 2 | 1 | 1 | 46 | 6 | 48 | 3 |
| /Participated | 6.8% | 2.2% | 1.5% | 0.8% | 3.2% | 7.7% | 1.3% | 6.7% | 1.1% |
| Not sure | 26 | 16 | 38 | 34 | 4 | 47 | 74 | 46 | 66 |
| | 4.1% | 20.0% | 27.4% | 24.8% | 9.9% | 7.9% | 15.7% | 6.5% | 22.6% |
| Prefer not to answer | 7 1.1% | 4 4.4% | 0 0.3% | - | : | 5 0.8% | 8 1.7% | 7 1.0% | 3 1.1% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q18c Rebates on rain barrels and cisterns=

| | | Et | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|-------------------------|----------------------|----------------------|----------------------------|-------------------|-------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Ot her | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| No interest | 154 | 86 | 10 | 39 | 9 | 78 | 73 | 80 | 65 | |
| | 31.7% | 29.8% | 22.1% | 36.4% | 13.6% | 30.9% | 27.6% | 29.8% | 30.4% | |
| Somewhat interested | 108 | 69 | 12 | 22 | 15 | 62 | 70 | 54 | 43 | |
| | 22.2% | 23.9% | 27.1% | 20.6% | 23.4% | 24.6% | 26.6% | 20.0% | 19.9% | |
| Very | 139 | 92 | 7 | 25 | 34 | 60 | 78 | 92 | 72 | |
| interested | 28.5% | 31.5% | 16.3% | 23.6% | 52.6% | 23.8% | 29.6% | 34.4% | 33.6% | |
| Already done- | 22 | 18 | 2 | 3 | 3 | 10 | 10 | 15 | 13 | |
| /Participated | 4.5% | 6.2% | 3.9% | 2.6% | 5.0% | 3.9% | 3.7% | 5.8% | 6.1% | |
| Not sure | 59 | 25 | 10 | 16 | 4 | 37 | 31 | 26 | 20 | |
| | 12.1% | 8.7% | 21.7% | 15.2% | 5.4% | 14.6% | 11.7% | 9.6% | 9.3% | |
| Prefer not to answer | 5 1.1% | : | 4 8.9% | 2 1.4% | | 5 2.2% | 2 0.7% | 1 0.3% | 2 0.7% | |

=Q18c Rebates on rain barrels and cisterns=

| | | | Hsl | d Income (Q | D8) | | | Home Ownershi | |
|----------------------|-----------|------------|------------|-------------|-------------|-------------|-----------|---------------|-----------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| No interest | 42 | 75 | 46 | 31 | 38 | 37 | 19 | 182 | 120 |
| | 31.4% | 30.4% | 30.3% | 29.1% | 29.1% | 33.2% | 28.2% | 30.1% | 30.6% |
| Somewhat interested | 40 | 57 | 28 | 30 | 22 | 14 | 16 | 132 | 99 |
| | 29.9% | 23.0% | 18.7% | 28.6% | 17.1% | 12.2% | 22.9% | 21.7% | 25.0% |
| Very | 23 | 66 | 57 | 26 | 46 | 45 | 27 | 201 | 93 |
| interested | 16.9% | 26.6% | 37.9% | 25.0% | 35.5% | 40.0% | 40.1% | 33.1% | 23.5% |
| Already done- | 5 | 9 | 6 | 6 | 10 | 6 | 1 | 37 | 10 |
| /Participated | 4.1% | 3.7% | 3.9% | 5.9% | 7.7% | 5.0% | 1.9% | 6.0% | 2.5% |
| Not sure | 19 | 36 | 13 | 12 | 12 | 11 | 5 | 51 | 65 |
| | 14.3% | 14.5% | 8.6% | 11.5% | 9.4% | 9.6% | 7.0% | 8.4% | 16.4% |
| Prefer not to answer | 5 3.5% | 4 1.7% | 1 0.5% | - | 2 1.2% | - | | 3 0.6% | 8 2.0% |

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Appendix A

Overall

1063

261 24.6%

258 24.2%

322

30.3%

65 6.1%

145 13.7%

Base

No interest

Somewhat interested

Very interested

Already done-/Participated

Not sure

Prefer not to

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Less than 5

114

36 31.3%

27 23.9%

35

3 2.4%

12 10.2%

2 1.8%

San Diego County Water Authority Public Opinion Survey 2019

5 to 9

126

29 23.1%

25 20.1%

7 5.9%

15 12.1%

1 0.8%

Years in San Diego County (Q1)

10 to 14

111

24 21.3%

26 23.9%

35.1%

6 5.4%

15 13.7%

1 0.6%

=Q18d Rebates for water efficient outdoor devices like sprinklers and controllers=

15 or more

713

173 24.3%

179 25.1%

201

28.2%

49 6.9%

103 14.5%

8 1.1%

102

28 27.5%

23 22.9%

29.7%

7 7.0%

13 12.9%

Crosstabulations

County Water Supply Over Next Year (Q4c)

Getting

428

93

21.7%

101 23.5%

147

34.5%

28 6.6%

55 12.8%

4 0.9%

76

21 27.9%

15 19.8%

20.9%

5 6.8%

17 22.0%

2

2.6%

Staying the same

452

119

119

26.2%

125

27.6%

25 5.4%

61 13.4%

1.0%

=Q18c Rebates on rain barrels and cisterns=

| | | | Area of | County | _ | | Gende | r (QD2) |
|-----------------|-------|----------------|------------------|------------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| No interest | 31 | 71 | 67 | 51 | 59 | 41 | 194 | 126 |
| | 23.7% | 30.3% | 31.5% | 31.0% | 34.4% | 27.2% | 35.5% | 24.8% |
| Somewhat | 27 | 47 | 63 | 43 | 30 | 32 | 115 | 123 |
| interested | 20.7% | 20.4% | 29.8% | 26.0% | 17.4% | 21.4% | 21.1% | 24.2% |
| Very interested | 40 | 66 | 62 | 48 | 53 | 48 | 162 | 152 |
| | 30.2% | 28.2% | 29.2% | 29.2% | 30.9% | 31.4% | 29.7% | 30.0% |
| Already done- | 7 | 8 | 6 | 8 | 13 | 10 | 25 | 25 |
| /Participated | 5.0% | 3.3% | 2.8% | 5.1% | 7.6% | 6.8% | 4.7% | 5.0% |
| Not sure | 25 | 40 | 12 | 12 | 14 | 17 | 44 | 76 |
| | 19.0% | 17.2% | 5.5% | 7.6% | 8.2% | 11.4% | 8.0% | 15.0% |
| Prefer not to | 2 | 1 | 2 | 2 | 3 | 3 | 6 | 5 |
| answer | 1.4% | 0.6% | 1.2% | 1.1% | 1.5% | 1.8% | 1.1% | 1.0% |

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Appendix A San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

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=Q18d Rebates for water efficient outdoor devices like sprinklers and controllers=

| | Wa | Water Authority Performance Rating (Q11) | | | | | of Water | Taken Action to Reduce Water Use (O16 | |
|---------------|-------------|--|---------------------|----------|----------|--------|----------|--|--------------|
| | Excellent / | | Book / Vors | | Haven't | Autnor | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | Poor / Very poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| No interest | 60 | 54 | 29 | 32 | 87 | 175 | 87 | 180 | 75 |
| | 21.1% | 25.0% | 30.2% | 19.3% | 28.7% | 22.9% | 28.7% | 24.2% | 27.0% |
| Somewhat | 63 | 49 | 15 | 41 | 89 | 168 | 89 | 167 | 81 |
| interested | 22.2% | 22.7% | 15.6% | 25.2% | 29.6% | 22.1% | 29.6% | 22.4% | 29.1% |
| Very | 92 | 75 | 28 | 56 | 71 | 251 | 71 | 247 | 68 |
| interested | 32.5% | 34.7% | 28.8% | 34.2% | 23.6% | 33.0% | 23.6% | 33.1% | 24.2% |
| Already done | | 11 | 10 | 6 | 16 | 49 | 16 | 52 | 12 |
| /Participated | | 4.9% | 10.2% | 3.5% | 5.3% | 6.5% | 5.3% | 7.0% | 4.2% |
| Not sure | 44 | 27 | 10 | 29 | 35 | 110 | 35 | 92 | 40 |
| | 15.5% | 12.5% | 10.3% | 17.5% | 11.6% | 14.5% | 11.6% | 12.4% | 14.3% |
| Prefer not to | 2 | 0 | 5 | 0 | 4 | 7 | 4 | 7 | 3 |
| answer | 0.6% | 0.2% | 4.9% | 0.3% | 1.3% | 1.0% | 1.3% | 1.0% | 1.1% |

Crosstabulations

=Q18d Rebates for water efficient outdoor devices like sprinklers and controllers=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------------------|--------|-------------|-----------|----------|-----------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| No interest | 24 | 156 | 66 | 51 | 40 | 38 | 30 | 43 | 46 |
| | 24.4% | 22.4% | 27.8% | 32.8% | 18.8% | 21.2% | 18.2% | 29.9% | 30.1% |
| Somewhat interested | 22 | 183 | 48 | 46 | 42 | 51 | 44 | 28 | 34 |
| | 21.8% | 26.3% | 20.2% | 29.5% | 19.6% | 28.3% | 27.2% | 19.4% | 21.8% |
| Very | 42 | 192 | 84 | 40 | 82 | 56 | 57 | 45 | 32 |
| interested | 42.4% | 27.7% | 35.6% | 25.8% | 38.0% | 31.6% | 35.0% | 30.6% | 20.5% |
| Already done- | 5 | 48 | 10 | 3 | 13 | 10 | 10 | 12 | 13 |
| /Participated | 5.3% | 6.9% | 4.4% | 1.7% | 6.1% | 5.5% | 6.1% | 8.2% | 8.5% |
| Not sure | 6 | 107 | 28 | 16 | 34 | 22 | 21 | 17 | 29 |
| | 6.2% | 15.4% | 11.7% | 10.2% | 15.7% | 12.5% | 12.8% | 11.4% | 18.5% |
| Prefer not to answer | | 9 1.2% | 1 0.3% | : | 4 1.8% | 2 1.0% | 1 0.6% | 1 0.5% | 1 0.6% |

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Appendix A

Appendix A

Education Level (QD7)

=Q18d Rebates for water efficient outdoor devices like sprinklers and controllers=

| | | Ho | me Type (QI | D4) | | | e of Local | Wate | |
|-------------------------|-----------|-----------|-------------|------------|--------|-----------|------------|-----------|----------------------|
| | Single | Duplex or | Condomini- | | | water Age | ncy (Q20) | Responsib | |
| | family | townhome | um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| No interest | 133 | 14 | 34 | 58 | 14 | 140 | 121 | 155 | 84 |
| | 20.7% | 16.9% | 25.0% | 42.4% | 32.0% | 23.7% | 25.7% | 21.9% | 28.4% |
| Somewhat | 180 | 22 | 22 | 17 | 11 | 140 | 118 | 189 | 55 |
| interested | 28.0% | 27.6% | 15.6% | 12.7% | 26.0% | 23.6% | 25.0% | 26.6% | 18.7% |
| Very | 228 | 18 | 41 | 19 | 11 | 194 | 128 | 241 | 70 |
| interested | 35.6% | 22.5% | 29.6% | 13.8% | 26.9% | 32.9% | 27.1% | 33.9% | 23.8% |
| Already done- | 53 | 6 | 2 | 2 | 0 | 51 | 14 | 59 | 6 |
| /Participated | 8.3% | 7.7% | 1.5% | 1.6% | 1.0% | 8.6% | 3.0% | 8.3% | 2.0% |
| Not sure | 40 | 18 | 38 | 40 | 6 | 62 | 84 | 60 | 77 |
| | 6.2% | 22.9% | 28.0% | 29.4% | 14.1% | 10.4% | 17.7% | 8.5% | 26.0% |
| Prefer not to answer | 7 1.1% | 2 2.5% | 0 0.3% | | : | 5 0.8% | 7 1.4% | 6 0.8% | 3 1.1% |

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Ethnicity (QD6) High school or less Caucasian / Whit e Latino / Hispanic Asian American Mixed / Other College graduate Graduate Some merican Black college degree Base 487 291 45 106 65 253 262 268 214 17 37.7% 24 23.0% 91 35.9% 40 18.9% 118 78 8 12.7% 68 41 15.4% No interest 26.7% 26.1% Somewhat interested 125 25.6% 58 20.0% 4 8.6% 29 27.6% 24 36.9% 55 21.7% 57 21.6% 78 29.0% 56 26.0% 140 102 21 45 85 107

=Q18d Rebates for water efficient outdoor devices like sprinklers and controllers=

Very interested 14.1% 28.7% 34.9% 29.0% 31.7% 17.7% 32.5% 40.0% 33.2% Already done-/Participated 29 5.9% 24 8.2% 15 5.9% 10 3.9% 12 4.5% 22 10.4% 5 5.0% 3 3.9% 2 4.1% 12 26.6% 30 10.2% 16 15.4% 10 14.8% 42 16.7% 40 15.3% 29 10.8% 25 11.6% Not sure 4 8.9% 5 2.2% 2 0.7% Prefer not to 1.1% 0.3%

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Appendix A San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q18d Rebates for water efficient outdoor devices like sprinklers and controllers=

| | | | Hsl | d Income (Q | D8) | | | Home Ov | |
|-------------------------|-----------|------------|------------|-------------|-------------|-------------|-----------|-----------|-----------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| No interest | 49 | 83 | 39 | 20 | 21 | 17 | 10 | 127 | 118 |
| | 36.3% | 33.4% | 25.5% | 19.4% | 16.3% | 15.0% | 15.1% | 20.9% | 30.0% |
| Somewhat interested | 26 | 56 | 30 | 30 | 39 | 30 | 21 | 169 | 75 |
| | 19.0% | 22.5% | 20.1% | 28.1% | 30.0% | 26.9% | 30.0% | 28.0% | 19.0% |
| Very | 22 | 52 | 58 | 38 | 41 | 47 | 28 | 195 | 106 |
| interested | 16.0% | 20.9% | 38.2% | 35.7% | 31.7% | 41.4% | 40.5% | 32.2% | 26.9% |
| Already done- | 5 | 11 | 5 | 4 | 14 | 8 | 6 | 51 | 10 |
| /Participated | 3.5% | 4.6% | 3.5% | 3.9% | 11.1% | 7.1% | 8.4% | 8.4% | 2.5% |
| Not sure | 29 | 42 | 18 | 14 | 14 | 11 | 4 | 62 | 77 |
| | 21.6% | 16.9% | 12.1% | 12.9% | 10.9% | 9.5% | 6.0% | 10.2% | 19.6% |
| Prefer not to answer | 5 3.5% | 4 1.7% | 1 0.5% | | - | : | : | 2 0.3% | 8 2.0% |

=Q18d Rebates for water efficient outdoor devices like sprinklers and controllers=

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-------|----------------|------------------|-----------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| No interest | 26 | 62 | 37 | 44 | 53 | 39 | 146 | 114 |
| | 19.6% | 26.7% | 17.6% | 26.7% | 30.9% | 26.0% | 26.8% | 22.5% |
| Somewhat interested | 39 | 41 | 66 | 44 | 28 | 39 | 156 | 98 |
| | 29.5% | 17.7% | 31.1% | 27.0% | 16.4% | 26.0% | 28.6% | 19.3% |
| Very | 32 | 72 | 71 | 51 | 50 | 46 | 146 | 174 |
| interested | 24.4% | 31.0% | 33.3% | 31.1% | 29.3% | 30.5% | 26.7% | 34.3% |
| Already done- | 11 | 7 | 15 | 10 | 17 | 6 | 33 | 32 |
| /Participated | 8.2% | 3.1% | 6.9% | 6.1% | 9.8% | 3.8% | 6.1% | 6.3% |
| Not sure | 22 | 49 | 21 | 13 | 22 | 18 | 61 | 84 |
| | 16.9% | 20.9% | 9.8% | 8.0% | 13.1% | 12.0% | 11.1% | 16.6% |
| Prefer not to answer | 2 | 1 | 2 | 2 | 1 | 3 | 4 | 5 |
| | 1.4% | 0.6% | 1.2% | 1.1% | 0.6% | 1.8% | 0.8% | 1.0% |

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Crosstabulations

Appendix A

Base

No interest

Somewhat

interested

Very interested

Already done-/Participated

Not sure

Prefer not to

answer

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Appendix A

Excellent /

Good

284

54 18.9%

24.2%

38.6%

32 11.3%

18 6.4%

0.6%

216

38

17.6%

66 30.5%

35.9%

23 10.8%

11 5.0%

0

0.2%

San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

Heard of Water Authority (Q9)

302

68 22.5%

89

29.4%

31.1%

29 9.5%

18 6.1%

1.3%

Yes

761

130 17.1%

203

26.7%

286

92 12.1%

> 44 5.7%

> 7 1.0%

37.5%

Taken Action to Reduce Water Use (Q16)

279

58

20.8%

32.3%

31.6%

25 8.9%

15 5.4%

1.1%

746

134

18.0%

25.9%

278

37.3%

93 12.5%

40 5.3%

1.0%

=Q18e Rebates for water efficient indoor devices like toilets, clothes washers, dish washers=

Haven't heard of

302

68

22.5%

89 29.4%

31.1%

29 9.5%

18 6.1%

1.3%

=Q18e Rebates for water efficient indoor devices like toilets, clothes washers, dish washers=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|---------------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| No interest | 198 | 26 | 20 | 14 | 139 | 27 | 75 | 83 | 11 |
| | 18.6% | 22.8% | 15.7% | 12.5% | 19.4% | 26.4% | 16.6% | 19.3% | 14.5% |
| Somewhat interested | 292 | 34 | 37 | 32 | 189 | 27 | 144 | 105 | 16 |
| | 27.4% | 29.7% | 29.8% | 28.6% | 26.5% | 25.9% | 31.9% | 24.4% | 21.6% |
| Very interested | 379 | 43 | 48 | 49 | 240 | 35 | 156 | 167 | 21 |
| | 35.7% | 37.8% | 37.9% | 44.0% | 33.7% | 33.8% | 34.5% | 39.0% | 27.6% |
| Already done- | 120 | 3 | 15 | 10 | 93 | 13 | 50 | 50 | 8 |
| /Participated | 11.3% | 2.5% | 11.7% | 8.8% | 13.1% | 12.4% | 11.0% | 11.6% | 11.1% |
| Not sure | 62 | 6 | 5 | 6 | 45 | 1 | 23 | 20 | 17 |
| | 5.8% | 5.4% | 4.0% | 5.4% | 6.3% | 1.5% | 5.1% | 4.8% | 22.5% |
| Prefer not to | 11 | 2 | 1 | 1 | 8 | | 4 | 4 | 2 |
| answer | 1.1% | 1.8% | 0.8% | 0.6% | 1.1% | | 1.0% | 0.9% | 2.6% |

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Appendix A San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Water Authority Performance Rating (Q11)

Poor / Very

poor

96

19

19.4%

20 21.1%

18 19.1%

2 1.9%

5 4.9% 164

20 12.0%

48 29.3%

40.3%

18 10.9%

12 7.2%

0.3%

Crosstabulations

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=Q18e Rebates for water efficient indoor devices like toilets, clothes washers, dish washers=

| | Futur | e Water Use | (Q15) | | | Age (| QD1) | | |
|-------------------------|-------|---------------|-----------|----------|-----------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| No interest | 19 | 118 | 52 | 46 | 27 | 23 | 23 | 33 | 31 |
| | 19.1% | 17.0% | 22.0% | 29.2% | 12.8% | 12.7% | 14.1% | 22.9% | 19.9% |
| Somewhat interested | 30 | 214 | 41 | 47 | 45 | 54 | 55 | 36 | 46 |
| | 30.6% | 30.9% | 17.3% | 30.4% | 20.8% | 30.2% | 34.0% | 24.6% | 29.5% |
| Very | 36 | 223 | 109 | 53 | 101 | 74 | 61 | 42 | 39 |
| interested | 36.6% | 32.2% | 46.2% | 33.7% | 47.2% | 41.6% | 37.4% | 28.9% | 25.3% |
| Already done- | 12 | 84 | 22 | 6 | 21 | 19 | 14 | 26 | 24 |
| /Participated | 12.4% | 12.1% | 9.3% | 3.9% | 9.8% | 10.5% | 8.7% | 17.7% | 15.8% |
| Not sure | 1 | 45 | 11 | 4 | 16 | 7 | 8 | 8 | 14 |
| | 1.3% | 6.5% | 4.9% | 2.8% | 7.6% | 4.0% | 5.2% | 5.4% | 8.9% |
| Prefer not to answer | | 9 1.2% | 1 0.3% | - | 4 1.8% | 2 1.0% | 1 0.6% | 1 0.5% | 1 0.6% |

Q18e Rebates for water efficient indoor devices like toilets, clothes washers, dish washers-

| | | Ho | me Type (QI | 04) | | Know Nam | | Wate | |
|----------------------|-----------|-----------|-------------|------------|-------|-----------|-----------|-----------|----------------------|
| | Single | Duplex or | Condomini- | | | water Age | ncy (Q20) | Responsib | |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| No interest | 117 | 12 | 18 | 42 | 7 | 105 | 93 | 130 | 58 |
| | 18.3% | 15.0% | 13.3% | 30.4% | 16.1% | 17.8% | 19.7% | 18.3% | 19.6% |
| Somewhat interested | 183 | 19 | 25 | 45 | 13 | 156 | 136 | 198 | 77 |
| | 28.5% | 23.7% | 18.3% | 33.0% | 29.8% | 26.3% | 28.9% | 27.9% | 26.1% |
| Very | 229 | 30 | 68 | 28 | 14 | 205 | 174 | 258 | 100 |
| interested | 35.8% | 36.7% | 49.7% | 20.7% | 33.5% | 34.7% | 36.9% | 36.3% | 34.0% |
| Already done- | 84 | 9 | 15 | 5 | 5 | 98 | 22 | 96 | 24 |
| /Participated | 13.1% | 11.5% | 10.6% | 3.9% | 11.9% | 16.6% | 4.8% | 13.5% | 8.0% |
| Not sure | 20 | 9 | 11 | 17 | 4 | 23 | 39 | 23 | 33 |
| | 3.1% | 10.6% | 7.8% | 12.0% | 8.7% | 3.8% | 8.3% | 3.3% | 11.1% |
| Prefer not to answer | 7 1.1% | 2 2.5% | 0 0.3% | - | - | 5 0.8% | 7 1.4% | 6 0.8% | 3 1.1% |

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Crosstabulations

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Hsld Income (QD8)

=Q18e Rebates for water efficient indoor devices like toilets, clothes washers, dish washers=

Crosstabulations

=Q18e Rebates for water efficient indoor devices like toilets, clothes washers, dish washers=

| | | Et | thnicity (QD | 6) | | | Education | Level (QD7) | |
|-------------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| No interest | 81 | 56 | 16 | 23 | 9 | 54 | 62 | 41 | 26 |
| | 16.7% | 19.2% | 34.6% | 21.4% | 13.3% | 21.2% | 23.5% | 15.2% | 12.1% |
| Somewhat interested | 138 | 69 | 8 | 30 | 29 | 65 | 67 | 73 | 70 |
| | 28.3% | 23.8% | 18.0% | 28.5% | 44.2% | 25.8% | 25.5% | 27.3% | 32.5% |
| Very | 172 | 120 | 5 | 41 | 21 | 89 | 90 | 106 | 78 |
| interested | 35.3% | 41.2% | 10.3% | 38.5% | 32.9% | 35.4% | 34.3% | 39.3% | 36.2% |
| Already done- | 58 | 39 | 4 | 4 | 6 | 17 | 27 | 35 | 34 |
| /Participated | 11.9% | 13.3% | 8.3% | 3.9% | 8.8% | 6.8% | 10.2% | 12.9% | 15.9% |
| Not sure | 33 | 8 | 9 | 8 | 1 | 22 | 15 | 13 | 7 |
| | 6.7% | 2.6% | 20.0% | 7.7% | 0.8% | 8.6% | 5.7% | 5.0% | 3.4% |
| Prefer not to answer | 5 1.1% | - | 4 8.9% | | | 5 2.2% | 2 0.7% | 1 0.3% | |

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Home Ownership Status (QD5) Less than \$25K \$25K to < \$50K \$50K to < \$75K \$75K to < \$100K to < \$150K to < \$250K \$250K or Rent Base 134 248 151 105 130 112 68 605 394 32 21.3% 19 18.0% 20 15.5% 34 25.2% 52 14 12.4% 102 88 No interest 20.8% 13.7% 16.9% 22.2% Somewhat 32 24.1% 75 30.1% 35 23.0% 29 27.1% 31 24.1% 23 33.7% 106 26.9% interested 26.7% 27.7% 45 54 41.2% 28 220 134 interested 26.9% 31.2% 42.4% 40.7% 41.0% 33.9% Already done-/Participated 20 8.2% 20 13.5% 10 9.4% 20 15.4% 16 14.5% 22 5.5% 13 9.5% 7 11.0% 91 15.1% 37 9.4% 15 10.9% 20 8.0% 6 3.8% 3 3.1% 5 3.8% 6 5.7% 0 0.6% 22 3.6% Not sure Prefer not to 1 0.5% answer 1.7% 0.3% 2.0%

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q18e Rebates for water efficient indoor devices like toilets, clothes washers, dish washers=

| | | | Area of | County | | | Gender (QD2) | |
|----------------------|-------|----------------|------------------|------------------|-----------------|----------------|--------------|--------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| No interest | 15 | 51 | 33 | 33 | 30 | 36 | 124 | 74 |
| | 11.5% | 22.0% | 15.4% | 20.2% | 17.7% | 23.4% | 22.6% | 14.7% |
| Somewhat interested | 49 | 56 | 47 | 51 | 54 | 36 | 160 | 128 |
| | 36.8% | 23.9% | 22.0% | 30.9% | 31.7% | 23.7% | 29.3% | 25.2% |
| Very | 39 | 89 | 89 | 50 | 64 | 49 | 174 | 203 |
| interested | 29.4% | 38.1% | 41.9% | 30.5% | 37.3% | 32.6% | 31.8% | 40.0% |
| Already done- | 18 | 17 | 31 | 21 | 17 | 16 | 65 | 55 |
| /Participated | 13.3% | 7.3% | 14.8% | 13.1% | 10.2% | 10.3% | 11.9% | 10.8% |
| Not sure | 10 | 19 | 10 | 7 | 4 | 13 | 19 | 42 |
| | 7.6% | 8.0% | 4.6% | 4.2% | 2.5% | 8.3% | 3.5% | 8.3% |
| Prefer not to answer | 2 | 1 | 2 | 2 | 1 | 3 | 4 | 5 |
| | 1.4% | 0.6% | 1.2% | 1.1% | 0.6% | 1.8% | 0.8% | 1.0% |

Appendix A

=Q18f Home water-use surveys to identify ways you can save water=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|----------------------|------------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| No interest | 297 | 31 | 29 | 1 <i>7</i> | 220 | 38 | 131 | 111 | 17 |
| | 27.9% | 27.6% | 23.5% | 15.1% | 30.8% | 37.0% | 29.0% | 26.0% | 21.7% |
| Somewhat interested | 359 | 43 | 33 | 42 | 240 | 22 | 163 | 149 | 24 |
| | 33.8% | 37.8% | 26.6% | 38.3% | 33.7% | 21.6% | 36.0% | 34.9% | 31.1% |
| Very | 255 | 29 | 42 | 33 | 151 | 30 | 91 | 112 | 19 |
| interested | 24.0% | 25.7% | 33.4% | 29.6% | 21.2% | 29.6% | 20.2% | 26.2% | 24.7% |
| Already done- | 69 | 2 | 14 | 6 | 46 | 10 | 26 | 30 | 2 |
| /Participated | 6.5% | 2.0% | 11.5% | 5.8% | 6.4% | 9.8% | 5.8% | 7.0% | 3.1% |
| Not sure | 72 | 6 | 5 | 12 | 49 | 2 | 36 | 21 | 13 |
| | 6.8% | 5.1% | 4.1% | 10.6% | 6.9% | 1.9% | 8.0% | 4.9% | 16.8% |
| Prefer not to answer | 11 1.0% | 2 1.8% | 1 0.8% | 1 0.6% | 7 1.0% | | 4 1.0% | 4 0.9% | 2 2.6% |

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Future Water Use (Q15)

Crosstabulations

Q18f Home water-use surveys to identify ways you can save water-

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | | ction to |
|---------------------|-------------|--------------|-------------|--------------|----------|--------|----------|------------|--------------|
| | Excellent / | | Poor / Very | | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| No interest | 72 | 76 | 38 | 36 | 76 | 222 | 76 | 207 | 80 |
| | 25.3% | 35.1% | 39.0% | 22.1% | 25.0% | 29.1% | 25.0% | 27.8% | 28.8% |
| Somewhat interested | 89 | 76 | 25 | 56 | 113 | 246 | 113 | 246 | 100 |
| | 31.2% | 35.2% | 26.3% | 34.1% | 37.4% | 32.3% | 37.4% | 32.9% | 36.1% |
| Very interested | 87 | 37 | 18 | 42 | 71 | 184 | 71 | 180 | 62 |
| | 30.8% | 16.9% | 18.7% | 25.8% | 23.5% | 24.2% | 23.5% | 24.2% | 22.4% |
| Already done- | 20 | 14 | 9 | 7 | 20 | 49 | 20 | 49 | 19 |
| /Participated | 7.0% | 6.3% | 9.0% | 4.4% | 6.5% | 6.5% | 6.5% | 6.6% | 6.9% |
| Not sure | 16 | 13 | 2 | 22 | 19 | 53 | 19 | 57 | 13 |
| | 5.5% | 5.9% | 2.2% | 13.4% | 6.2% | 7.0% | 6.2% | 7.6% | 4.8% |
| Prefer not to | 1 | 1 | 5 | 0 | 4 | 7 | 4 | 7 | 3 |
| answer | 0.2% | 0.6% | 4.9% | 0.3% | 1.3% | 0.9% | 1.3% | 0.9% | 1.1% |

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About 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older Base 99 694 237 156 215 179 163 146 154 65 27.5% 33 21.2% 56 26.2% 50 27.7% 44 26.9% 47 32.3% 21 20.8% 198 No interest 28.6% 32.4% Somewhat 36 36.2% 253 36.5% 67 28.4% 63 40.5% 65 30.2% 63 35.4% 68 41.6% 44 30.3% 45 29.2% interested

=Q18f Home water-use surveys to identify ways you can save water-

Age (QD1)

Very interested 141 45 28.7% 66 31.0% 34 25 33.5% 20.3% 24.7% 20.5% 23.3% 16.5% Already done-/Participated 51 7.3% 12 6.7% 10 5.9% 11 7.4% 18 12.0% 7 7.3% 7 4.3% 6 2.9% 4.3% 42 6.1% 14 9.0% 2 2.1% 18 7.8% 8 5.2% 17 7.9% 9 5.0% 7 4.4% 9 6.2% Not sure 4 1.8% Prefer not to 1 0.3% 1 0.5% 1 0.5% 2 1.2% 0.6% 1.1%

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=Q18f Home water-use surveys to identify ways you can save water==

Q18f Home water-use surveys to identify ways you can save water=

| | | Ho | me Type (QI | D4) | | | e of Local | Water Bill Responsibility (OD3) | |
|-------------------------|-----------|-----------|-------------|------------|--------|-----------|------------|------------------------------------|----------------------|
| | Single | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsib | ility (QD3) |
| | family | townhome | um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| No interest | 195 | 11 | 38 | 38 | 8 | 174 | 123 | 219 | 58 |
| | 30.5% | 13.9% | 27.9% | 28.0% | 18.2% | 29.4% | 26.1% | 30.9% | 19.6% |
| Somewhat interested | 221 | 29 | 34 | 60 | 14 | 195 | 163 | 236 | 111 |
| | 34.5% | 35.6% | 24.7% | 43.8% | 33.9% | 33.0% | 34.7% | 33.1% | 37.8% |
| Very | 152 | 23 | 39 | 19 | 13 | 136 | 120 | 170 | 69 |
| interested | 23.7% | 28.8% | 28.4% | 13.7% | 29.7% | 22.9% | 25.4% | 23.9% | 23.4% |
| Already done- | 36 | 7 | 13 | 7 | 3 | 51 | 17 | 45 | 21 |
| /Participated | 5.5% | 8.9% | 9.5% | 4.9% | 6.3% | 8.7% | 3.7% | 6.3% | 7.1% |
| Not sure | 31 | 8 | 13 | 13 | 5 | 32 | 40 | 34 | 33 |
| | 4.8% | 10.3% | 9.2% | 9.6% | 11.9% | 5.4% | 8.5% | 4.8% | 11.2% |
| Prefer not to answer | 7 1.0% | 2 2.5% | 0 0.3% | - | : | 4 0.6% | 7 1.6% | 7 0.9% | 2 0.8% |

| | | E | thnicity (QD(| 6) | | Education Level (QD7) | | | | |
|-------------------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| No interest | 142 | 63 | 16 | 29 | 21 | 80 | 64 | 72 | 58 | |
| | 29.3% | 21.7% | 34.6% | 27.2% | 32.3% | 31.7% | 24.4% | 26.8% | 27.2% | |
| Somewhat interested | 176 | 91 | 10 | 38 | 21 | 69 | 93 | 96 | 82 | |
| | 36.1% | 31.4% | 22.8% | 35.8% | 32.8% | 27.3% | 35.5% | 35.6% | 38.4% | |
| Very | 101 | 100 | 9 | 24 | 12 | 65 | 65 | 74 | 43 | |
| interested | 20.6% | 34.4% | 20.8% | 23.0% | 18.0% | 25.6% | 24.9% | 27.7% | 19.8% | |
| Already done- | 24 | 27 | 2 | 5 | 5 | 12 | 19 | 11 | 20 | |
| /Participated | 5.0% | 9.4% | 4.6% | 4.9% | 7.4% | 4.6% | 7.4% | 4.0% | 9.2% | |
| Not sure | 39 | 9 | 4 | 10 | 5 | 22 | 19 | 15 | 11 | |
| | 8.1% | 3.0% | 8.3% | 9.2% | 8.3% | 8.7% | 7.4% | 5.6% | 5.1% | |
| Prefer not to answer | 4 0.9% | : | 4 8.9% | | 1 1.2% | 5 2.2% | 1 0.4% | 1 0.3% | 1 0.4% | |

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South Metro

233

62

26.8%

32.8%

60

25.9%

9 3.8%

24 10.2%

0.5%

Metro

132

36

26.9%

37.7%

20.9%

5 3.6%

12 9.4%

1.4%

Base

No interest

Somewhat

interested

interested

Already done-/Participated

Not sure

Prefer not to

answer

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Area of County

164

47 28.7%

59

36.1%

22.9%

7 4.6%

11 6.6%

2

1.1%

Nort h

Coastal

212

52

24.7%

33.6%

25.5%

23 11.1%

8 3.9%

1.2%

Crosstabulations

Gender (OD2)

546

188

34.4%

173

31.7%

118

21.7%

33 6.1%

30 5.4%

0.8%

Female

506

109

21.4%

181

35.7%

136

26.8%

34 6.8%

42 8.2%

1.0%

Hsld Income (OD8) Home Ownership \$25K to < \$50K to < \$75K to < \$100K to < \$150K to < \$250K or Less than \$25K \$150K Rent more Base 134 248 151 105 130 112 68 605 394 50 63 47 30 37 29 25.9% 176 101 No interest 37.0% 25.6% 31.1% 29.0% 28.0% 21.2% 29.1% 25.5% Somewhat 46 33.9% 83 38 25.2% 45 42.9% 31 27.5% 28 41.0% 214 124 33.6% 39.1% 35.4% 31.5% interested 50 23 137 104 Very 27 22 14.4% 20.2% 32.7% 20.6% 30.6% 32.1% 22.7% 26.3% interested 11 8.4% 45 7.4% 21 5.4% Already done 5 3.7% 20 8.0% 7 4.8% 4 3.7% 9 7.7% 4 5.1% /Participated 38 9.5% 11 8.3% 27 10.9% 9 5.7% 2 2.0% 5 3.9% 9 8.3% 0 0.6% 31 5.1% Not sure Prefer not to 3 answer 2.8% 1.7% 0.5% 0.7% 0.4% 1.8%

=Q18f Home water-use surveys to identify ways you can save water=

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=Q18f Home water-use surveys to identify ways you can save water=

South County

170

50

29.4%

34.1%

42

24.4%

12 6.9%

8 4.5%

0.6%

East

County

152

50

32.7%

44

29.0%

22.3%

12 8.2%

9 6.0%

1.8%

=Q18g Gray water systems=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|---------------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| No interest | 309 | 34 | 35 | 22 | 218 | 34 | 135 | 119 | 20 |
| | 29.1% | 30.1% | 28.1% | 19.8% | 30.5% | 33.4% | 29.9% | 27.9% | 26.4% |
| Somewhat interested | 285 | 19 | 39 | 34 | 193 | 23 | 122 | 120 | 17 |
| | 26.8% | 16.8% | 30.9% | 30.8% | 27.1% | 22.6% | 26.9% | 28.0% | 21.8% |
| Very | 235 | 27 | 30 | 30 | 149 | 24 | 90 | 108 | 13 |
| interested | 22.1% | 23.9% | 23.7% | 27.0% | 20.8% | 23.2% | 20.0% | 25.2% | 17.7% |
| Already done- | 23 | 2 | 0 | 1 | 20 | 4 | 6 | 11 | 2 |
| /Participated | 2.2% | 1.6% | 0.4% | 0.8% | 2.8% | 3.8% | 1.2% | 2.7% | 2.7% |
| Not sure | 200 | 29 | 20 | 23 | 127 | 17 | 95 | 66 | 22 |
| | 18.8% | 25.8% | 16.1% | 21.0% | 17.8% | 17.0% | 20.9% | 15.4% | 28.8% |
| Prefer not to | 11 | 2 | 1 | 1 | 7 | - | 4 | 4 | 2 |
| answer | 1.0% | 1.8% | 0.8% | 0.6% | 1.0% | | 1.0% | 0.8% | 2.6% |

=Q18g Gray water systems=

| Crossta | abulation | |
|---------|-----------|--|

| | Overall | Yea | rs in San Die | go County | (Q1) | County W | ater Supply | Over Next \ | (Q4c) |
|-------------|---------|-------------|---------------|-----------|------------|-----------|---------------------|------------------|----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| lo interest | 309 | 34 | 35 | 22 | 218 | 34 | 135 | 119 | 20 |
| | 29.1% | 30.1% | 28.1% | 19.8% | 30.5% | 33.4% | 29.9% | 27.9% | 26.4% |
| omewhat | 285 | 19 | 39 | 34 | 193 | 23 | 122 | 120 | 17 |
| nterested | 26.8% | 16.8% | 30.9% | 30.8% | 27.1% | 22.6% | 26.9% | 28.0% | 21.8% |
| Very | 235 | 27 | 30 | 30 | 149 | 24 | 90 | 108 | 13 |
| nterested | 22.1% | 23.9% | 23.7% | 27.0% | 20.8% | 23.2% | 20.0% | 25.2% | 17.7% |
| eady done- | 23 | 2 | 0 | 1 | 20 | 4 | 6 | 11 | 2 |
| articipated | 2.2% | 1.6% | 0.4% | 0.8% | 2.8% | 3.8% | 1.2% | 2.7% | 2.7% |
| Not sure | 200 | 29 | 20 | 23 | 127 | 17 | 95 | 66 | 22 |
| | 18.8% | 25.8% | 16.1% | 21.0% | 17.8% | 17.0% | 20.9% | 15.4% | 28.8% |
| efer not to | 11 | 2 | 1 | 1 | 7 | - | 4 | 4 | 2 |
| answer | 1.0% | 1.8% | 0.8% | 0.6% | 1.0% | | 1.0% | 0.8% | 2.6% |

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Base

No interest Somewhat

Very interested

Already done-/Participated

Not sure

Prefer not to answer

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640

173 27.0%

198 31.0%

161

25.1%

19 2.9%

83 13.0%

1.0%

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Home Type (QD4)

137

40 28.8%

32 23.3%

13.7%

47 33.8%

0.3%

137

50 36.7%

31 22.9%

16 11.7%

1 0.8%

38 27.9%

Duplex or Condomini-

80

26 32.4%

12 14.6%

15

18.1%

2 2.2%

24 30.1%

2 2.5% Crosstabulations

Water Bill Responsibility (QD3)

Hsld pays

711

211 29.7%

207 29.1%

175

24.7%

21 3.0%

91 12.8%

5 0.8% Someone else pays

295

84 28.4%

64 21.7%

42

1 0.4%

100 34.0%

1.1%

14.4%

-Q18g Gray water systems=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|--------------------------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| No interest | 31 31.2% | 185 26.6% | 82 34.7% | 33 20.9% | 62 28.8% | 48 26.9% | 47 29.0% | 42 29.2% | 57 36.8% |
| Somewhat interested | 30 30.7% | 202 29.2% | 50 21.1% | 45 29.1% | 50 23.2% | 56 31.4% | 41 25.0% | 43 29.4% | 36 23.4% |
| Very interested | 25 25.6% | 145 20.9% | 58 24.6% | 37 23.4% | 48 22.4% | 40 22.3% | 45 27.5% | 32 22.0% | 27 17.8% |
| Already done- /Participated | | 15 2.2% | 6 2.7% | - | | 8 4.4% | 6 3.4% | 4 2.7% | 3 2.2% |
| Not sure | 12 12.5% | 138 19.9% | 39 16.6% | 41 26.6% | 51 23.8% | 26 14.5% | 24 14.5% | 24 16.3% | 29 18.9% |
| Prefer not to answer | | 8 1.2% | 1 0.3% | - | 4 1.8% | 1 0.5% | 1 0.6% | 1 0.5% | 1 0.9% |

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=Q18g Gray water systems=

Other

43

15 35.4%

6 14.8%

15

1 3.2%

5 10.6%

36.0%

Know Name of Local Water Agency (Q20)

471

127 27.0%

116 24.6%

93

19.7%

1 0.1%

128 27.1%

1.4%

Yes

592

182 30.7%

169 28.5%

143

24.1%

22 3.8%

72 12.2%

4 0.7%

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Crosstabulations

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Crosstabulations

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=Q18g Gray water systems=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|--------------------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| No interest | 146 29.9% | 93 32.0% | 14 29.8% | 28 26.1% | 11 16.8% | 82 32.3% | 88 33.6% | 64 24.0% | 54 25.3% |
| Somewhat interested | 122 25.1% | 66 22.6% | 7 14.7% | 36 33.8% | 28 43.5% | 59 23.3% | 53 20.1% | 91 34.1% | 60 28.1% |
| Very interested | 103 21.2% | 71 24.4% | 11 24.7% | 26 24.2% | 16 24.3% | 44 17.5% | 55 20.9% | 69 25.6% | 60 27.8% |
| Already done- /Participated | 11 2.3% | 7 2.6% | - | - | 1 2.2% | 9 3.5% | 3 1.2% | 4 1.6% | 6 2.7% |
| Not sure | 100 20.5% | 53 18.4% | 10 21.9% | 17 15.9% | 9 13.2% | 54 21.2% | 62 23.5% | 40 14.8% | 34 16.1% |
| Prefer not to answer | 5 1.0% | | 4 8.9% | | | 5 2.2% | 2 0.7% | | - |

Q18g Gray water systems=

| | | | Hsl | d Income (Q | D8) | | | | wnership |
|----------------------|-----------|------------|------------|-------------|-------------|-------------|-----------|-----------|-----------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K to < | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| No interest | 36 | 84 | 46 | 38 | 31 | 26 | 19 | 169 | 123 |
| | 27.1% | 34.1% | 30.7% | 35.7% | 24.0% | 23.2% | 27.7% | 28.0% | 31.3% |
| Somewhat interested | 40 | 56 | 43 | 23 | 43 | 27 | 17 | 177 | 86 |
| | 29.5% | 22.6% | 28.1% | 21.9% | 33.3% | 23.9% | 25.2% | 29.2% | 21.8% |
| Very | 26 | 38 | 42 | 24 | 24 | 40 | 24 | 157 | 64 |
| interested | 19.0% | 15.4% | 27.8% | 22.4% | 18.4% | 35.3% | 34.8% | 26.0% | 16.2% |
| Already done- | 4 | 3 | 4 | 1 | 6 | 2 | 2 | 18 | 3 |
| Participated | 2.8% | 1.4% | 2.4% | 0.6% | 4.3% | 2.2% | 2.4% | 2.9% | 0.9% |
| Not sure | 24 | 61 | 17 | 20 | 26 | 17 | 7 | 83 | 109 |
| | 18.2% | 24.8% | 11.0% | 19.5% | 20.1% | 15.3% | 9.9% | 13.7% | 27.7% |
| Prefer not to answer | 5 3.5% | 4 1.7% | - | : | - | - | | 1 0.2% | 8 2.0% |

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Overall

San Diego County Water Authority Public Opinion Survey 2019

Years in San Diego County (Q1)

=Q18h Turf replacement rebates=

Crosstabulations

County Water Supply Over Next Year (Q4c)

=Q18g Gray water systems=

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-------|----------------|------------------|------------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| No interest | 34 | 68 | 66 | 47 | 54 | 41 | 187 | 122 |
| | 25.6% | 29.1% | 31.0% | 28.6% | 31.4% | 27.2% | 34.2% | 24.1% |
| Somewhat interested | 36 | 52 | 57 | 50 | 46 | 42 | 140 | 138 |
| | 27.4% | 22.5% | 27.1% | 30.6% | 27.2% | 27.9% | 25.7% | 27.2% |
| Very | 25 | 51 | 41 | 40 | 41 | 38 | 122 | 112 |
| interested | 18.7% | 22.1% | 19.2% | 24.2% | 23.8% | 25.2% | 22.4% | 22.2% |
| Already done- | 3 | 3 | 0 | 6 | 5 | 5 | 13 | 10 |
| /Participated | 2.4% | 1.3% | 0.2% | 3.9% | 3.2% | 3.0% | 2.4% | 2.0% |
| Not sure | 32 | 57 | 45 | 20 | 24 | 23 | 79 | 120 |
| | 24.1% | 24.3% | 21.3% | 12.1% | 13.8% | 15.0% | 14.6% | 23.6% |
| Prefer not to answer | 2 | 1 | 2 | 1 | 1 | 3 | 4 | 5 |
| | 1.8% | 0.6% | 1.2% | 0.6% | 0.6% | 1.8% | 0.8% | 0.9% |

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Getting Staying the same Less than 5 10 to 14 5 to 9 15 or more Not sure worse Base 1063 114 126 111 713 102 452 428 76 388 47 41.0% 49 39.3% 33 259 36.3% 22 28.5% 46 44.5% 163 157 No interest 30.1% 36.1% 36.6% Somewhat 180 19 17.1% 17 13.8% 17 15.0% 127 17.8% 17 16.3% 75 16.7% 72 16.7% 14 17.9% interested 16.9%

Very interested 252 149 18 111 105 23.7% 25.5% 35.9% 20.9% 17.8% 24.5% 24.6% 22.8% Already done-/Participated 58 5.4% 10 7.6% 43 6.0% 22 4.8% 25 5.9% 2 2.1% 3 2.6% 9 9.1% 1 1.4% 128 18.0% 20 26.8% 174 16.4% 13 11.2% 16 13.0% 17 15.7% 13 12.3% 76 16.9% 65 15.2% Not sure 2 1.8% 7 1.0% 4 0.9% Prefer not to 11 1 0.8% 1 0.6% 2 answer 1.0% 1.0% 2.6%

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q18h Turf replacement rebates=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken A | |
|---------------------|---------------------|--------------|---------------------|--------------|---------------------|---------|---------|------------|-------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Aut hor | No No | Reduce Wat | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| No interest | 100 | 83 | 32 | 51 | 123 | 265 | 123 | 258 | 119 |
| | 35.3% | 38.3% | 32.8% | 31.1% | 40.6% | 34.9% | 40.6% | 34.6% | 42.7% |
| Somewhat interested | 49 | 30 | 17 | 33 | 51 | 129 | 51 | 134 | 42 |
| | 17.2% | 14.1% | 17.7% | 19.9% | 16.8% | 17.0% | 16.8% | 17.9% | 15.2% |
| Very | 61 | 56 | 26 | 33 | 75 | 177 | 75 | 189 | 60 |
| interested | 21.6% | 25.7% | 27.5% | 20.4% | 24.8% | 23.2% | 24.8% | 25.3% | 21.4% |
| Already done- | 18 | 14 | 6 | 8 | 11 | 46 | 11 | 43 | 9 |
| 'Participated | 6.4% | 6.4% | 6.5% | 5.0% | 3.8% | 6.1% | 3.8% | 5.8% | 3.3% |
| Not sure | 55 | 32 | 10 | 38 | 38 | 136 | 38 | 114 | 45 |
| | 19.2% | 15.0% | 10.6% | 23.3% | 12.6% | 17.9% | 12.6% | 15.3% | 16.3% |
| Prefer not to | 1 | 1 | 5 | 0 | 4 | 7 | 4 | 7 | 3 |
| answer | 0.2% | 0.6% | 4.9% | 0.3% | 1.3% | 0.9% | 1.3% | 0.9% | 1.1% |

=Q18h Turf replacement rebates=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|----------------------|--------|---------------|-----------|----------|-----------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| No interest | 48 | 236 | 90 | 75 | 61 | 49 | 54 | 63 | 69 |
| | 48.1% | 34.0% | 38.2% | 47.8% | 28.2% | 27.5% | 33.2% | 43.0% | 44.5% |
| Somewhat interested | 21 | 118 | 37 | 28 | 33 | 46 | 30 | 17 | 17 |
| | 21.2% | 16.9% | 15.5% | 18.1% | 15.6% | 25.6% | 18.6% | 11.4% | 10.7% |
| Very | 18 | 158 | 68 | 30 | 68 | 54 | 43 | 31 | 21 |
| interested | 17.9% | 22.8% | 28.6% | 19.5% | 31.9% | 30.2% | 26.3% | 21.3% | 13.3% |
| Already done- | 4 | 43 | 10 | 2 | 7 | 5 | 9 | 13 | 16 |
| /Participated | 4.4% | 6.2% | 4.2% | 1.2% | 3.5% | 2.7% | 5.8% | 8.9% | 10.2% |
| Not sure | 8 | 131 | 31 | 21 | 41 | 24 | 25 | 22 | 31 |
| | 8.4% | 18.9% | 13.2% | 13.4% | 19.0% | 13.4% | 15.5% | 14.9% | 20.2% |
| Prefer not to answer | - | 8 1.2% | 1 0.3% | - | 4 1.8% | 1 0.5% | 1 0.6% | 1 0.5% | 2 1.1% |

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Appendix A

=Q18h Turf replacement rebates=

| | | Ho | me Type (QI | D4) | | | e of Local | Wate | |
|-------------------------|-----------|-----------|-------------|------------|-------|-----------|------------|-----------|----------------------|
| | Single | Duplex or | Condomini- | | 0.1 | Water Age | ency (Q20) | Responsib | ., ., ., |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| No interest | 215 | 29 | 49 | 69 | 20 | 220 | 168 | 246 | 113 |
| | 33.5% | 36.5% | 35.8% | 50.2% | 46.2% | 37.2% | 35.7% | 34.6% | 38.5% |
| Somewhat interested | 132 | 16 | 16 | 9 | 4 | 88 | 92 | 132 | 43 |
| | 20.7% | 19.7% | 11.8% | 6.9% | 9.6% | 14.8% | 19.6% | 18.5% | 14.5% |
| Very interested | 177 | 9 | 28 | 16 | 10 | 158 | 94 | 194 | 45 |
| | 27.7% | 11.0% | 20.5% | 11.6% | 24.1% | 26.7% | 19.8% | 27.3% | 15.2% |
| Already done- | 48 | 4 | 2 | 1 | 2 | 48 | 9 | 53 | 5 |
| /Participated | 7.4% | 4.6% | 1.7% | 0.8% | 4.5% | 8.2% | 2.0% | 7.5% | 1.6% |
| Not sure | 62 | 21 | 41 | 42 | 7 | 74 | 101 | 79 | 87 |
| | 9.6% | 25.7% | 29.9% | 30.5% | 15.7% | 12.5% | 21.4% | 11.1% | 29.5% |
| Prefer not to answer | 7 1.0% | 2 2.5% | 0 0.3% | - | | 4 0.6% | 7 1.6% | 7 0.9% | 2 0.8% |

True North Research, Inc. © 2019 Page 301 =Q18h Turf replacement rebates=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|----------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| No interest | 177 | 107 | 17 | 46 | 17 | 93 | 106 | 89 | 69 |
| | 36.4% | 36.9% | 37.7% | 43.6% | 26.3% | 36.9% | 40.4% | 33.1% | 32.3% |
| Somewhat interested | 79 | 56 | 6 | 7 | 18 | 55 | 41 | 34 | 45 |
| | 16.2% | 19.4% | 13.3% | 7.1% | 27.9% | 21.7% | 15.5% | 12.7% | 21.0% |
| Very | 115 | 66 | 5 | 32 | 18 | 47 | 54 | 92 | 46 |
| interested | 23.6% | 22.6% | 11.8% | 30.3% | 28.6% | 18.7% | 20.8% | 34.4% | 21.3% |
| Already done- | 30 | 19 | 1 | 4 | | 6 | 10 | 16 | 21 |
| /Participated | 6.1% | 6.7% | 2.2% | 4.2% | | 2.3% | 3.9% | 6.0% | 9.6% |
| Not sure | 82 | 42 | 12 | 16 | 10 | 46 | 50 | 36 | 33 |
| | 16.8% | 14.3% | 26.0% | 14.9% | 16.1% | 18.2% | 19.1% | 13.4% | 15.5% |
| Prefer not to answer | 4 0.9% | | 4 8.9% | | 1 1.2% | 5 2.2% | 1 0.4% | 1 0.3% | 1 0.4% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q18h Turf replacement rebates=

| | | | Hsl | ld Income (Q | D8) | | | | wnership |
|-------------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|-----------|---------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | (QD5) Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| No interest | 44 | 102 | 64 | 40 | 38 | 34 | 26 | 214 | 154 |
| | 32.8% | 41.3% | 42.2% | 38.5% | 28.8% | 30.7% | 37.8% | 35.4% | 39.2% |
| Somewhat interested | 22 | 55 | 14 | 14 | 22 | 19 | 15 | 101 | 65 |
| | 16.7% | 22.0% | 9.4% | 13.4% | 17.1% | 16.7% | 22.3% | 16.7% | 16.6% |
| Very | 27 | 30 | 49 | 22 | 45 | 36 | 18 | 163 | 70 |
| interested | 20.4% | 12.2% | 32.1% | 20.9% | 34.3% | 31.8% | 27.0% | 26.9% | 17.8% |
| Already done- | 6 | 4 | 8 | 7 | 12 | 12 | 4 | 50 | 4 |
| /Participated | 4.5% | 1.7% | 5.2% | 6.6% | 8.9% | 10.3% | 5.5% | 8.2% | 1.0% |
| Not sure | 31 | 52 | 16 | 21 | 14 | 12 | 5 | 75 | 93 |
| | 22.8% | 21.0% | 10.6% | 19.9% | 10.9% | 10.5% | 7.4% | 12.4% | 23.7% |
| Prefer not to answer | 4 2.8% | 4 1.7% | 1 0.5% | 1 0.7% | - | - | | 3 0.4% | 7 1.8% |

=Q18h Turf replacement rebates=

| | | | Area of | County | | | Gende | r (QD2) |
|----------------------|-------|----------------|------------------|-----------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| No interest | 46 | 85 | 77 | 57 | 70 | 54 | 217 | 169 |
| | 34.4% | 36.6% | 36.2% | 35.0% | 40.9% | 35.3% | 39.8% | 33.4% |
| Somewhat interested | 23 | 47 | 36 | 27 | 28 | 19 | 97 | 81 |
| | 17.0% | 20.1% | 17.2% | 16.7% | 16.3% | 12.6% | 17.7% | 16.0% |
| Very | 27 | 42 | 48 | 48 | 45 | 42 | 139 | 109 |
| interested | 20.6% | 18.0% | 22.4% | 29.1% | 26.6% | 27.6% | 25.4% | 21.5% |
| Already done- | 7 | 8 | 16 | 13 | 6 | 8 | 29 | 29 |
| /Participated | 5.0% | 3.6% | 7.4% | 7.7% | 3.6% | 5.6% | 5.2% | 5.7% |
| Not sure | 28 | 49 | 33 | 17 | 21 | 26 | 60 | 113 |
| | 21.5% | 21.3% | 15.6% | 10.4% | 12.0% | 17.1% | 11.1% | 22.4% |
| Prefer not to answer | 2 | 1 | 2 | 2 | 1 | 3 | 4 | 5 |
| | 1.4% | 0.5% | 1.2% | 1.1% | 0.6% | 1.8% | 0.8% | 1.0% |

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=Q19a A reliable water supply for this region is essential to my quality of life=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly | 796 | 86 | 95 | 71 | 544 | 72 | 325 | 343 | 53 |
| agree | 74.9% | 75.2% | 75.6% | 64.4% | 76.3% | 70.6% | 71.9% | 80.2% | 69.5% |
| Somewhat | 191 | 14 | 19 | 25 | 133 | 18 | 89 | 75 | 8 |
| agree | 17.9% | 12.1% | 15.2% | 22.5% | 18.6% | 17.7% | 19.8% | 17.5% | 11.1% |
| Somewhat | 22 | 0 | 1 | 6 | 15 | 4 | 13 | 5 | |
| disagree | 2.0% | 0.4% | 0.6% | 5.1% | 2.1% | 3.7% | 2.8% | 1.2% | |
| Strongly | 19 | 1 | 6 | 1 | 11 | 4 | 12 | 2 | 1 |
| disagree | 1.8% | 0.6% | 5.2% | 1.1% | 1.5% | 4.0% | 2.7% | 0.5% | 0.9% |
| No opinion | 36 | 13 | 4 | 8 | 11 | 4 | 13 | 3 | 14 |
| | 3.4% | 11.7% | 3.4% | 6.9% | 1.5% | 4.0% | 2.8% | 0.7% | 18.5% |

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=Q19a A reliable water supply for this region is essential to my quality of life=

| | Wa | t er Aut horit | y Performan | ce Rating (Q | 11) | | f Water | | ction to |
|------------|-------------|----------------|-------------|--------------|----------|--------|---------|------------|--------------|
| | Excellent / | | Poor / Very | | Haven't | Author | ty (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly | 236 | 155 | 69 | 120 | 215 | 581 | 215 | 553 | 217 |
| agree | 83.3% | 71.7% | 71.9% | 73.3% | 71.2% | 76.3% | 71.2% | 74.2% | 78.1% |
| Somewhat | 37 | 53 | 16 | 30 | 54 | 137 | 54 | 140 | 40 |
| agree | 13.0% | 24.6% | 16.5% | 18.5% | 17.9% | 17.9% | 17.9% | 18.7% | 14.4% |
| Somewhat | 3 | 3 | 7 | 3 | 4 | 17 | 4 | 17 | 4 |
| disagree | 1.2% | 1.5% | 7.2% | 2.1% | 1.5% | 2.3% | 1.5% | 2.3% | 1.5% |
| Strongly | 1 | 2 | 2 | 1 | 13 | 7 | 13 | 12 | 7 |
| disagree | 0.4% | 1.1% | 2.4% | 0.4% | 4.2% | 0.9% | 4.2% | 1.6% | 2.7% |
| No opinion | 6 | 2 | 2 | 9 | 16 | 20 | 16 | 24 | 9 |
| | 2.0% | 1.1% | 1.9% | 5.6% | 5.2% | 2.6% | 5.2% | 3.2% | 3.3% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Crosstabulations

=Q19a A reliable water supply for this region is essential to my quality of life=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|------------|--------|---------------|-------|----------|----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Strongly | 67 | 546 | 170 | 123 | 164 | 138 | 114 | 112 | 113 |
| agree | 67.2% | 78.6% | 71.8% | 78.6% | 76.3% | 77.1% | 69.7% | 76.8% | 73.6% |
| Somewhat | 20 | 115 | 50 | 16 | 28 | 31 | 38 | 27 | 35 |
| agree | 20.0% | 16.6% | 21.3% | 10.2% | 13.2% | 17.1% | 23.4% | 18.8% | 22.9% |
| Somewhat | 4 | 9 | 7 | - | 8 | 5 | 4 | 3 | 2 |
| disagree | 4.2% | 1.3% | 2.8% | | 3.6% | 2.6% | 2.5% | 2.3% | 1.1% |
| Strongly | 6 | 11 | 2 | 6 | 4 | 4 | 2 | 2 | 1 |
| disagree | 6.1% | 1.6% | 0.8% | 3.9% | 1.7% | 2.1% | 1.5% | 1.1% | 1.0% |
| No opinion | 2 | 13 | 8 | 11 | 11 | 2 | 5 | 1 | 2 |
| | 2.5% | 1.8% | 3.3% | 7.2% | 5.1% | 1.1% | 2.8% | 0.9% | 1.4% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q19a A reliable water supply for this region is essential to my quality of life=

| | | Ho | me Type (QI | 04) | | Know Nam Water Age | e of Local | | r Bill ility (QD3) |
|------------|------------------|-----------------------|------------------|------------|-------|-----------------------|------------|------------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Strongly | 492 | 57 | 100 | 102 | 34 | 429 | 367 | 540 | 223 |
| agree | 76.8% | 70.8% | 72.8% | 74.5% | 78.8% | 72.6% | 77.8% | 75.9% | 75.7% |
| Somewhat | 115 | 15 | 25 | 23 | 8 | 117 | 73 | 125 | 55 |
| agree | 17.9% | 19.2% | 18.1% | 16.6% | 17.6% | 19.8% | 15.5% | 17.6% | 18.6% |
| Somewhat | 14 | 2 | 3 | 2 | 0 | 15 | 7 | 20 | 2 |
| disagree | 2.2% | 3.0% | 2.0% | 1.4% | 1.2% | 2.5% | 1.4% | 2.8% | 0.5% |
| Strongly | 7 | - | 6 | 6 | 1 | 16 | 3 | 12 | 8 |
| disagree | 1.0% | | 4.4% | 4.0% | 2.5% | 2.7% | 0.7% | 1.6% | 2.6% |
| No opinion | 13 2.0% | 6 7.0% | 4 2.7% | 5 3.5% | : | 14 2.4% | 21 4.5% | 14 2.0% | 7 2.5% |

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Crosstabulations

=Q19a A reliable water supply for this region is essential to my quality of life=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|----------------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Strongly agree | 377 77.5% | 212 73.0% | 30 66.4% | 77 72.5% | 52 80.8% | 185 73.1% | 185 70.5% | 211 78.4% | 172 80.3% |
| Somewhat agree | 87 17.9% | 50 17.1% | 8 17.4% | 16 15.2% | 12 19.2% | 43 17.1% | 52 19.7% | 46 17.0% | 35 16.2% |
| Somewhat disagree | 12 2.4% | 6 2.2% | - | 1 1.3% | | 5 1.9% | 4 1.6% | 6 2.4% | 5 2.6% |
| Strongly disagree | 5 1.1% | 8 2.6% | 1 2.4% | 5 4.9% | | 7 2.7% | 9 3.4% | 2 0.7% | |
| No opinion | 5 1.1% | 15 5.1% | 6 13.8% | 6 6.1% | | 13 5.2% | 12 4.7% | 4 1.5% | 2 1.0% |

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Home Ownership Status (QD5) Hsld Income (QD8) \$50K to < \$75K \$100K to < \$150K to < \$250K Less than \$25K \$25K to < \$75K to < \$250K or Base 134 248 151 105 130 112 68 605 394 Strongly 90 66.6% 178 71.8% 104 68.9% 89 84.4% 102 78.3% 91 81.0% 58 84.3% 282 71.6% 466 77.0% agree Somewhat 26 19.1% 50 20.3% 39 25.6% 14 13.3% 23 17.6% 11 10.0% 9 13.0% 104 17.2% 19.5% agree Somewhat 18 3 0.8% disagree 3.9% 1.3% 3.2% 3.0% Strongly disagree 11 4.6% 2 1.4% 12 3.2% 1 0.9% 1 0.9% 2 1.7% 1 2.1% 7 1.1% 10 1.7% 20 5.0% 5 2.1%

=Q19a A reliable water supply for this region is essential to my quality of life=

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Crosstabulations

Crosstabulations

=Q19a A reliable water supply for this region is essential to my quality of life=

| | | | Area of | County | | | Gende | r (QD2) |
|------------|-------|----------------|------------------|------------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Strongly | 106 | 169 | 159 | 119 | 129 | 114 | 399 | 394 |
| agree | 80.1% | 72.8% | 75.0% | 72.3% | 75.5% | 75.5% | 73.1% | 77.9% |
| Somewhat | 17 | 50 | 34 | 34 | 27 | 30 | 108 | 76 |
| agree | 13.0% | 21.3% | 15.8% | 20.4% | 15.7% | 19.8% | 19.9% | 15.0% |
| Somewhat | 6 | 3 | 3 | 4 | 2 | 3 | 8 | 14 |
| disagree | 4.5% | 1.3% | 1.4% | 2.5% | 1.3% | 2.1% | 1.5% | 2.7% |
| Strongly | - | 1 | 10 | 2 | 4 | 2 | 12 | 7 |
| disagree | | 0.6% | 4.6% | 1.1% | 2.6% | 1.1% | 2.2% | 1.4% |
| No opinion | 3 | 9 | 7 | 6 | 8 | 2 | 18 | 15 |
| | 2.4% | 4.0% | 3.1% | 3.6% | 5.0% | 1.4% | 3.4% | 3.0% |

Appendix A

No opinion

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Crosstabulations

=Q19b I know where to look if I want more information about how to conserve water=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next \ | (Q4c) |
|------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly | 430 | 28 | 30 | 40 | 332 | 48 | 191 | 169 | 19 |
| agree | 40.4% | 24.5% | 24.1% | 36.2% | 46.5% | 47.1% | 42.4% | 39.5% | 24.7% |
| Somewhat | 392 | 41 | 51 | 38 | 261 | 35 | 170 | 163 | 25 |
| agree | 36.9% | 36.1% | 40.8% | 34.6% | 36.7% | 34.0% | 37.6% | 38.0% | 32.4% |
| Somewhat | 146 | 21 | 31 | 20 | 74 | 11 | 51 | 70 | 15 |
| disagree | 13.8% | 18.2% | 24.9% | 18.3% | 10.4% | 10.8% | 11.2% | 16.3% | 19.4% |
| Strongly | 41 | 5 | 6 | 6 | 24 | 5 | 22 | 14 | - |
| disagree | 3.8% | 4.3% | 5.0% | 5.0% | 3.4% | 4.6% | 4.8% | 3.3% | |
| No opinion | 54 | 19 | 6 | 6 | 22 | 4 | 18 | 13 | 18 |
| | 5.1% | 16.8% | 5.1% | 5.8% | 3.1% | 3.6% | 3.9% | 2.9% | 23.5% |

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Crosstabulations

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35 4.6% 17 6.1% No opinion

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019 =Q19b I know where to look if I want more information about how to conserve water=

| | | 110 | Tille Type (QI | ודט | | | (O20) | Responsibility (QD3) | |
|------------|------------------|-----------------------|------------------|------------|--------|-----------|-----------|----------------------|-------------------|
| | C:I- | D | C | | | water Age | ncy (Q20) | Kesponsib | llity (QD3) |
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Strongly | 273 | 32 | 32 | 68 | 20 | 292 | 138 | 312 | 103 |
| agree | 42.7% | 40.4% | 23.6% | 49.7% | 45.8% | 49.3% | 29.3% | 44.0% | 35.1% |
| Somewhat | 230 | 29 | 69 | 46 | 13 | 205 | 187 | 264 | 117 |
| agree | 35.9% | 36.6% | 50.1% | 33.5% | 30.3% | 34.6% | 39.7% | 37.2% | 39.7% |
| Somewhat | 93 | 7 | 25 | 13 | 7 | 57 | 89 | 92 | 44 |
| disagree | 14.6% | 8.1% | 18.2% | 9.6% | 16.3% | 9.6% | 18.9% | 12.9% | 15.0% |
| Strongly | 22 | 3 | 4 | 5 | 2 | 14 | 26 | 19 | 17 |
| disagree | 3.4% | 4.2% | 3.2% | 3.4% | 5.6% | 2.4% | 5.6% | 2.7% | 5.9% |
| No opinion | 22 | 9 | 7 | 5 | 1 | 24 | 30 | 23 | 13 |
| | 3.4% | 10.7% | 5.0% | 3.8% | 2.0% | 4.0% | 6.4% | 3.3% | 4.3% |

Home Type (OD4)

=Q19b I know where to look if I want more information about how to conserve water=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Strongly | 192 | 111 | 13 | 47 | 35 | 92 | 115 | 109 | 89 |
| agree | 39.4% | 38.2% | 27.8% | 44.4% | 54.1% | 36.2% | 43.7% | 40.6% | 41.4% |
| Somewhat | 199 | 107 | 19 | 31 | 13 | 97 | 97 | 88 | 87 |
| agree | 40.8% | 36.8% | 42.3% | 29.1% | 20.1% | 38.5% | 37.0% | 32.6% | 40.6% |
| Somewhat | 66 | 34 | 5 | 21 | 14 | 36 | 28 | 52 | 23 |
| disagree | 13.6% | 11.6% | 11.0% | 19.5% | 22.3% | 14.4% | 10.5% | 19.3% | 10.5% |
| Strongly | 13 | 20 | | 4 | 0 | 12 | 9 | 8 | 9 |
| disagree | 2.8% | 6.8% | | 3.9% | 0.6% | 4.9% | 3.4% | 3.1% | 4.1% |
| No opinion | 16 | 19 | 9 | 3 | 2 | 15 | 14 | 12 | 7 |
| | 3.3% | 6.6% | 18.8% | 3.0% | 3.0% | 6.1% | 5.4% | 4.4% | 3.4% |

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=Q19b I know where to look if I want more information about how to conserve water

| | Wat | ter Aut horit | y Performan | ce Rating (Q | 11) | Heard o | | | ction to |
|----------|---------------------|---------------|---------------------|--------------|---------------------|---------|----------------|-------------------|----------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Reduce Wat Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly | 133 | 104 | 42 | 43 | 106 | 324 | 106 | 327 | 94 |
| agree | 46.8% | 48.3% | 43.8% | 26.5% | 35.2% | 42.5% | 35.2% | 43.9% | 33.7% |
| Somewhat | 108 | 88 | 26 | 74 | 96 | 296 | 96 | 263 | 112 |
| agree | 38.0% | 40.8% | 27.4% | 45.1% | 31.8% | 38.9% | 31.8% | 35.2% | 40.1% |
| Somewhat | 28 | 19 | 19 | 24 | 57 | 89 | 57 | 99 | 38 |
| disagree | 9.8% | 8.6% | 20.0% | 14.4% | 18.9% | 11.7% | 18.9% | 13.3% | 13.5% |
| Strongly | 6 | 1 | 4 | 7 | 22 | 19 | 22 | 22 | 19 |
| disagree | 2.2% | 0.6% | 4.3% | 4.3% | 7.3% | 2.5% | 7.3% | 2.9% | 6.6% |
| | | | 1 | | | | | 1 | |

18 to 24

156

50 31.8%

=Q19b I know where to look if I want more information about how to conserve water

25 to 34

215

85

39.6%

70 32.5%

49

Crosstabulations

Vnow Name of Local Water Bill

Base 99 694 237 27 27.4% 298 43.0% 95 40.2% Stronaly agree Somewhat 47 47.5% 241 34.7% 99 41.7% agree Somewhat 94

60 38.7% 20 13.5% disagree Strongly disagree

Future Water Use (O15)

About

23 14.6% 23.0% 30 4.3% 4 3.6% 7 3.1% 9 5.7% 2 0.9% No opinion

14 7.6% 4 2.7% 14 9.2% 31 4.5% 8 3.9% 9 4.8% 6 3.5%

72 40.2% 64 39.2% 66 42.6% 69 47.3% 65 36.2% 68 41.4% 50 34.3% 62 40.5% 20 16

55 to 64

146

65 or older

154

7 4.7%

Age (QD1)

45 to 54

163

35 to 44

179

11.2% 13.1% 10.8% 8.9% 7 4.7% 5 3.4%

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Crosstabulations

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Crosstabulations

=Q19b I know where to look if I want more information about how to conserve water=

| | | | HSI | ia income (Q | D8) | | | Home O | |
|----------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------|-------|
| | | £35K + | ¢rov. | 675V A | £100K + | £150K + | £350V | Status | (QD5) |
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Strongly | 51 | 95 | 66 | 44 | 49 | 51 | 26 | 253 | 155 |
| agree | 37.6% | 38.2% | 43.9% | 42.1% | 37.2% | 45.0% | 38.1% | 41.8% | 39.3% |
| Somewhat agree | 50 | 106 | 48 | 33 | 53 | 36 | 34 | 216 | 149 |
| | 37.5% | 42.9% | 31.6% | 31.8% | 40.6% | 31.7% | 49.6% | 35.7% | 37.7% |
| Somewhat | 13 | 32 | 25 | 23 | 23 | 11 | 5 | 91 | 47 |
| disagree | 9.9% | 13.1% | 16.8% | 22.0% | 17.3% | 9.7% | 7.4% | 15.1% | 11.9% |
| Strongly | 2 | 10 | 4 | 1 | 4 | 9 | 2 | 20 | 20 |
| disagree | 1.5% | 4.2% | 2.8% | 0.8% | 2.9% | 8.2% | 3.6% | 3.3% | 5.1% |
| No opinion | 18 | 4 | 8 | 3 | 3 | 6 | 1 | 25 | 24 |
| | 13.4% | 1.6% | 5.0% | 3.3% | 2.0% | 5.3% | 1.3% | 4.1% | 6.0% |

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=Q19b I know where to look if I want more information about how to conserve water-

| | | | Area of | Count y | | | Gender (QD2) | |
|------------|-------|----------------|------------------|------------------|-----------------|----------------|--------------|--------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Strongly | 41 | 79 | 80 | 68 | 90 | 71 | 207 | 218 |
| agree | 31.3% | 34.1% | 37.8% | 41.5% | 53.0% | 46.6% | 38.0% | 43.1% |
| Somewhat | 57 | 98 | 80 | 65 | 45 | 46 | 210 | 178 |
| agree | 43.1% | 42.3% | 37.9% | 39.5% | 26.4% | 30.6% | 38.5% | 35.2% |
| Somewhat | 23 | 36 | 29 | 18 | 17 | 23 | 78 | 68 |
| disagree | 17.6% | 15.6% | 13.6% | 11.2% | 9.8% | 15.2% | 14.3% | 13.3% |
| Strongly | 6 | 7 | 10 | 6 | 7 | 5 | 22 | 19 |
| disagree | 4.3% | 3.0% | 4.8% | 3.6% | 4.2% | 3.2% | 4.0% | 3.7% |
| No opinion | 5 | 12 | 13 | 7 | 11 | 7 | 29 | 23 |
| | 3.7% | 5.0% | 6.0% | 4.2% | 6.6% | 4.3% | 5.2% | 4.6% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q19c I trust my water agencies to ensure that we have a reliable long-term supply of water=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly | 237 | 28 | 28 | 21 | 160 | 37 | 110 | 70 | 17 |
| agree | 22.3% | 24.2% | 22.1% | 19.2% | 22.5% | 36.2% | 24.3% | 16.3% | 22.9% |
| Somewhat | 451 | 47 | 50 | 52 | 302 | 33 | 209 | 183 | 26 |
| agree | 42.4% | 40.9% | 40.1% | 46.7% | 42.4% | 31.9% | 46.1% | 42.7% | 33.8% |
| Somewhat | 201 | 17 | 30 | 21 | 132 | 15 | 87 | 85 | 15 |
| disagree | 18.9% | 15.2% | 24.0% | 19.0% | 18.6% | 14.5% | 19.2% | 19.8% | 19.5% |
| Strongly | 114 | 9 | 10 | 9 | 86 | 11 | 29 | 69 | 5 |
| disagree | 10.7% | 7.8% | 8.0% | 8.6% | 12.0% | 10.4% | 6.5% | 16.2% | 6.3% |
| No opinion | 61 | 14 | 7 | 7 | 32 | 7 | 18 | 21 | 13 |
| | 5.7% | 11.9% | 5.8% | 6.6% | 4.6% | 7.1% | 3.9% | 5.0% | 17.5% |

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

——Q19c I trust my water agencies to ensure that we have a reliable long-term supply of water=

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to Reduce Water Use (O16) | |
|------------|---------------------|---------------|---------------------|--------------|---------------------|-------|----------------|---|-------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly | 94 | 42 | 9 | 25 | 66 | 171 | 66 | 164 | 70 |
| agree | 33.0% | 19.3% | 9.6% | 15.4% | 21.9% | 22.4% | 21.9% | 22.0% | 25.1% |
| Somewhat | 151 | 97 | 9 | 64 | 129 | 321 | 129 | 322 | 115 |
| agree | 53.2% | 45.0% | 9.5% | 39.0% | 42.8% | 42.2% | 42.8% | 43.1% | 41.1% |
| Somewhat | 28 | 49 | 25 | 43 | 56 | 145 | 56 | 134 | 55 |
| disagree | 9.8% | 22.6% | 25.7% | 26.4% | 18.6% | 19.0% | 18.6% | 18.0% | 19.8% |
| Strongly | 3 | 21 | 52 | 11 | 27 | 87 | 27 | 84 | 26 |
| disagree | 1.1% | 9.7% | 53.7% | 6.8% | 9.0% | 11.4% | 9.0% | 11.3% | 9.2% |
| No opinion | 8 | 7 | 2 | 20 | 23 | 37 | 23 | 42 | 13 |
| | 2.9% | 3.3% | 1.6% | 12.4% | 7.7% | 4.9% | 7.7% | 5.6% | 4.8% |

Crosstabulations

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Home Type (QD4) Duplex or townhome Condomini-

=Q19c I trust my water agencies to ensure that we have a reliable long-term supply of water=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|------------|-----------|-------------|------------|------------|------------|-----------|-----------|-----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Strongly | 25 | 147 | 61 | 42 | 46 | 34 | 33 | 35 | 38 |
| agree | 25.2% | 21.2% | 25.8% | 26.9% | 21.5% | 18.9% | 20.4% | 24.1% | 24.9% |
| Somewhat | 34 | 310 | 103 | 71 | 92 | 77 | 62 | 58 | 67 |
| agree | 34.7% | 44.6% | 43.5% | 45.3% | 43.1% | 43.2% | 37.7% | 39.6% | 43.2% |
| Somewhat | 22 | 137 | 35 | 21 | 45 | 38 | 36 | 28 | 28 |
| disagree | 21.9% | 19.8% | 14.6% | 13.7% | 20.7% | 21.5% | 21.9% | 18.9% | 18.0% |
| Strongly | 16 | 65 | 28 | 7 | 22 | 26 | 25 | 18 | 12 |
| disagree | 16.5% | 9.3% | 11.6% | 4.7% | 10.1% | 14.5% | 15.0% | 12.4% | 7.9% |
| No opinion | 2 1.6% | 35 5.0% | 10 4.4% | 15 9.4% | 10 4.6% | 3 1.9% | 8 4.9% | 7 5.0% | |

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Someone else pays Base 640 80 137 137 43 592 471 711 295 150 23.4% 16 19.7% 25 18.4% 31 22.5% 14 33.8% 135 22.8% 102 21.7% 65 22.1% Strongly 159 agree 22.4% Somewhat 259 40.4% 37 45.7% 68 49.1% 67 49.1% 19 45.2% 242 40.9% 208 44.2% 298 42.0% 139 47.3% agree 124 20.9% Somewhat 127 18 22 16.0% 138 59 disagree 9.0% 22.0% 16.3% 19.5% 20.1% Strongly disagree 11 7.7% 64 10.9% 49 10.5% 86 12.1% 17 5.7% 71 11.1% 7 8.4% 11 8.0% 5 11.9% 14 4.8% 33 5.2% 6 4.7% 26 4.4% 35 7.3% 29 4.1% No opinion

=Q19c I trust my water agencies to ensure that we have a reliable long-term supply of water=

Other

Know Name of Local Water Agency (Q20)

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=Q19c I trust my water agencies to ensure that we have a reliable long-term supply of water=

| | | Ł | thnicity (QD | b) | | Education Level (QD7) | | | | |
|------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| Strongly | 115 | 67 | 5 | 27 | 15 | 48 | 72 | 62 | 46 | |
| agree | 23.5% | 23.2% | 9.9% | 25.5% | 23.8% | 18.9% | 27.3% | 23.0% | 21.5% | |
| Somewhat | 233 | 103 | 17 | 44 | 26 | 116 | 98 | 108 | 102 | |
| agree | 47.8% | 35.4% | 37.5% | 41.4% | 40.2% | 45.9% | 37.3% | 40.4% | 47.5% | |
| Somewhat | 78 | 66 | 12 | 18 | 11 | 48 | 55 | 47 | 37 | |
| disagree | 16.1% | 22.7% | 25.4% | 17.4% | 16.3% | 19.1% | 21.0% | 17.6% | 17.4% | |
| Strongly | 45 | 32 | 4 | 8 | 11 | 25 | 21 | 39 | 20 | |
| disagree | 9.3% | 11.0% | 8.9% | 7.1% | 17.2% | 9.8% | 7.9% | 14.4% | 9.4% | |
| No opinion | 16 | 22 | 8 | 9 | 2 | 16 | 17 | 12 | 9 | |
| | 3.3% | 7.7% | 18.2% | 8.6% | 2.4% | 6.4% | 6.5% | 4.6% | 4.1% | |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Crosstabulations

Water Bill Responsibility (QD3)

Hsld pays

=Q19c I trust my water agencies to ensure that we have a reliable long-term supply of water=

| | | | | Home Ownership Status (OD5) | | | | | |
|------------|-----------|------------|------------|--------------------------------|-------------|-------------|-----------|--------|-------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Strongly | 17 | 41 | 42 | 35 | 37 | 30 | 15 | 139 | 79 |
| agree | 12.8% | 16.6% | 27.5% | 33.1% | 28.4% | 26.8% | 21.3% | 23.0% | 20.1% |
| Somewhat | 65 | 110 | 56 | 34 | 56 | 38 | 34 | 253 | 175 |
| agree | 48.3% | 44.2% | 37.0% | 32.5% | 43.2% | 33.8% | 49.8% | 41.7% | 44.4% |
| Somewhat | 20 | 67 | 28 | 26 | 20 | 17 | 6 | 113 | 77 |
| disagree | 15.2% | 27.1% | 18.3% | 24.9% | 15.1% | 15.2% | 9.2% | 18.6% | 19.5% |
| Strongly | 14 | 20 | 22 | 8 | 12 | 21 | 10 | 78 | 30 |
| disagree | 10.7% | 8.0% | 14.8% | 7.6% | 9.1% | 18.7% | 14.8% | 12.9% | 7.6% |
| No opinion | 17 | 10 | 4 | 2 | 6 | 6 | 3 | 23 | 33 |
| | 13.0% | 4.2% | 2.4% | 2.0% | 4.2% | 5.6% | 5.0% | 3.7% | 8.4% |

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Crosstabulations

Appendix A

Overall

1063

718

67.5%

257 24.2%

31

18 1.7%

39 3.6%

Base

Stronaly

agree

Somewhat

agree

Somewhat

disagree

Strongly disagree

No opinion

Appendix A

Less than 5

114

80

70.5%

19 17.0%

0 0.3%

14 12.3%

San Diego County Water Authority Public Opinion Survey 2019

10 to 14

111

70 63.3%

34 30.6%

2.8%

2 1.5%

2 1.7%

Years in San Diego County (Q1)

5 to 9

126

83

66.2%

31 24.3%

3.5%

3 2.6%

=Q19d It is my civic duty to use water efficiently=

15 or more

713

485

68.0%

174

24.3%

23

3.3%

13 1.8%

19 2.6%

102

65 63.3%

25 24.5%

6 5.8%

2 1.7%

County Water Supply Over Next Year (Q4c) Staying

452

298

65.9%

120

26.5%

3.2%

5 1.1%

15 3.3%

Getting

428

309

92 21.4%

2.5%

10

2.2%

Not sure

76

57.7%

21 26.9%

2 2.5%

10 12.9%

Area of County Gender (OD2) South Metro Nort h Inland North South East Metro Coastal County County Base 132 233 212 164 170 152 546 506 49 22.9% 36 21.9% Strongly 26 19.8% 50 37 39 129 108 agree 21.7% 21.7% 25.7% 23.7% 21.2% Somewhat 58 44.2% 107 45.9% 87 40.8% 74 44.8% 71 41.5% 55 36.1% 216 39.7% 230 45.4% agree Somewhat 26 22 13.2% 107 93 38 35 19.6% 18.5% 17.5% 22.5% 23.0% 19.6% 18.3% disagree 25 10.9% 24 11.5% 22 13.4% 13 7.7% 48 9.4% Strongly disagree 14 10.4% 15 10.1% 64 11.8% 8 6.0% 16 7.3% 11 6.5% 11 6.6% 8 5.2% 28 5.2% 28 5.6% No opinion

=Q19c I trust my water agencies to ensure that we have a reliable long-term supply of water=

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Crosstabulations

Crosstabulations

=Q19d It is my civic duty to use water efficiently=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | of Water | | Taken Action to Reduce Water Use (O16) | |
|------------|-------------|--------------|---------------------|--------------|----------|--------|----------|------------|---|--|
| | Excellent / | | D / 1/ | | Haven't | Autnor | ity (Q9) | Reduce Wat | er Use (Q16) | |
| | Good | Fair | Poor / Very poor | Not sure | heard of | Yes | No | Yes | No | |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 | |
| Strongly | 221 | 138 | 46 | 105 | 207 | 510 | 207 | 526 | 173 | |
| agree | 78.0% | 63.9% | 48.1% | 63.9% | 68.7% | 67.1% | 68.7% | 70.5% | 61.9% | |
| Somewhat | 54 | 59 | 29 | 44 | 70 | 187 | 70 | 170 | 73 | |
| agree | 19.2% | 27.4% | 29.8% | 26.9% | 23.1% | 24.6% | 23.1% | 22.8% | 26.1% | |
| Somewhat | 2 | 6 | 11 | 5 | 7 | 24 | 7 | 18 | 11 | |
| disagree | 0.6% | 2.9% | 11.6% | 3.1% | 2.2% | 3.2% | 2.2% | 2.4% | 4.1% | |
| Strongly | 1 | 9 | 4 | 2 | 2 | 16 | 2 | 8 | 10 | |
| disagree | 0.3% | 4.0% | 4.5% | 1.3% | 0.8% | 2.1% | 0.8% | 1.1% | 3.5% | |
| No opinion | 5 | 4 | 6 | 8 | 16 | 23 | 16 | 24 | 12 | |
| | 1.9% | 1.8% | 5.9% | 4.8% | 5.2% | 3.0% | 5.2% | 3.2% | 4.3% | |

=Q19d It is my civic duty to use water efficiently=

| • | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|------------|--------|---------------|-------|----------|----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Strongly | 61 | 481 | 160 | 109 | 148 | 112 | 109 | 97 | 112 |
| agree | 61.2% | 69.4% | 67.6% | 69.9% | 68.9% | 62.9% | 66.9% | 66.6% | 72.6% |
| Somewhat | 31 | 160 | 65 | 27 | 55 | 48 | 43 | 34 | 35 |
| agree | 31.2% | 23.0% | 27.5% | 17.0% | 25.5% | 27.0% | 26.5% | 23.4% | 23.0% |
| Somewhat | 5 | 20 | 5 | 3 | 4 | 9 | 6 | 5 | 4 |
| disagree | 5.3% | 2.9% | 2.0% | 1.8% | 1.9% | 5.0% | 3.5% | 3.3% | 2.8% |
| Strongly | 1 | 15 | 2 | 3 | 2 | 3 | 3 | 5 | 1 |
| disagree | 1.0% | 2.1% | 1.0% | 2.1% | 0.9% | 1.5% | 2.0% | 3.4% | 0.8% |
| No opinion | 1 | 18 | 4 | 14 | 6 | 6 | 2 | 5 | 1 |
| | 1.4% | 2.6% | 1.9% | 9.2% | 2.7% | 3.6% | 1.0% | 3.4% | 0.8% |

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Crosstabulations

=Q19d It is my civic duty to use water efficiently=

| | | Ho | me Type (QI | D4) | | Know Nam | | Water Bill Responsibility (OD3) | | |
|----------------------|--------------|-------------|-------------|--------------|-------------|--------------|--------------|------------------------------------|----------------------|--|
| | Sinale | Duplex or | Condomini- | | | Water Age | ncy (Q20) | kesponsib | -7 (4 -7 | |
| | family | townhome | um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays | |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 | |
| Strongly agree | 427 66.6% | 54 67.7% | 97 70.7% | 101 73.9% | 30 71.0% | 381 64.4% | 337 71.5% | 471 66.3% | 221 74.9% | |
| Somewhat agree | 166 25.9% | 17 20.6% | 34 24.8% | 26 19.2% | 11 26.8% | 159 26.8% | 99 20.9% | 182 25.6% | 61 20.8% | |
| Somewhat disagree | 21 3.3% | - 1 | 4 2.7% | 4 2.7% | 0 1.0% | 22 3.7% | 9 1.9% | 23 3.3% | 4 1.4% | |
| Strongly disagree | 13 2.0% | 2 2.3% | 1 0.4% | 1 0.6% | 1 1.2% | 11 1.8% | 8 1.6% | 15 2.2% | 2 0.7% | |
| No opinion | 15 2.3% | 8 9.4% | 2 1.4% | 5 3.6% | : | 20 3.3% | 19 4.0% | 19 2.6% | 6 2.2% | |

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| | | _ | timicity (QD | 0) | | | Luucation | Level (QD7) | |
|------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Strongly | 324 | 215 | 25 | 72 | 49 | 167 | 187 | 176 | 145 |
| agree | 66.5% | 73.9% | 54.7% | 68.3% | 75.8% | 65.9% | 71.3% | 65.7% | 67.4% |
| Somewhat | 132 | 52 | 10 | 29 | 9 | 57 | 52 | 76 | 58 |
| agree | 27.2% | 17.7% | 22.4% | 27.3% | 13.9% | 22.5% | 20.0% | 28.4% | 26.9% |
| Somewhat | 12 | 4 | 3 | 3 | 3 | 8 | 3 | 12 | 6 |
| disagree | 2.5% | 1.3% | 6.0% | 3.1% | 4.8% | 3.0% | 1.0% | 4.5% | 3.0% |
| Strongly | 12 | 2 | 1 | - | 1 | 4 | 9 | 1 | 3 |
| disagree | 2.5% | 0.6% | 3.1% | | 1.7% | 1.6% | 3.4% | 0.2% | 1.6% |
| No opinion | 7 | 19 | 6 | 1 | 2 | 18 | 11 | 3 | 2 |
| | 1.4% | 6.5% | 13.8% | 1.3% | 3.8% | 7.0% | 4.3% | 1.2% | 1.2% |

=Q19d It is my civic duty to use water efficiently=

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=Q19d It is my civic duty to use water efficiently=

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|----------------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------|--------------|
| | | COEK | ¢501/ 4 | 675V + | £100K += . | £150K + | £350K | Status | (QD5) |
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Strongly agree | 77 57.0% | 174 70.0% | 103 68.2% | 76 71.9% | 97 74.2% | 71 63.5% | 47 68.4% | 405 66.8% | 271 68.7% |
| Somewhat agree | 32 23.8% | 63 25.3% | 31 20.4% | 22 20.7% | 30 23.0% | 35 31.2% | 19 27.1% | 153 25.2% | 91 23.1% |
| Somewhat disagree | 4 3.3% | 8 3.4% | 9 6.0% | 1 1.2% | 0 0.3% | 5 4.0% | 2 2.4% | 25 4.2% | 6 1.4% |
| Strongly disagree | 3 2.0% | 2 1.0% | 3 1.9% | 4 4.0% | 2 1.6% | 1 1.2% | 1 1.1% | 10 1.6% | 6 1.6% |
| No opinion | 19 13.8% | 1 0.3% | 5 3.5% | 2 2.2% | 1 0.9% | | 1 1.0% | 13 2.2% | 21 5.2% |

=Q19d It is my civic duty to use water efficiently=

| | | | Area of | County | | | Gende | r (QD2) |
|------------|-------|----------------|------------------|-----------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Strongly | 92 | 155 | 138 | 108 | 125 | 101 | 341 | 373 |
| agree | 69.5% | 66.8% | 65.0% | 65.6% | 73.2% | 66.4% | 62.5% | 73.6% |
| Somewhat | 26 | 59 | 62 | 39 | 30 | 41 | 154 | 101 |
| agree | 19.9% | 25.5% | 29.2% | 23.6% | 17.6% | 27.1% | 28.2% | 19.9% |
| Somewhat | 7 | 3 | 5 | 8 | 4 | 4 | 17 | 12 |
| disagree | 5.2% | 1.4% | 2.2% | 4.7% | 2.6% | 2.7% | 3.1% | 2.4% |
| Strongly | 3 | 6 | 2 | 3 | 3 | 2 | 14 | 4 |
| disagree | 2.0% | 2.7% | 0.8% | 2.1% | 1.6% | 1.1% | 2.6% | 0.8% |
| No opinion | 5 | 9 | 6 | 7 | 9 | 4 | 20 | 17 |
| | 3.5% | 3.7% | 2.9% | 4.1% | 5.0% | 2.7% | 3.6% | 3.4% |

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=Q19e Additional water rate increases may be necessary to increase the reliability of our region's wa=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|-----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly | 212 | 21 | 26 | 19 | 145 | 25 | 85 | 91 | 9 |
| agree | 19.9% | 18.8% | 20.7% | 17.4% | 20.4% | 24.4% | 18.8% | 21.2% | 11.5% |
| Somewhat | 417 | 47 | 53 | 42 | 275 | 29 | 170 | 185 | 33 |
| agree | 39.2% | 41.3% | 42.2% | 38.1% | 38.5% | 28.3% | 37.6% | 43.1% | 43.3% |
| Somewhat | 195 | 24 | 33 | 15 | 123 | 19 | 99 | 68 | 9 |
| disagree | 18.3% | 20.8% | 26.6% | 13.5% | 17.2% | 18.3% | 21.8% | 16.0% | 11.7% |
| Strongly | 180 | 12 | 9 | 22 | 137 | 25 | 78 | 68 | 10 |
| disagree | 17.0% | 10.9% | 7.2% | 20.0% | 19.2% | 23.9% | 17.2% | 15.9% | 13.7% |
| No opinion | 59 | 9 | 4 | 12 | 33 | 5 | 20 | 16 | 15 |
| | 5.6% | 8.2% | 3.4% | 11.1% | 4.7% | 5.1% | 4.5% | 3.8% | 19.7% |

=Q19e Additional water rate increases may be necessary to increase the reliability of our region's wa=

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to | |
|------------|-------------|---------------|-------------|--------------|----------------|--------|----------|------------------------|-------|
| | Excellent / | | Poor / Verv | | Haven't | Author | ity (Q9) | Reduce Water Use (Q16) | |
| | Good | Fair | | | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly | 72 | 36 | 7 | 30 | 67 | 145 | 67 | 147 | 60 |
| agree | 25.3% | 16.7% | 7.6% | 18.2% | 22.2% | 19.0% | 22.2% | 19.8% | 21.7% |
| Somewhat | 129 | 85 | 21 | 63 | 118 | 299 | 118 | 284 | 116 |
| agree | 45.4% | 39.3% | 22.3% | 38.6% | 39.0% | 39.2% | 39.0% | 38.1% | 41.8% |
| Somewhat | 41 | 49 | 19 | 33 | 53 | 141 | 53 | 143 | 43 |
| disagree | 14.4% | 22.6% | 19.6% | 20.0% | 1 <i>7</i> .7% | 18.6% | 17.7% | 19.2% | 15.5% |
| Strongly | 31 | 40 | 48 | 25 | 37 | 144 | 37 | 127 | 46 |
| disagree | 10.9% | 18.3% | 49.5% | 15.0% | 12.1% | 18.9% | 12.1% | 17.1% | 16.6% |
| No opinion | 11 | 7 | 1 | 13 | 27 | 32 | 27 | 44 | 12 |
| | 4.0% | 3.1% | 1.0% | 8.1% | 8.9% | 4.2% | 8.9% | 5.9% | 4.4% |

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Q19e Additional water rate increases may be necessary to increase the reliability of our region's wa

| | Futur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|------------|-------|---------------|-------|----------|----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Strongly | 11 | 137 | 54 | 42 | 51 | 33 | 23 | 26 | 29 |
| agree | 11.5% | 19.7% | 23.0% | 27.2% | 23.8% | 18.6% | 13.9% | 17.5% | 19.0% |
| Somewhat | 45 | 290 | 81 | 72 | 76 | 68 | 63 | 52 | 69 |
| agree | 45.7% | 41.7% | 34.0% | 46.1% | 35.6% | 38.3% | 38.8% | 36.0% | 44.8% |
| Somewhat | 25 | 119 | 47 | 11 | 40 | 28 | 43 | 31 | 30 |
| disagree | 25.5% | 17.2% | 20.0% | 7.0% | 18.8% | 15.4% | 26.5% | 21.3% | 19.5% |
| Strongly | 15 | 122 | 38 | 13 | 30 | 44 | 30 | 31 | 20 |
| disagree | 15.6% | 17.5% | 16.1% | 8.5% | 14.1% | 24.7% | 18.3% | 20.9% | 12.8% |
| No opinion | 2 | 26 | 16 | 17 | 16 | 5 | 4 | 6 | 6 |
| | 1.8% | 3.8% | 6.9% | 11.2% | 7.6% | 3.0% | 2.6% | 4.2% | 3.9% |

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=Q19e Additional water rate increases may be necessary to increase the reliability of our region's wa=

| | | Ho | me Type (Q | D4) | | Know Nan | e of Local | Wate Responsib | r Bill |
|------------|------------------|-----------------------|------------------|------------|-------|----------|------------|-------------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Strongly | 131 | 10 | 28 | 37 | 4 | 100 | 112 | 134 | 71 |
| agree | 20.5% | 11.8% | 20.3% | 26.7% | 9.0% | 16.8% | 23.9% | 18.9% | 24.1% |
| Somewhat | 242 | 39 | 60 | 58 | 16 | 225 | 191 | 273 | 131 |
| agree | 37.8% | 49.0% | 43.6% | 42.0% | 38.0% | 38.1% | 40.6% | 38.4% | 44.5% |
| Somewhat | 120 | 20 | 21 | 18 | 12 | 123 | 72 | 140 | 49 |
| disagree | 18.8% | 24.3% | 14.9% | 12.9% | 27.5% | 20.8% | 15.2% | 19.7% | 16.6% |
| Strongly | 117 | 10 | 18 | 17 | 10 | 116 | 64 | 133 | 35 |
| disagree | 18.2% | 12.3% | 13.3% | 12.6% | 24.4% | 19.6% | 13.7% | 18.7% | 12.0% |
| No opinion | 30 | 2 | 11 | 8 | 0 | 28 | 31 | 30 | 8 |
| | 4.7% | 2.5% | 7.8% | 5.8% | 1.0% | 4.7% | 6.7% | 4.2% | 2.8% |

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=Q19e Additional water rate increases may be necessary to increase the reliability of our region's wa=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|------------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Strongly | 101 | 51 | 12 | 19 | 24 | 72 | 45 | 46 | 41 |
| agree | 20.7% | 17.6% | 27.6% | 17.7% | 37.0% | 28.4% | 17.0% | 17.2% | 19.3% |
| Somewhat | 209 | 124 | 10 | 41 | 18 | 82 | 106 | 107 | 100 |
| agree | 42.9% | 42.6% | 22.8% | 38.7% | 27.3% | 32.6% | 40.2% | 40.0% | 46.5% |
| Somewhat | 95 | 48 | 7 | 21 | 8 | 33 | 55 | 55 | 38 |
| disagree | 19.5% | 16.6% | 14.4% | 20.0% | 12.2% | 13.0% | 20.8% | 20.6% | 17.6% |
| Strongly | 64 | 50 | 10 | 18 | 10 | 40 | 45 | 50 | 29 |
| disagree | 13.1% | 17.0% | 21.4% | 17.3% | 15.2% | 15.7% | 17.3% | 18.6% | 13.6% |
| No opinion | 19 | 18 | 6 | 7 | 5 | 26 | 12 | 10 | 6 |
| | 3.9% | 6.2% | 13.8% | 6.3% | 8.4% | 10.3% | 4.7% | 3.6% | 2.9% |

=Q19e Additional water rate increases may be necessary to increase the reliability of our region's wa=

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|------------|-----------|------------|------------|-------------|-------------|--------|-----------|--------|-------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Strongly | 26 | 57 | 16 | 34 | 24 | 20 | 16 | 106 | 87 |
| agree | 19.7% | 23.1% | 10.3% | 32.5% | 18.4% | 17.4% | 23.9% | 17.5% | 22.1% |
| Somewhat | 41 | 96 | 61 | 44 | 58 | 44 | 24 | 231 | 164 |
| agree | 30.8% | 38.6% | 40.2% | 41.8% | 44.8% | 39.1% | 35.6% | 38.2% | 41.7% |
| Somewhat | 22 | 43 | 35 | 17 | 18 | 21 | 18 | 121 | 68 |
| disagree | 16.3% | 17.3% | 23.3% | 16.1% | 13.9% | 18.5% | 26.5% | 20.0% | 17.2% |
| Strongly | 24 | 43 | 31 | 6 | 24 | 24 | 9 | 117 | 55 |
| disagree | 17.8% | 17.4% | 20.8% | 6.1% | 18.4% | 21.5% | 13.0% | 19.4% | 13.8% |
| No opinion | 21 | 9 | 8 | 4 | 6 | 4 | 1 | 30 | 20 |
| | 15.3% | 3.7% | 5.4% | 3.6% | 4.4% | 3.5% | 1.0% | 4.9% | 5.1% |

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Q19e Additional water rate increases may be necessary to increase the reliability of our region's wa

| | | | Area of | County | | | Gende | r (QD2) |
|------------|-------|----------------|------------------|------------------|-------------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | Nort h Inland | Sout h Count y | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Strongly | 25 | 51 | 47 | 30 | 37 | 22 | 119 | 92 |
| agree | 18.6% | 22.0% | 22.1% | 18.5% | 21.6% | 14.7% | 21.9% | 18.1% |
| Somewhat | 63 | 105 | 67 | 65 | 53 | 64 | 185 | 230 |
| agree | 47.4% | 45.0% | 31.4% | 39.9% | 30.8% | 42.5% | 34.0% | 45.4% |
| Somewhat | 21 | 37 | 50 | 28 | 36 | 23 | 106 | 86 |
| disagree | 15.9% | 16.0% | 23.6% | 16.9% | 21.0% | 15.1% | 19.4% | 16.9% |
| Strongly | 15 | 30 | 38 | 29 | 33 | 36 | 106 | 69 |
| disagree | 11.2% | 12.8% | 18.0% | 17.7% | 19.4% | 23.5% | 19.5% | 13.7% |
| No opinion | 9 | 10 | 10 | 12 | 12 | 6 | 29 | 29 |
| | 7.0% | 4.1% | 4.9% | 7.1% | 7.2% | 4.1% | 5.3% | 5.8% |

Q19f A reliable water supply for this region is essential for a healthy economy

| • | Overall | Yea | rs in San Die | ego County | (Q1) | County W | ater Supply | Over Next \ | (ear (Q4c) |
|----------------------|------------|-------------|---------------|------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly | 780 | 80 | 84 | 76 | 539 | 69 | 328 | 335 | 45 |
| agree | 73.3% | 70.4% | 66.9% | 69.1% | 75.6% | 67.6% | 72.6% | 78.2% | 59.2% |
| Somewhat | 217 | 17 | 37 | 26 | 137 | 23 | 99 | 76 | 19 |
| agree | 20.5% | 15.0% | 29.4% | 23.6% | 19.3% | 22.5% | 22.0% | 17.9% | 24.5% |
| Somewhat | 18 | 0 | 0 | 1 | 16 | 6 | 5 | 6 | 0 |
| disagree | 1.7% | 0.4% | 0.3% | 1.1% | 2.2% | 6.3% | 1.2% | 1.3% | 0.6% |
| Strongly disagree | 12 1.1% | 1 1.0% | : | 2 1.7% | 9 1.2% | | 6 1.3% | 6 1.4% | : |
| No opinion | 36 | 15 | 4 | 5 | 12 | 4 | 13 | 5 | 12 |
| | 3.4% | 13.1% | 3.4% | 4.5% | 1.7% | 3.6% | 3.0% | 1.2% | 15.8% |

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Future Water Use (Q15)

Taken Action to Reduce Water Use (Q16 Water Authority Performance Rating (Q11) Heard of Water Excellent / Good Haven't heard of oor / Very Base 284 216 96 164 302 761 302 746 279 Strongly 235 83.0% 160 64 66.8% 108 212 70.1% 568 212 70.1% 563 194 74.0% 74.6% 75.5% 69.5% Somewhat 33 11.5% 53 24.4% 22 22.3% 41 24.8% 70 23.1% 148 19.4% 70 23.1% 139 18.6% 65 23.5% agree Somewhat 13 1.7% 6 2.2% disagree 1.3% Strongly disagree 4 1.5% 9 1.2% 9 1.2% 3 1.1% 4 4.0% 1 0.9% 2 0.8% 2 0.8% 23 3.0% 24 3.2% 10 3.7% 8 2.8% 10 6.2% 13 4.4% 13 4.4% No opinion

=Q19f A reliable water supply for this region is essential for a healthy economy=

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| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
|----------------------|-----------|---------------|-----------|----------|-----------|-----------|-----------|-----------|-------------|
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Strongly | 78 | 520 | 167 | 120 | 148 | 135 | 110 | 112 | 119 |
| agree | 78.3% | 75.0% | 70.7% | 76.6% | 68.8% | 75.8% | 67.3% | 76.7% | 77.2% |
| Somewhat | 18 | 139 | 56 | 22 | 53 | 33 | 42 | 24 | 31 |
| agree | 18.4% | 20.0% | 23.9% | 14.3% | 24.7% | 18.7% | 25.7% | 16.6% | 20.3% |
| Somewhat | 1 | 10 | 4 | 1 | 4 | 3 | 4 | 4 | 2 |
| disagree | 1.0% | 1.5% | 1.8% | 0.7% | 1.7% | 1.6% | 2.5% | 2.5% | 1.1% |
| Strongly disagree | 1 1.2% | 7 1.0% | 4 1.6% | - | 2 0.9% | 5 2.8% | 1 0.7% | 4 2.6% | : |
| No opinion | 1 | 17 | 5 | 13 | 8 | 2 | 6 | 2 | 2 |
| | 1.1% | 2.5% | 2.1% | 8.4% | 3.9% | 1.1% | 3.9% | 1.6% | 1.4% |

=Q19f A reliable water supply for this region is essential for a healthy economy=

Age (QD1)

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| =Q19f A reliable w | atou cumply for | thic posion is | occoptial for a | hoolthy oconomy |
|--------------------|-----------------|-----------------|-----------------|------------------|
| —Q151 A Tellable w | ater suppry for | tills region is | essentiai ioi a | nearthy economy- |

| | | Ho | me Type (QI | D4) | | | e of Local | Wate | |
|----------------------|--------------|-------------|-------------|--------------|-------------|--------------|--------------|----------------------|----------------------|
| | Sinale | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsibility (QD3) | |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Strongly agree | 482 75.2% | 51 63.6% | 97 70.4% | 105 76.7% | 33 77.3% | 430 72.7% | 349 74.2% | 521 73.3% | 221 75.1% |
| Somewhat agree | 132 20.6% | 19 23.7% | 30 22.0% | 25 18.2% | 9 21.7% | 129 21.9% | 88 18.7% | 155 21.7% | 59 19.9% |
| Somewhat disagree | 9 1.5% | 2 2.7% | 6 4.1% | | 0 1.0% | 10 1.7% | 8 1.7% | 13 1.8% | 5 1.7% |
| Strongly disagree | 5 0.8% | 1 1.8% | - | 3 2.2% | | 7 1.2% | 4 0.9% | 7 1.0% | 3 0.9% |
| No opinion | 12 1.9% | 7 8.3% | 5 3.5% | 4 2.9% | | 15 2.5% | 21 4.6% | 15 2.1% | 7 2.5% |

San Diego County Water Authority Public Opinion Survey 2019

=Q19f A reliable water supply for this region is essential for a healthy economy=

Crosstabulations

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Crosstabulations

| | | E | thnicity (QD | 6) | Education Level (QD7) | | | | |
|----------------------|-----------------------|----------------------|----------------------------|-------------------|-----------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Strongly agree | 377 77.4% | 197 67.8% | 29 63.6% | 80 75.2% | 50 77.0% | 175 69.0% | 187 71.4% | 206 76.7% | 166 77.3% |
| Somewhat agree | 92 18.9% | 72 24.6% | 8 17.1% | 17 16.2% | 13 19.5% | 51 20.1% | 56 21.5% | 54 20.2% | 41 19.0% |
| Somewhat disagree | 7 1.5% | 5 1.6% | - | 4 3.7% | 1 1.7% | 5 1.9% | 6 2.5% | 2 0.9% | 3 1.5% |
| Strongly disagree | 2 0.4% | 5 1.8% | 3 5.5% | : | 1 1.8% | 10 3.8% | | - | 2 1.0% |
| No opinion | 9 1.8% | 12 4.2% | 6 13.8% | 5 4.8% | - | 13 5.2% | 12 4.6% | 6 2.2% | 2 1.2% |

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Appendix A San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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disagree

Strongly disagree

No opinion

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San Diego County Water Authority Public Opinion Survey 2019

=Q19f A reliable water supply for this region is essential for a healthy economy=

2.7%

2 1.5% 2.0%

5 1.0%

1*7* 3.1% 1.3%

6 1.3%

18 3.6% Crosstabulations

Hsld Income (OD8) Home Ownership Status (QD5) Less than \$25K \$25K to < \$50K to < \$75K to < \$100K to < \$150K to < \$250K or Rent more Base 134 248 151 105 130 112 68 605 394 182 103 83 63.9% 94 83.7% 454 280 Strongly 85 83 58 63.5% 73.7% 68.3% 78.6% 85.2% 75.0% 71.0% agree Somewhat 26 19.4% 55 22.3% 43 28.4% 19 17.7% 38 29.2% 13 11.4% 10 14.8% 125 84 21.2% 20.6% agree Somewhat 12 0.8% 2.0% 0.9% disagree 6 1.5% Strongly disagree 5 4.0% 4 1.8% 1 0.6% 1 0.9% 4 0.6% 21 5.3% 15 10.9% 5 4.2% 11 1.7% No opinion

=Q19f A reliable water supply for this region is essential for a healthy economy

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Area of County Gender (OD2) South Metro South County East Nort h Metro Female County Base 132 233 212 164 170 152 546 506 120 119 395 379 74.8% Stronaly 97 167 162 115 73.2% 71.8% 73.3% 69.6% 76.0% 72.4% agree Somewhat 25 19.0% 54 23.0% 40 18.6% 33 20.2% 38 22.4% 28 117 96 19.0% 18.4% 21.5% agree Somewhat

> 2 1.5%

6 3.8% 2 1.4%

9 5.2%

1.8%

8 3.4% 3 1.4%

2 1.4%

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Appendix A San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Q19g I expect to pay more for improving the reliability of the region's water supply, even if I have

| | Overall | Yea | rs in San Die | ego County (| Q1) | County Water Supply Over Next Year (Q4c) | | | |
|------------|---------|-------------|---------------|--------------|------------|--|---------------------|------------------|----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly | 207 | 19 | 19 | 17 | 152 | 16 | 73 | 105 | 11 |
| agree | 19.4% | 17.0% | 14.9% | 14.9% | 21.3% | 15.3% | 16.1% | 24.5% | 14.6% |
| Somewhat | 382 | 34 | 57 | 32 | 259 | 24 | 174 | 161 | 23 |
| agree | 35.9% | 29.8% | 45.4% | 28.7% | 36.4% | 23.0% | 38.5% | 37.6% | 30.8% |
| Somewhat | 219 | 31 | 30 | 22 | 136 | 24 | 97 | 81 | 18 |
| disagree | 20.6% | 27.5% | 24.1% | 19.6% | 19.1% | 23.6% | 21.4% | 18.8% | 23.6% |
| Strongly | 200 | 14 | 14 | 34 | 137 | 32 | 89 | 70 | 8 |
| disagree | 18.8% | 12.7% | 11.5% | 30.7% | 19.2% | 31.1% | 19.7% | 16.4% | 10.9% |
| No opinion | 56 | 15 | 5 | 7 | 29 | 7 | 20 | 11 | 15 |
| | 5.2% | 13.0% | 4.1% | 6.1% | 4.0% | 6.9% | 4.4% | 2.7% | 20.1% |

Q19g I expect to pay more for improving the reliability of the region's water supply, even if I have=

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | Heard of Water Authority (O9) | | Taken Action to Reduce Water Use (O16) | |
|------------|---------------------|---------------|---------------------|--------------|---------------------|----------------------------------|-------|---|-------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No No | Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly | 66 | 43 | 20 | 22 | 56 | 151 | 56 | 147 | 54 |
| agree | 23.4% | 19.7% | 20.5% | 13.6% | 18.4% | 19.9% | 18.4% | 19.7% | 19.3% |
| Somewhat | 112 | 75 | 19 | 65 | 111 | 271 | 111 | 262 | 108 |
| agree | 39.5% | 34.7% | 19.3% | 39.8% | 36.7% | 35.6% | 36.7% | 35.2% | 38.8% |
| Somewhat | 57 | 45 | 17 | 33 | 67 | 152 | 67 | 161 | 51 |
| disagree | 20.2% | 20.7% | 17.6% | 20.1% | 22.3% | 20.0% | 22.3% | 21.6% | 18.4% |
| Strongly | 35 | 52 | 40 | 26 | 47 | 153 | 47 | 138 | 52 |
| disagree | 12.3% | 23.8% | 41.0% | 15.7% | 15.5% | 20.1% | 15.5% | 18.6% | 18.8% |
| No opinion | 13 | 2 | 2 | 18 | 21 | 34 | 21 | 38 | 13 |
| | 4.6% | 1.0% | 1.6% | 10.8% | 7.0% | 4.5% | 7.0% | 5.0% | 4.7% |

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esearch, Inc. © 2019

Appendix A San Diego County Water Authority Public Opinion Survey 2019 Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Home Type (QD4)

Crosstabulations

=Q19g I expect to pay more for improving the reliability of the region's water supply, even if I have=

| | Futur | e Water Use | (Q15) | Age (QD1) | | | | | |
|----------------|-------|-------------|-------|-----------|----------|----------|----------|----------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Strongly agree | 13 | 134 | 56 | 21 | 48 | 33 | 29 | 36 | 35 |
| | 13.3% | 19.2% | 23.5% | 13.6% | 22.4% | 18.3% | 17.5% | 24.4% | 22.7% |
| Somewhat | 43 | 254 | 77 | 68 | 60 | 63 | 62 | 53 | 60 |
| agree | 43.0% | 36.5% | 32.8% | 43.4% | 27.8% | 35.2% | 37.9% | 36.7% | 38.7% |
| Somewhat | 20 | 145 | 50 | 31 | 45 | 29 | 38 | 30 | 32 |
| disagree | 19.8% | 20.9% | 21.3% | 19.9% | 21.0% | 16.3% | 23.1% | 20.3% | 20.6% |
| Strongly | 22 | 132 | 43 | 23 | 48 | 48 | 30 | 21 | 21 |
| disagree | 21.7% | 19.0% | 18.1% | 14.6% | 22.3% | 26.8% | 18.1% | 14.4% | 13.4% |
| No opinion | 2 | 30 | 10 | 13 | 14 | 6 | 6 | 6 | 7 |
| | 2.2% | 4.3% | 4.4% | 8.5% | 6.4% | 3.4% | 3.4% | 4.2% | 4.6% |

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Know Name of Local Water Agency (Q20) Water Bill Responsibility (QD3) Duplex or Condomini-townhome um Someone else pays Other Hsld pays Base 640 80 137 137 43 592 471 711 295 126 19.8% 10 12.6% 26 18.9% 36 26.0% 115 91 19.4% 59 Stronaly 3 7.4% 139 19.5% 19.5% 20.1% agree Somewhat 109

=Q19g I expect to pay more for improving the reliability of the region's water supply, even if I have=

234 36.6% 28 34.3% 63 45.5% 45 32.9% 12 27.2% 203 34.4% 179 37.9% 263 37.0% 37.1% agree Somewhat 136 22 23 21 14 115 104 156 60 15.2% 21.2% 32.6% 19.5% 22.0% 21.9% 20.3% disagree 124 19.4% 13 15.6% 14 10.2% 27 19.7% 14 32.8% 128 21.6% 72 15.2% 134 18.8% 46 15.6% 20 6.9% 20 3.1% 8 9.5% 12 8.7% 9 6.2% 30 5.0% 26 5.5% 20 2.8% No opinion

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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=Q19g I expect to pay more for improving the reliability of the region's water supply, even if I have=

| | | E. | thnicity (QD | b) | | Education Level (QD7) | | | | |
|------------|----------------------|----------------------|----------------------------|-------------------|-------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Ot her | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| Strongly | 106 | 50 | 8 | 11 | 19 | 47 | 42 | 45 | 63 | |
| agree | 21.9% | 17.1% | 17.4% | 10.7% | 29.9% | 18.4% | 16.2% | 16.7% | 29.5% | |
| Somewhat | 186 | 90 | 15 | 53 | 22 | 101 | 77 | 103 | 81 | |
| agree | 38.2% | 31.1% | 33.0% | 50.0% | 34.5% | 39.9% | 29.4% | 38.3% | 37.8% | |
| Somewhat | 106 | 65 | 6 | 18 | 9 | 44 | 68 | 53 | 35 | |
| disagree | 21.7% | 22.5% | 12.3% | 17.5% | 13.8% | 17.5% | 26.0% | 19.6% | 16.3% | |
| Strongly | 70 | 64 | 10 | 19 | 14 | 44 | 53 | 61 | 31 | |
| disagree | 14.4% | 22.1% | 21.0% | 17.8% | 21.0% | 17.3% | 20.2% | 22.9% | 14.4% | |
| No opinion | 18 | 21 | 7 | 4 | 1 | 17 | 21 | 7 | 4 | |
| | 3.8% | 7.2% | 16.2% | 4.1% | 0.8% | 6.8% | 8.1% | 2.5% | 2.1% | |

=Q19g I expect to pay more for improving the reliability of the region's water supply, even if I have=

| | | Hsld Income (QD8) | | | | | | | | | |
|------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|-------|---------------|--|--|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | (QD5) Rent | | |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 | | |
| Strongly | 28 | 40 | 24 | 22 | 32 | 24 | 20 | 125 | 76 | | |
| agree | 21.0% | 16.2% | 16.0% | 21.1% | 24.2% | 21.4% | 29.1% | 20.6% | 19.2% | | |
| Somewhat | 34 | 105 | 37 | 51 | 51 | 40 | 22 | 209 | 141 | | |
| agree | 24.9% | 42.4% | 24.1% | 48.7% | 38.9% | 35.5% | 31.5% | 34.6% | 35.7% | | |
| Somewhat | 30 | 49 | 42 | 17 | 21 | 21 | 15 | 129 | 82 | | |
| disagree | 22.5% | 19.8% | 27.9% | 15.9% | 16.1% | 18.3% | 21.4% | 21.4% | 20.7% | | |
| Strongly | 24 | 45 | 41 | 12 | 25 | 25 | 11 | 124 | 65 | | |
| disagree | 17.8% | 18.0% | 26.9% | 11.4% | 19.5% | 22.0% | 16.2% | 20.5% | 16.4% | | |
| No opinion | 19 | 9 | 8 | 3 | 2 | 3 | 1 | 18 | 32 | | |
| | 13.8% | 3.6% | 5.0% | 3.0% | 1.3% | 2.9% | 1.7% | 3.0% | 8.0% | | |

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Appendix A San Diego County Water Authority Public Opinion Survey 2019

Area of County

Nort h Inland

164

29 17.8%

64 38.8%

34 20.5%

29 18.0%

North Coastal

212

53 24.9%

75 35.4%

34 16.2%

39 18.5%

11 5.0%

South Metro

233

47 20.1%

85 36.6%

49 21.1%

39 16.6%

13 5.6%

Metro

132

23 17.0%

49 36.9%

32 24.3%

21 16.0%

8 5.8%

Base

Strongly

Somewhat

agree Somewhat

disagree

Strongly disagree

No opinion

Appendix A

Crosstabulations

Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

==Q19h Providing water reliability to San Diego County is more costly than in most other parts of the

| | Overall | Yea | rs in San Die | go County (| (Q1) | County Water Supply Over Next Year (Q4c) | | | |
|------------|---------|-------------|---------------|-------------|------------|--|---------------------|------------------|----------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Strongly | 334 | 27 | 31 | 34 | 242 | 34 | 115 | 168 | 15 |
| agree | 31.4% | 23.3% | 24.6% | 30.7% | 34.0% | 33.0% | 25.4% | 39.3% | 19.1% |
| Somewhat | 349 | 29 | 42 | 31 | 247 | 28 | 151 | 152 | 17 |
| agree | 32.8% | 25.9% | 33.4% | 27.6% | 34.6% | 27.5% | 33.5% | 35.6% | 22.2% |
| Somewhat | 118 | 12 | 17 | 13 | 77 | 12 | 64 | 30 | 11 |
| disagree | 11.1% | 10.5% | 13.6% | 11.4% | 10.7% | 12.0% | 14.2% | 7.1% | 14.7% |
| Strongly | 72 | 10 | 4 | 14 | 45 | 15 | 28 | 26 | 3 |
| disagree | 6.7% | 8.4% | 3.2% | 12.3% | 6.3% | 14.7% | 6.2% | 6.0% | 3.8% |
| No opinion | 191 | 36 | 32 | 20 | 103 | 13 | 93 | 52 | 31 |
| | 17.9% | 31.9% | 25.2% | 18.0% | 14.4% | 12.7% | 20.7% | 12.0% | 40.1% |

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=Q19g I expect to pay more for improving the reliability of the region's water supply, even if I have=

South County

170

38 22.4%

52 30.5%

> 34 19.9%

37 21.8% East

County

152

17 11.3%

57 37.8%

36 23.7%

34 22.5% Gender (OD2)

506

100 19.7%

187 37.0%

114

22.6%

72 14.3%

33 6.5%

546

105 19.2%

193 35.3%

103

124 22.8%

21 3.8%

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Crosstabulations

| | Wa | Water Authority Performance Rating (Q11) | | | | | Heard of Water Authority (O9) | | ction to |
|------------|---------------------|--|---------------------|----------|---------------------|--------|----------------------------------|------------|--------------|
| | Formallane / | | D () (| | | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Strongly | 104 | 74 | 44 | 49 | 61 | 272 | 61 | 240 | 88 |
| agree | 36.8% | 34.2% | 46.1% | 30.1% | 20.4% | 35.8% | 20.4% | 32.2% | 31.5% |
| Somewhat | 91 | 75 | 21 | 49 | 114 | 235 | 114 | 261 | 73 |
| agree | 32.0% | 34.5% | 21.3% | 29.8% | 37.7% | 30.9% | 37.7% | 35.0% | 26.2% |
| Somewhat | 30 | 23 | 9 | 17 | 39 | 79 | 39 | 75 | 36 |
| disagree | 10.6% | 10.4% | 9.6% | 10.5% | 13.0% | 10.4% | 13.0% | 10.1% | 13.0% |
| Strongly | 8 | 21 | 16 | 4 | 22 | 50 | 22 | 51 | 19 |
| disagree | 2.9% | 9.9% | 16.4% | 2.6% | 7.2% | 6.5% | 7.2% | 6.9% | 6.7% |
| No opinion | 50 | 24 | 6 | 44 | 66 | 125 | 66 | 118 | 63 |
| | 17.6% | 10.9% | 6.5% | 27.0% | 21.7% | 16.4% | 21.7% | 15.8% | 22.6% |

Q19h Providing water reliability to San Diego County is more costly than in most other parts of the

| | Fut ur | e Water Use | (Q15) | Age (QD1) | | | | | | |
|------------|--------|---------------|-------|-----------|----------|----------|----------|----------|-------------|--|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | |
| Strongly | 39 | 206 | 81 | 42 | 53 | 60 | 56 | 49 | 62 | |
| agree | 39.0% | 29.7% | 34.4% | 27.2% | 24.5% | 33.8% | 34.0% | 33.6% | 40.4% | |
| Somewhat | 30 | 244 | 67 | 32 | 87 | 62 | 52 | 48 | 49 | |
| agree | 30.1% | 35.2% | 28.4% | 20.6% | 40.7% | 34.7% | 32.1% | 33.2% | 31.9% | |
| Somewhat | 14 | 84 | 19 | 18 | 22 | 19 | 22 | 16 | 15 | |
| disagree | 13.8% | 12.1% | 8.0% | 11.3% | 10.2% | 10.9% | 13.5% | 10.9% | 9.6% | |
| Strongly | 6 | 44 | 22 | 12 | 13 | 16 | 10 | 12 | 5 | |
| disagree | 5.8% | 6.4% | 9.2% | 7.9% | 6.1% | 9.1% | 6.2% | 8.2% | 3.1% | |
| No opinion | 11 | 116 | 47 | 51 | 40 | 21 | 23 | 20 | 23 | |
| | 11.4% | 16.6% | 20.1% | 33.0% | 18.4% | 11.5% | 14.0% | 14.0% | 15.0% | |

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Base

St rongly agree

Somewhat

agree

Somewhat disagree

St rongly disagree

No opinion

Crosstabulations

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=Q19h Providing water reliability to San Diego County is more costly than in most other parts of the

| | Но | me Type (Q | D4) | | | ne of Local | | er Bill |
|------------------|--------------------|------------------|------------|-------|-------|------------------|-----------|----------------------|
| Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | ency (Q20) No | Hsld pays | Someone else pays |
| 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| 236 | 17 | 34 | 32 | 9 | 208 | 126 | 243 | 76 |
| 36.9% | 20.7% | 24.6% | 23.5% | 20.0% | 35.1% | 26.8% | 34.2% | 25.9% |
| 210 | 29 | 40 | 59 | 9 | 194 | 155 | 234 | 104 |
| 32.7% | 36.2% | 28.9% | 42.9% | 21.8% | 32.7% | 32.9% | 33.0% | 35.2% |
| 71 | 8 | 16 | 17 | 6 | 61 | 57 | 80 | 39 |
| 11.1% | 10.3% | 11.5% | 12.2% | 13.3% | 10.3% | 12.2% | 11.2% | 13.1% |
| 43 | 3 | 3 | 8 | 10 | 41 | 31 | 55 | 5 |
| 6.8% | 4.1% | 1.8% | 5.8% | 23.4% | 6.8% | 6.6% | 7.7% | 1.7% |
| 80 | 23 | 46 | 22 | 9 | 89 | 101 | 99 | 71 |
| 12.6% | 28.7% | 33.2% | 15.7% | 21.6% | 15.0% | 21.5% | 14.0% | 24.0% |

Crosstabulations

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=Q19h Providing water reliability to San Diego County is more costly than in most other parts of the

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Appendix A San Diego County Water Authority Public Opinion Survey 2019

> Hsld Income (QD8) Home Ownership

=Q19h Providing water reliability to San Diego County is more costly than in most other parts of the

| | | | | | | | | Status | (QDS) |
|------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------|-------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Strongly | 42 | 62 | 42 | 38 | 51 | 46 | 27 | 221 | 101 |
| agree | 31.5% | 25.0% | 28.0% | 36.2% | 38.9% | 40.7% | 38.8% | 36.5% | 25.5% |
| Somewhat | 35 | 98 | 59 | 37 | 40 | 29 | 24 | 191 | 139 |
| agree | 26.1% | 39.6% | 39.2% | 35.6% | 30.6% | 26.0% | 35.3% | 31.5% | 35.3% |
| Somewhat | 7 | 29 | 14 | 12 | 13 | 8 | 6 | 58 | 48 |
| disagree | 5.5% | 11.9% | 8.9% | 11.2% | 10.1% | 7.3% | 8.6% | 9.6% | 12.3% |
| Strongly | 8 | 11 | 17 | 9 | 8 | 13 | 2 | 52 | 18 |
| disagree | 6.3% | 4.6% | 10.9% | 8.7% | 5.9% | 11.8% | 2.3% | 8.5% | 4.4% |
| No opinion | 41 | 47 | 20 | 9 | 19 | 16 | 10 | 84 | 89 |
| | 30.6% | 18.9% | 12.9% | 8.3% | 14.4% | 14.3% | 15.0% | 13.9% | 22.5% |

San Diego County Water Authority Public Opinion Survey 2019 =Q19h Providing water reliability to San Diego County is more costly than in most other parts of the

| | | | Area of | County | | | Gende | r (QD2) |
|------------|-------|----------------|------------------|-----------------|-----------------|----------------|-------|---------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Strongly | 34 | 71 | 75 | 53 | 60 | 40 | 171 | 160 |
| agree | 25.7% | 30.5% | 35.2% | 32.6% | 35.5% | 26.6% | 31.3% | 31.6% |
| Somewhat | 43 | 79 | 63 | 52 | 57 | 56 | 179 | 169 |
| agree | 32.4% | 33.8% | 29.8% | 31.6% | 33.3% | 36.6% | 32.8% | 33.3% |
| Somewhat | 17 | 19 | 31 | 23 | 18 | 11 | 56 | 61 |
| disagree | 12.6% | 8.0% | 14.7% | 14.2% | 10.3% | 7.2% | 10.3% | 12.0% |
| Strongly | 13 | 14 | 7 | 13 | 10 | 13 | 51 | 17 |
| disagree | 10.2% | 6.2% | 3.4% | 7.7% | 6.1% | 8.9% | 9.3% | 3.4% |
| No opinion | 25 | 50 | 36 | 23 | 25 | 31 | 89 | 99 |
| | 19.1% | 21.5% | 16.8% | 14.0% | 14.8% | 20.7% | 16.3% | 19.6% |

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Crosstabulations

Crosstabulations

Graduate degree

214

73 33.8%

76 35.4%

25 11.4%

11 5.2%

30 14.2%

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019 =Q20 Know name of local water supply agency= Crosstabulations

=Q20 Know name of local water supply agency=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County Water Supply Over Next Year (Q4c) | | | | |
|------|--------------|-------------|---------------|-------------|--------------|--|---------------------|------------------|-------------|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 | |
| Yes | 592 55.7% | 37 32.8% | 49 38.6% | 60 54.5% | 446 62.5% | 73 71.2% | 225 49.7% | 255 59.6% | 38 50.0% | |
| No | 471 44.3% | 76 67.2% | 77 61.4% | 50 45.5% | 267 37.5% | 29 28.8% | 227 50.3% | 173 40.4% | 38 50.0% | |

| | Wat | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | | ctionto |
|------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Excellent / | | Poor / Very | | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Yes | 170 60.1% | 153 70.9% | 69 71.2% | 97 59.4% | 101 33.5% | 491 64.5% | 101 33.5% | 446 59.9% | 126 45.1% |
| No | 113 39.9% | 63 29.1% | 28 28.8% | 67 40.6% | 201 66.5% | 270 35.5% | 201 66.5% | 299 40.1% | 153 54.9% |

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Future Water Use (Q15) Age (QD1) About same 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 or older Base 99 694 237 156 215 179 163 146 154 63 63.8% 378 54.4% 135 57.0% 39 25.1% 96 45.0% 95 53.0% 113 69.5% 107 73.5% 105 68.2% Yes 36 36.2% 316 45.6% 102 43.0% 117 74.9% 118 55.0% 84 47.0% 50 30.5% 39 26.5% 49 31.8%

| | | Ho | me Type (QI | 04) | | Know Nam Water Age | ne of Local | Water Bill Responsibility (OD3) | |
|------|------------------|--------------------|-----------------------------|--------------|-------------|-----------------------|-----------------|------------------------------------|--------------|
| | Single family | Duplex or townhome | Condomini- um Apart ment | | Other | Yes | No Held pays Sc | | Someone |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | else pays |
| Yes | 433 67.7% | 44 55.2% | 50 36.1% | 37 26.7% | 13 30.5% | 592 100.0% | - | 484 68.0% | 87 29.7% |
| No | 207 32.3% | 36 44.8% | 88 63.9% | 100 73.3% | 30 69.5% | - | 471 100.0% | 227 32.0% | 207 70.3% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

=Q20 Know name of local water supply agency=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|------|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Yes | 284 58.3% | 158 54.5% | 17 37.2% | 49 46.4% | 29 44.6% | 90 35.7% | 143 54.6% | 166 61.9% | 151 70.6% |
| No | 203 41.7% | 132 45.5% | 28 62.8% | 57 53.6% | 36 55.4% | 163 64.3% | 119 45.4% | 102 38.1% | 63 29.4% |

| | | | | Home Ownership Status (OD5) | | | | | |
|------|--------------------|---------------------|---------------------|--------------------------------|-----------------------|-----------------------|-------------------|--------------|--------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Yes | 64 47.6% | 106 42.9% | 93 61.3% | 59 56.4% | 74 56.7% | 79 70.4% | 51 74.2% | 407 67.3% | 149 37.8% |
| No | 70 52.4% | 141 57.1% | 59 38.7% | 46 43.6% | 57 43.3% | 33 29.6% | 18 25.8% | 198 32.7% | 245 62.2% |

Appendix A

=Q20 Know name of local water supply agency=

Crosstabulations

| | | | | Gender (QD2) | | | | |
|------|-------------|----------------|------------------|-----------------|----------------|--------------|--------------|--------------|
| | Metro | South Metro | North Coastal | South County | East County | Male | Female | |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Yes | 48 36.1% | 96 41.2% | 132 62.4% | 101 61.4% | 115 67.3% | 100 66.1% | 330 60.5% | 253 49.9% |
| No | 84 63.9% | 137 58.8% | 80 37.6% | 63 38.6% | 56 32.7% | 51 33.9% | 216 39.5% | 254 50.1% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

=Q21 Unaided awareness of water agency=

Crosstabulations

Q21 Unaided awareness of water agency=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|--|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 592 | 37 | 49 | 60 | 446 | 73 | 225 | 255 | 38 |
| Correctly identified local agency | 423 71.5% | 24 63.5% | 29 59.2% | 39 64.3% | 332 74.4% | 50 69.0% | 169 75.1% | 180 70.6% | 24 62.5% |
| Mentioned other, incorrect agency | 127 21.4% | 11 30.5% | 15 30.7% | 12 19.4% | 89 19.9% | 19 26.1% | 41 18.2% | 55 21.6% | 11 27.9% |
| Not sure | 26 4.4% | 2 6.0% | 4 7.9% | 8 12.7% | 13 2.8% | 4 5.0% | 9 4.0% | 13 5.0% | 1 2.0% |
| Prefer not to answer | 16 2.7% | • | 1 2.3% | 2 3.6% | 13 2.9% | | 6 2.8% | 7 2.8% | 3 7.7% |

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Heard of Water Authority (Q9) Taken Action to Reduce Water Use (Q16) Water Authority Performance Rating (Q11) Excellent / Poor / Very Haven't heard of Yes Good poor Base 170 153 69 97 101 491 101 446 126 Correctly identified 123 65 113 358 65 318 89 72.4% 73.8% 72.8% 73.3% 64.4% 72.9% 64.4% 71.2% 70.6% local agency Mentioned 13 22 22.2% 26 101 27 other, 17.2% 25.2% 21.9% incorrect agency 23.8% 18.3% 20.6% 25.2% 21.7% 4 2.4% 7 4.6% 3 3.9% 3 2.9% 10 9.4% 17 3.4% 10 9.4% 20 4.5% 6 4.6% Not sure Prefer not to 2 1.4% 2 1.6% 15 3.1% 11 2.6% 4.4% 5.0% 1.0% 1.0% 2.9% answer

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Q21 Unaided awareness of water agency=

| | Futur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|--|-------------|---------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 63 | 378 | 135 | 39 | 96 | 95 | 113 | 107 | 105 |
| Correctly identified local agency | 41 65.1% | 280 74.1% | 98 72.5% | 15 37.5% | 67 69.9% | 68 72.2% | 86 75.4% | 80 74.8% | 80 76.0% |
| Mentioned other, incorrect agency | 19 30.6% | 67 17.8% | 30 22.3% | 19 49.2% | 22 22.4% | 19 20.2% | 18 15.8% | 21 19.6% | 21 19.7% |
| Not sure | 1 2.1% | 22 5.9% | 3 1.9% | 5 13.3% | 5 5.4% | 3 3.2% | 5 4.0% | 4 4.1% | 3 2.4% |
| Prefer not to answer | 1 2.2% | 8 2.2% | 4 3.3% | - | 2 2.3% | 4 4.4% | 5 4.7% | 2 1.6% | 2 1.9% |

Q21 Unaided awareness of water agency=

| | | Но | me Type (QI | 04) | | Know Nam | ne of Local ency (Q20) | | r Bill ility (QD3) |
|--|------------------|-----------------------|------------------|-------------|-------------|--------------|---------------------------|--------------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No No | Hsld pays | Someone else pays |
| Base | 433 | 44 | 50 | 37 | 13 | 592 | | 484 | 87 |
| Correctly identified local agency | 322 74.2% | 33 74.1% | 32 64.1% | 19 52.1% | 11 86.8% | 423 71.5% | - | 360 74.5% | 53 60.5% |
| Mentioned other, incorrect agency | 77 17.8% | 7 16.7% | 17 34.3% | 16 44.7% | 1 5.5% | 127 21.4% | | 89 18.4% | 26 30.1% |
| Not sure | 21 4.8% | 3 6.9% | - | 1 3.1% | 1 7.8% | 26 4.4% | | 19 3.9% | 7 8.3% |
| Prefer not to answer | 13 3.1% | 1 2.3% | 1 1.7% | - | : | 16 2.7% | | 15 3.1% | 1 1.2% |

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San Diego County Water Authority Public Opinion Survey 2019

Hsld Income (QD8)

59

73.5%

10 16.8%

6 9.7%

=Q21 Unaided awareness of water agency=

\$75K to < \$100K to < \$150K to < \$150K to <

74

50

68.0%

18

24.3%

2 3.2%

3

4.5%

79

66

83.4%

13.6%

1 0.6%

2 2.4% Crosstabulations

Home Ownership Status (QD5)

407

313

76.9%

70

17.2%

10 2.6%

14

3.3%

Rent

149

82

55.0%

36.1%

13 8.4%

0.5%

\$250K or

51

45

87.6%

6.2%

2 3.7%

2.4%

Q21 Unaided awareness of water agency=

| | | E: | thnicity (QD | 6) | | | Education | Level (QD7) | |
|--|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 284 | 158 | 17 | 49 | 29 | 90 | 143 | 166 | 151 |
| Correctly identified local agency | 222 78.3% | 94 59.4% | 14 83.4% | 34 69.3% | 21 72.3% | 59 65.2% | 91 63.3% | 130 78.4% | 112 74.3% |
| Mentioned other, incorrect agency | 43 15.3% | 57 35.8% | 3 16.6% | 9 18.0% | 2 6.2% | 26 29.0% | 37 25.5% | 27 16.1% | 29 19.3% |
| Not sure | 12 4.1% | 6 3.9% | | 4 7.6% | 4 12.9% | 2 1.7% | 13 8.9% | 6 3.9% | 5 3.6% |
| Prefer not to answer | 7 2.3% | 2 1.0% | - | 3 5.1% | 2 8.6% | 4 4.1% | 3 2.3% | 3 1.6% | 4 2.8% |

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\$25K to < \$50K

106

68

63.6%

32

30.3%

5 5.1%

1.0%

\$50K to < \$75K

93

66

70.8%

19

20.9%

6 6.3%

2

2.0%

Less than \$25K

64

37

58.1%

21

32.3%

1 2.3%

5 7.4%

Base

Correctly identified

local agency Mentioned

other,

incorrect agency

Not sure Prefer not to

answer

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Q21 Unaided awareness of water agency=

| | | | Area of | County | | | Gende | r (QD2) |
|--|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 48 | 96 | 132 | 101 | 115 | 100 | 330 | 253 |
| Correctly identified local agency | 38 79.1% | 61 63.7% | 111 83.7% | 84 83.3% | 40 35.0% | 89 88.8% | 228 69.2% | 190 75.0% |
| Mentioned other, incorrect agency | 6 13.5% | 25 25.7% | 14 10.5% | 11 11.2% | 64 55.6% | 6 6.4% | 75 22.6% | 50 19.7% |
| Not sure | 1 2.5% | 10 10.6% | 4 2.7% | 2 1.6% | 7 6.2% | 3 2.6% | 20 5.9% | 7 2.6% |
| Prefer not to answer | 2 4.8% | | 4 3.1% | 4 3.8% | 4 3.2% | 2 2.2% | 7 2.2% | 7 2.6% |

Appendix A

QD1 Age

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next \ | (ear (Q4c) |
|---------------|---------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| 18 to 24 | 156 | 25 | 40 | 10 | 80 | 15 | 93 | 41 | 7 |
| | 14.7% | 22.3% | 31.9% | 9.3% | 11.3% | 14.3% | 20.7% | 9.6% | 8.9% |
| 25 to 34 | 215 | 22 | 38 | 43 | 112 | 31 | 77 | 85 | 17 |
| | 20.2% | 19.6% | 30.1% | 38.5% | 15.7% | 30.7% | 17.1% | 19.9% | 22.3% |
| 35 to 44 | 179 | 27 | 12 | 28 | 112 | 15 | 74 | 73 | 16 |
| | 16.8% | 23.7% | 9.9% | 25.0% | 15.6% | 14.7% | 16.4% | 17.1% | 21.5% |
| 45 to 54 | 163 | 13 | 13 | 13 | 124 | 12 | 71 | 68 | 13 |
| | 15.4% | 11.6% | 10.6% | 11.3% | 17.4% | 11.5% | 15.6% | 15.9% | 16.7% |
| 55 to 64 | 146 | 11 | 10 | 11 | 114 | 15 | 53 | 69 | 8 |
| | 13.7% | 9.8% | 8.0% | 9.6% | 16.0% | 14.8% | 11.7% | 16.2% | 10.7% |
| 65 or older | 154 | 9 | 11 | 6 | 127 | 11 | 67 | 66 | 10 |
| | 14.5% | 8.3% | 8.9% | 5.6% | 17.9% | 11.2% | 14.9% | 15.4% | 12.8% |
| Prefer not to | 51 | 5 | 1 | 1 | 44 | 3 | 16 | 25 | 5 |
| answer | 4.8% | 4.8% | 0.6% | 0.7% | 6.1% | 2.7% | 3.6% | 5.9% | 7.1% |

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Base

18 to 24

25 to 34

35 to 44

45 to 54

55 to 64

65 or older

Prefer not to

answer

San Diego County Water Authority Public Opinion Survey 2019

——QD1 Age——

25 to 34

215

215 100.0%

18 to 24

156

156

100.0%

Future Water Use (Q15)

About

694

89

12.9%

134

19.2% 120

17.3%

104 15.0%

103 14.8%

108

15.6%

35 5.1% 237

28 11.9%

60 25.6%

14.2%

42 17.8%

28 11.9%

35

14.9%

9 3.7%

99

28

28.0%

17 17.5%

14.3%

15 15.3%

13 12.8%

7.5%

5 4.5% Crosstabulations

QD1 Age

| | Wat | ter Aut horit | y Performan | ce Rating (Q | 11) | | f Water | Taken Action to Reduce Water Use (O16) | | |
|---------------|---------------------|---------------|---------------------|--------------|---------------------|-------|----------------|---|-------|--|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Yes | No No | |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 | |
| 18 to 24 | 30 | 17 | 5 | 22 | 81 | 75 | 81 | 80 | 74 | |
| | 10.6% | 7.9% | 5.7% | 13.5% | 26.9% | 9.8% | 26.9% | 10.8% | 26.7% | |
| 25 to 34 | 55 | 36 | 19 | 25 | 80 | 135 | 80 | 141 | 58 | |
| | 19.3% | 16.7% | 19.2% | 15.4% | 26.5% | 17.7% | 26.5% | 19.0% | 20.9% | |
| 35 to 44 | 41 | 38 | 18 | 36 | 46 | 133 | 46 | 130 | 40 | |
| | 14.6% | 17.6% | 18.5% | 21.9% | 15.1% | 17.5% | 15.1% | 17.5% | 14.5% | |
| 45 to 54 | 43 | 42 | 20 | 27 | 30 | 134 | 30 | 127 | 33 | |
| | 15.0% | 19.6% | 21.1% | 16.7% | 9.8% | 17.6% | 9.8% | 17.0% | 11.8% | |
| 55 to 64 | 52 | 28 | 1 <i>7</i> | 19 | 30 | 116 | 30 | 112 | 28 | |
| | 18.3% | 13.1% | 17.7% | 11.5% | 9.8% | 15.3% | 9.8% | 15.1% | 10.2% | |
| 65 or older | 52 | 35 | 13 | 25 | 30 | 124 | 30 | 114 | 36 | |
| | 18.2% | 16.1% | 13.5% | 15.3% | 9.8% | 16.4% | 9.8% | 15.3% | 13.0% | |
| Prefer not to | 11 | 20 | 4 | 9 | 6 | 44 | 6 | 41 | 8 | |
| answer | 4.1% | 9.1% | 4.2% | 5.6% | 2.1% | 5.8% | 2.1% | 5.5% | 2.8% | |

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Appendix A San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Age (QD1)

45 to 54

163

163 100.0% 55 to 64

146

146 100.0% 65 or older

154

154

100.0%

35 to 44

179

179

100.0%

=QD1 Age=

| | | Ho | me Type (QI | D4) | | | ne of Local ency (Q20) | | |
|---------------|------------------|-----------------------|------------------|------------|--------|-------|---------------------------|-----------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| 18 to 24 | 67 | 13 | 32 | 30 | 8 | 39 | 117 | 54 | 81 |
| | 10.5% | 15.9% | 23.4% | 21.8% | 19.0% | 6.6% | 24.8% | 7.6% | 27.5% |
| 25 to 34 | 104 | 22 | 30 | 50 | 8 | 96 | 118 | 140 | 65 |
| | 16.2% | 27.6% | 21.8% | 36.5% | 19.4% | 16.3% | 25.1% | 19.7% | 22.1% |
| 35 to 44 | 113 | 14 | 27 | 18 | 1 | 95 | 84 | 127 | 43 |
| | 17.7% | 17.8% | 19.4% | 12.9% | 2.5% | 16.0% | 17.8% | 17.8% | 14.5% |
| 45 to 54 | 113 | 11 | 14 | 17 | 3 | 113 | 50 | 125 | 34 |
| | 17.7% | 14.2% | 9.9% | 12.7% | 8.0% | 19.2% | 10.6% | 17.6% | 11.6% |
| 55 to 64 | 105 | 10 | 13 | 10 | 6 | 107 | 39 | 112 | 28 |
| | 16.4% | 12.5% | 9.2% | 7.4% | 12.9% | 18.1% | 8.2% | 15.8% | 9.4% |
| 65 or older | 103 | 9 | 18 | 11 | 14 | 105 | 49 | 113 | 40 |
| | 16.0% | 11.1% | 13.1% | 8.1% | 31.7% | 17.8% | 10.4% | 15.8% | 13.4% |
| Prefer not to | 35 | 1 | 4 | 1 | 3 | 36 | 15 | 40 | 4 |
| answer | 5.4% | 1.0% | 3.1% | 0.6% | 6.3% | 6.1% | 3.1% | 5.6% | 1.5% |

Appendix A

—QD1 Age—

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|--------------|-----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| 18 to 24 | 41 8.4% | 63 21.7% | 6 12.5% | 25 23.8% | 20 31.4% | 59 23.3% | 64 24.4% | 33 12.2% | |
| 25 to 34 | 83 | 85 | 12 | 16 | 13 | 77 | 51 | 56 | 28 |
| | 17.1% | 29.2% | 26.4% | 15.5% | 20.0% | 30.5% | 19.4% | 20.9% | 13.2% |
| 35 to 44 | 68 | 62 | 6 | 22 | 12 | 42 | 32 | 50 | 44 |
| | 13.9% | 21.2% | 13.3% | 21.2% | 18.6% | 16.7% | 12.2% | 18.7% | 20.7% |
| 45 to 54 | 86 | 35 | 11 | 15 | 4 | 26 | 36 | 43 | 49 |
| | 17.7% | 12.0% | 23.3% | 14.5% | 6.4% | 10.2% | 13.8% | 15.9% | 23.1% |
| 55 to 64 | 85 | 24 | 2 | 12 | 8 | 17 | 37 | 41 | 39 |
| | 17.5% | 8.2% | 5.5% | 11.2% | 12.9% | 6.7% | 14.1% | 15.3% | 18.4% |
| 65 or older | 109 | 1 <i>7</i> | 3 | 8 | 6 | 25 | 36 | 37 | 42 |
| | 22.4% | 5.8% | 5.6% | 7.5% | 8.7% | 9.9% | 13.7% | 13.7% | 19.7% |
| refer not to | 15 | 5 | 6 | 7 | 1 | 7 | 6 | 9 | 10 |
| answer | 3.1% | 1.9% | 13.4% | 6.4% | 2.1% | 2.7% | 2.4% | 3.3% | 4.9% |

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Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

——QD1 Age——

Crosstabulations

Gender (OD2)

——QD1 Age=

| | | | Hsl | d Income (Q | D8) | | | Home Ov | |
|-------------------------|-------------|------------|------------|-------------|-------------|-------------|-----------|------------|------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| 18 to 24 | 38 | 33 | 21 | 15 | 11 | 9 | 3 | 46 | 96 |
| | 28.1% | 13.3% | 13.8% | 14.6% | 8.4% | 7.9% | 3.9% | 7.5% | 24.3% |
| 25 to 34 | 17 | 81 | 40 | 29 | 25 | 7 | 4 | 85 | 116 |
| | 12.4% | 32.6% | 26.6% | 27.8% | 19.5% | 6.5% | 5.9% | 14.1% | 29.4% |
| 35 to 44 | 11 | 36 | 22 | 15 | 28 | 35 | 12 | 104 | 67 |
| | 8.5% | 14.4% | 14.6% | 14.0% | 21.4% | 31.3% | 17.0% | 17.2% | 17.0% |
| 45 to 54 | 12 | 33 | 20 | 13 | 22 | 25 | 28 | 114 | 42 |
| | 9.1% | 13.2% | 13.5% | 12.7% | 17.2% | 22.2% | 41.5% | 18.8% | 10.7% |
| 55 to 64 | 20 | 24 | 17 | 14 | 26 | 21 | 13 | 109 | 33 |
| | 14.8% | 9.7% | 11.4% | 13.4% | 19.6% | 18.6% | 19.0% | 18.0% | 8.4% |
| 65 or older | 18 | 31 | 27 | 18 | 18 | 15 | 9 | 119 | 29 |
| | 13.3% | 12.6% | 17.7% | 17.5% | 13.9% | 13.5% | 12.7% | 19.7% | 7.3% |
| Prefer not to answer | 18 13.7% | 10 4.1% | 4 2.4% | : | - | : | : | 29 4.7% | 11 2.8% |

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South Metro Nort h North Inland South East Metro Female Coastal County County Base 132 233 212 164 170 152 546 506 21 35 41 12 27 21 13.6% 80 76 18 to 24 15.8% 15.0% 19.2% 7.1% 16.0% 14.6% 15.0% 59 29 23 38 29 88 122 25 to 34 14.0% 27.4% 25.5% 13.7% 22.5% 18.9% 16.2% 24.1% 22 38 33 32 23 99 79

Area of County

35 to 44 16.9% 16.2% 14.7% 19.8% 18.7% 15.0% 18.2% 15.6% 22 16.5% 32 13.6% 32 14.9% 28 17.0% 23 13.7% 74 14.6% 45 to 54 17.8% 16.2% 16 11.8% 29 12.4% 23 14.2% 21 12.6% 23 14.9% 65 12.8% 34 80 55 to 64 16.1% 14.7% 13 30 31 33 24 23 86 68 65 or older 9.6% 13.1% 14.7% 20.2% 14.0% 14.9% 15.8% 13.4% Prefer not to 10 14 6.7% 12 22 3 4 8 24 2.0% 7.6% 2.4% 5.0% 4.3% 4.4% answer 4.2%

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=QD2 Gender=

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|--|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Male | 546 51.3% | 59 52.2% | 52 41.5% | 56 50.2% | 379 53.1% | 76 74.3% | 229 50.6% | 204 47.7% | 35 46.5% |
| Female | 506 47.6% | 52 46.0% | 72 57.7% | 54 49.0% | 327 45.9% | 23 22.9% | 221 48.9% | 217 50.8% | 41 53.5% |
| Non-binary, do not identify with either | 5 0.5% | | : | 1 0.8% | 4 0.6% | 3 2.8% | | 2 0.5% | |
| Prefer not to answer | 6 0.6% | 2 1.8% | 1 0.8% | | 3 0.4% | : | 2 0.4% | 4 0.9% | - |

QD2 Gender

Water Authority Performance Rating (Q11) Heard of Water Authority (Q9) Taken Action to Reduce Water Use (Q16) Excellent / Poor / Very Haven't heard of Fair Not sure Good Yes poor 284 302 761 746 279 Base 216 96 164 302 142 130 84 126 420 126 382 148 Male 50.1% 60.2% 65.7% 51.3% 41.7% 55.1% 41.7% 51.2% 53.2% 127 142 79 31 79 175 331 175 357 Female 36.5% 48.1% 58.0% 58.0% 47.8% 45.7% 49.9% 32.2% 43.5% Non-binary, do not identify with either 0.3% 0.7% 1.9% 0.5% 0.3% 0.4% Prefer not to 3 1.4% 2 2.1% 1 0.6% 6 0.8% 4 0.5% 1 0.4% answer

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

| | Fut ur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|--|-------------|--------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Male | 53 53.9% | 351 50.5% | 121 51.4% | 80 51.2% | 88 41.1% | 99 55.7% | 89 54.2% | 80 54.9% | 86 55.8% |
| Female | 46 46.1% | 338 48.7% | 110 46.5% | 76 48.8% | 122 57.0% | 79 44.3% | 74 45.2% | 65 44.5% | 68 44.2% |
| Non-binary, do not identify with either | : | - | 5 2.1% | : | 4 1.9% | : | - | 1 0.6% | : |
| Prefer not to answer | - | 5 0.7% | - | - | - | - | 1 0.6% | - | - |

—QD2 Gender—

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| | | Ho | me Type (QI | 04) | | | ne of Local ency (Q20) | Water Bill Responsibility (QD3) | |
|--|------------------|-----------------------|------------------|-------------|-------------|--------------|---------------------------|------------------------------------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Male | 366 57.1% | 36 44.3% | 53 38.2% | 57 41.4% | 23 52.8% | 330 55.8% | 216 45.8% | 397 55.9% | 119 40.4% |
| Female | 269 41.9% | 45 55.7% | 85 61.8% | 79 58.0% | 20 47.2% | 253 42.7% | 254 53.8% | 306 43.1% | 175 59.3% |
| Non-binary, do not identify with either | 4 0.7% | - | - | 1 0.6% | - | 4 0.7% | 1 0.2% | 4 0.6% | 1 0.3% |
| Prefer not to answer | 2 0.3% | : | - | - | : | 5 0.9% | 1 0.2% | 3 0.4% | - |

—QD2 Gender—

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=QD2 Gender=

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|--|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Male | 246 50.5% | 134 46.0% | 22 47.7% | 67 63.6% | 35 53.4% | 117 46.3% | 142 54.1% | 138 51.4% | 122 56.8% |
| Female | 239 49.0% | 156 53.7% | 21 45.6% | 39 36.4% | 28 43.5% | 134 52.9% | 120 45.6% | 129 47.9% | 92 42.7% |
| Non-binary, do not identify with either | 2 0.4% | 1 0.3% | • | | 2 3.1% | 2 0.9% | 1 0.3% | 2 0.7% | - |
| Prefer not to answer | | : | 3 6.7% | | | | | | 1 0.5% |

QD2 Gender

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|--|-------------|--------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | | \$150K to < | \$250K or | Status | |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Male | 69 51.4% | 105 42.5% | 85 55.9% | 56 53.6% | 70 53.4% | 73 65.0% | 43 62.8% | 339 56.0% | 175 44.3% |
| Female | 57 42.6% | 142 57.1% | 65 42.8% | 49 46.4% | 61 46.6% | 39 35.0% | 25 37.2% | 260 42.9% | 216 54.7% |
| Non-binary, do not identify with either | 3 2.2% | • | 2 1.3% | - | - | • | | 4 0.7% | 1 0.2% |
| Prefer not to answer | 5 3.8% | 1 0.4% | - | - | - | - | | 2 0.3% | 3 0.8% |

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San Diego County Water Authority Public Opinion Survey 2019

QD3 Water bill pay by

| | | | Area of | County | | | Gende | r (QD2) |
|--|-------------|----------------|------------------|------------------|-----------------|----------------|---------------|---------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Male | 79 59.8% | 115 49.4% | 94 44.5% | 98 59.7% | 98 57.5% | 61 40.4% | 546 100.0% | : |
| Female | 53 40.2% | 118 50.6% | 113 53.5% | 63 38.5% | 71 41.9% | 87 57.6% | - | 506 100.0% |
| Non-binary, do not identify with either | | - | 2 1.0% | 1 0.5% | - | 2 1.3% | - | : |
| Prefer not to answer | • | • | 2 1.0% | 2 1.2% | 1 0.6% | 1 0.7% | - | : |

—QD2 Gender—

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| | Overall | Yea | rs in San Die | go County | (Q1) | County Water Supply Over Next Year (Q4c) | | | | |
|----------------------|---------|-------------|---------------|-----------|------------|--|---------------------|------------------|----------|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 | |
| Hsld pays bill | 711 | 61 | 63 | 77 | 509 | 73 | 280 | 314 | 44 | |
| directly | 66.9% | 54.0% | 50.3% | 69.7% | 71.4% | 71.1% | 61.8% | 73.3% | 57.4% | |
| Someone else | 295 | 39 | 53 | 20 | 182 | 21 | 152 | 97 | 22 | |
| pays bill | 27.7% | 34.7% | 42.6% | 18.0% | 25.5% | 20.9% | 33.5% | 22.7% | 28.8% | |
| Not sure | 29 | 4 | 6 | 12 | 8 | 6 | 12 | 7 | 4 | |
| | 2.8% | 3.7% | 4.8% | 10.5% | 1.1% | 6.0% | 2.6% | 1.7% | 5.7% | |
| Prefer not to answer | 28 | 9 | 3 | 2 | 14 | 2 | 9 | 10 | 6 | |
| | 2.6% | 7.6% | 2.3% | 1.8% | 2.0% | 2.0% | 2.0% | 2.3% | 8.1% | |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Crosstabulations

=QD3 Water bill pay by=

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken A | |
|----------------------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|------------------------|--------------|
| | Excellent / | | Poor / Verv | | Haven't | Autnor | ity (Q9) | Reduce Water Use (Q16) | |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Hsld pays bill directly | 183 64.6% | 170 78.4% | 79 81.9% | 113 69.2% | 165 54.5% | 546 71.8% | 165 54.5% | 542 72.6% | 142 50.9% |
| Someone else pays bill | 94 33.0% | 37 17.3% | 12 12.3% | 40 24.7% | 112 36.9% | 183 24.1% | 112 36.9% | 165 22.1% | 124 44.5% |
| Not sure | 3 1.1% | 5 2.4% | - | 2 0.9% | 19 6.4% | 10 1.3% | 19 6.4% | 19 2.6% | 8 2.8% |
| Prefer not to answer | 3 1.2% | 4 1.9% | 6 5.9% | 8 5.2% | 6 2.1% | 22 2.9% | 6 2.1% | 20 2.7% | 5 1.8% |

QD3 Water bill pay by

| | Fut ur | re Water Use | (Q15) | | | Age (| (QD1) | | |
|-------------------------|-------------|---------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Hsld pays bill directly | 74 74.3% | 470 67.7% | 156 66.1% | 54 34.7% | 140 65.3% | 127 70.8% | 125 76.6% | 112 77.0% | 113 73.0% |
| Someone else pays bill | 17 16.9% | 199 28.7% | 68 28.8% | 81 52.1% | 65 30.3% | 43 23.9% | 34 20.9% | 28 19.1% | 40 25.7% |
| Not sure | 5 5.4% | 11 1.6% | 9 4.0% | 15 9.6% | 9 4.4% | 1 0.8% | 1 0.6% | 1 0.8% | 1 0.9% |
| Prefer not to answer | 3 3.5% | 14 2.0% | 3 1.2% | 6 3.6% | | 8 4.4% | 3 1.8% | 5 3.1% | 1 0.4% |

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San Diego County Water Authority Public Opinion Survey 2019 =QD3 Water bill pay by=

Crosstabulations

=QD3 Water bill pay by=

| | | Ho | me Type (QI | D4) | | | e of Local | Wate | |
|---------------------------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|----------------------|----------------------|
| | Sinale | Duplex or | Condomini- | | | Water Age | ncy (Q20) | Responsibility (QD3) | |
| | family | townhome | um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Hsld pays bill directly | 583 91.1% | 44 54.1% | 36 26.2% | 30 22.1% | 15 34.1% | 484 81.7% | 227 48.2% | 711 100.0% | : |
| Someone else pays bill | 46 7.2% | 33 41.0% | 98 71.5% | 96 69.8% | 22 51.2% | 87 14.8% | 207 44.0% | - | 295 100.0% |
| Not sure | 7 1.1% | 3 3.3% | 3 2.3% | 10 7.5% | 6 14.7% | 4 0.6% | 26 5.5% | - | - |
| Prefer not to answer | 4 0.6% | 1 1.6% | - | 1 0.5% | - | 17 2.9% | 11 2.3% | - | |

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Ethnicity (QD6) Education Level (QD7) High Latino / Hispanic Mixed / Other College graduate Caucasian Asian American Graduate Some merican Black school or less / White college degree Base 487 291 106 65 253 262 268 214 45 Hsld pays bill directly 350 72 68.3% 179 13 41 122 149 209 184 71.9% 61.6% 28.9% 63.0% 48.1% 56.8% 78.1% 85.8% Someone else pays bill 124 24 20 19.0% 21 32.8% 106 42.1% 107 27 17.6% 12.7% 25.4% 33.3% 52.9% 40.7% 12 12 4.9% Not sure 2.0% 0.8% 9.3% 11.4% 1.4% 0.9%

3 4.2%

1 1.3%

12 4.9%

3 1.1%

1 0.5%

1 0.6%

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Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=QD3 Water bill pay by=

| | | | D8) | | | Home O | | | |
|----------------------------|-------------|--------------|--------------|-------------|--------------|-------------|-------------|--------------|--------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QDS) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Hsld pays bill directly | 65 48.3% | 116 46.8% | 104 68.4% | 83 78.6% | 106 81.6% | 97 86.1% | 67 97.3% | 513 84.7% | 147 37.2% |
| Someone else pays bill | 44 32.7% | 123 49.6% | 39 25.7% | 21 19.7% | 19 14.5% | 10 9.3% | 1 1.9% | 68 11.3% | 218 55.3% |
| Not sure | 11 7.9% | 4 1.6% | 7 4.9% | 2 1.8% | 2 1.8% | 3 2.9% | : | 13 2.1% | 17 4.2% |
| Prefer not to answer | 15 11.2% | 5 2.0% | 1 0.9% | | 3 2.2% | 2 1.8% | 0 0.7% | 11 1.9% | 13 3.2% |

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3 0.7%

Prefer not to

13 4.3%

4 8.9%

—QD3 Water bill pay by—

South

County

East

County

Male

Gender (QD2) Female 506 306 60.5% 175

164 170 152 546 132 233 212 Hsld pays bill 152 122 125 101 397 directly 70.9% 50.6% 71.6% 74.2% 73.3% 66.5% 72.8% Someone else 24 109 48 32 35 45 119 18.4% 19.6% 20.7% 29.9% 34.5% pays bill 47.1% 22.8% 21.9% Not sure 10.7% 3.9% 2.0% 1.6% 0.7% 2.8% 2.8% 5 2.3% 7 4.2% 8 4.5% 4 2.9% 14 2.6% 11 2.2% Prefer not to answer

North Inland

Area of County

North Coastal

South Metro

Metro

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164

102

62.4%

10.1%

23

14.2%

9 5.4%

Water Authority Performance Rating (Q11)

Poor / Very

poor

96

72

74.5%

4 0%

10

10.7%

3 3.0%

Fair

216

155

71.4%

15

7.2%

15

6.7%

21 9.6%

Excellent /

Good

284

168

19

6.6%

47

16.4%

42 15.0%

Base

Single family home

Duplex or

townhome

Condominiun

Apart ment

Appendix A

—QD4 Home type—

Haven't heard of

302

144

47.6%

26

8.6%

43

14.2%

62 20.6% Heard of Water Authority (Q9)

302

144

47.6%

26

8.6%

43

14.2%

62 20.6%

Yes

761

496

65.2%

55

7.2%

95

12.4%

75 9.8%

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|--------------------|------------|-------------|---------------|-------------|------------|-----------|---------------------|------------------|------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Single family home | 640 | 48 | 62 | 75 | 456 | 64 | 263 | 274 | 38 |
| | 60.2% | 42.0% | 49.0% | 67.4% | 64.0% | 62.5% | 58.1% | 64.1% | 50.3% |
| Duplex or townhome | 80 | 22 | 8 | 3 | 48 | 5 | 36 | 31 | 8 |
| | 7.6% | 19.2% | 6.4% | 2.4% | 6.7% | 5.0% | 7.9% | 7.3% | 10.5% |
| Condominium | 137 | 11 | 24 | 10 | 92 | 6 | 64 | 61 | 6 |
| | 12.9% | 9.3% | 19.4% | 9.4% | 12.9% | 6.0% | 14.1% | 14.4% | 8.3% |
| Apart ment | 137 | 22 | 22 | 11 | 82 | 20 | 61 | 39 | 15 |
| | 12.9% | 19.4% | 17.7% | 9.9% | 11.5% | 19.2% | 13.5% | 9.1% | 19.6% |
| Mobile home | 30 | 2 | 3 | 5 | 20 | 4 | 13 | 11 | 2 |
| | 2.8% | 1.6% | 2.3% | 4.7% | 2.8% | 4.3% | 2.9% | 2.5% | 2.7% |
| Other | 13 1.2% | 1 0.9% | 3 2.6% | 5 4.4% | 3 0.5% | | 11 2.4% | 2 0.5% | - |
| Prefer not to | 25 | 9 | 3 | 2 | 11 | 3 | 5 | 9 | 7 |
| answer | 2.4% | 7.6% | 2.6% | 1.8% | 1.6% | 3.0% | 1.1% | 2.2% | 8.7% |

=QD4 Home type=

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6 2.6% 2 1.9% 4 2.2% 12 4.0% 18 2.4% 12 4.0% 22 3.0% 8 2.8% 7 2.5% Mobile home 0 10 2 10 9 Ot her 0.3% 0.5% 0.3% 3.4% 0.3% 3.4% 0.5% 3.1% Prefer not to 5 1.7% 17 4 6 9 20 5 2.0% 5.9% 5.5% 2.6% 1.7% 2.3% 1.8% answer

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Crosstabulations

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=QD4 Home type=

Crosstabulations

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Crosstabulations

Taken Action to Reduce Water Use (Q16)

279

136

49.0%

27

9.6%

51

18.5%

43 15.3%

746

481

64.6%

48

6.4%

82

11.1%

12.2%

=QD4 Home type=

| | Futur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|-------------------------|-------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Single family home | 79 79.4% | 424 61.1% | 122 51.5% | 67 43.2% | 104 48.5% | 113 63.3% | 113 69.2% | 105 72.3% | 103 66.6% |
| Duplex or townhome | 5 4.8% | 52 7.5% | 22 9.4% | 13 8.2% | 22 10.4% | 14 8.0% | 11 7.0% | 10 6.9% | 9 5.8% |
| Condominium | 7 7.4% | 95 13.7% | 35 14.8% | 32 20.6% | 30 14.0% | 27 15.0% | 14 8.4% | 13 8.7% | 18 11.6% |
| Apart ment | 6 6.4% | 85 12.2% | 39 16.4% | 30 19.2% | 50 23.3% | 18 9.9% | 17 10.7% | 10 6.9% | 11 7.2% |
| Mobile home | - | 19 2.7% | 11 4.9% | - | 7 3.4% | 1 0.6% | 2 1.5% | 5 3.4% | 12 7.6% |
| Other | | 7 1.1% | 5 2.2% | 8 5.2% | 1 0.5% | | 1 0.6% | 0 0.3% | 2 1.2% |
| Prefer not to answer | 2 2.1% | 12 1.8% | 2 0.9% | 6 3.6% | | 6 3.2% | 4 2.6% | 2 1.4% | - |

•

Home Type (QD4) Know Name of Local Water Agency (Q20) Water Bill Responsibility (QD3) Duplex or townhome Condomini-Apart ment Other Hsld pays else pays 640 80 137 43 592 471 Base 137 711 295 Single family 640 433 207 583 home 100.0% 73.2% 43.9% 82.1% 15.6% Duplex or 80 44 36 44 33 townhome 100.0% 7.5% 11.2% 6.1% 7.7% 137 88 Condominiur 100.0% 8.4% 18.6% 5.1% 33.3% 37 6.2% 96 32,5% 137 100 30 Apart ment 100.0% 21.3% 4.3% 30 12 18 13 16 Mobile home 70.5% 2.0% 3.8% 5.3% 13 29.5% 6 2.1% : 1 0.2% 12 1 0.2% Other 2.4% Prefer not to answer 15 2.5% 10 2.2%

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—QD4 Home type—

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|----------------------|----------------------|----------------------|----------------------------|-------------------|-------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Ot her | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Single family home | 311 63.8% | 161 55.4% | 13 28.4% | 63 59.7% | 44 67.8% | 98 38.7% | 147 56.0% | 184 68.5% | 167 77.8% |
| Duplex or townhome | 31 6.3% | 29 10.1% | 7 16.0% | 5 4.7% | 2 2.9% | 20 7.8% | 25 9.6% | 22 8.0% | 13 5.9% |
| Condominium | 67 13.8% | 31 10.8% | 9 19.5% | 22 20.5% | 7 10.1% | 34 13.4% | 36 13.7% | 40 14.8% | 24 11.2% |
| Apart ment | 61 12.5% | 47 16.1% | 11 24.9% | 9 8.6% | 6 9.4% | 76 29.9% | 39 14.7% | 10 3.9% | 9 4.0% |
| Mobile home | 13 2.6% | 8 2.8% | : | 1 0.7% | 6 9.7% | 10 3.8% | 12 4.6% | 7 2.6% | 1 0.4% |
| Other | 5 1.0% | 1 0.4% | 1 2.2% | 5 4.6% | | 5 2.0% | 2 0.6% | 6 2.2% | - |
| Prefer not to answer | | 13 4.3% | 4 8.9% | 1 1.3% | | 11 4.3% | 2 0.8% | - | 1 0.6% |

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QD4 Home type

| | | | Hsl | d Income (Q | D8) | | | Home O | |
|-------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Single family home | 61 45.0% | 84 33.9% | 98 64.7% | 74 70.1% | 96 73.7% | 92 82.2% | 62 91.0% | 466 77.0% | 128 32.4% |
| Duplex or townhome | 8 6.1% | 26 10.5% | 8 5.4% | 6 5.9% | 13 9.6% | 5 4.1% | 5 6.6% | 38 6.3% | 41 10.4% |
| Condominium | 7 4.8% | 39 15.8% | 24 15.6% | 19 17.8% | 18 13.9% | 12 10.5% | 2 2.4% | 69 11.5% | 60 15.3% |
| Apart ment | 35 26.2% | 76 30.5% | 9 5.7% | 4 3.7% | 2 1.5% | 2 1.5% | | | 137 34.8% |
| Mobile home | 4 3.1% | 14 5.6% | 7 4.6% | 3 2.5% | 2 1.2% | : | | 20 3.3% | 9 2.4% |
| Ot her | 5 3.6% | 2 0.8% | 6 3.9% | | | • | | 6 1.0% | 7 1.7% |
| Prefer not to answer | 15 11.2% | 7 2.8% | : | : | : | 2 1.8% | : | 6 1.0% | 12 3.0% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

—QD4 Home type—

| | | | | Gende | r (QD2) | | | |
|----------------------|-----------|----------------|------------------|------------------|-----------------|----------------|------------|-----------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Single family home | 73 | 116 | 139 | 120 | 102 | 91 | 366 | 269 |
| | 55.2% | 49.7% | 65.6% | 72.9% | 59.8% | 60.1% | 67.0% | 53.0% |
| Duplex or townhome | 10 | 14 | 19 | 7 | 18 | 13 | 36 | 45 |
| | 7.2% | 6.1% | 8.8% | 4.5% | 10.5% | 8.3% | 6.5% | 8.8% |
| Condominium | 21 | 46 | 30 | 13 | 14 | 14 | 53 | 85 |
| | 16.1% | 19.8% | 13.9% | 7.7% | 8.0% | 9.4% | 9.6% | 16.8% |
| Apart ment | 20 | 48 | 15 | 10 | 26 | 18 | 57 | 79 |
| | 15.0% | 20.5% | 7.3% | 5.9% | 15.3% | 12.2% | 10.4% | 15.7% |
| Mobile home | 4 | 2 | 5 | 7 | 1 | 11 | 15 | 15 |
| | 2.8% | 0.7% | 2.6% | 4.0% | 0.8% | 7.4% | 2.7% | 3.0% |
| Other | 5 3.6% | 3 1.4% | 0 0.2% | 3 1.9% | 1 0.6% | | 8 1.4% | 5 1.0% |
| Prefer not to answer | - | 4 1.7% | 3 1.6% | 5 3.1% | 9 5.1% | 4 2.7% | 13 2.3% | 8 1.7% |

Appendix A

QD5 Home ownership status=

| | Overall | Yea | rs in San Die | go County | (Q1) | County W | ater Supply | Over Next Y | (ear (Q4c) |
|---|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Own | 605 57.0% | 40 35.1% | 43 34.2% | 73 66.3% | 449 63.0% | 56 54.2% | 242 53.6% | 272 63.5% | 35 46.1% |
| Rent | 394 37.1% | 70 61.7% | 68 54.2% | 34 30.5% | 222 31.2% | 42 40.6% | 177 39.1% | 134 31.2% | 39 51.1% |
| Live with family / friends and don't pay rent | 26 2.5% | - | 9 6.8% | 3 2.3% | 15 2.1% | 2 1.9% | 17 3.7% | 8 1.8% | - |
| Prefer not to answer | 37 3.5% | 4 3.3% | 6 4.8% | 1 0.9% | 26 3.7% | 3 3.4% | 16 3.6% | 15 3.5% | 2 2.8% |

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Appendix A

Appendix A

QD5 Home ownership status

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | | f Water | Taken A | |
|---|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Excellent / | | Poor / Very | | Haven't | Author | ity (Q9) | Reduce Wat | er Use (Q16) |
| | Good | Fair | poor | Not sure | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Own | 172 60.6% | 139 64.3% | 73 76.1% | 94 57.4% | 127 42.2% | 478 62.8% | 127 42.2% | 452 60.6% | 133 47.6% |
| Rent | 102 36.0% | 62 28.9% | 20 20.2% | 61 37.1% | 150 49.6% | 245 32.1% | 150 49.6% | 248 33.2% | 130 46.8% |
| Live with family / friends and don't pay rent | 3 1.2% | 5 2.1% | | 0 0.3% | 18 6.0% | 8 1.1% | 18 6.0% | 21 2.8% | 5 2.0% |
| Prefer not to answer | 6 2.3% | 10 4.8% | 4 3.7% | 9 5.3% | 7 2.3% | 30 3.9% | 7 2.3% | 25 3.4% | 10 3.7% |

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QD5 Home ownership status=

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | |
|---|-------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Own | 56 57.0% | 414 59.6% | 127 53.5% | 46 29.3% | 85 39.7% | 104 58.2% | 114 69.7% | 109 75.0% | 119 77.3% |
| Rent | 40 40.2% | 234 33.8% | 97 40.9% | 96 61.5% | 116 54.0% | 67 37.5% | 42 25.9% | 33 22.8% | 29 18.8% |
| Live with family / friends and don't pay rent | : | 20 2.8% | 7 2.8% | 14 9.3% | 11 5.3% | - | : | - | 0 0.3% |
| Prefer not to answer | 3 2.9% | 26 3.7% | 7 2.9% | | 2 0.9% | 8 4.3% | 7 4.5% | 3 2.3% | 6 3.6% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=QD5 Home ownership status=

| | | Ho | me Type (Q | D4) | | | ne of Local ency (Q20) | Wate | er Bill ility (QD3) |
|---|------------------|-----------------------|------------------|---------------|-------------|--------------|---------------------------|--------------|------------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Own | 466 72.8% | 38 47.2% | 69 50.5% | | 26 60.7% | 407 68.8% | 198 42.1% | 513 72.2% | 68 23.1% |
| Rent | 128 20.0% | 41 50.8% | 60 43.9% | 137 100.0% | 16 37.8% | 149 25.2% | 245 52.0% | 147 20.7% | 218 74.0% |
| Live with family / friends and don't pay rent | 23 3.6% | - | 3 2.4% | - | | 6 1.1% | 20 4.2% | 24 3.4% | 2 0.8% |
| Prefer not to answer | 23 3.6% | 2 2.0% | 4 3.2% | | 1 1.5% | 29 4.9% | 8 1.7% | 27 3.8% | 6 2.1% |

QD5 Home ownership status

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|---|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Own | 298 61.3% | 135 46.3% | 13 28.9% | 69 65.5% | 41 64.1% | 54 21.4% | 118 44.9% | 215 79.9% | 184 86.0% |
| Rent | 158 32.4% | 150 51.5% | 32 71.1% | 26 24.9% | 18 28.4% | 179 70.9% | 131 50.0% | 44 16.3% | 28 13.2% |
| Live with family / friends and don't pay rent | 11 2.2% | 4 1.5% | - | 6 6.0% | 5 7.5% | 14 5.7% | 6 2.2% | 6 2.1% | 0 0.2% |
| Prefer not to answer | 20 4.1% | 2 0.7% | | 4 3.6% | | 5 2.0% | 7 2.8% | 4 1.6% | 1 0.6% |

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QD5 Home ownership status=

| | | | Hsl | ld Income (Q | D8) | | | | wnership |
|---|-------------|--------------|-------------|--------------|--------------|--------------|--------------|---------------|---------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QD5) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Own | 58 42.8% | 50 20.4% | 97 64.3% | 81 77.1% | 115 88.3% | 105 93.4% | 68 100.0% | 605 100.0% | - |
| Rent | 73 54.2% | 182 73.3% | 52 34.7% | 21 20.1% | 11 8.7% | 7 6.6% | | - | 394 100.0% |
| Live with family / friends and don't pay rent | : | 10 4.2% | 2 1.1% | 3 2.8% | 4 3.0% | - | - | - | - |
| Prefer not to answer | 0 4 3.0% | 5 2.1% | - | - | - | - | | - | |

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QD5 Home ownership status=

| | | | Area of | County | | | Gende | r (QD2) |
|---|-------------|----------------|------------------|-----------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Own | 87 65.5% | 108 46.3% | 133 62.7% | 108 65.7% | 86 50.3% | 85 55.8% | 339 62.2% | 260 51.3% |
| Rent | 40 29.9% | 118 50.8% | 68 32.2% | 36 22.2% | 75 44.3% | 56 37.2% | 175 32.0% | 216 42.6% |
| Live with family / friends and don't pay rent | 3 2.1% | 3 1.1% | 0 0.2% | 10 6.1% | 6 3.7% | 4 2.8% | 13 2.5% | 13 2.5% |
| Prefer not to answer | 3 2.5% | 4 1.8% | 10 4.8% | 10 6.1% | 3 1.6% | 6 4.3% | 18 3.3% | 18 3.5% |

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

—QD6 Ethnicity—

| | Overall | Yea | rs in San Die | go County (| (Q1) | County W | ater Supply | Over Next Y | 'ear (Q4c) |
|--|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Caucasian/W- hite | 487 45.8% | 52 46.0% | 59 47.1% | 45 40.5% | 331 46.4% | 39 37.6% | 220 48.6% | 194 45.4% | 34 45.2% |
| Lat ino/Hispa- nic | 291 27.3% | 45 39.5% | 42 33.5% | 33 29.9% | 171 23.9% | 34 33.3% | 118 26.1% | 115 26.8% | 21 27.7% |
| African-Ameri- can/Black | 45 4.3% | 3 2.7% | 3 2.6% | 2 1.5% | 37 5.3% | 6 6.0% | 13 2.9% | 20 4.6% | 5 7.1% |
| American Indian or Alaskan Native | 11 1.0% | | | - | 11 1.6% | 1 1.1% | 10 2.2% | | - |
| AsianKorea- n, Japanese, Chinese, Viet- namese, Filipi- no or other A- sian | 106 10.0% | 7 6.5% | 11 9.0% | 16 14.2% | 71 10.0% | 11 10.6% | 38 8.4% | 51 11.9% | 6 7.8% |
| Pacific Islander | 16 1.5% | 2 1.7% | | 3 2.9% | 11 1.5% | | 12 2.6% | 4 0.9% | - |
| Middle East ern | 20 1.9% | 1 1.2% | 5 3.8% | 5 4.1% | 9 1.3% | 2 1.9% | 8 1.9% | 9 2.0% | 1 1.5% |
| Mixed Herit age | 8 0.8% | - | | 3 2.3% | 6 0.8% | 2 1.6% | 5 1.2% | 1 0.3% | - |
| Other | 9 0.9% | 1 0.6% | | 1 1.0% | 8 1.1% | | 2 0.4% | 5 1.3% | 2 2.7% |

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—QD6 Ethnicity=

| | Wa | ter Aut horit | ty Performan | ce Rating (Q | 11) | Heard o | f Water ity (09) | Taken A Reduce Wat | |
|--|---------------------|---------------|---------------------|--------------|---------------------|--------------|---------------------|-----------------------|--------------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | No No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Caucasian/W- hit e | 158 55.9% | 102 47.1% | 40 41.2% | 79 48.3% | 108 35.7% | 379 49.8% | 108 35.7% | 334 44.8% | 137 49.2% |
| Latino/Hispa- nic | 56 19.8% | 46 21.3% | 28 29.2% | 49 29.9% | 111 36.9% | 179 23.6% | 111 36.9% | 203 27.3% | 73 26.3% |
| African-Ameri- can/Black | 19 6.6% | 14 6.4% | 1 1.0% | 4 2.2% | 8 2.7% | 37 4.9% | 8 2.7% | 25 3.4% | 15 5.5% |
| American Indian or Alaskan Native | 7 2.6% | : | - | 1 0.3% | 3 1.0% | 8 1.1% | 3 1.0% | 9 1.1% | 2 0.7% |
| AsianKorea- n, Japanese, Chinese, Viet- namese, Filipi- no or other A- sian | 21 7.5% | 30 13.8% | 5 5.4% | 11 6.4% | 39 12.9% | 67 8.8% | 39 12.9% | 76 10.2% | 27 9.6% |
| Pacific Islander | 4 1.3% | : | - | 6 3.6% | 6 2.0% | 10 1.3% | 6 2.0% | 13 1.8% | 3 1.0% |
| Middle Eastern | 2 0.7% | 5 2.5% | 2 1.7% | 1 0.5% | 10 3.5% | 10 1.3% | 10 3.5% | 16 2.2% | 4 1.5% |
| Mixed Heritage | 2 0.9% | 1 0.6% | 0 0.4% | 2 1.4% | 2 0.6% | 6 0.8% | 2 0.6% | 7 1.0% | 1 0.3% |
| Ot her | 2 0.7% | 5 2.2% | 1 1.1% | | 1 0.5% | 8 1.0% | 1 0.5% | 8 1.1% | 1 0.4% |

—QD6 Ethnicity—

| | Futur | re Water Use | (Q15) | | | Age (| QD1) | | |
|--|-------------|--------------|--------------|-------------|-------------|-------------|-------------|-------------|--------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Caucasian/W- hite | 37 37.4% | 344 49.6% | 102 43.3% | 41 26.1% | 83 38.8% | 68 37.8% | 86 52.8% | 85 58.3% | 109 70.8% |
| Lat ino/Hispa- nic | 38 38.2% | 162 23.4% | 80 33.8% | 63 40.5% | 85 39.6% | 62 34.5% | 35 21.3% | 24 16.4% | 17 10.9% |
| African-Ameri- can/Black | 2 2.2% | 30 4.3% | 6 2.6% | 6 3.6% | 12 5.6% | 6 3.4% | 11 6.5% | 2 1.7% | 3 1.7% |
| American Indian or Alaskan Native | : | 9 1.4% | 1 0.5% | 6 3.9% | 2 0.9% | 1 0.8% | : | 1 0.4% | 1 0.7% |
| AsianKorea- n, Japanese, Chinese, Viet- namese, Filipi- no or other A- sian | 12 12.6% | 70 10.1% | 20 8.6% | 25 16.1% | 16 7.6% | 22 12.5% | 15 9.4% | 12 8.1% | 8 5.1% |
| Pacific Islander | 1 1.2% | 6 0.8% | 4 1.7% | 7 4.8% | 5 2.4% | 1 0.6% | - | 1 0.8% | 1 0.5% |
| Middle East ern | : | 16 2.3% | 4 1.7% | 7 4.3% | 6 2.7% | 4 2.5% | | 3 1.8% | 1 0.5% |
| Mixed Heritage | : | 6 0.9% | 2 0.8% | | | 3 1.4% | 1 0.8% | 3 2.3% | 1 0.7% |
| Other | 1 1.4% | 6 0.8% | 1 0.3% | - | - | 3 1.4% | 3 1.7% | 1 0.5% | 2 1.2% |

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—QD6 Ethnicity—

| | | Ho | me Type (Q | D4) | | | ne of Local ency (O20) | Wate | r Bill ility (QD3) |
|--|------------------|--------------------|------------------|-------------|-------------|--------------|---------------------------|--------------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Caucasian/W- hit e | 311 48.5% | 31 38.3% | 67 48.8% | 61 44.3% | 17 40.9% | 284 48.0% | 203 43.0% | 350 49.2% | 124 42.0% |
| Latino/Hispa- nic | 161 25.2% | 29 36.7% | 31 22.8% | 47 34.2% | 9 21.8% | 158 26.8% | 132 28.1% | 179 25.2% | 97 32.8% |
| African-Ameri- can/Black | 13 2.0% | 7 9.0% | 9 6.4% | 11 8.2% | 1 2.4% | 17 2.8% | 28 6.0% | 13 1.8% | 24 8.1% |
| American Indian or Alaskan Native | 2 0.3% | : | - | 6 4.4% | 3 7.2% | 3 0.5% | 8 1.7% | 2 0.3% | 7 2.4% |
| AsianKorea- n, Japanese, Chinese, Viet- namese, Filipi- no or other A- sian | 63 9.9% | 5 6.1% | 22 15.8% | 9 6.6% | 6 13.1% | 49 8.3% | 57 12.0% | 72 10.2% | 20 6.8% |
| Pacific Islander | 13 2.0% | : | - | | 3 7.5% | 4 0.7% | 12 2.5% | 11 1.5% | 5 1.6% |
| Middle Eastern | 17 2.6% | - | 3 2.4% | - | | 10 1.7% | 10 2.1% | 15 2.1% | 5 1.7% |
| Mixed Heritage | 6 0.9% | - | 2 1.8% | - | : | 5 0.8% | 3 0.7% | 6 0.8% | 3 0.9% |
| Other | 7 1.0% | 2 2.4% | 1 0.6% | - | : | 7 1.2% | 3 0.5% | 7 1.0% | 1 0.5% |

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Ot her

2.9%

0.4%

0.4%

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Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

QD6 Ethnicity

Crosstabulations

—QD6 Ethnicity—

| | | Et | thnicity (QD | 6) | | | Education | Level (QD7) | |
|--|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Caucasian/W- hit e | 487 100.0% | - | - | | | 85 33.5% | 120 45.8% | 138 51.6% | 112 52.0% |
| Lat ino/Hispa- nic | - | 291 100.0% | - | | | 97 38.3% | 87 33.2% | 57 21.4% | 47 22.1% |
| African-Ameri- can/Black | : | : | 45 100.0% | | | 27 10.7% | 7 2.9% | 1 0.5% | 3 1.6% |
| American Indian or Alaskan Native | | : | | | 11 17.2% | 3 1.3% | 7 2.7% | 1 0.2% | - |
| AsianKorea- n, Japanese, Chinese, Viet- namese, Filipi- no or other A- sian | | : | | 106 100.0% | - | 22 8.6% | 15 5.7% | 39 14.5% | 20 9.4% |
| Pacific Islander | | : | - | | 16 24.3% | 5 1.9% | 5 1.8% | 4 1.6% | 2 0.9% |
| Middle East ern | | : | | | 20 31.3% | 7 2.7% | 5 2.0% | 4 1.5% | 4 2.1% |
| Mixed Heritage | | | • | | 8 12.7% | | 1 0.5% | 4 1.7% | 2 1.2% |
| Other | - | - | - | - | 9 14.5% | 3 1.0% | 3 1.2% | 2 0.7% | 2 0.9% |

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• •

Hsld Income (QD8) Home Ownership Status (QD5) Less than \$25K to < \$50K to < \$75K \$75K to < \$100K to < \$150K to < \$250K \$250K or Rent Base 134 151 105 130 112 68 605 394 248 Caucasian/W 74 42 298 158 hit e 30.5% 35.7% 44.5% 64.8% 56.9% 56.8% 60.6% 49.3% 40.0% Latino/Hispa-89 47 23 30 150 37 24 12 135 27.5% 35.7% 31.1% 21.6% 23.2% 21.3% 17.9% 22.2% 37.9% nic 22 9.0% 13 2.2% 32 8.2% African-Ameri 3 2.8% can/Black 13.9% 1.9% American Indian or Alaskan 0.4% 0.9% 0.4% 0.8% 1.5% Nat ive Asian --Korean, Japanese, Chinese, Viet-namese, Filipi-19 7.7% 12 8.1% 12 9.5% 22 20.0% 26 6.7% 1.2% 7.5% 12.1% 11.5% sian Pacific 5 1.9% Islander 3.4% 0.9% 0.7% 3.9% 2.0% 8 5.4% 2 2.1% Middle 1 1.3% Eastern 0.9% 3.6% 1.9% 0.9% Mixed 1 1.2% 5.4% 1.4% Heritage

> 4 2.9%

9 1.4%

0.2%

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—QD6 Ethnicity—

| | | | Area of | County | | | Gende | r (QD2) |
|--|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Caucasian/W- hite | 68 51.6% | 111 47.8% | 113 53.5% | 92 56.2% | 35 20.4% | 67 44.2% | 246 45.1% | 239 47.1% |
| Lat ino/Hispa- nic | 19 14.2% | 72 31.0% | 51 23.8% | 22 13.1% | 84 49.1% | 44 29.0% | 134 24.5% | 156 30.8% |
| African-Ameri- can/Black | 7 5.5% | 18 7.5% | 2 0.9% | 8 5.1% | 3 1.8% | 7 4.8% | 22 4.0% | 21 4.1% |
| American Indian or Alaskan Native | : | - | 6 2.9% | 2 1.2% | : | 3 2.0% | - | 11 2.2% |
| AsianKorea- n, Japanese, Chinese, Viet- namese, Filipi- no or other A- sian | 20 15.0% | 17 7.4% | 18 8.6% | 18 10.9% | 26 15.4% | 6 4.2% | 67 12.3% | 39 7.6% |
| Pacific Islander | 8 6.1% | - | - | 1 0.5% | 4 2.2% | 3 2.1% | 15 2.7% | 1 0.2% |
| Middle Eastern | 1 1.1% | 2 1.0% | 1 0.4% | 7 4.1% | 4 2.2% | 5 3.4% | 7 1.3% | 11 2.2% |
| Mixed Herit age | 3 2.6% | 2 0.7% | 1 0.4% | 0 0.2% | 2 1.2% | : | 6 1.1% | 2 0.5% |
| Other | : | 2 0.7% | - | 2 1.3% | 1 0.7% | 5 3.1% | 7 1.3% | 3 0.5% |

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=QD6 Ethnicity=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County Water Supply Over Next Year (Q4c) | | | | |
|-------------------------|------------|-------------|---------------|-------------|------------|--|---------------------|------------------|-----------|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 | |
| Prefer not to answer | 70 6.6% | 2 1.8% | 5 4.0% | 4 3.7% | 59 8.2% | 8 7.9% | 25 5.6% | 29 6.9% | 6 8.0% | |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

—QD6 Ethnicity—

| | Wa | ter Authorit | y Performan | ce Rating (Q | 11) | Heard o | | Taken Action to | | |
|-------------------------|-------------|--------------|---------------------|--------------|------------|------------|------------|------------------------|------------|--|
| | Excellent / | | D / \/ | | Haven't | Aut hor | ity (Q9) | Reduce Water Use (Q16) | | |
| | Good | Fair | Poor / Very poor | Not sure | heard of | Yes | No | Yes | No | |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 | |
| Prefer not to answer | 11 3.9% | 13 6.1% | 19 19.9% | 12 7.4% | 13 4.4% | 57 7.4% | 13 4.4% | 54 7.2% | 15 5.4% | |

Appendix A

—QD6 Ethnicity—

| | Fut ur | e Water Use | (Q15) | | | Age (| QD1) | | | |
|----------------------|-----------|-------------|------------|---|-----------|-----------|------------|------------|------------|--|
| | More | About same | Less | 18 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 o | | | | | | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | |
| Prefer not to answer | 7 7.1% | 43 6.3% | 16 6.8% | 1 0.6% | 5 2.4% | 9 5.1% | 12 7.4% | 14 9.7% | 12 7.9% | |

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—QD6 Ethnicity—

| | | Но | me Type (QI | D4) | | | ne of Local | Water Bill | | |
|-------------------------|------------|-----------|-------------|------------|-----------|--------------------|-------------|----------------------|----------------------|--|
| | Sinale | Duplex or | Condomini- | | | Water Agency (Q20) | | Responsibility (QD3) | | |
| | family | townhome | um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays | |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 | |
| Prefer not to answer | 49 7.6% | 6 7.5% | 2 1.5% | 3 2.2% | 3 7.1% | 55 9.2% | 15 3.2% | 56 7.8% | 9 3.1% | |

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San Diego County Water Authority Public Opinion Survey 2019

=QD6 Ethnicity=

| | | E | thnicity (QD | 6) | Education Level (QD7) | | | | |
|-------------------------|-----------------------|----------------------|----------------------------|-------------------|-----------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Prefer not to answer | | • | - | | | 5 2.0% | 11 4.2% | 17 6.4% | 21 9.9% |

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=QD6 Ethnicity=

Crosstabulations

Crosstabulations

—QD6 Ethnicity—

| | | | Hs | ld Income (Q | D8) | | | Home Ownership | |
|-------------------------|-------------|------------|------------|--------------|-------------|----------|-----------|----------------|------------|
| | Less than | \$25K to < | \$50K to < | \$75V to 4 | \$100K to < | ¢150V to | \$250K or | Status (QD5) | |
| | \$25K | \$50K | \$75K | \$100K | \$150K to < | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Prefer not to answer | 24 18.0% | 22 9.0% | 9 6.0% | - | - | - | - | 49 8.0% | 10 2.6% |

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| | | Area of County C | | | | | | | | | | | |
|-------------------------|-----------|--|----------------|------|--------|-----|-----|-----|--|--|--|--|--|
| | Metro | South Metro | East County | Male | Female | | | | | | | | |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 | | | | | |
| Prefer not to answer | 5 3.8% | 5 9 20 12 12 11 42 3.8% 3.9% 9.5% 7.4% 7.1% 7.3% 7.8% | | | | | | | | | | | |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019 —QD7 Education level—

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | ear (Q4c) |
|---|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Elementary (8 or fewer years) | 3 0.2% | - | : | - | 3 0.4% | - | - | 3 0.6% | - |
| Some high school (9 to 11 years) | 31 2.9% | 9 7.8% | 3 2.3% | 1 0.5% | 19 2.6% | 3 2.5% | 7 1.4% | 15 3.5% | 7 8.8% |
| High school graduate (12 years) | 220 20.7% | 24 21.2% | 34 27.2% | 23 21.0% | 138 19.4% | 24 23.3% | 94 20.9% | 79 18.6% | 22 28.9% |
| Technical / Vocational school | 63 6.0% | 10 9.1% | 5 3.7% | 5 4.7% | 43 6.1% | 7 6.5% | 27 6.0% | 28 6.6% | 2 2.2% |
| Some college | 199 18.7% | 13 11.2% | 25 19.7% | 15 13.3% | 147 20.6% | 23 22.4% | 101 22.4% | 58 13.5% | 15 19.3% |
| College graduate | 219 20.6% | 24 21.2% | 29 23.1% | 29 26.2% | 137 19.2% | 17 16.3% | 104 23.0% | 87 20.2% | 12 15.4% |
| Some graduate school | 50 4.7% | 5 4.1% | 6 4.4% | 8 7.1% | 31 4.4% | 2 2.1% | 17 3.8% | 28 6.5% | 2 3.1% |
| Graduate, professional, doctorate degree (DDS, DVM, JD, LLM, MA, MS, MB | 214 20.2% | 22 19.0% | 16 12.8% | 27 24.6% | 149 21.0% | 22 21.4% | 82 18.0% | 97 22.7% | 13 16.8% |

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—QD7 Education level—

| | Wa | ter Aut horit | y Performan | ce Rating (Q | 11) | | f Water | | ction to |
|---|---------------------|---------------|---------------------|--------------|---------------------|--------------|----------------|--------------|--------------------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Yes | er Use (Q16) No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Elementary (8 or fewer years) | - | - | 3 2.7% | - | - | 3 0.3% | - | 3 0.4% | : |
| Some high school (9 to 11 years) | 4 1.4% | 5 2.4% | 1 1.5% | 8 4.7% | 12 4.1% | 18 2.4% | 12 4.1% | 26 3.4% | 2 0.7% |
| High school graduate (12 years) | 53 18.5% | 30 13.6% | 15 16.0% | 34 20.9% | 88 29.1% | 132 17.3% | 88 29.1% | 152 20.3% | 64 23.0% |
| Technical / Vocational school | 18 6.2% | 13 6.0% | 5 5.0% | 14 8.8% | 13 4.4% | 50 6.6% | 13 4.4% | 45 6.1% | 17 5.9% |
| Some college | 49 17.3% | 44 20.4% | 8 8.3% | 28 17.1% | 69 22.9% | 130 17.1% | 69 22.9% | 125 16.8% | 67 24.1% |
| College graduate | 60 21.3% | 48 22.0% | 23 24.3% | 40 24.2% | 48 15.8% | 171 22.5% | 48 15.8% | 147 19.7% | 59 21.3% |
| Some graduate school | 14 5.0% | 11 5.0% | 10 10.2% | 2 1.2% | 13 4.3% | 37 4.8% | 13 4.3% | 38 5.0% | 9 3.2% |
| Graduate, professional, doctorate degree (DDS, DVM, JD, LLM, MA, MS, MB | 71 25.0% | 54 24.8% | 19 19.7% | 29 17.5% | 42 14.0% | 172 22.6% | 42 14.0% | 162 21.8% | 47 16.8% |

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Crosstabulations

—QD7 Education level—

| | Futur | e Water Use | (Q15) | | | Age (| (QD1) | | |
|---|-------------|---------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Elementary (8 or fewer years) | : | 3 0.4% | - | 3 1.7% | - | - | : | - | : |
| Some high school (9 to 11 years) | 1 0.5% | 19 2.7% | 10 4.2% | 6 3.6% | 8 3.6% | 7 3.7% | 5 2.8% | 1 0.7% | 4 2.5% |
| High school graduate (12 years) | 16 16.6% | 116 16.8% | 67 28.5% | 51 32.5% | 69 32.4% | 36 20.0% | 21 13.0% | 16 10.9% | 21 13.7% |
| Technical / Vocational school | 12 12.2% | 36 5.2% | 15 6.2% | 26 16.4% | 7 3.3% | 4 2.3% | 5 3.3% | 12 8.3% | 7 4.6% |
| Some college | 22 22.1% | 140 20.2% | 35 14.7% | 38 24.7% | 44 20.5% | 28 15.5% | 31 18.8% | 25 17.2% | 29 18.7% |
| College graduate | 24 24.2% | 149 21.5% | 42 17.8% | 32 20.4% | 47 22.0% | 40 22.4% | 32 19.4% | 35 23.9% | 28 18.3% |
| Some graduate school | 5 4.8% | 31 4.4% | 14 5.9% | 1 0.6% | 9 4.1% | 10 5.7% | 11 6.7% | 6 4.3% | 9 5.6% |
| Graduate, professional, doctorate degree (DDS, DVM, JD, LLM, MA, MS, MB | 14 14.0% | 153 22.1% | 45 18.8% | - | 28 13.1% | 44 24.9% | 49 30.3% | 39 27.1% | 42 27.4% |

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—QD7 Education level—

| | | Ho | me Type (QI | D4) | | | ne of Local ency (Q20) | | r Bill ility (QD3) |
|---|------------------|--------------------|------------------|-------------|-------------|--------------|---------------------------|--------------|-----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Other | Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Elementary (8 or fewer years) | - | : | 3 1.9% | - | - | - | 3 0.6% | - | 3 0.9% |
| Some high school (9 to 11 years) | 7 1.1% | 3 4.0% | 4 2.8% | 13 9.5% | 3 6.2% | 13 2.2% | 18 3.8% | 13 1.8% | 17 5.7% |
| High school graduate (12 years) | 91 14.2% | 16 20.4% | 28 20.0% | 63 45.7% | 12 28.5% | 77 13.1% | 142 30.2% | 109 15.4% | 87 29.5% |
| Technical / Vocational school | 34 5.4% | 10 12.7% | 4 3.3% | 11 8.3% | 3 7.2% | 27 4.6% | 36 7.7% | 34 4.7% | 26 8.9% |
| Some college | 113 17.6% | 15 18.6% | 31 22.9% | 27 19.9% | 11 24.9% | 116 19.6% | 83 17.6% | 115 16.2% | 80 27.3% |
| College graduate | 150 23.4% | 17 21.2% | 35 25.8% | 8 6.1% | 8 19.1% | 133 22.5% | 86 18.2% | 163 23.0% | 44 14.9% |
| Some graduate school | 34 5.3% | 4 5.5% | 4 3.1% | 2 1.5% | 5 11.1% | 33 5.6% | 1 <i>7</i> 3.5% | 46 6.5% | 3 1.1% |
| Graduate, professional, doctorate degree (DDS, DVM, JD, LLM, MA, MS, MB | 167 26.0% | 13 15.8% | 24 17.5% | 9 6.3% | 1 2.0% | 151 25.6% | 63 13.4% | 184 25.9% | 27 9.2% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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Less than \$25K

134

22

16.2%

59 44.1%

23

17.1%

2 1.5%

3.0%

8.3%

Base

Elementary (8

years) Some high school (9 to

11 years) High school

graduate (12

years)
Technical /

Vocational

school

Some college College

graduate

Some

graduate school Graduate, professional, doctorate degree (DDS, D-VM, JD, LLM,

MA, MS, MB..

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\$25K to < \$50K

248

1.1%

0.7%

126 50.7%

5

2.2%

72 28.9%

15

6.2%

7 2.9%

11 4.6% \$50K to < \$75K

151

3.2%

12 8.1%

4.5%

46 30.3%

40

26.4%

14 9.5%

24 15.5%

San Diego County Water Authority Public Opinion Survey 2019

Hsld Income (QD8)

\$75K to <

\$100K

105

1.3%

12

11.6%

21 20.2%

41

39.3%

5 4.3%

25 23.4%

=QD7 Education level=

\$100K to < \$150K to < \$250K

112

8.2%

1.3%

15 13.0%

33

29.2%

7 6.6%

41.0%

130

0.3%

6 4.5%

5

4.0%

22 17.0%

46

35.0%

8 6.0%

43 33.2% Crosstabulations

Home Ownership Status (QD5)

605

0.9%

8.0%

27

4.4%

91 15.1%

172

28.4%

43 7.1%

30.4%

Rent

394

0.7%

24

6.0%

153 38.8%

36

9.1%

95 24.2%

38

9.6%

6 1.5%

28 7.2%

\$250K or

68

1.1%

7 10.7%

15

22.1%

7 9.6%

54.4%

—QD7 Education level—

| | | E | thnicity (QD | 6) | | | Education | Level (QD7) | |
|---|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Elementary (8 or fewer years) | : | 3 0.9% | - | | - | 3 1.0% | - | - | - |
| Some high school (9 to 11 years) | 3 0.6% | 22 7.5% | 1 1.7% | 2 2.0% | 3 5.3% | 31 12.2% | : | - | : |
| High school graduate (12 years) | 82 16.8% | 73 25.0% | 26 58.2% | 20 18.6% | 14 21.8% | 220 86.8% | : | - | : |
| Technical / Vocational school | 31 6.3% | 16 5.6% | - | 8 7.5% | 7 11.5% | - | 63 24.2% | - | : |
| Some college | 90 18.4% | 71 24.3% | 7 16.5% | 7 6.5% | 14 21.7% | - | 199 75.8% | - | : |
| College graduate | 114 23.4% | 46 15.8% | 1 2.8% | 35 33.3% | 10 15.7% | - | | 219 81.5% | |
| Some graduate school | 25 5.1% | 11 3.9% | - | 4 3.5% | 5 7.5% | | : | 50 18.5% | : |
| Graduate, professional, doctorate degree (DDS, DVM, JD, LLM, MA, MS, MB | 112 22.9% | 47 16.3% | 3 7.4% | 20 19.0% | 11 16.5% | - | - | - | 214 100.0% |

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Crosstabulations

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Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

=QD7 Education level===

| | | | Area of | County | | | Gender (QD2) | | |
|---|-------------|----------------|--------------------|------------------|-----------------|----------------|--------------|--------------|--|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female | |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 | |
| Elementary (8 or fewer years) | : | - | - | - | 3 1.6% | - | : | 3 0.5% | |
| Some high school (9 to 11 years) | 4 3.4% | 13 5.6% | 5 2.4% | 2 1.5% | 3 1.8% | 3 1.7% | 11 2.0% | 20 3.9% | |
| High school graduate (12 years) | 27 20.3% | 56 23.9% | 26 12.2% | 32 19.7% | 53 31.2% | 26 17.2% | 106 19.5% | 111 22.0% | |
| Technical / Vocational school | 3 2.5% | 17 7.2% | 21 9.7% | 9 5.4% | 4 2.1% | 10 6.8% | 28 5.2% | 34 6.8% | |
| Some college | 14 10.9% | 40 17.3% | 35 16.4% | 25 15.4% | 38 22.4% | 46 30.4% | 114 20.9% | 85 16.8% | |
| College graduate | 31 23.1% | 47 20.2% | 47 21.9% | 36 22.2% | 29 17.3% | 29 19.0% | 113 20.8% | 103 20.4% | |
| Some graduate school | 11 8.2% | 6 2.6% | 1 <i>7</i> 7.8% | 5 2.9% | 4 2.4% | 7 4.9% | 25 4.5% | 25 5.0% | |
| Graduate, professional, doctorate degree (DDS, DVM, JD, LLM, MA, MS, MB | 32 24.5% | 47 20.1% | 48 22.9% | 38 23.4% | 27 15.8% | 21 14.1% | 122 22.3% | 92 18.1% | |

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San Diego Coun

—QD7 Education level=

| | Overall | Yea | rs in San Die | go County (| (Q1) | County Water Supply Over Next Year (Q4c) | | | | | |
|----------------------|------------|-------------|---------------|-------------|------------|--|---------------------|------------------|-----------|--|--|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure | | |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 | | |
| Prefer not to answer | 65 6.1% | 7 6.3% | 8 6.8% | 3 2.7% | 46 6.5% | 6 5.6% | 20 4.5% | 33 7.8% | 4 5.4% | | |

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San Diego County Water Authority Public Opinion Survey 2019

——QD7 Education level———

Crosstabulations

| | Wa | ter Authorit | y Performan | ce Rating (Q | Heard of Water Authority (09) | | Taken A | | |
|-------------------------|-------------|--------------|-------------|--------------|----------------------------------|----------------|------------|------------------------|------------|
| | Excellent / | | Poor / Very | | Haven't | Authority (Q9) | | Reduce Water Use (Q16) | |
| | Good | Fair | poor | | heard of | Yes | No | Yes | No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Prefer not to answer | 15 5.3% | 12 5.7% | 12 12.4% | 9 5.6% | 16 5.3% | 49 6.4% | 16 5.3% | 48 6.5% | 14 4.9% |

=QD7 Education level=

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=QD7 Education level=

43

0 1.0%

| ı | | Fut ur | Future Water Use (Q15) | | | Age (QD1) | | | | | | |
|---|-------------------------|-----------|------------------------|-----------|----------|-----------|------------|-----------|------------|-------------|--|--|
| | | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | | |
| Γ | Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | | |
| Ī | Prefer not to answer | 6 5.6% | 46 6.6% | 9 4.0% | - | 2 0.9% | 10 5.4% | 9 5.7% | 11 7.7% | 14 9.1% | | |

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=QD7 Education level=

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Single family

640

45 7.0%

Base

Prefer not to

answer

Duplex or townhome

80

1 1.7% 137

4 2.8% 137

4 2.7% Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

| Но | me Type (QI | 04) | | Know Nam | | Wate | | |
|-------------|------------------|------------|--------|-----------|------------|----------------------|----------------------|--|
| | | | | Water Age | ency (Q20) | Responsibility (QD3) | | |
| x or ome | Condomini- um | Apart ment | Ot her | Yes | No | Hsld pays | Someone else pays | |

592

41 6.9% 471

24 5.1% 711

46 6.5% 295

7 2.4%

| | | E | thnicity (QD | 6) | Education Level (QD7) | | | | |
|-------------------------|-----------------------|----------------------|----------------------------|-------------------|-----------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / Whit e | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Prefer not to answer | 32 6.5% | 2 0.6% | 6 13.4% | 10 9.5% | - | - | | : | - |

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| | | | | Home Ownership Status (OD5) | | | | | |
|---------------|------------|------------|------------|--------------------------------|-------------|-------------|-----------|------------|------------|
| | Less than | \$25K to < | \$50K to < | \$75K to < | \$100K to < | \$150K to < | \$250K or | Status | (QDS) |
| | \$25K | \$50K | \$75K | \$100K | \$150K | \$250K | more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Prefer not to | 13 9.8% | 7 2.9% | 4 2.4% | : | | 1 0.8% | 1 2.1% | 35 5.7% | 11 2.9% |

=QD7 Education level=

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=QD8 Household income=

Area of County Gender (OD2) South Metro Nort h South East Metro Female Coastal County County 132 233 212 164 170 152 546 506 Base 16 9.7% 27 4.9% Prefer not to 9 7.0% 14 9 5.9% 33 3.1% 5.4% 6.5% answer

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ODS Household income

Crosstabulations

| | Overall | Yea | rs in San Die | go County (| Q1) | County W | ater Supply | Over Next Y | (ear (Q4c) |
|--|--------------|-------------|---------------|-------------|--------------|-------------|---------------------|------------------|-------------|
| | | Less than 5 | 5 to 9 | 10 to 14 | 15 or more | Improving | Staying the same | Getting worse | Not sure |
| Base | 1063 | 114 | 126 | 111 | 713 | 102 | 452 | 428 | 76 |
| Less than \$25,000 | 134 12.6% | 24 21.3% | 13 10.2% | 9 8.5% | 88 12.3% | 11 11.0% | 58 12.8% | 48 11.2% | 15 20.1% |
| \$25,000 to less than \$50,000 | 248 23.3% | 19 16.9% | 34 27.4% | 20 18.5% | 174 24.3% | 18 17.7% | 116 25.6% | 91 21.2% | 21 27.2% |
| \$50,000 to less than \$75,000 | 151 14.2% | 19 16.5% | 22 17.4% | 22 19.9% | 89 12.4% | 18 17.8% | 61 13.5% | 59 13.7% | 13 17.5% |
| \$75,000 to less than \$100,000 | 105 9.9% | 11 9.3% | 13 10.3% | 5 4.4% | 77 10.8% | 14 13.3% | 32 7.1% | 55 13.0% | 4 5.4% |
| \$100,000 to less than \$150,000 | 130 12.3% | 9 7.9% | 12 9.4% | 14 12.6% | 96 13.4% | 6 6.0% | 67 14.7% | 51 11.9% | 7 9.1% |
| \$150,000 to less than \$250,000 | 112 10.6% | 10 8.9% | 7 5.2% | 18 16.5% | 77 10.9% | 16 16.0% | 40 8.9% | 48 11.2% | 8 10.4% |
| \$250,000 or more | 68 6.4% | 5 4.4% | 4 3.4% | 10 9.4% | 49 6.8% | 11 10.4% | 27 6.1% | 28 6.5% | 3 3.5% |
| Prefer not to answer | 113 10.6% | 17 14.8% | 21 16.7% | 11 10.0% | 64 9.0% | 8 7.8% | 51 11.4% | 48 11.3% | 5 6.9% |

Water Authority Performance Rating (Q11) Heard of Water Authority (Q9) Taken Action to Reduce Water Use (Q16 Excellent / Haven't heard of Poor / Very Fair Not sure Good Yes poor 302 761 Base 284 216 96 164 302 746 279 Less than 23 43 \$25,000 11.8% 7.6% 18.8% 14.3% 14.3% 12.0% 14.3% 13.4% 10.2% \$25,000 to 38 22.9% 78 28.1% less than 19.5% 29.4% 20.3% 21.6% 20.9% 29.4% 21.5% \$50,000 \$50,000 to 39 28 16 23 46 105 46 110 34 less than 13.8% 12.8% 16.3% 13.7% 15.4% 13.8% 15.4% 14.8% 12.1% \$75,000 \$75,000 to less than 10.0% 13.6% 7.9% 13.4% 5.9% 11.5% 5.9% 9.3% 10.1% \$100,000 \$100,000 to less than 13.4% 13.8% 6.4% 11.0% 12.7% 12.1% 12.7% 11.9% 14.0% \$150,000 \$150,000 to less than 17.7% 10.6% 10.2% 12.5% 7.2% 11.9% 7.2% 11.7% 8.7% \$250,000 \$250,000 or 28 17 60 49 17 6.0% 5.5% 2.9% 6.0% more 9.9% 7.8% 2.9% 7.9% 6.6% 30 27 14 37 76 37 30 Prefer not to 5 81 10.7% 12.4% 5.3% 8.5% 12.3% 10.0% 12.3% 10.8% 10.8% answer

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Appendix A

San Diego County Water Authority Public Opinion Survey 2019 —QD8 Household income

Crosstabulations

Water Bill

=QD8 Household income=

| | Futur | e Water Use | (Q15) | | | Age (| QD1) | | |
|--|-------------|---------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 |
| Less than \$25,000 | 8 7.7% | 76 11.0% | 37 15.6% | 38 24.2% | 17 7.8% | 11 6.4% | 12 7.5% | 20 13.7% | 18 11.6% |
| \$25,000 to less than \$50,000 | 19 19.0% | 152 22.0% | 65 27.6% | 33 21.1% | 81 37.7% | 36 20.0% | 33 20.0% | 24 16.5% | 31 20.3% |
| \$50,000 to less than \$75,000 | 21 21.4% | 90 13.0% | 37 15.7% | 21 13.4% | 40 18.8% | 22 12.3% | 20 12.5% | 17 11.9% | 27 17.4% |
| \$75,000 to less than \$100,000 | 13 13.1% | 72 10.4% | 20 8.3% | 15 9.8% | 29 13.6% | 15 8.2% | 13 8.2% | 14 9.6% | 18 12.0% |
| \$100,000 to less than \$150,000 | 11 11.5% | 102 14.7% | 16 6.8% | 11 7.0% | 25 11.9% | 28 15.6% | 22 13.7% | 26 17.6% | 18 11.8% |
| \$150,000 to less than \$250,000 | 11 11.4% | 63 9.1% | 35 14.9% | 9 5.7% | 7 3.4% | 35 19.7% | 25 15.3% | 21 14.3% | 15 9.8% |
| \$250,000 or more | 7 6.7% | 49 7.1% | 13 5.3% | 3 1.7% | 4 1.9% | 12 6.5% | 28 17.4% | 13 8.9% | 9 5.6% |
| Prefer not to answer | 9 9.2% | 88 12.7% | 13 5.7% | 27 17.1% | 11 5.0% | 20 11.2% | 9 5.3% | 11 7.5% | 18 11.4% |

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Know Name of Local Water Agency (Q20) Responsibility (QD3) Duplex or Condomini-Someone else pays Other Yes Hsld pays Base 640 80 137 137 43 592 471 711 295 Less than \$25,000 44 14.9% 61 7 4.7% 35 9 21.1% 64 10.8% 70 14.9% 65 10.1% 25.7% \$25,000 to 26 76 16 141 123 less than 13.1% 32.5% 28.6% 55.2% 37.1% 18.0% 30.0% 16.3% 41.7% \$50,000 to less than 15.3% 10.1% 17.2% 6.3% 30.3% 15.7% 12.4% 14.6% 13.2% \$75,000 \$75,000 to 19 59 21 less than 11.5% 7.7% 13.6% 2.8% 6.3% 10.0% 9.7% 11.6% 7.0% \$100,000 \$100,000 to less than \$150,000 3.7% 15.0% 15.6% 13.2% 1.4% 12.5% 12.0% 15.0% 6.4% \$150,000 to 92 12 33 10

1.2%

10 7.4%

13.4%

51 8.6%

66 11.1%

7.1%

3.7%

47

10.1%

13.6%

9.4%

74 10.4%

3.5%

0.5%

38

12.8%

Home Type (QD4)

8.5%

1.2%

18 12.9%

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1 1.5%

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=QD8 Household income=

| | | E | thnicity (QD | 6) | | Education Level (QD7) | | | | |
|--|----------------------|----------------------|----------------------------|-------------------|------------------|---------------------------|-----------------|---------------------|--------------------|--|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree | |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 | |
| Less than \$25,000 | 41 8.4% | 37 12.7% | 19 41.3% | 2 1.6% | 12 18.4% | 81 32.0% | 25 9.6% | 4 1.5% | 11 5.2% | |
| \$25,000 to less than \$50,000 | 88 18.2% | 89 30.5% | 22 49.4% | 19 18.1% | 7 10.8% | 130 51.4% | 77 29.3% | 22 8.4% | 11 5.3% | |
| \$50,000 to less than \$75,000 | 67 13.8% | 47 16.2% | - | 12 11.6% | 15 23.9% | 17 6.7% | 53 20.1% | 54 20.2% | 24 11.0% | |
| \$75,000 to less than \$100,000 | 68 14.0% | 23 7.8% | 3 6.4% | 8 7.5% | 3 5.3% | 1 0.5% | 33 12.7% | 46 17.1% | 25 11.5% | |
| \$100,000 to less than \$150,000 | 74 15.2% | 30 10.4% | : | 12 11.7% | 14 21.1% | 6 2.5% | 27 10.4% | 53 19.9% | 43 20.2% | |
| \$150,000 to less than \$250,000 | 64 13.1% | 24 8.2% | - | 22 21.2% | 2 3.4% | 9 3.6% | 16 6.1% | 40 15.0% | 46 21.5% | |
| \$250,000 or more | 42 8.5% | 12 4.2% | 1 2.8% | 8 7.8% | 5 7.9% | 1 0.3% | 7 2.8% | 22 8.1% | 37 17.4% | |
| Prefer not to answer | 42 8.7% | 29 9.9% | - | 22 20.6% | 6 9.2% | 7 3.0% | 24 9.0% | 26 9.9% | 17 8.0% | |

Appendix A

less than \$250,000

\$250,000 or

Prefer not to

answer

14.4%

9.7%

73 11.5%

5.7%

5 5.6%

10 12.7%

=QD8 Household income=

| | | | Hsl | d Income (Q | D8) | | | Home Ov | wnership |
|--|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|--------------|--------------|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 |
| Less than \$25,000 | 134 100.0% | | - | : | - | - | | 58 9.5% | 73 18.5% |
| \$25,000 to less than \$50,000 | - | 248 100.0% | - | - | - | | | 50 8.3% | 182 46.1% |
| \$50,000 to less than \$75,000 | - | - | 151 100.0% | - | - | | | 97 16.1% | 52 13.3% |
| \$75,000 to less than \$100,000 | - | - | - | 105 100.0% | - | - | - | 81 13.4% | 21 5.3% |
| \$100,000 to less than \$150,000 | - | - | - | - | 130 100.0% | | - | 115 19.0% | 11 2.9% |
| \$150,000 to less than \$250,000 | - | - | - | - | - | 112 100.0% | : | 105 17.3% | 7 1.9% |
| \$250,000 or more | | | | - | | | 68 100.0% | 68 11.3% | - |
| Prefer not to answer | - | | - | - | - | - | | 31 5.1% | 47 12.0% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

Appendix A

San Diego County Water Authority Public Opinion Survey 2019 =S1 Area of County=

Crosstabulations

=QD8 Household income=

| | | | Area of | County | | | Gende | r (QD2) |
|--|-------------|----------------|------------------|------------------|-----------------|----------------|--------------|--------------|
| | Metro | South Metro | North Coastal | Nort h Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Less than \$25,000 | 14 10.4% | 29 12.5% | 32 15.2% | 18 10.9% | 26 15.2% | 16 10.3% | 69 12.7% | 57 11.3% |
| \$25,000 to less than \$50,000 | 27 20.1% | 64 27.4% | 32 15.3% | 26 15.8% | 54 31.5% | 45 29.9% | 105 19.3% | 142 27.9% |
| \$50,000 to less than \$75,000 | 20 15.3% | 30 12.9% | 29 13.9% | 15 8.9% | 17 9.7% | 41 26.7% | 85 15.5% | 65 12.8% |
| \$75,000 to less than \$100,000 | 10 7.5% | 27 11.7% | 37 17.3% | 14 8.8% | 8 4.7% | 9 5.9% | 56 10.3% | 49 9.6% |
| \$100,000 to less than \$150,000 | 26 19.6% | 20 8.7% | 21 10.0% | 21 13.0% | 27 15.6% | 15 10.0% | 70 12.8% | 61 12.0% |
| \$150,000 to less than \$250,000 | 9 7.0% | 25 10.8% | 18 8.6% | 29 18.0% | 19 10.9% | 12 7.6% | 73 13.4% | 39 7.8% |
| \$250,000 or more | 16 11.9% | 10 4.4% | 16 7.8% | 16 10.0% | 5 2.7% | 5 3.3% | 43 7.9% | 25 5.0% |
| Prefer not to answer | 11 8.2% | 27 11.5% | 25 11.9% | 24 14.7% | 16 9.7% | 10 6.3% | 45 8.2% | 68 13.5% |

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Overall Years in San Diego County (Q1) County Water Supply Over Next Year (Q4c) Getting Staying the same Less than 5 5 to 9 10 to 14 15 or more Not sure worse Base 1063 114 126 111 713 102 452 428 76 132 12.4% 21 16.9% 19 16.7% 81 11.4% 11 11.0% 72 15.8% 11 9.7% 40 9 12.2% Metro 9.4% 233 21.9% 30 26.0% 42 33.3% 19 17.1% 142 19.9% 25 24.0% 87 19.2% 103 24.1% 16 20.4% South Metro North Coastal 212 30 23.9% 16 14.7% 144 17 90 19.6% 19.9% 18.8% 20.3% 16.7% 20.0% 21.0% 164 15.4% 19 16.6% 13 10.6% 23 20.7% 109 15.3% 18 17.8% 67 14.8% 70 16.3% 8 10.9% North Inland 20 18.2% 117 16.4% 69 16.2% 12 16.0% 170 16.0% 18 15.6% 15 12.2% 15 14.4% 73 16.1% South County

14 12.5%

119

16.7%

17 16.1%

64

14.1%

13.0%

4 3.1%

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East County

152

14.3%

15

13.3%

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16 20.9%

Appendix A

San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

San Diego County Water Authority Public Opinion Survey 2019

=S1 Area of County=

| | Wa | ter Authorit | y Performan | ce Rating (Q | | of Water | Taken Action to Reduce Water Use (Q16) | | |
|--------------|---------------------|--------------|---------------------|--------------|---------------------|----------|---|-------|-------|
| | Excellent / Good | Fair | Poor / Very poor | Not sure | Haven't heard of | Yes | ity (Q9) No | Yes | No No |
| Base | 284 | 216 | 96 | 164 | 302 | 761 | 302 | 746 | 279 |
| Metro | 35 | 21 | 14 | 29 | 33 | 99 | 33 | 86 | 38 |
| | 12.4% | 9.8% | 14.7% | 17.6% | 10.8% | 13.1% | 10.8% | 11.6% | 13.8% |
| South Metro | 85 | 45 | 25 | 26 | 52 | 181 | 52 | 154 | 73 |
| | 29.9% | 20.9% | 25.8% | 15.7% | 17.2% | 23.7% | 17.2% | 20.6% | 26.1% |
| North | 48 | 34 | 12 | 45 | 73 | 139 | 73 | 151 | 50 |
| Coastal | 16.8% | 15.8% | 12.2% | 27.4% | 24.3% | 18.2% | 24.3% | 20.3% | 18.1% |
| North Inland | 43 | 40 | 17 | 25 | 39 | 125 | 39 | 119 | 37 |
| | 15.3% | 18.5% | 17.2% | 15.2% | 13.0% | 16.4% | 13.0% | 16.0% | 13.3% |
| South County | 35 | 40 | 17 | 22 | 56 | 114 | 56 | 128 | 40 |
| | 12.5% | 18.5% | 17.2% | 13.7% | 18.5% | 15.0% | 18.5% | 17.1% | 14.2% |
| East County | 37 | 36 | 12 | 17 | 49 | 103 | 49 | 108 | 40 |
| | 13.1% | 16.4% | 12.9% | 10.3% | 16.1% | 13.5% | 16.1% | 14.5% | 14.5% |

Appendix A

=S1 Area of County=

Crosstabulations

| | Fut ur | e Water Use | (Q15) | Age (QD1) | | | | | | | |
|--------------|--------|---------------|-------|-----------|----------|----------|----------|----------|-------------|--|--|
| | More | About same | Less | 18 to 24 | 25 to 34 | 35 to 44 | 45 to 54 | 55 to 64 | 65 or older | | |
| Base | 99 | 694 | 237 | 156 | 215 | 179 | 163 | 146 | 154 | | |
| Metro | 11 | 85 | 26 | 21 | 36 | 22 | 22 | 16 | 13 | | |
| | 10.9% | 12.3% | 10.9% | 13.4% | 16.9% | 12.5% | 13.4% | 10.7% | 8.3% | | |
| South Metro | 22 | 157 | 49 | 35 | 59 | 38 | 32 | 29 | 30 | | |
| | 22.4% | 22.6% | 20.6% | 22.3% | 27.7% | 21.1% | 19.4% | 19.8% | 19.8% | | |
| North | 30 | 142 | 40 | 41 | 29 | 31 | 32 | 34 | 31 | | |
| Coastal | 29.8% | 20.4% | 17.0% | 26.1% | 13.5% | 17.5% | 19.3% | 23.4% | 20.3% | | |
| North Inland | 16 | 99 | 45 | 12 | 23 | 33 | 28 | 23 | 33 | | |
| | 15.6% | 14.3% | 19.0% | 7.5% | 10.7% | 18.2% | 17.1% | 16.0% | 21.5% | | |
| South County | 11 | 111 | 39 | 27 | 38 | 32 | 23 | 21 | 24 | | |
| | 11.0% | 16.0% | 16.5% | 17.5% | 17.9% | 17.9% | 14.3% | 14.7% | 15.5% | | |
| East County | 10 | 101 | 38 | 21 | 29 | 23 | 27 | 23 | 23 | | |
| | 10.3% | 14.5% | 16.0% | 13.2% | 13.3% | 12.8% | 16.5% | 15.5% | 14.7% | | |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

—S1 Area of County—

| | | Ho | me Type (QI | D4) | | e of Local | Water Bill Responsibility (QD3) | | |
|--------------|------------------|--------------------|------------------|------------|--------|------------------|------------------------------------|-----------|----------------------|
| | Single family | Duplex or townhome | Condomini- um | Apart ment | Ot her | Water Age Yes | No | Hsld pays | Someone else pays |
| Base | 640 | 80 | 137 | 137 | 43 | 592 | 471 | 711 | 295 |
| Metro | 73 | 10 | 21 | 20 | 9 | 48 | 84 | 94 | 24 |
| | 11.4% | 11.9% | 15.5% | 14.4% | 20.0% | 8.1% | 17.9% | 13.2% | 8.3% |
| South Metro | 116 | 14 | 46 | 48 | 5 | 96 | 137 | 118 | 109 |
| | 18.1% | 17.8% | 33.6% | 34.8% | 11.6% | 16.2% | 29.0% | 16.6% | 37.1% |
| North | 139 | 19 | 30 | 15 | 6 | 132 | 80 | 152 | 48 |
| Coastal | 21.7% | 23.3% | 21.5% | 11.3% | 13.8% | 22.4% | 16.9% | 21.4% | 16.4% |
| North Inland | 120 | 7 | 13 | 10 | 10 | 101 | 63 | 122 | 32 |
| | 18.7% | 9.2% | 9.2% | 7.0% | 22.7% | 17.0% | 13.5% | 17.1% | 10.9% |
| South County | 102 | 18 | 14 | 26 | 2 | 115 | 56 | 125 | 35 |
| | 15.9% | 22.2% | 9.9% | 19.0% | 5.6% | 19.4% | 11.8% | 17.6% | 12.0% |
| East County | 91 | 13 | 14 | 18 | 11 | 100 | 51 | 101 | 45 |
| | 14.2% | 15.7% | 10.3% | 13.5% | 26.3% | 16.9% | 10.9% | 14.2% | 15.4% |

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S1 Area of County

| | | E | thnicity (QD | 6) | Education Level (QD7) | | | | |
|--------------|----------------------|----------------------|----------------------------|-------------------|-----------------------|---------------------------|-----------------|---------------------|--------------------|
| | Caucasian / White | Latino / Hispanic | Af- American / Black | Asian American | Mixed / Other | High school or less | Some college | College graduate | Graduate degree |
| Base | 487 | 291 | 45 | 106 | 65 | 253 | 262 | 268 | 214 |
| Metro | 68 | 19 | 7 | 20 | 13 | 31 | 18 | 41 | 32 |
| | 14.0% | 6.5% | 16.1% | 18.8% | 20.0% | 12.4% | 6.8% | 15.4% | 15.1% |
| South Metro | 111 | 72 | 18 | 17 | 5 | 69 | 57 | 53 | 47 |
| | 22.8% | 24.8% | 38.7% | 16.3% | 8.5% | 27.1% | 21.7% | 19.8% | 21.8% |
| North | 113 | 51 | 2 | 18 | 8 | 31 | 55 | 63 | 48 |
| Coastal | 23.3% | 17.4% | 4.1% | 17.2% | 12.0% | 12.2% | 21.1% | 23.5% | 22.6% |
| North Inland | 92 | 22 | 8 | 18 | 12 | 35 | 34 | 41 | 38 |
| | 18.9% | 7.4% | 18.3% | 17.0% | 18.5% | 13.7% | 13.0% | 15.3% | 17.9% |
| South County | 35 | 84 | 3 | 26 | 11 | 59 | 42 | 34 | 27 |
| | 7.1% | 28.8% | 6.7% | 24.7% | 16.4% | 23.3% | 15.9% | 12.5% | 12.6% |
| East County | 67 | 44 | 7 | 6 | 16 | 29 | 56 | 36 | 21 |
| | 13.8% | 15.1% | 16.1% | 6.0% | 24.7% | 11.3% | 21.5% | 13.5% | 10.0% |

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

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San Diego County Water Authority Public Opinion Survey 2019

Crosstabulations

=S1 Area of County=

| | Hsld Income (QD8) | | | | | | | | Home Ownership Status (OD5) | |
|--------------|--------------------|---------------------|---------------------|----------------------|-----------------------|-----------------------|-------------------|-------|--------------------------------|--|
| | Less than \$25K | \$25K to < \$50K | \$50K to < \$75K | \$75K to < \$100K | \$100K to < \$150K | \$150K to < \$250K | \$250K or more | Own | Rent | |
| Base | 134 | 248 | 151 | 105 | 130 | 112 | 68 | 605 | 394 | |
| Metro | 14 | 27 | 20 | 10 | 26 | 9 | 16 | 87 | 40 | |
| | 10.2% | 10.7% | 13.4% | 9.4% | 19.8% | 8.3% | 23.0% | 14.3% | 10.0% | |
| South Metro | 29 | 64 | 30 | 27 | 20 | 25 | 10 | 108 | 118 | |
| | 21.7% | 25.8% | 19.8% | 25.8% | 15.6% | 22.4% | 14.9% | 17.8% | 29.9% | |
| North | 32 | 32 | 29 | 37 | 21 | 18 | 16 | 133 | 68 | |
| Coastal | 24.0% | 13.1% | 19.4% | 34.9% | 16.3% | 16.3% | 24.0% | 22.0% | 17.3% | |
| North Inland | 18 | 26 | 15 | 14 | 21 | 29 | 16 | 108 | 36 | |
| | 13.3% | 10.4% | 9.6% | 13.7% | 16.3% | 26.2% | 24.1% | 17.8% | 9.2% | |
| South County | 26 | 54 | 17 | 8 | 27 | 19 | 5 | 86 | 75 | |
| | 19.2% | 21.7% | 11.0% | 7.6% | 20.4% | 16.5% | 6.8% | 14.2% | 19.1% | |
| East County | 16 | 45 | 41 | 9 | 15 | 12 | 5 | 85 | 56 | |
| | 11.6% | 18.3% | 26.8% | 8.5% | 11.6% | 10.3% | 7.3% | 14.0% | 14.3% | |

Appendix A

=S1 Area of County=

| | | Gender (OD2) | | | | | | |
|------------------|---------------|----------------|------------------|-----------------|-----------------|----------------|--------------|--------------|
| | | Genue | Gender (QD2) | | | | | |
| | Metro | South Metro | North Coastal | North Inland | South County | East County | Male | Female |
| Base | 132 | 233 | 212 | 164 | 170 | 152 | 546 | 506 |
| Metro | 132 100.0% | | : | | | | 79 14.5% | 53 10.5% |
| South Metro | | 233 100.0% | - | | | | 115 21.0% | 118 23.3% |
| North Coastal | | • | 212 100.0% | • | • | | 94 17.3% | 113 22.4% |
| North Inland | | | - | 164 100.0% | - | | 98 18.0% | 63 12.5% |
| South County | | | - | | 170 100.0% | | 98 18.0% | 71 14.1% |
| East County | | | | - | - | 152 100.0% | 61 11.2% | 87 17.2% |

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